

## HOW TO FIND HELP TO STAY IN YOUR HOME

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If you need help staying in your home, the City has homelessness prevention and other services to assist you. The City also has services to help you move-out of shelter.

### ► LEGAL SERVICES FOR TENANTS

Are you a tenant facing an eviction in court? Is your landlord harassing or threatening you? Does your building refuse to make repairs? New Yorkers facing housing issues in court can get free legal help. If you qualify we can connect you with a free lawyer who can:

- Assist you in court if you are facing eviction
- Sue a landlord who is:
  - harassing you to move-out
  - not making repairs
  - refusing to take your housing benefits
- Make sure your rent level is correct and take action if you are being overcharged
- Give you advice on your rights as a tenant

If you need legal help because you are being evicted or your landlord is harassing you or trying to displace you or your neighbors, **please call the City's Tenant Protection Hotline at (917) 661-4505 or email [civiljustice@hra.nyc.gov](mailto:civiljustice@hra.nyc.gov).**

### ► EMERGENCY RENTAL ASSISTANCE

The "One Shot Deal" emergency assistance program helps people who cannot pay an expense due to an unexpected situation or event. Emergency assistance is provided for, but not limited to, expenses such as rent and utilities. **Contact the DSS OneNumber at (718) 557-1399 for more information about the One-Shot Deal.**

### ► HOMEBASE

HRA works with non-profit community organizations that operate Homebase homelessness prevention offices at 24 community locations across the City. Among the services they offer are:

- Assistance obtaining public benefits
- Emergency rental assistance
- Education and job placement assistance
- Financial counseling and money management
- Help relocating
- Short-term financial assistance

*Call 311 to locate the nearest Homebase office.*

### ► HELP LEAVING A HOMELESS SHELTER

If you are currently in a homeless shelter, speak with your case manager to learn more about what assistance is available to help you leave shelter, which many include rental assistance.

If you have further questions about rental assistance, **call the Rental Assistance Call Center through the DSS OneNumber at 718-557-1399.**