

New York City Department of Correction
Monthly Report on Medical Appointment Non-Production November 2023

Pursuant to Local Law 132 of 2019, the Department is required to report on a monthly basis an aggregate report on non-production of individuals in custody to scheduled medical appointments (i.e., encounters). Individuals in custody can refuse an appointment at any time. The Department recognizes the importance of medical care for incarcerated individuals but does not use force to compel them to go to their appointment.

Individuals seeking the medical care provided by Correctional Health Services (CHS) can use the Sick Call Triage phonenumber to request a medical appointment. Individuals with chronic conditions or those requiring a close follow up appointment frequently have appointments automatically scheduled for them by CHS. The Department tracks the number of medical appointments (i.e., encounters) scheduled by CHS at facility clinics, elsewhere on Rikers Island, or off-island for any number of reasons, including but not limited to medical, medication distribution, dental, mental health, Brad H discharge planning, and on-island/off-island specialist appointments. On a given day, individuals may have more than one scheduled appointment and they may not complete any or all appointments for a variety of reasons; production to each medical encounter is tracked and reported separately. The below data represents the number of CHS scheduled medical appointments for which an individual was not produced in the month of November 2023.

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November 2023 Overall Non-Production Report									
Facility	Court	Visits	Production Refusal¹	Walkout²	Programming	Barbershop	Recreation	Other³	Total
EMTC	457	9	384	682	4	5	8	592	2,141
GRVC	222	0	1,211	1	0	0	0	0	1,434
NIC	87	0	320	8	3	0	5	30	453
OBCC	105	6	2,599	12	0	2	8	2,276	5,008
RESH	32	0	138	2	0	0	0	1	173
RMSC	179	13	963	23	6	2	1	144	1,331
RNDC	228	16	1,255	14	54	17	162	1,823	3,569
Total⁴	1,310	44	6,870	742	67	26	184	4,866	14,109

¹ Production Refusal is a term used to describe an instance of an incarcerated individual refusing to be escorted to the clinic for their CHS scheduled medical appointment. In such cases, CHS may reschedule the appointment for a later time or date.

² Walkout is a term used to describe an instance of an incarcerated individual leaving the clinic before being seen by a healthcare professional. In such cases, CHS may reschedule the appointment for a later time or date.

³ Other includes but is not limited to instances where an incarcerated individual chooses to instead attend a work assignment, law library, school, religious services, or commissary, when maximum clinic capacity has been reached, when no escort is available, or when movement is limited due to a lockdown, search, or alarm.

⁴ West Facility dorms were populated in phases throughout the month of November. Data for the West Facility dorms, where much of the VCBC population was transferred from, was not available at the time of publication.

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November 2023 Production Refusal Reasons				
Facility	"I do not want the service/I do not want to go to the service"⁵	"I am Not Coming Now and Will Come Later"	No Reason Provided	Total
EMTC	348	0	0	348
GRVC	725	6	480	1,211
NIC	308	1	11	320
OBCC	11	1,636	952	2,599
RESH	75	0	63	138
RMSC	425	526	12	963
RNDC	1,029	11	215	1,255
Total	2,921	2,180	1,733	6,834

November 2023 Walkout Reasons				
Facility	"Upon Entry, I do Not Want to Wait"	"I Am No Longer Waiting for the Appointment"	No Reason Provided	Total
EMTC	90	588	4	682
GRVC	1	0	0	1
NIC	0	0	8	8
OBCC	8	4	0	12
RESH	0	0	2	2
RMSC	7	16	0	23
RNDC	8	4	2	14
Total	114	612	16	742

⁵ In some instances, appointments are requested by incarcerated individuals, while in others, CHS schedules follow-up appointments based off their initial assessment. If an individual requests an appointment but no longer wants the service, an additional appointment is scheduled at the discretion of CHS.