

New York City Department of Correction
Monthly Report on Medical Appointment Non-Production May 2025

Pursuant to Local Law 132 of 2019, the Department is required to report on a monthly basis an aggregate report on non-production of individuals in custody to scheduled medical appointments (i.e., encounters). Individuals in custody can refuse an appointment at any time. The Department recognizes the importance of medical care for incarcerated individuals but does not use force to compel them to go to their appointment.

Individuals seeking the medical care provided by Correctional Health Services (CHS) can use the Sick Call Triage phoneline to request a medical appointment. Individuals with chronic conditions or those requiring a close follow up appointment frequently have appointments automatically scheduled for them by CHS. The Department tracks the number of medical appointments (i.e., encounters) scheduled by CHS at facility clinics, elsewhere on Rikers Island, or off-island for any number of reasons, including but not limited to medical, medication distribution, dental, mental health, Brad H discharge planning, and on-island/off-island specialist appointments. On a given day, individuals may have more than one scheduled appointment and they may not complete any or all appointments for a variety of reasons; production to each medical encounter is tracked and reported separately. The below data represents the number of CHS scheduled medical appointments for which an individual was not produced in the month of May 2025.

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May 2025 Overall Non-Production Report									
Facility	Court	Visits	Production Refusal ¹	Walkout ²	Programming	Barbershop	Recreation	Other ³	Total
EMTC	589	3	882	3	12	5	78	250	1,822
GRVC	103	10	1,374	5	16	1	68	132	1,717
NIC	85	1	84	8	8	2	6	27	221
OBCC	274	4	3,292	53	20	1	15	5,309	8,968
RESH	34	1	455	84	0	0	0	67	641
RESH ANNEX	9	0	394	14	0	0	0	42	459
RMSC	285	7	80	89	6	4	1	104	576
RNDC	138	11	1,085	19	24	11	58	431	1,777
WEST	65	4	199	113	8	5	25	171	590
Total	1,582	41	7,845	388	94	29	251	6,541	16,771

¹ Production Refusal is a term used to describe an instance of an incarcerated individual refusing to be escorted to the clinic for their CHS scheduled medical appointment. In such cases, CHS may reschedule the appointment for a later time or date.

² Walkout is a term used to describe an instance of an incarcerated individual leaving the clinic before being seen by a healthcare professional. In such cases, CHS may reschedule the appointment for a later time or date.

³ Other includes but is not limited to instances where an incarcerated individual chooses to instead attend a work assignment, law library, school or religious services or when maximum clinic capacity has been reached, when no escort is available, or when movement is limited due to a lockdown, search, or alarm.

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May 2025 Production Refusal Reasons				
Facility	"I do not want the service/I do not want to go to the service"⁵	"I am Not Coming Now and Will Come Later"	No Reason Provided	Total
EMTC	882	0	0	882
GRVC	760	442	172	1,374
NIC	81	0	3	84
OBCC	1,274	2,001	17	3,292
RESH	123	0	332	455
RESH ANNEX	81	0	313	394
RMSC	21	25	34	80
RNDC	1,080	0	5	1,085
WEST	126	37	36	199
Total	4,428	2,505	912	7,845

May 2025 Walkout Reasons				
Facility	"Upon Entry, I do Not Want to Wait"	"I Am No Longer Waiting for the Appointment"	No Reason Provided	Total
EMTC	3	0	0	3
GRVC	2	2	1	5
NIC	1	0	7	8
OBCC	46	7	0	53
RESH	1	6	77	84
RESH ANNEX	0	0	14	14
RMSC	22	8	59	89
RNDC	6	11	2	19
WEST	35	4	74	113

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Total	116	38	234	388
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⁴ In some instances, appointments are requested by incarcerated individuals, while in others, CHS schedules follow-up appointments based off their initial assessment. If an individual requests an appointment but no longer wants the service, an additional appointment is scheduled at the discretion of CHS.