

A Pocket Guide Accessing Homeless Services



PALM-8 (E) Rev. 01/25

Resources for New Yorkers Experiencing Unsheltered Homelessness

CALL 311 or use the NYC 311 app for iPhone or Android to request information about shelter or get help from an outreach team



To get help for yourself, your family, or someone in need on the street and subway, use 311 to request:

- Information on accessing shelter services including directions to family and single adult intake centers, or
- Outreach assistance so that an outreach team will visit to connect individuals in need with available resources

SHELTER INTAKE CENTERS	
WHO	WHERE TO GO
Adult men	30th Street: 400-430 East 30th Street/1st Avenue, Manhattan By Subway: 6 train to 28 Street
Adult women	Franklin Shelter: 1122 Franklin Avenue, Bronx By Subway: 2 or 5 train to 3 Avenue-149 Street, then Bx15 bus to 166th Street and 3rd Avenue or the Bx21 bus to 166th Street and Boston Road HELP Women's Center: 116 Williams Avenue, Brooklyn By Subway: C train to Liberty Avenue
Adult families with no children under 21 years old	Adult Family Intake Center (AFIC): 400-430 East 29th Street, Manhattan By Subway: 6 train to 28 Street
Families with children under 21 AND pregnant women	Prevention Assistance and Temporary Housing Office (PATH): 151 East 151st Street, Bronx By Subway: 2, 4 or 5 train to 149 Street-Grand Concourse
24-HOUR DROP-IN CENTERS FOR ADULTS	
Mainchance Manhattan	120 East 32nd Street in East Midtown (between Park and Lexington Avenues) By Subway: 6 train to 33 Street
Olivieri Center Manhattan	257 West 30th Street (between 7th and 8th Avenues) By Subway: A, C, E, 1, 2, or 3 train to 34 Street-Penn Station
Paul's Place Manhattan	114 West 14th Street By Subway: 1, 2, 3, F, L, M to 14th St/6th Avenue
9th Avenue Manhattan	771 9th Ave New York, NY 10019 By Subway: C, E, A to 42 street transfer to C or E to 50th
The Gathering Place Brooklyn	2402 Atlantic Avenue (between Sackman Street and Jardine Place) By Subway: A train to Broadway Junction
QDIC (Queens Drop In Center) Queens	100-32 Atlantic Avenue (at 102 Street) By Subway: A train to Rockaway Boulevard or J train to 104 Street
Union Hall Queens	92-32 Union Hall Street, Jamaica, NY 11433 By Subway: F train to 179 Jamaica Center / E, J, Z to Jamaica Parsons Archer
The Living Room Bronx	800 Barretto Street (at Lafayette Avenue) By Subway: 6 train to Hunts Point Avenue
Project Hospitality Staten Island	150 Richmond Terrace (between Wall and Schuyler Streets) Drop-in center is within walking distance of the St. George Staten Island Ferry Terminal