

New York City Department of Correction
Monthly Report on Medical Appointment Non-Production June 2023

Pursuant to Local Law 132 of 2019, the Department is required to report on a monthly basis an aggregate report on non-production of individuals in custody to scheduled medical appointments (i.e., encounters). Individuals in custody can refuse an appointment at any time. The Department recognizes the importance of medical care for incarcerated individuals but does not use force to compel them to go to their appointment.

Individuals seeking the medical care provided by Correctional Health Services (CHS) can use the Sick Call Triage phonenumber to request a medical appointment. Individuals with chronic conditions or those requiring a close follow up appointment frequently have appointments automatically scheduled for them by CHS. The Department tracks the number of medical appointments (i.e., encounters) scheduled by CHS at facility clinics, elsewhere on Rikers Island, or off-island for any number of reasons, including but not limited to medical, medication distribution, dental, mental health, Brad H discharge planning, and on-island/off-island specialist appointments. On a given day, individuals may have more than one scheduled appointment and they may not complete any or all appointments for a variety of reasons; production to each medical encounter is tracked and reported separately. The below data represents the number of CHS scheduled medical appointments for which an individual was not produced in the month of June 2023.

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June 2023 Overall Non-Production Report									
Facility	Court	Visits	Production Refusal¹	Walkout²	Programming	Barbershop	Recreation	Other³	Total
AMKC	336	7	2,823	59	14	7	8	226	3,480
EMTC	230	7	344	56	15	1	0	77	730
GRVC	239	0	1,187	1	0	0	0	0	1,427
NIC	97	7	527	1	0	3	14	67	716
RMSC	231	13	955	16	16	1	0	196	1,428
RNDC	235	44	1,395	37	61	25	221	577	2,595
VCBC	127	3	394	98	8	0	30	140	800
Total	1,495	81	7,625	268	114	37	273	1,283	11,176

¹ Production Refusal is a term used to describe an instance of an incarcerated individual refusing to be escorted to the clinic for their CHS scheduled medical appointment. In such cases, CHS may reschedule the appointment for a later time or date.

² Walkout is a term used to describe an instance of an incarcerated individual leaving the clinic before being seen by a healthcare professional. In such cases, CHS may reschedule the appointment for a later time or date.

³ Other includes but is not limited to instances where an incarcerated individual chooses to instead attend a work assignment, law library, school, religious services, or commissary, when maximum clinic capacity has been reached, when no escort is available, or when movement is limited due to a lockdown, search, or alarm.

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June 2023 Production Refusal Reasons				
Facility	"I do not want the service/I do not want to go to the service"⁴	"I am Not Coming Now and Will Come Later"	No Reason Provided	Total
AMKC	1,210	841	772	2,823
EMTC	14	12	318	344
GRVC	229	0	958	1,187
NIC	36	6	485	527
RMSC	162	337	456	955
RNDC	304	150	941	1,395
VCBC	184	74	136	394
Total	2,139	1,420	4,066	7,625

June 2023 Walkout Reasons				
Facility	"Upon Entry, I do Not Want to Wait"	"I Am No Longer Waiting for the Appointment"	No Reason Provided	Total
AMKC	59	0	0	59
EMTC	6	50	0	56
GRVC	1	0	0	1
NIC	1	0	0	1
RMSC	14	2	0	16
RNDC	15	4	18	37
VCBC	96	2	0	98
Total	192	58	18	268

⁴ In some instances, appointments are requested by incarcerated individuals, while in others, CHS schedules follow-up appointments based off their initial assessment. If an individual requests an appointment but no longer wants the service, an additional appointment is scheduled at the discretion of CHS.