

**New York City Department of Correction**  
**Monthly Report on Medical Appointment Non-Production July 2024**

*Pursuant to Local Law 132 of 2019, the Department is required to report on a monthly basis an aggregate report on non-production of individuals in custody to scheduled medical appointments (i.e., encounters). Individuals in custody can refuse an appointment at any time. The Department recognizes the importance of medical care for incarcerated individuals but does not use force to compel them to go to their appointment.*

*Individuals seeking the medical care provided by Correctional Health Services (CHS) can use the Sick Call Triage phonenumber to request a medical appointment. Individuals with chronic conditions or those requiring a close follow up appointment frequently have appointments automatically scheduled for them by CHS. The Department tracks the number of medical appointments (i.e., encounters) scheduled by CHS at facility clinics, elsewhere on Rikers Island, or off-island for any number of reasons, including but not limited to medical, medication distribution, dental, mental health, Brad H discharge planning, and on-island/off-island specialist appointments. On a given day, individuals may have more than one scheduled appointment and they may not complete any or all appointments for a variety of reasons; production to each medical encounter is tracked and reported separately. The below data represents the number of CHS scheduled medical appointments for which an individual was not produced in the month of July 2024.*

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July 2024 Overall Non-Production Report									
Facility	Court	Visits	Production Refusal <sup>1</sup>	Walkout <sup>2</sup>	Programming	Barbershop	Recreation	Other <sup>3</sup>	Total
EMTC	568	1	1,009	4	3	4	41	424	<b>2,054</b>
GRVC	91	0	1,206	89	0	0	0	32	<b>1,418</b>
NIC	101	2	226	17	6	4	11	35	<b>402</b>
OBCC	306	30	2,115	108	7	39	11	1,370	<b>3,986</b>
RESH	43	0	364	5	5	0	0	0	<b>417</b>
RMSC	239	10	1,055	111	2	2	2	66	<b>1,487</b>
RNDC	132	35	1,116	28	29	19	155	1,574	<b>3,088</b>
WEST	43	0	290	4	0	10	26	15	<b>388</b>
<b>Total</b>	<b>1,523</b>	<b>78</b>	<b>7,381</b>	<b>366</b>	<b>52</b>	<b>78</b>	<b>246</b>	<b>3,516</b>	<b>13,240</b>

<sup>1</sup> Production Refusal is a term used to describe an instance of an incarcerated individual refusing to be escorted to the clinic for their CHS scheduled medical appointment. In such cases, CHS may reschedule the appointment for a later time or date.

<sup>2</sup> Walkout is a term used to describe an instance of an incarcerated individual leaving the clinic before being seen by a healthcare professional. In such cases, CHS may reschedule the appointment for a later time or date.

<sup>3</sup> Other includes but is not limited to instances where an incarcerated individual chooses to instead attend a work assignment, law library, school or religious services or when maximum clinic capacity has been reached, when no escort is available, or when movement is limited due to a lockdown, search, or alarm.

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<b>July 2024 Production Refusal Reasons</b>				
<b>Facility</b>	<b>"I do not want the service/I do not want to go to the service"<sup>5</sup></b>	<b>"I am Not Coming Now and Will Come Later"</b>	<b>No Reason Provided</b>	<b>Total</b>
EMTC	1,009	0	0	<b>1,009</b>
GRVC	313	96	797	<b>1,206</b>
NIC	225	1	0	<b>226</b>
OBCC	4	1,984	127	<b>2,115</b>
RESH	280	3	81	<b>364</b>
RMSC	618	431	6	<b>1,055</b>
RNDC	954	17	145	<b>1,116</b>
WEST	289	1	0	<b>290</b>
<b>Total</b>	<b>3,692</b>	<b>2,533</b>	<b>1,156</b>	<b>7,381</b>

<b>July 2024 Walkout Reasons</b>				
<b>Facility</b>	<b>"Upon Entry, I do Not Want to Wait"</b>	<b>"I Am No Longer Waiting for the Appointment"</b>	<b>No Reason Provided</b>	<b>Total</b>
EMTC	4	0	0	<b>4</b>
GRVC	0	0	89	<b>89</b>
NIC	0	0	17	<b>17</b>
OBCC	0	12	96	<b>108</b>
RESH	0	0	5	<b>5</b>
RMSC	1	17	93	<b>111</b>
RNDC	15	4	9	<b>28</b>
WEST	1	3	0	<b>4</b>
<b>Total</b>	<b>21</b>	<b>36</b>	<b>309</b>	<b>366</b>

<sup>4</sup> In some instances, appointments are requested by incarcerated individuals, while in others, CHS schedules follow-up appointments based off their initial assessment. If an individual requests an appointment but no longer wants the service, an additional appointment is scheduled at the discretion of CHS.