

New York City Department of Correction
Monthly Report on Medical Appointment Non-Production March 2023

Pursuant to Local Law 132 of 2019, the Department is required to report on a monthly basis an aggregate report on non-production of individuals in custody to scheduled medical appointments (i.e., encounters). Individuals in custody can refuse an appointment at any time. The Department recognizes the importance of medical care for incarcerated individuals but does not use force to compel them to go to their appointment.

Individuals seeking the medical care provided by Correctional Health Services (CHS) can use the Sick Call Triage phonenumber to request a medical appointment. Individuals with chronic conditions or those requiring a close follow up appointment frequently have appointments automatically scheduled for them by CHS. The Department tracks the number of medical appointments (i.e., encounters) scheduled by CHS at facility clinics, elsewhere on Rikers Island, or off-island for any number of reasons, including but not limited to medical, medication distribution, dental, mental health, Brad H discharge planning, and on-island/off-island specialist appointments. On a given day, individuals may have more than one scheduled appointment and they may not complete any or all appointments for a variety of reasons; production to each medical encounter is tracked and reported separately. The below data represents the number of CHS scheduled medical appointments for which an individual was not produced in the month of March 2023.

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March 2023 Overall Non-Production Report									
Facility	Court	Visits	Production Refusal¹	Walkout²	Programming	Barbershop	Recreation	Other³	Total
AMKC	282	3	2,876	57	7	5	6	355	3,591
EMTC	194	2	167	42	2	0	0	104	511
GRVC	234	0	1,056	4	0	0	0	0	1,294
NIC	89	2	594	3	0	0	18	152	858
RMSC	236	9	871	33	4	0	0	83	1,236
RNDC	244	52	874	10	41	13	158	364	1,756
VCBC	140	2	680	12	19	5	39	136	1,033
Total	1,419	70	7,118	161	73	23	221	1,194	10,279

¹ Production Refusal is a term used to describe an instance of an incarcerated individual refusing to be escorted to the clinic for their CHS scheduled medical appointment. In such cases, CHS may reschedule the appointment for a later time or date.

² Walkout is a term used to describe an instance of an incarcerated individual leaving the clinic before being seen by a healthcare professional. In such cases, CHS may reschedule the appointment for a later time or date.

³ Other includes but is not limited to instances where an incarcerated individual chooses to instead attend a work assignment, law library, school, religious services, or commissary, when maximum clinic capacity has been reached, when no escort is available, or when movement is limited due to a lockdown, search, or alarm.

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March 2023 Production Refusal Reasons				
Facility	"I do not want the service/I do not want to go to the service"⁴	"I am Not Coming Now and Will Come Later"	No Reason Provided	Total
AMKC	1,469	1,315	92	2,876
EMTC	47	23	97	167
GRVC	625	1	430	1,056
NIC	464	5	125	594
RMSC	312	482	77	871
RNDC	548	88	238	874
VCBC	384	77	219	680
Total	3,849	1,991	1,278	7,118

March 2023 Walkout Reasons				
Facility	"Upon Entry, I do Not Want to Wait"	"I Am No Longer Waiting for the Appointment"	No Reason Provided	Total
AMKC	55	2	0	57
EMTC	29	3	10	42
GRVC	0	4	0	4
NIC	0	0	3	3
RMSC	28	5	0	33
RNDC	6	1	3	10
VCBC	7	5	0	12
Total	125	20	16	161

⁴ In some instances, appointments are requested by incarcerated individuals, while in others, CHS schedules follow-up appointments based off their initial assessment. If an individual requests an appointment but no longer wants the service, an additional appointment is scheduled at the discretion of CHS.