

New York City Department of Correction
Monthly Report on Medical Appointment Non-Production February 2023

Pursuant to Local Law 132 of 2019, the Department is required to report on a monthly basis an aggregate report on non-production of individuals in custody to scheduled medical appointments (i.e., encounters). Individuals in custody can refuse an appointment at any time. The Department recognizes the importance of medical care for incarcerated individuals but does not use force to compel them to go to their appointment.

Individuals seeking the medical care provided by Correctional Health Services (CHS) can use the Sick Call Triage phonenumber to request a medical appointment. Individuals with chronic conditions or those requiring a close follow up appointment frequently have appointments automatically scheduled for them by CHS. The Department tracks the number of medical appointments (i.e., encounters) scheduled by CHS at facility clinics, elsewhere on Rikers Island, or off-island for any number of reasons, including but not limited to medical, medication distribution, dental, mental health, Brad H discharge planning, and on-island/off-island specialist appointments. On a given day, individuals may have more than one scheduled appointment and they may not complete any or all appointments for a variety of reasons; production to each medical encounter is tracked and reported separately. The below data represents the number of CHS scheduled medical appointments for which an individual was not produced in the month of February 2023.

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February 2023 Overall Non-Production Report									
Facility	Court	Visits	Production Refusal¹	Walkout²	Programming	Barbershop	Recreation	Other³	Total
AMKC	222	7	2,703	33	7	4	4	369	3,349
EMTC	147	0	52	25	1	0	0	191	416
GRVC	166	0	1,149	163	0	0	0	265	1,743
NIC	81	5	389	6	3	0	20	78	582
RMSC	230	8	963	17	6	5	0	45	1,274
RNDC	175	34	749	8	22	14	92	236	1,330
VCBC	112	3	344	2	1	0	10	39	511
Total	1,133	57	6,349	254	40	23	126	1,223	9,205

¹ Production Refusal is a term used to describe an instance of an incarcerated individual refusing to be escorted to the clinic for their CHS scheduled medical appointment. In such cases, CHS may reschedule the appointment for a later time or date.

² Walkout is a term used to describe an instance of an incarcerated individual leaving the clinic before being seen by a healthcare professional. In such cases, CHS may reschedule the appointment for a later time or date.

³ Other includes but is not limited to instances where an incarcerated individual chooses to instead attend a work assignment, law library, school, religious services, or commissary, when maximum clinic capacity has been reached, when no escort is available, or when movement is limited due to a lockdown, search, or alarm.

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February 2023 Production Refusal Reasons				
Facility	"I do not want the service/I do not want to go to the service"⁴	"I am Not Coming Now and Will Come Later"	No Reason Provided	Total
AMKC	1,688	951	64	2,703
EMTC	10	0	42	52
GRVC	485	37	627	1,149
NIC	378	0	11	389
RMSC	399	564	0	963
RNDC	560	38	151	749
VCBC	224	11	109	344
Total	3,744	1,601	1,004	6,349

February 2023 Walkout Reasons				
Facility	"Upon Entry, I do Not Want to Wait"	"I Am No Longer Waiting for the Appointment"	No Reason Provided	Total
AMKC	32	1	0	33
EMTC	4	0	21	25
GRVC	91	71	1	163
NIC	0	0	6	6
RMSC	16	1	0	17
RNDC	7	0	1	8
VCBC	0	2	0	2
Total	150	75	29	254

⁴ In some instances, appointments are requested by incarcerated individuals, while in others, CHS schedules follow-up appointments based off their initial assessment. If an individual requests an appointment but no longer wants the service, an additional appointment is scheduled at the discretion of CHS.