

**New York City Department of Correction
Semi-Annual Staff on Visitor Sexual Abuse & Harassment Report
January 1, 2022 – June 30, 2022**

Pursuant to Local Law 23 of 2019, the Department is required to report on allegations of sexual abuse, sexual harassment, and interventions on visitors to Departmental facilities for cases that lasted longer than 90 days within the preceding six-month period, (January 2022 to June 2022), and for cases that were concluded within the preceding six months. The following report outlines the number and percentage of the information required by subdivisions c and d of the law. Data that cannot be aggregated has been provided to the Council and BOC but has not been included in this report. Data on interventions has been separated and is included in the last section of this report to clarify the difference between an alleged incident and interventions. To avoid identifying unique instances of incidents which may risk re-identification, certain data is reported as “<6”.

Subdivision c – Data related to staff on visitor incident investigations that lasted longer than 90 days within the preceding six-month period:

1. The date on which the alleged incident occurred and whether the incident took place between the times 7:00 AM and 3:00 PM, 3:00 PM and 11:00 PM, and 11:00 PM and 7:00 AM.¹

<i>Time of Alleged Incident</i>	<i>Number of Staff on Visitor Allegations</i>	<i>Percent of Staff on Visitor Allegations</i>
0700x1500	<6	-
1500x2300	0	0%
Unknown	0	0%
Total	<6	-

2. Whether the alleged incident occurred at Rikers Island or at a borough facility, and at which facility the incident occurred.²

<i>Rikers or Borough</i>	<i>Facility</i>	<i>Number of Allegations</i>	<i>Percent of Allegations</i>
Rikers	AMKC	<6	-
Rikers	EMTC	0	0%
Rikers	GRVC	0	0%
Rikers	RMSC	0	0%
Rikers	SOD	0	0%
Borough	VCBC	0	0%
Total		<6	-

¹ The date in which the incident occurred cannot be reported in the aggregate.

² MDC and OBCC no longer house incarcerated individuals and were not included.

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3. The method by which the alleged incident was reported and the date of reporting.³

<i>Method of Reporting</i>	<i>Staff on Visitor Allegation</i>	
	<i>Number of Allegations</i>	<i>Percent of Allegations</i>
311	<6	-
Total	<6	-

4. Whether the alleged perpetrator completed staff training pursuant to subdivision f, and the last date such training was received.⁴

Yes, the alleged perpetrator completed staff training on March 12, 2021.

5. The gender of the alleged victim.

<i>Alleged Victim's Gender</i>	<i>Staff on Visitor Allegations</i>	
	<i>Number of Alleged Incidents</i>	<i>Percent of Alleged Incidents</i>
Male	0	0%
Female	<6	-
Total	<6	-

6. Whether the alleged victim at the time of the incident was between the ages of 18-25, 26-35, 36-40, 41-60, over 60, or under 18.

<i>Alleged Victim's Age Range</i>	<i>Staff on Visitor Allegation</i>	
	<i>Number of Alleged Incidents</i>	<i>Percent of Alleged Incidents</i>
18<	0	0%
18-25	<6	-
26-35	0	0%
36-40	0	0%
41-60	0	0%
60>	0	0%
Unknown	0	0%
Total	<6	-

³ The date of the alleged incident cannot be reported in the aggregate.

⁴ The last date that the training was received cannot be reported in the aggregate.

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Subdivision d - Data related to allegations of staff on visitor incident investigations that concluded within the preceding six-month period.

During the preceding six-month period (Jan 2022 – Jun 2022), zero investigations into an allegation of staff-on-visitor incident were concluded.

- 1. The date on which the alleged incident occurred and whether the incident took place between the times 7:00 AM and 3:00 PM, 3:00 PM and 11:00 PM, and 11:00 PM and 7:00 AM.⁵**

<i>Time of Alleged Incident</i>	<i>Number of Staff on Visitor Allegations</i>	<i>Percent of Staff on Visitor Allegations</i>
0700x1500	0	0%
1500x2300	0	0%
Unknown	0	0%
Total	0	0%

- 2. Whether the alleged incident occurred at Rikers Island or at a borough facility, and at which facility the incident occurred.**

<i>Rikers or Borough</i>	<i>Facility</i>	<i>Number of Allegations</i>	<i>Percent of Allegations</i>
Rikers	AMKC	0	0%
Rikers	EMTC	0	0%
Rikers	GRVC	0	0%
Rikers	RMSC	0	0%
Rikers	SOD	0	0%
Rikers	WF	0	0%
Borough	BKDC	0	0%
Borough	VCBC	0	0%
Total		0	0%

⁵ The date in which the incident occurred cannot be reported in the aggregate.

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3. The method by which the alleged incident was reported and the date of reporting.⁶

<i>Method of Reporting</i>	<i>Staff on Visitor Allegation</i>	
	<i>Number of Allegations</i>	<i>Percent of Allegations</i>
311	0	0%
Total	0	0%

4. Whether the alleged perpetrator completed staff training pursuant to subdivision f, and the last date such training was received.⁷

There were no cases closed in this time period.

5. The gender of the alleged victim.

<i>Alleged Victim's Gender</i>	<i>Staff on Visitor Allegations</i>	
	<i>Number of Alleged Incidents</i>	<i>Percent of Alleged Incidents</i>
Male	0	0%
Female	0	0%
Total	0	0%

6. Whether the alleged victim at the time of the incident was between the ages of 18-25, 26-35, 36-40, 41-60, over 60, or under 18.

<i>Alleged Victim's Age Range</i>	<i>Staff on Visitor Allegation</i>	
	<i>Number of Alleged Incidents</i>	<i>Percent of Alleged Incidents</i>
18<	0	0%
18-25	0	0%
26-35	0	0%
36-40	0	0%
41-60	0	0%
60>	0	0%
Unknown	0	0%
Total	0	0%

⁶ The date of the alleged incident cannot be reported in the aggregate.

⁷ The last date that the training was received cannot be reported in the aggregate.

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Subdivision c (Interventions)

For the purposes of this report, the Department understands incidents of “interventions” to mean verified instance in which staff use their hands, other parts of their body, or other physical method to restrain, subdue, or compel a visitor to act or stop acting in a particular manner. The only verified information that speaks to this provision are interventions that occur over the course of an arrest of a visitor.

Arrests are authorized as a result of visitor behavior violates city, state, or federal law. Arrests may occur as a result of a visitor’s attempt to introduce weapon or drug contraband into the facility or an assault on a staff member. For the purposes of this section, perpetrators are instead referred to as “members of service” and victims are referred to as “individuals subject to arrest”.

- 1. The date on which the intervention occurred and whether the intervention took place between the times 7:00 AM and 3:00 PM, 3:00 PM and 11:00 PM, and 11:00 PM and 7:00 AM.⁸**

<i>Time of Intervention</i>	<i>Number of Interventions</i>	<i>Percent of Interventions</i>
0700x1500	15	32.61%
1500x2300	31	67.39%
2300x0700	0	0%
Total	46	100%

- 2. Whether the intervention occurred at Rikers Island or at a borough facility, and at which facility the intervention occurred.**

<i>Facility</i>	<i>Borough or Rikers</i>	<i>Number of Interventions</i>	<i>Percent of Interventions</i>
AMKC	Rikers	16	34.78%
BHPW	Borough	0	0%
BKDC	Borough	0	0%
EMTC	Rikers	0	0%
GRVC	Rikers	7	15.22%
NIC	Rikers	3	6.52%
RMSC	Rikers	0	0%
RNDC	Rikers	10	21.74%
SOD (Central Visits)	Rikers	1	2.17%
VCBC	Borough	4	8.69%
Total		46	100%

⁸The date on which the arrest occurred cannot be reported in the aggregate.

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3. The method by which the intervention was reported and the date of reporting⁹.

<i>Method of Reporting</i>	<i>Number of Reports¹⁰</i>	<i>Percent of Reports</i>
Arrest of Visitor	46	100%
Total	46	100%

4. Whether the involved members of service completed staff training pursuant to subdivision f, and the last date such training was received.

In May 2019, the Department contracted with the Osborne Association to provide a customer service and community sensitivity training to all Department visit captains and officers. The training was additionally provided to visitor shuttle bus drivers, bail window facilitators, and K9 officers who interact with visitors. The full-day training was specifically designed for public-facing Department staff and covered a range of topics, including implicit bias, de-escalation strategies, and stress management. Additionally, the Department worked with the Osborne Association to develop a follow-up refresher course that focused on customer service, de-escalation strategies, implicit bias, and stress management. The in-house refresher module is entitled “Facilitating Successful Visits,” and covers the importance of visits to people in custody and the central role visits play in the Department’s rehabilitation-centered correctional mission. The refresher includes activities for participants which highlight the perspective of friends and family members who visit people in custody. In October 2020 the Training Division formally rolled out the in-person “Facilitating Successful Visits” training for related personnel.

As of June 2022, all staff members identified as having frequent interactions with visitors have completed both the Visitor Pat Frisk course and the Facilitating Successful Visits course, except for those individuals identified on leave, medically monitored, or otherwise unavailable for training. Of the 207 staff members assigned to the Central Visit House, facility Visits, the Central Intelligence Bureau, and the Departmental Canine Unit, 174 staff members completed Visitor Pat-Frisk training and 196 staff members completed the Facilitating Successful Visits course.

Recently, the Department finalized an 8-hour refresher course that combines the topics and performance objectives covered in both the Visitor Pat Frisk and Facilitating Successful Visits courses, but also includes additional information on working with LGBTQ+ visitors, as well as a practical application refresher of the most commonly used security devices, including the magnetometer and line-scan machines. The Department began training all staff identified as having frequent interactions with visitors utilizing this new training in September 2022.

⁹ The date on which the intervention was reported cannot be reported in the aggregate.

¹⁰ There were three incidents in which two visitors were arrested, totaling 47 arrests out of 46 reported incidents.

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	<i>Staff Involved in Intervention</i>	
	<i>Number of Staff¹¹</i>	<i>Percentage of Staff</i>
<i>Trained</i>	36	64.29%
<i>Not Trained¹²</i>	20	35.71%
Total	56	100%

5. The gender of the individual subject to arrest.

<i>Visitor's Gender</i>	<i>Number of Interventions</i>	<i>Percent of Interventions</i>
Male	10	21.28%
Female	36	76.60%
Unknown	1	2.12%
Total	47	100%

6. Whether the individual subject to arrest was between the ages of 18-25, 26-35, 36-40, 41-60, over 60, or under 18.

<i>Visitor's Age Range</i>	<i>Number of Interventions</i>	<i>Percent of Interventions</i>
>18	1	2.13%
18-25	22	46.81%
26-35	16	34.04%
36-40	1	2.13%
41-60	6	12.76%
>60	0	0%
Unknown	1	2.13%
Total	47	100%

¹¹ 56 staff members were involved in the 46 incidents; many of them were involved in multiple incidents. Trained staff were present at every incident.

¹² Of the 20 MOS not trained, two resigned or retired. 18 members of service are pending training and/or did not conduct the search but arrived to address the arrest.