

**New York City Department of Correction**  
**Monthly Report on Medical Appointment Non-Production September 2022**

*Pursuant to Local Law 132 of 2019, the Department is required to report on a monthly basis an aggregate report on non-production of individuals in custody to scheduled medical appointments (i.e., encounters). Individuals in custody can refuse an appointment at any time. The Department recognizes the importance of medical care for incarcerated individuals but does not use force to compel them to go to their appointment.*

*Individuals seeking the medical care provided by Correctional Health Services (CHS) can use the Sick Call Triage phonenumber to request a medical appointment. Individuals with chronic conditions or those requiring a close follow up appointment frequently have appointments automatically scheduled for them by CHS. The Department tracks the number of medical appointments (i.e., encounters) scheduled by CHS at facility clinics, elsewhere on Rikers Island, or off-island for any number of reasons, including but not limited to medical, medication distribution, dental, mental health, Brad H discharge planning, and on-island/off-island specialist appointments. On a given day, individuals may have more than one scheduled appointment and they may not complete any or all appointments for a variety of reasons; production to each medical encounter is tracked and reported separately. The below data represents the number of CHS scheduled medical appointments for which an individual was not produced in the month of September 2022.*

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<b>September 2022 Overall Non-Production Report</b>									
<b>Facility</b>	<b>Court</b>	<b>Visits</b>	<b>Production Refusal<sup>1</sup></b>	<b>Walkout<sup>2</sup></b>	<b>Programming</b>	<b>Barbershop</b>	<b>Recreation</b>	<b>Other<sup>3</sup></b>	<b>Total</b>
AMKC	221	6	2,522	31	8	0	12	447	<b>3,247</b>
EMTC	148	3	42	20	0	0	0	17	<b>230</b>
GRVC	199	0	1,090	19	0	0	0	0	<b>1,308</b>
NIC	112	3	309	1	9	0	8	84	<b>526</b>
RMSC	233	5	1,047	12	0	0	1	34	<b>1,332</b>
RNDC	226	14	948	11	65	8	245	656	<b>2,173</b>
VCBC	139	2	332	6	5	0	8	107	<b>599</b>
<b>Total</b>	<b>1,278</b>	<b>33</b>	<b>6,290</b>	<b>100</b>	<b>87</b>	<b>8</b>	<b>274</b>	<b>1,345</b>	<b>9,415</b>

<sup>1</sup> Production Refusal is a term used to describe an instance of an incarcerated individual refusing to be escorted to the clinic for their CHS scheduled medical appointment. In such cases, CHS may reschedule the appointment for a later time or date.

<sup>2</sup> Walkout is a term used to describe an instance of an incarcerated individual leaving the clinic before being seen by a healthcare professional. In such cases, CHS may reschedule the appointment for a later time or date.

<sup>3</sup> Other includes but is not limited to instances where an incarcerated individual chooses to instead attend a work assignment, law library, school, religious services, or commissary, when maximum clinic capacity has been reached, when no escort is available, or when movement is limited due to a lockdown, search, or alarm.

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September 2022 Production Refusal Reasons				
Facility	"I do not want the service/I do not want to go to the service" <sup>4</sup>	"I am Not Coming Now and Will Come Later"	No Reason Provided	Total
AMKC	2,020	500	2	2,522
EMTC	42	0	0	42
GRVC	655	0	435	1,090
NIC	304	2	3	309
RMSC	359	688	0	1,047
RNDC	553	160	235	948
VCBC	332	0	0	332
<b>Total</b>	<b>4,265</b>	<b>1,350</b>	<b>675</b>	<b>6,290</b>

September 2022 Walkout Reasons				
Facility	"Upon Entry, I do Not Want to Wait"	"I Am No Longer Waiting for the Appointment"	No Reason Provided	Total
AMKC	13	17	1	31
EMTC	20	0	0	20
GRVC	2	17	0	19
NIC	0	0	1	1
RMSC	11	1	0	12
RNDC	6	3	2	11
VCBC	0	0	6	6
<b>Total</b>	<b>52</b>	<b>38</b>	<b>10</b>	<b>100</b>

<sup>4</sup> In some instances, appointments are requested by incarcerated individuals, while in others, CHS schedules follow-up appointments based off their initial assessment. If an individual requests an appointment but no longer wants the service, an additional appointment is scheduled at the discretion of CHS.