

New York City Department of Correction
Monthly Report on Medical Appointment Non-Production July 2023

Pursuant to Local Law 132 of 2019, the Department is required to report on a monthly basis an aggregate report on non-production of individuals in custody to scheduled medical appointments (i.e., encounters). Individuals in custody can refuse an appointment at any time. The Department recognizes the importance of medical care for incarcerated individuals but does not use force to compel them to go to their appointment.

Individuals seeking the medical care provided by Correctional Health Services (CHS) can use the Sick Call Triage phonenumber to request a medical appointment. Individuals with chronic conditions or those requiring a close follow up appointment frequently have appointments automatically scheduled for them by CHS. The Department tracks the number of medical appointments (i.e., encounters) scheduled by CHS at facility clinics, elsewhere on Rikers Island, or off-island for any number of reasons, including but not limited to medical, medication distribution, dental, mental health, Brad H discharge planning, and on-island/off-island specialist appointments. On a given day, individuals may have more than one scheduled appointment and they may not complete any or all appointments for a variety of reasons; production to each medical encounter is tracked and reported separately. The below data represents the number of CHS scheduled medical appointments for which an individual was not produced in the month of July 2023.

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July 2023 Overall Non-Production Report									
Facility	Court	Visits	Production Refusal¹	Walkout²	Programming	Barbershop	Recreation	Other³	Total
AMKC	221	2	2,627	62	4	6	7	104	3,033
EMTC	295	3	355	51	5	1	0	495	1,205
GRVC	95	1	1,132	0	2	0	0	17	1,247
NIC	62	6	540	1	2	0	13	56	680
RESH	40	0	89	0	0	0	0	468	605
RMSC	183	12	915	14	2	2	0	203	1,331
RNDC	158	33	1,533	10	52	20	169	1178	3,153
VCBC	107	4	583	87	1	2	45	107	936
Total	1,161	61	7,774	225	68	31	234	2,636	12,190

¹ Production Refusal is a term used to describe an instance of an incarcerated individual refusing to be escorted to the clinic for their CHS scheduled medical appointment. In such cases, CHS may reschedule the appointment for a later time or date.

² Walkout is a term used to describe an instance of an incarcerated individual leaving the clinic before being seen by a healthcare professional. In such cases, CHS may reschedule the appointment for a later time or date.

³ Other includes but is not limited to instances where an incarcerated individual chooses to instead attend a work assignment, law library, school, religious services, or commissary, when maximum clinic capacity has been reached, when no escort is available, or when movement is limited due to a lockdown, search, or alarm.

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July 2023 Production Refusal Reasons				
Facility	"I do not want the service/I do not want to go to the service"⁴	"I am Not Coming Now and Will Come Later"	No Reason Provided	Total
AMKC	795	626	1,206	2,627
EMTC	28	1	326	355
GRVC	371	41	720	1,132
NIC	5	0	535	540
RESH	0	8	81	89
RMSC	155	323	437	915
RNDC	184	91	1,258	1,533
VCBC	199	53	331	583
Total	1,737	1,143	4,894	7,774

July 2023 Walkout Reasons				
Facility	"Upon Entry, I do Not Want to Wait"	"I Am No Longer Waiting for the Appointment"	No Reason Provided	Total
AMKC	25	35	2	62
EMTC	3	48	0	51
GRVC	0	0	0	0
NIC	0	0	1	1
RESH	0	0	0	0
RMSC	13	1	0	14
RNDC	10	0	0	10
VCBC	87	0	0	87
Total	138	84	3	225

⁴ In some instances, appointments are requested by incarcerated individuals, while in others, CHS schedules follow-up appointments based off their initial assessment. If an individual requests an appointment but no longer wants the service, an additional appointment is scheduled at the discretion of CHS.