

New York City Department of Correction
Monthly Report on Medical Appointment Non-Production August 2024

Pursuant to Local Law 132 of 2019, the Department is required to report on a monthly basis an aggregate report on non-production of individuals in custody to scheduled medical appointments (i.e., encounters). Individuals in custody can refuse an appointment at any time. The Department recognizes the importance of medical care for incarcerated individuals but does not use force to compel them to go to their appointment.

Individuals seeking the medical care provided by Correctional Health Services (CHS) can use the Sick Call Triage phoneline to request a medical appointment. Individuals with chronic conditions or those requiring a close follow up appointment frequently have appointments automatically scheduled for them by CHS. The Department tracks the number of medical appointments (i.e., encounters) scheduled by CHS at facility clinics, elsewhere on Rikers Island, or off-island for any number of reasons, including but not limited to medical, medication distribution, dental, mental health, Brad H discharge planning, and on-island/off-island specialist appointments. On a given day, individuals may have more than one scheduled appointment and they may not complete any or all appointments for a variety of reasons; production to each medical encounter is tracked and reported separately. The below data represents the number of CHS scheduled medical appointments for which an individual was not produced in the month of August 2024.

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August 2024 Overall Non-Production Report									
Facility	Court	Visits	Production Refusal¹	Walkout²	Programming	Barbershop	Recreation	Other³	Total
EMTC	454	8	854	14	5	6	27	479	1,847
GRVC	71	0	1,165	2	0	0	0	0	1,229
NIC	94	1	287	12	11	1	14	71	491
OBCC	118	2	2,539	33	3	5	3	1,985	4,688
RESH	32	0	284	108	0	0	0	42	466
RMSC	225	13	1,353	214	5	3	3	54	1,870
RNDC	112	15	1,052	10	55	14	238	1,403	2,899
WEST	39	0	237	21	0	0	11	35	343
Total	1,145	39	7,762	414	79	29	296	4,069	13,833

¹ Production Refusal is a term used to describe an instance of an incarcerated individual refusing to be escorted to the clinic for their CHS scheduled medical appointment. In such cases, CHS may reschedule the appointment for a later time or date.

² Walkout is a term used to describe an instance of an incarcerated individual leaving the clinic before being seen by a healthcare professional. In such cases, CHS may reschedule the appointment for a later time or date.

³ Other includes but is not limited to instances where an incarcerated individual chooses to instead attend a work assignment, law library, school or religious services or when maximum clinic capacity has been reached, when no escort is available, or when movement is limited due to a lockdown, search, or alarm.

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August 2024 Production Refusal Reasons				
Facility	"I do not want the service/I do not want to go to the service"⁵	"I am Not Coming Now and Will Come Later"	No Reason Provided	Total
EMTC	854	0	0	854
GRVC	213	84	859	1,156
NIC	278	9	0	287
OBCC	0	2,310	229	2,539
RESH	172	3	109	284
RMSC	639	693	21	1,353
RNDC	827	25	200	1,052
WEST	220	14	3	237
Total	3,203	3,138	1,421	7,762

August 2024 Walkout Reasons				
Facility	"Upon Entry, I do Not Want to Wait"	"I Am No Longer Waiting for the Appointment"	No Reason Provided	Total
EMTC	6	0	8	14
GRVC	2	0	0	2
NIC	3	0	9	12
OBCC	0	16	17	33
RESH	0	0	108	108
RMSC	7	16	191	214
RNDC	4	5	1	10
WEST	19	0	2	21
Total	41	37	336	414

⁴ In some instances, appointments are requested by incarcerated individuals, while in others, CHS schedules follow-up appointments based off their initial assessment. If an individual requests an appointment but no longer wants the service, an additional appointment is scheduled at the discretion of CHS.