

New York City Department of Correction Monthly Report on Medical Appointment Non-Production November 2021

Pursuant to Local Law 132 of 2019, the Department is required to report on a monthly basis an aggregate report on non-production of individuals in custody to scheduled medical appointments. Individuals in custody can refuse an appointment at any time. The Department recognizes the importance of medical care for incarcerated individuals but does not use force to compel them to go to their appointment.

Individuals seeking the medical care provided by Correctional Health Services (CHS) can use the Sick Call Triage phoneline to request a medical appointment. Individuals with chronic conditions or those requiring a close follow up appointment frequently have appointments automatically scheduled for them by CHS. The below data represents the non-unique number of incarcerated individuals who were not produced to their CHS scheduled medical appointment for November 2021.

November 2021 Overall Non-Production Report									
Facility	Court	Visits	Production Refusal ¹	Walkout ²	Programming	Barbershop	Recreation	Other ³	Total
AMKC	70	0	2163	51	0	0	2	95	2381
EMTC	27	0	349	0	0	0	0	3	379
GRVC	55	0	1091	6	0	0	0	0	1152
NIC INFIRM	12	0	3	0	2	0	0	27	44
NIC MAIN	25	3	7	1	9	0	1	77	123
OBCC	26	0	103	10	0	0	0	29	168
RMSC	88	4	470	8	1	0	0	103	674
RNDC	138	0	88	7	0	0	0	2	235
VCBC	58	1	772	0	0	0	2	26	859
Total	499	8	5046	83	12	0	5	362	6015

¹ Production Refusal is a term used to describe an incarcerated individual who refuses to be escorted to the clinic for their CHS scheduled medical appointment. In such cases, CHS may reschedule the appointment for a later date.

² Walkout is a term used to describe an incarcerated individual who is escorted to the clinic for their CHS scheduled medical appointment but decides to leave the clinic before being seen by a healthcare professional. In such cases, CHS may reschedule the appointment for a later date.

³ Other includes but is not limited to instances where an incarcerated individual chooses to instead attend a work assignment, law library, school, religious services, or commissary, when an escort is not available, or when movement is limited due to a lockdown, search, or alarm.

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November 2021 Production Refusal Reasons				
Facility	"I Do Not Want The Service/ I Do Not Want to Go to The Service"⁴	"I am Not Coming Now and Will Come Later"	No Reason Provided	Total
AMKC	54	0	2109	2163
EMTC	1	119	229	349
GRVC	613	0	478	1091
NIC INFIRM	0	0	3	3
NIC MAIN	0	0	7	7
OBCC	51	11	41	103
RMSC	447	22	1	470
RNDC	64	0	24	88
VCBC	0	0	772	772
Total	1230	152	3664	5046

November 2021 Walkout Reasons				
Facility	"Upon Entry, I do Not Want to Wait"	"I Am No Longer Waiting for the Appointment"	No Reason Provided	Total
AMKC	0	48	3	51
EMTC	0	0	0	0
GRVC	0	6	0	6
NIC INFIRM	0	0	0	0
NIC MAIN	1	0	0	1
OBCC	8	0	2	10
RMSC	7	1	0	8
RNDC	5	0	2	7
VCBC	0	0	0	0
Total	21	55	7	83

⁴ The Department aims to produce as many individuals to the clinic as possible. The Department's current staffing level is contributing to the increase in overall non-production numbers.

⁵ In some instances, appointments are requested by incarcerated individuals, while in others, CHS schedules follow-up appointments based off their initial assessment. If an individual requests an appointment but no longer wants the service, an additional appointment is scheduled at the discretion of CHS.

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