

New York City Department of Correction Monthly Report on Medical Appointment Non-Production August 2021

Pursuant to Local Law 132 of 2019, the Department is required to report on a monthly basis an aggregate report on non-production of individuals in custody to scheduled medical appointments. Individuals in custody can refuse an appointment at any time. The Department recognizes the importance of medical care for incarcerated individuals but does not use force to compel them to go to their appointment.

Individuals seeking the medical care provided by Correctional Health Services (CHS) can use the Sick Call Triage phoneline to request a medical appointment. Individuals with chronic conditions or those requiring a close follow up appointment frequently have appointments automatically scheduled for them by CHS. The below data represents the non-unique number of incarcerated individuals who were not produced to their CHS scheduled medical appointment for August 2021.

August 2021 Overall Non-Production Report									
Facility	Court	Visits	Production Refusal ¹	Walkout ²	Programming	Barbershop	Recreation	Other ³	Total
AMKC	40	2	1967	5	2	0	0	274	2290
GRVC	30	0	1162	2	0	0	0	20	1214
NIC INFIRM	6	0	0	0	1	0	1	11	19
NIC MAIN	27	1	0	0	9	0	2	155	194
OBCC	25	0	22	0	0	0	0	2332	2379
RMSC	88	1	663	11	2	0	0	86	851
RNDC	35	6	1490	101	55	0	89	1348	3124
VCBC	41	1	763	0	0	0	1	87	893
Total	292	11	6067	119	69	0	93	4313	10964⁴

¹ Production Refusal is a term used to describe an incarcerated individual who refuses to be escorted to the clinic for their CHS scheduled medical appointment. In such cases, CHS may reschedule the appointment for a later date.

² Walkout is a term used to describe an incarcerated individual who is escorted to the clinic for their CHS scheduled medical appointment but decides to leave the clinic before being seen by a healthcare professional. In such cases, CHS may reschedule the appointment for a later date.

³ Other includes but is not limited to instances where an incarcerated individual chooses to instead attend a work assignment, law library, school, religious services, or commissary, when an escort is not available, or when movement is limited due to a lockdown, search, or alarm.

⁴ The Department aims to produce as many individuals to the clinic as possible. The Department's current staffing level is contributing to the increase in overall non-production numbers.

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August 2021 Production Refusal Reasons				
Facility	"I Do Not Want The Service/ I Do Not Want to Go to The Service"⁵	"I am Not Coming Now and Will Come Later"	No Reason Provided	Total
AMKC	362	54	1551	1967
GRVC	612	0	550	1162
NIC INFIRM	0	0	0	0
NIC MAIN	0	0	0	0
OBCC	10	0	12	22
RMSC	589	21	53	663
RNDC	509	44	937	1490
VCBC	19	0	744	763
Total	2101	119	3847	6067

August 2021 Walkout Reasons				
Facility	"Upon Entry, I do Not Want to Wait"	"I Am No Longer Waiting for the Appointment"	No Reason Provided	Total
AMKC	1	4	0	5
GRVC	2	0	0	2
NIC INFIRM	0	0	0	0
NIC MAIN	0	0	0	0
OBCC	0	0	0	0
RMSC	6	4	1	11
RNDC	0	0	101	101
VCBC	0	0	0	0
Total	9	8	102	119

⁵ In some instances, appointments are requested by incarcerated individuals, while in others, CHS schedules follow-up appointments based off their initial assessment. If an individual requests an appointment but no longer wants the service, an additional appointment is scheduled at the discretion of CHS.