

New York City Department of Correction
Monthly Report on Medical Appointment Non-Production September 2023

Pursuant to Local Law 132 of 2019, the Department is required to report on a monthly basis an aggregate report on non-production of individuals in custody to scheduled medical appointments (i.e., encounters). Individuals in custody can refuse an appointment at any time. The Department recognizes the importance of medical care for incarcerated individuals but does not use force to compel them to go to their appointment.

Individuals seeking the medical care provided by Correctional Health Services (CHS) can use the Sick Call Triage phoneline to request a medical appointment. Individuals with chronic conditions or those requiring a close follow up appointment frequently have appointments automatically scheduled for them by CHS. The Department tracks the number of medical appointments (i.e., encounters) scheduled by CHS at facility clinics, elsewhere on Rikers Island, or off-island for any number of reasons, including but not limited to medical, medication distribution, dental, mental health, Brad H discharge planning, and on-island/off-island specialist appointments. On a given day, individuals may have more than one scheduled appointment and they may not complete any or all appointments for a variety of reasons; production to each medical encounter is tracked and reported separately. The below data represents the number of CHS scheduled medical appointments for which an individual was not produced in the month of September 2023.

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September 2023 Overall Non-Production Report									
Facility	Court	Visits	Production Refusal¹	Walkout²	Programming	Barbershop	Recreation	Other³	Total
EMTC	380	5	788	252	7	2	0	845	2,279
GRVC	237	0	1,074	2	0	0	0	0	1,313
NIC	99	3	404	17	0	1	15	59	598
OBCC	141	0	2,450	1	0	3	9	1,262	3,866
RMSC	173	5	1,021	14	3	1	0	188	1,405
RNDC	228	32	969	27	41	16	67	2,113	3,493
VCBC	116	1	313	164	2	1	17	42	656
Total⁴	1,374	46	7,019	477	53	24	108	4,509	13,610

¹ Production Refusal is a term used to describe an instance of an incarcerated individual refusing to be escorted to the clinic for their CHS scheduled medical appointment. In such cases, CHS may reschedule the appointment for a later time or date.

² Walkout is a term used to describe an instance of an incarcerated individual leaving the clinic before being seen by a healthcare professional. In such cases, CHS may reschedule the appointment for a later time or date.

³ Other includes but is not limited to instances where an incarcerated individual chooses to instead attend a work assignment, law library, school, religious services, or commissary, when maximum clinic capacity has been reached, when no escort is available, or when movement is limited due to a lockdown, search, or alarm.

⁴ Data for the Department's Restrictive Housing (RESH) was not yet available at the time of publication.

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September 2023 Production Refusal Reasons				
Facility	"I do not want the service/I do not want to go to the service" ⁵	"I am Not Coming Now and Will Come Later"	No Reason Provided	Total
EMTC	673	3	112	788
GRVC	688	0	386	1,074
NIC	241	0	163	404
OBCC	127	1,384	939	2,450
RMSC	412	361	248	1,021
RNDC	592	68	309	969
VCBC	145	115	53	313
Total	2,878	1,931	2,210	7,019

September 2023 Walkout Reasons				
Facility	"Upon Entry, I do Not Want to Wait"	"I Am No Longer Waiting for the Appointment"	No Reason Provided	Total
EMTC	38	214	0	252
GRVC	2	0	0	2
NIC	0	0	17	17
OBCC	1	0	0	1
RMSC	14	0	0	14
RNDC	12	10	5	27
VCBC	141	19	4	164
Total	208	243	26	477

⁵ In some instances, appointments are requested by incarcerated individuals, while in others, CHS schedules follow-up appointments based off their initial assessment. If an individual requests an appointment but no longer wants the service, an additional appointment is scheduled at the discretion of CHS.