

New York City Department of Correction
Monthly Report on Medical Appointment Non-Production December 2024

Pursuant to Local Law 132 of 2019, the Department is required to report on a monthly basis an aggregate report on non-production of individuals in custody to scheduled medical appointments (i.e., encounters). Individuals in custody can refuse an appointment at any time. The Department recognizes the importance of medical care for incarcerated individuals but does not use force to compel them to go to their appointment.

Individuals seeking the medical care provided by Correctional Health Services (CHS) can use the Sick Call Triage phoneline to request a medical appointment. Individuals with chronic conditions or those requiring a close follow up appointment frequently have appointments automatically scheduled for them by CHS. The Department tracks the number of medical appointments (i.e., encounters) scheduled by CHS at facility clinics, elsewhere on Rikers Island, or off-island for any number of reasons, including but not limited to medical, medication distribution, dental, mental health, Brad H discharge planning, and on-island/off-island specialist appointments. On a given day, individuals may have more than one scheduled appointment and they may not complete any or all appointments for a variety of reasons; production to each medical encounter is tracked and reported separately. The below data represents the number of CHS scheduled medical appointments for which an individual was not produced in the month of December 2024.

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December 2024 Overall Non-Production Report									
Facility	Court	Visits	Production Refusal ¹	Walkout ²	Programming	Barbershop	Recreation	Other ³	Total
EMTC	470	6	521	72	10	4	75	583	1,741
GRVC	78	0	851	0	0	0	0	0	929
NIC	95	1	198	6	15	2	4	42	363
OBCC	222	3	3,814	61	1	6	0	2,151	6,258
RESH	74	0	223	27	0	0	0	48	372
RMSC	213	9	858	56	5	2	3	303	1,449
RNDC	171	7	1,092	30	46	14	57	834	2,251
WEST	56	0	286	90	7	4	9	23	475
Total	1,379	26	7,843	342	84	32	148	3,984	13,838

¹ Production Refusal is a term used to describe an instance of an incarcerated individual refusing to be escorted to the clinic for their CHS scheduled medical appointment. In such cases, CHS may reschedule the appointment for a later time or date.

² Walkout is a term used to describe an instance of an incarcerated individual leaving the clinic before being seen by a healthcare professional. In such cases, CHS may reschedule the appointment for a later time or date.

³ Other includes but is not limited to instances where an incarcerated individual chooses to instead attend a work assignment, law library, school or religious services or when maximum clinic capacity has been reached, when no escort is available, or when movement is limited due to a lockdown, search, or alarm.

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December 2024 Production Refusal Reasons				
Facility	"I do not want the service/I do not want to go to the service" ⁵	"I am Not Coming Now and Will Come Later"	No Reason Provided	Total
EMTC	521	0	0	521
GRVC	487	0	364	851
NIC	193	0	5	198
OBCC	1,286	2,233	295	3,814
RESH	20	6	197	223
RMSC	60	738	60	858
RNDC	962	28	102	1,092
WEST	167	81	38	286
Total	3,696	3,086	1,061	7,843

December 2024 Walkout Reasons				
Facility	"Upon Entry, I do Not Want to Wait"	"I Am No Longer Waiting for the Appointment"	No Reason Provided	Total
EMTC	10	0	62	72
GRVC	0	0	0	0
NIC	0	0	6	6
OBCC	26	9	26	61
RESH	0	0	27	27
RMSC	11	22	23	56
RNDC	23	6	1	30
WEST	72	11	7	90
Total	142	48	152	342

⁴ In some instances, appointments are requested by incarcerated individuals, while in others, CHS schedules follow-up appointments based off their initial assessment. If an individual requests an appointment but no longer wants the service, an additional appointment is scheduled at the discretion of CHS.