

New York City Department of Correction
Monthly Report on Medical Appointment Non-Production February 2025

Pursuant to Local Law 132 of 2019, the Department is required to report on a monthly basis an aggregate report on non-production of individuals in custody to scheduled medical appointments (i.e., encounters). Individuals in custody can refuse an appointment at any time. The Department recognizes the importance of medical care for incarcerated individuals but does not use force to compel them to go to their appointment.

Individuals seeking the medical care provided by Correctional Health Services (CHS) can use the Sick Call Triage phoneline to request a medical appointment. Individuals with chronic conditions or those requiring a close follow up appointment frequently have appointments automatically scheduled for them by CHS. The Department tracks the number of medical appointments (i.e., encounters) scheduled by CHS at facility clinics, elsewhere on Rikers Island, or off-island for any number of reasons, including but not limited to medical, medication distribution, dental, mental health, Brad H discharge planning, and on-island/off-island specialist appointments. On a given day, individuals may have more than one scheduled appointment and they may not complete any or all appointments for a variety of reasons; production to each medical encounter is tracked and reported separately. The below data represents the number of CHS scheduled medical appointments for which an individual was not produced in the month of February 2025.

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February 2025 Overall Non-Production Report									
Facility	Court	Visits	Production Refusal ¹	Walkout ²	Programming	Barbershop	Recreation	Other ³	Total
EMTC	559	6	568	0	9	8	43	444	1,637
GRVC	73	4	1,286	13	0	0	0	18	1,394
NIC	86	2	188	8	4	0	4	23	315
OBCC	196	6	2,842	72	2	5	3	2,249	5,375
RESH	39	0	168	1	3	0	0	31	242
RMSC	298	10	582	79	12	1	0	48	1,030
RNDC	153	19	1,329	16	18	7	55	395	1,992
WEST	77	3	260	126	3	6	1	35	511
Total	1,481	50	7,223	315	51	27	106	3,243	12,496

¹ Production Refusal is a term used to describe an instance of an incarcerated individual refusing to be escorted to the clinic for their CHS scheduled medical appointment. In such cases, CHS may reschedule the appointment for a later time or date.

² Walkout is a term used to describe an instance of an incarcerated individual leaving the clinic before being seen by a healthcare professional. In such cases, CHS may reschedule the appointment for a later time or date.

³ Other includes but is not limited to instances where an incarcerated individual chooses to instead attend a work assignment, law library, school or religious services or when maximum clinic capacity has been reached, when no escort is available, or when movement is limited due to a lockdown, search, or alarm.

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February 2025 Production Refusal Reasons				
Facility	"I do not want the service/I do not want to go to the service" ⁵	"I am Not Coming Now and Will Come Later"	No Reason Provided	Total
EMTC	568	0	0	568
GRVC	341	196	749	1,286
NIC	181	4	3	188
OBCC	1,092	1,633	117	2,842
RESH	83	6	79	168
RMSC	50	525	7	582
RNDC	1,207	31	91	1,329
WEST	177	72	11	260
Total	3,699	2,467	1,057	7,223

February 2025 Walkout Reasons				
Facility	"Upon Entry, I do Not Want to Wait"	"I Am No Longer Waiting for the Appointment"	No Reason Provided	Total
EMTC	0	0	0	0
GRVC	4	3	6	13
NIC	0	0	8	8
OBCC	6	5	61	72
RESH	0	1	0	1
RMSC	14	30	35	79
RNDC	12	3	1	16
WEST	41	45	40	126
Total	77	87	151	315

⁴ In some instances, appointments are requested by incarcerated individuals, while in others, CHS schedules follow-up appointments based off their initial assessment. If an individual requests an appointment but no longer wants the service, an additional appointment is scheduled at the discretion of CHS.