

**New York City Department of Correction**  
**Monthly Report on Medical Appointment Non-Production May 2024**

*Pursuant to Local Law 132 of 2019, the Department is required to report on a monthly basis an aggregate report on non-production of individuals in custody to scheduled medical appointments (i.e., encounters). Individuals in custody can refuse an appointment at any time. The Department recognizes the importance of medical care for incarcerated individuals but does not use force to compel them to go to their appointment.*

*Individuals seeking the medical care provided by Correctional Health Services (CHS) can use the Sick Call Triage phoneline to request a medical appointment. Individuals with chronic conditions or those requiring a close follow up appointment frequently have appointments automatically scheduled for them by CHS. The Department tracks the number of medical appointments (i.e., encounters) scheduled by CHS at facility clinics, elsewhere on Rikers Island, or off-island for any number of reasons, including but not limited to medical, medication distribution, dental, mental health, Brad H discharge planning, and on-island/off-island specialist appointments. On a given day, individuals may have more than one scheduled appointment and they may not complete any or all appointments for a variety of reasons; production to each medical encounter is tracked and reported separately. The below data represents the number of CHS scheduled medical appointments for which an individual was not produced in the month of May 2024.*

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<b>May 2024 Overall Non-Production Report</b>									
<b>Facility</b>	<b>Court</b>	<b>Visits</b>	<b>Production Refusal<sup>1</sup></b>	<b>Walkout<sup>2</sup></b>	<b>Programming</b>	<b>Barbershop</b>	<b>Recreation</b>	<b>Other<sup>3</sup></b>	<b>Total</b>
EMTC	620	2	1,074	4	5	3	1	149	<b>1,858</b>
GRVC	158	0	585	0	0	0	0	0	<b>743</b>
NIC	98	4	216	10	5	4	20	33	<b>390</b>
OBCC	260	23	2,498	24	16	41	14	1,204	<b>4,080</b>
RESH	49	0	405	9	0	0	0	33	<b>496</b>
RMSC	250	10	1,115	261	8	9	5	270	<b>1,928</b>
RNDC	188	18	1,146	20	34	13	320	936	<b>2,675</b>
WEST	49	1	0	0	0	0	0	4	<b>54</b>
<b>Total</b>	<b>1,672</b>	<b>58</b>	<b>7,039</b>	<b>328</b>	<b>68</b>	<b>70</b>	<b>360</b>	<b>2,629</b>	<b>12,224</b>

<sup>1</sup> Production Refusal is a term used to describe an instance of an incarcerated individual refusing to be escorted to the clinic for their CHS scheduled medical appointment. In such cases, CHS may reschedule the appointment for a later time or date.

<sup>2</sup> Walkout is a term used to describe an instance of an incarcerated individual leaving the clinic before being seen by a healthcare professional. In such cases, CHS may reschedule the appointment for a later time or date.

<sup>3</sup> Other includes but is not limited to instances where an incarcerated individual chooses to instead attend a work assignment, law library, school, religious services, or when maximum clinic capacity has been reached, when no escort is available, or when movement is limited due to a lockdown, search, or alarm.

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May 2024 Production Refusal Reasons				
Facility	"I do not want the service/I do not want to go to the service" <sup>5</sup>	"I am Not Coming Now and Will Come Later"	No Reason Provided	Total
EMTC	1,074	0	0	1,074
GRVC	380	0	205	585
NIC	197	15	4	216
OBCC	236	1,850	412	2,498
RESH	328	20	57	405
RMSC	689	415	11	1,115
RNDC	973	32	141	1,146
WEST	0	0	0	0
<b>Total</b>	<b>3,877</b>	<b>2,332</b>	<b>830</b>	<b>7,039</b>

May 2024 Walkout Reasons				
Facility	"Upon Entry, I do Not Want to Wait"	"I Am No Longer Waiting for the Appointment"	No Reason Provided	Total
EMTC	4	0	0	4
GRVC	0	0	0	0
NIC	0	0	10	10
OBCC	8	14	2	24
RESH	0	0	9	9
RMSC	0	35	226	261
RNDC	9	10	1	20
WEST	0	0	0	0
<b>Total</b>	<b>21</b>	<b>59</b>	<b>248</b>	<b>328</b>

<sup>4</sup> In some instances, appointments are requested by incarcerated individuals, while in others, CHS schedules follow-up appointments based off their initial assessment. If an individual requests an appointment but no longer wants the service, an additional appointment is scheduled at the discretion of CHS.