New York City Department of Correction Monthly Report on Medical Appointment Non-Production July 2021

Pursuant to Local Law 132 of 2019, the Department is required to report on a monthly basis an aggregate report on non-production of individuals in custody to scheduled medical appointments. Individuals in custody can refuse an appointment at any time. The Department recognizes the importance of medical care for incarcerated individuals but does not use force to compel them to go to their appointment.

Individuals seeking the medical care provided by Correctional Health Services (CHS) can use the Sick Call Triage phoneline to request a medical appointment. Individuals with chronic conditions or those requiring a close follow up appointment frequently have appointments automatically scheduled for them by CHS. The below data represents the non-unique number of incarcerated individuals who were not produced to their CHS scheduled medical appointment for July 2021.

July 2021 Overall Non-Production Report									
Facility	Court	Visits	Production Refusal ¹	Walkout ²	Programming	Barbershop	Recreation	Other ³	Total
AMKC	86	0	5079	141	48	0	2	523	5879
GRVC	21	0	1221	0	16	0	0	0	1258
NIC INFIRM	7	0	1	0	5	0	0	1	14
NIC MAIN	19	0	52	1	42	0	3	121	238
OBCC	63	0	65	2	875	0	0	2428	3433
RMSC	79	2	520	4	17	0	0	104	726
RNDC	52	5	1764	2	122	0	53	914	2912
VCBC	45	1	588	0	0	0	5	102	741
Total	372	8	9290	150	1125	0	63	4193	15201 ⁴

¹ Production Refusal is a term used to describe an incarcerated individual who refuses to be escorted to the clinic for their CHS scheduled medical appointment. In such cases, CHS may reschedule the appointment for a later date.

² Walkout is a term used to describe an incarcerated individual who is escorted to the clinic for their CHS scheduled medical appointment but decides to leave the clinic before being seen by a healthcare professional. In such cases, CHS may reschedule the appointment for a later date.

³ Other includes but is not limited to instances where an incarcerated individual chooses to instead attend a work assignment, law library, school, religious services, or commissary, when an escort is not available, or when movement is limited due to a lockdown, search, or alarm.

⁴ The Department aims to produce as many individuals to the clinic as possible. The Department's current staffing level is contributing to the increase in overall non-production numbers.

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July 2021 Production Refusal Reasons							
Facility	"I Do Not Want The Service/ I Do Not Want to Go to The Service" ⁵	"I am Not Coming Now and Will Come Later"	No Reason Provided	Total			
AMKC	972	0	4107	5079			
GRVC	591	93	537	1221			
NIC INFIRM	1	0	0	1			
NIC MAIN	1	0	51	52			
OBCC	52	2	11	65			
RMSC	488	19	13	520			
RNDC	879	51	834	1764			
VCBC	7	0	581	588			
Total	2991	165	6134	9290			

July 2021 Walkout Reasons							
Facility	''Upon Entry, I do Not Want to Wait''	"I Am No Longer Waiting for the Appointment"	No Reason Provided	Total			
AMKC	0	25	116	141			
GRVC	0	0	0	0			
NIC INFIRM	0	0	0	0			
NIC MAIN	0	0	1	1			
OBCC	0	2	0	2			
RMSC	1	1	2	4			
RNDC	0	0	2	2			
VCBC	0	0	0	0			
Total	1	28	121	150			

⁵ In some instances, appointments are requested by incarcerated individuals, while in others, CHS schedules follow-up appointments based off their initial assessment. If an individual requests an appointment but no longer wants the service, an additional appointment is scheduled at the discretion of CHS.