

New York City Department of Correction
Monthly Report on Medical Appointment Non-Production August 2022

Pursuant to Local Law 132 of 2019, the Department is required to report on a monthly basis an aggregate report on non-production of individuals in custody to scheduled medical appointments (i.e., encounters). Individuals in custody can refuse an appointment at any time. The Department recognizes the importance of medical care for incarcerated individuals but does not use force to compel them to go to their appointment.

Individuals seeking the medical care provided by Correctional Health Services (CHS) can use the Sick Call Triage phonenumber to request a medical appointment. Individuals with chronic conditions or those requiring a close follow up appointment frequently have appointments automatically scheduled for them by CHS. The Department tracks the number of medical appointments (i.e., encounters) scheduled by CHS at facility clinics, elsewhere on Rikers Island, or off-island for any number of reasons, including but not limited to medical, medication distribution, dental, mental health, Brad H discharge planning, and on-island/off-island specialist appointments. On a given day, individuals may have more than one scheduled appointment and they may not complete any or all appointments for a variety of reasons; production to each medical encounter is tracked and reported separately. The below data represents the number of CHS scheduled medical appointments for which an individual was not produced in the month of August 2022.

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August 2022 Overall Non-Production Report									
Facility	Court	Visits	Production Refusal¹	Walkout²	Programming	Barbershop	Recreation	Other³	Total
AMKC	177	3	1,531	36	9	1	6	559	2,322
EMTC	142	2	106	27	0	0	0	26	303
GRVC	64	0	889	13	4	0	0	531	1,501
NIC	103	0	275	1	9	0	14	63	465
RMSC	192	6	984	28	4	0	7	35	1,256
RNDC	164	11	1,280	16	44	2	248	799	2,564
VCBC	127	1	476	7	2	0	32	213	858
Total	969	23	5,541	128	72	3	307	2,226	9,269

¹ Production Refusal is a term used to describe an instance of an incarcerated individual refusing to be escorted to the clinic for their CHS scheduled medical appointment. In such cases, CHS may reschedule the appointment for a later time or date.

² Walkout is a term used to describe an instance of an incarcerated individual leaving the clinic before being seen by a healthcare professional. In such cases, CHS may reschedule the appointment for a later time or date.

³ Other includes but is not limited to instances where an incarcerated individual chooses to instead attend a work assignment, law library, school, religious services, or commissary, when maximum clinic capacity has been reached, when no escort is available, or when movement is limited due to a lockdown, search, or alarm.

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August 2022 Production Refusal Reasons				
Facility	"I do not want the service/I do not want to go to the service" ⁴	"I am Not Coming Now and Will Come Later"	No Reason Provided	Total
AMKC	1,283	248	0	1,531
EMTC	106	0	0	106
GRVC	527	2	360	889
NIC	268	6	1	275
RMSC	267	713	4	984
RNDC	692	137	451	1,280
VCBC	455	4	17	476
Total	3,598	1,110	833	5,541

August 2022 Walkout Reasons				
Facility	"Upon Entry, I do Not Want to Wait"	"I Am No Longer Waiting for the Appointment"	No Reason Provided	Total
AMKC	30	5	1	36
EMTC	14	12	1	27
GRVC	2	11	0	13
NIC	0	0	1	1
RMSC	14	12	2	28
RNDC	11	5	0	16
VCBC	1	2	4	7
Total	72	47	9	128

⁴ In some instances, appointments are requested by incarcerated individuals, while in others, CHS schedules follow-up appointments based off their initial assessment. If an individual requests an appointment but no longer wants the service, an additional appointment is scheduled at the discretion of CHS.