MEMORANDUM OF UNDERSTANDING BETWEEN THE NEW YORK CITY DEPARTMENT OF HOMELESS SERVICES AND THE NEW YORK CITY DEPARTMENT OF HEALTH AND MENTAL HYGIENE

THIS MEMORANDUM OF UNDERSTANDING ("MOU" or "Agreement"), effective as of 2018 ("Effective Date"), between the New York City Department of Social Services / Department of Homeless Services ("DHS"), with offices at 33 Beaver Street, New York, NY 10004, and New York City Department of Health and Mental Hygiene ("DOHMH"), with offices at 42-09 28th Street, Queens, NY 11101 (collectively referred to as "the Parties").

WITNESSETH:

WHEREAS, pursuant to §551 and §556 of the New York City Charter, DOHMH is the local social service district that performs all functions and operations performed by the City that relate to the health of the people of the City; and

WHEREAS, as part of its operations, DOHMH manages the Single Point of Access ("SPOA") Program, which connects mentally ill New Yorkers to mental health services; and

WHEREAS, pursuant to §612 of the New York City Charter, DHS is the local social service district that is responsible for administering housing support and ancillary services for eligible homeless individuals, including homeless individuals with mental illness; and

WHEREAS, in a joint effort to link mentally ill DHS clients to DOHMH mental health care services, DHS wishes to share client information with DOHMH to facilitate client participation in the SPOA Program; and

WHEREAS, the Parties wish to enter into an agreement to set forth the conditions under which DHS will share client information with DOHMH for the purposes set forth herein;

NOW, THEREFORE, the parties agree as follows:

ARTICLE 1. TERM

This term of this Agreement shall be from the Effective Date until either party elects to terminate the Agreement as provided for herein.

ARTICLE 2. SCOPE

A. GENERAL

The purpose of this Agreement is to set forth a framework by which DHS staff and/or contracted shelter staff ("DHS Staff") will electronically submit SPOA applications to DOHMH on behalf of DHS clients with mental health issues as demonstrated by a documented history of severe

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mental illness and/or by presenting with behaviors that warrant additional psychiatric supports or mental health services.

B. DHS OBLIGATIONS

- 1. DHS staff shall submit the SPOA application on behalf of individuals entering and residing in DHS shelters who present mental health issues. The data elements collected about DHS clients that may be shared are limited to the information required to complete the SPOA application as detailed in the attached Exhibit A for hard copy submissions, or as detailed in the attached Exhibit B, for submissions through DOHMH's secure, online SPOA application system. Exhibit B is hereby included for reference, and shall not be used in lieu of Exhibit A when submitting hard copy SPOA applications via encrypted email.
- DHS staff will submit SPOA applications by utilizing DOHMH's secure, online
 application or by encrypted email to <u>SPOA@Health.NYC.Gov</u> on an ongoing basis, as
 necessitated by DHS client need. DHS staff will answer follow-up questions from
 DOHMH as necessary to facilitate DOHMH's processing of DHS client SPOA
 applications.
- DHS staff may submit the SPOA application without client consent on the legal bases detailed in Article 3.

C. DOHMH OBLIGATIONS

DOHMH shall:

- 1. Receive and process SPOA applications for purposes of assessing eligibility and making referrals for mental health services.
- 2. Provide feedback to DHS staff on submitted SPOA applications where necessary in order to facilitate care coordination pursuant to Article 41 of the New York Mental Hygiene Law. Such feedback shall be limited to the minimum amount of information necessary.

ARTICLE 3. LEGAL BASIS FOR DISCLOSURE OF CONFIDENTIAL INFORMATION

A. Confidential information relating to DHS clients may be disclosed to another agency without consent of the individual when the public welfare official providing such information is assured that the confidential character of the information will be maintained, the information will be used for the purpose for which it is made available, and such purpose is reasonably related to the purposes of the public welfare program and the function of the inquiring agency, and the information will not be used for commercial or political purposes. Since DHS clients are Public Assistance recipients, disclosure of the information should be limited to purposes directly connected with the administration

of public assistance. Such purposes include establishing eligibility and providing services for applicants and recipients. 45 C.F.R. §205.50(a)(1)(i)(A); N.Y. Soc.Serv. Law §§ 136; and 18 N.Y.C.R.R. §357.2(a), § 357.3(a).

The confidential character of the information will be maintained in accordance with the guidelines established in Article 4, below. According to the Substance Abuse and Mental Health Services Administration ("SAMHSA") and the Office of National Drug Control Policy 20-30% of those experiencing chronic homelessness are also facing a serious mental illness. To assist homeless clients transition into stable and permanent housing, DHS must also address barriers to such housing, such as severe mental illness. This overlaps with the goals of DOHMH to protect and promote the health of New Yorkers. DOHMH will receive demographic information for purposes of providing mental health care outreach, which is a service to Public Assistance recipients. Finally, this information will only be used to connect DHS clients with additional public assistance available through DOHMH, and will not be used for commercial or political purposes.

B. Pursuant to New York State Public Officer's Law §96-a, governmental agencies may disclose client-provided Social Security Numbers absent individual consent to other governmental entities for administrative purposes. The disclosure of client SSNs between DHS and DOHMH is necessary to maintain comprehensive demographics for each client. The purpose of the disclosure satisfies the exception that permits the disclosure of the SSNs for administrative purposes absent individual consent.

ARTICLE 4. CONFIDENTIALITY

- A. All information obtained, learned, developed or filed by either Party in connection with this Agreement, including data contained in official DHS files or records, shall be held confidential by the Parties pursuant but not limited to the provisions of the Social Services Law of the State of New York, the New York Mental Hygiene Law, and any applicable regulations promulgated thereunder and shall not be disclosed by either Party to any person, organization, agency or other entity except as authorized or required by law. All of the reports, information or data, furnished to or prepared, assembled or used by either Party under this Agreement are to be held confidential, and the Parties agree that the same shall not be made available to any individual or organization without the prior approval of the non-disclosing Party.
- B. DOHMH shall not use the data obtained under this Agreement for any purpose other than those listed in Article 2 of this Agreement.
- C. The Parties agree to use and ensure the use of appropriate safeguards to prevent misuse or unauthorized disclosure of any confidential information and to implement administrative, physical, and technical safeguards that reasonably and appropriately protect and secure the confidentiality, integrity, and availability of any electronic or hard copy of individually identifiable information that is created, received, maintained, or transmitted pursuant to this Agreement.

D. The provisions of this Section shall remain in full force and effect following termination of this Agreement.

ARTICLE 5. EFFECT OF UNAUTHORIZED DISCLOSURE

- A. The parties agree to report any unauthorized use or disclosure of confidential or protected data, not provided for by this Agreement of which it becomes aware. The parties further agree to immediately report any data security incident of which it becomes aware, including a breach of unsecured protected data.
 - i. In the event of any unauthorized disclosure data, the party responsible for unauthorized disclosure of data (Responsible Party) shall immediately commence an investigation to determine the scope of the disclosure and immediately inform the other party (Affected Party) in writing following discovery of such incident, but no later than 30 calendar days after discovery. The Responsible Party is responsible for providing a written incident report, within forty-eight (48) hours after the incident is discovered, that details the circumstances surrounding the unauthorized disclosure and the names of the individuals involved, if known. A breach is considered discovered on the first day on which the Responsible Party, its contractors, subcontractors or any agent thereof, knows or should have known of such breach. The HRA Privacy Officer and/or the General Counsel should be immediately notified of any unauthorized disclosure of any HRA client identifiable information.
 - ii. HRA's Privacy Officer will determine if a data breach has occurred after reviewing the outcome of the investigation. In the event of a data breach, the Responsible Party is required to notify the affected individuals within a reasonable amount of time, but no later than sixty (60) calendar days after the discovery of the breach or earlier if so required by law, except where a law enforcement official determines that a notification would impede a criminal investigation or cause damage to national security. Notification shall be in a form and format prescribed by Affected Party and shall meet the requirements of applicable local, state and federal law. The Responsible Party shall be responsible for all costs associated with providing notification to all affected individuals when notification is required by law.
- B. The Responsible Party recognizes that irreparable harm may result to Affected Party, and to the business of the City, in the event of any breach by the Responsible Party of any of the covenants and assurances contained in this Agreement. In the event of a breach of any of the covenants and assurances contained herein, the Affected Party shall restrain the Responsible Party, its contractors, subcontractors or agents thereof, from any continued violation, including but not limited to termination of access to any identifiable client data.

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> C. A breach of this Article shall constitute a material breach of this Agreement for which the Affected Party may terminate this Agreement as indicated herein. If for any reason term of this Agreement is violated, all Affected Party data shall be either destroyed or returned, unless otherwise authorized by the Affected Party.

ARTICLE 6. TERMINATION

Each party shall have the right to terminate this Agreement, in whole or in part, upon thirty (30) days prior written notice to the other Party, or immediately for cause upon written notice to the other Party.

ARTICLE 7. MODIFICATION

This Agreement may be modified upon mutual agreement between the parties set forth in writing and signed on behalf of each of the Parties. It may not be modified orally.

ARTICLE 8. NOTICES

All notices and requests hereunder by either party shall be in writing or by telephone and directed to the address of the parties as follows:

DHS Contact:

Attn: Jason Hansman NYC Department of Homeless Services 33 Beaver Street New York, NY 10004 DOHMH Contact:

Attn: Mary McGovern NYC Department of Health and Mental Hygiene 42-09 28th Street Queens, NY 11101

ARTICLE 9. ENTIRE AGREEMENT

This Agreement contains all the terms and conditions agreed upon by the parties hereto, and no other agreement, oral or otherwise, regarding the subject matter of this Agreement shall be deemed to exist or to bind any of the parties hereto, or to vary any of the terms contained herein.

[SIGNATURE PAGE FOLLOWS]

IN WITNESS WHEREOF, the parties have duly executed this Agreement on the date last below written.

DEPA	CITY OF NEW YORK ARTMENT OF SOCIAL SERVICES/ ARTMENT OF HOMELES SERVICES	
	Vincent Pullo	
	ACCO	
	CITY OF NEW YORK ARTMENT OF HEALTH AND MENTAL HYG	IENE
Ву:		
	Print Name]	
	[Print Title]	ROCHELLE CAITS Notary Public, State of New York No. 01CA4745131 Qualified in Queens County Commission Expires Jan 31, 2022

STATE OF NEW YORK)
:ss
COUNTY OF NEW YORK)

On this day of 20 before me personally came CO to me known and known to me to be O of the HUMAN RESOURCES ADMINISTRATION/DEPARTMENT OF SOCIAL SERVICES of the CITY OF NEW YORK, the person described in and who executed the foregoing instrument, and she/he acknowledged to me that she/he executed the same for the purpose therein mentioned.

NOTARY PUBLIC

SHARON JAMES-LEONCE
Commissioner of Deeds
City of New York No. 2 13036
Certificate Filed in New York County
Commission Expires May 01, 20

ACKNOWLEDGEMENTS:

STATE OF NEW YORK)
COUNTY OF NEW YORK)
On this day of JUM 201, before me personally came CHILL BILLIA , to me known and known to me to be of the DEPARTMENT OF SOCIAL
SERVICES/ DEPARTMENT OF SOCIAL SERVICES of the CITY OF NEW YORK, the person described in and who is duly authorized to execute the foregoing instrument on behalf of the Commissioner, and he acknowledged to me that he executed the same for the purpose therein mentioned.
NOTARY PUBLIC
STATE OF)
On this day of June 201, before me personally came COUNTY OF On this day of June 201, before me personally came County of the known and known to me to be the of THE NEW YORK CITY DEPARTMENT OF HEALTH AND MENTAL HYGIENE, the person described in and who is duly authorized to execute the foregoing instrument, and acknowledged to me that she/he
executed the same for the purposes therein mentioned.
Notary Public, State of New York No. 01CA4745131 NOTARY PUBLIC Commission Expires Jan 31, 2022 NOTARY PUBLIC NOTARY PUBLI
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Tuno 18,200

EXHIBIT A

NYS OMH Single Point of Access (SPOA)

Care Coordination /ACT/FACT Program Application Cover Sheet Send this cover sheet to DOHMH along with the complete Universal Referral Form packet for all SPOA applicants

Date of Submission:For CC/ACT/FACT Assistance Call 347-39	6-7258
TO: NYC DOHMH SPOA Program 42-09 28 th Street, Queens, NY 11101 Fax: 347-396-8910 Ph# 347-396-7258 Summary Email: SPOA@Health.NYC.Gov FROM: Referring Agency/Program: ALL COMPLETE SPOA PACKETS must This Cover Sheet with Signed of the Universal Referral Form (U CC/ACT/FACT Referral Summary Most Recent Comprehensive Ps Most Recent Psychiatric Evaluate Psychi	Consent IRF) ary sychosocial ion
Referring Worker's Name:	
Contact Phone:Fax:	
Referring Worker E-mail:	
Other Case ManagersContact Info	
Borough Where Applicant Is/Will Reside (circle one): Brooklyn Manhattan Queens B Regarding: Applicant's Last Name: First Name:	ronx Staten Island
Applicant's D.O.B.:	
Level of Service Requested (Check one): O Non-Medicaid Care Coordination O ACT	O FACT
O Medicaid Health Home Care Coordination	
TYPE OF REFERRAL (Check all that apply);	
Priority Referral:	Other
	·
CONSENT TO RELEASE INFORMATION (Please keep original on file) I authorize the disclosure of the Care Coordination/ACT/FACT Application and all related supporting documents, in and mental health information, to NYC Department of Health and Mental Hygiene 42 - 09 28 ^{1 h} St. Qu purposes of Care Coordination/ACT assessment and placement assistance for a period of one hundred and twent revoke this authorization at any time. My revocation must be in writing. I am aware that my revocation without be have authorized to use and/or disclose my protected health information have already taken action because of my I authorize Department of Health and Mental Hygiene to check the Health Home Portal and PSYCKES for the purpose or enrolled in a Health Home and/or to inform assignment to Care Coordination/ACT Program. I understand that I do not have to sign this authorization and that my refusal to sign will not affect my abilities to obtain to eligibility for benefits.	eens NY 11101 for the y. I understand that I may effective if the persons I y earlier authorization.
Applicant's name (printed) Signature of Applicant	Date
Witness' name (printed) Signature of Witness	Date





SPOA CARE COORDINATION /ASSERTIVE COMMUNITY TREATMENT (ACT) FORENSIC ACT (FACT) AUTHORIZATION FOR RE-RELEASE OF INFORMATION

This authorization must be completed by the patient or his/her personal representative to use/disclose protected health information, in accordance with State and Federal laws and regulations. No HIV or HIV related information will be re-released.

PART 1: Authorization to Re-Release Information

Description of Information to be Used/Disclosed:

You have been referred for Mental Health Care Coordination or Assertive Community Treatment (ACT) or Forensic Assertive Community Treatment (FACT) services. In order to review your referral, NYC Department of Health and Mental Hygiene (DOHMH) New York City's Adult Single Point of Access (SPOA) program must review information from your referral source (including your psychiatric and psychosocial evaluations) to discuss this application so that the right services may be provided for you.

If you are found eligible for Care Coordination or ACT or FACT services, DOHMH will then need to share information with the assigned Care Coordination or ACT or FACT agency that is contracted through the New York State Office of Mental Health and/or New York City's Department of Health and Mental Hygiene. The assigned program would be one of the following types of services: Health Home Care Coordination, Non-Health Home Care Coordination, or Assertive Community Treatment (ACT) or Forensic Assertive Community Treatment (FACT). The information that will need to be shared with the assigned program includes your educational, medical and mental health assessments, including: psychiatric evaluations, psychosocial assessments, medical exams, TB test results and discharge reports. All of this information is included in your "Universal Referral Form" (URF).

On this authorization form, you are being asked to consent to have your psychiatric and psychosocial evaluations released by your referral source to DOHMH. You are also being asked to consent to have DOHMH re-release the information included in your "Universal Referral Form" to the Care Coordination or ACT or FACT agency that will be assigned to provide you with services.

You are also being asked to consent to have the assigned Care Coordination, ACT or FACT provider check the Health Home Portal for the purpose of determining if you are already enrolled in a Health Home and/or Care Coordination Program.

Purpos	e or Need	d for Information:
1.	This info	ormation is being requested:
		by the individual or his/her personal representative; or
		Other (please describe)
2.	The purp	pose of the disclosure is (please describe);
ACT. II	H to evalua f deemed	od that the psychosocial and psychiatric evaluations provided by my referral source, will be used by ate me for possible referral to Adult Mental Health Care Coordination, Assertive Community Treatment (ACT) or Forensic cligible, I will be referred for the appropriate level of service, the information in my Universal Referral Form (URF) will be espective Care Coordination, ACT or FACT provider, and I will be enrolled in their program.

- A. I authorize DOHMH the New York City's Adult SPOA program to review the URF application, psychosocial and psychiatric information ("Confidential Information") provided by my referral source, and if I am determined to be eligible, I authorize DOHMH as the New York City's Adult SPOA program to make recommendations for an appropriate program for my possible enrollment. If I am eligible, I also authorize DOHMH to use and disclose my Confidential Information to the Assigned Care Coordination/ACT/FACT Program. I also authorize the assigned Care Coordination or ACT provider to check the Health Home Portal to determine if I am already enrolled in a Health Home and/or Care Coordination, ACT or FACT program. I understand that:
 - 1. Only the Confidential Information described above may be used and/or disclosed as a result of this authorization.
 - My Confidential Information i cannot legally be disclosed without my permission.
 - If my Confidential Information is disclosed to someone who is not required to comply with privacy laws, rules, or regulations, then
 it may be re-disclosed and would no longer be protected.
 - 4. I have the right to revoke (take back) this authorization at any time, by writing to DOHMH as the New York City Adult Single Point of Access. I am aware that revocation will not be effective if the persons I have authorized to use and/or disclose my Confidential Information have already taken action because of my earlier authorization.
 - I do not have to sign this authorization and that my refusal to sign will not affect my abilities to obtain treatment from NYC DOHMH and New York State Office of Mental Health, nor will it affect my eligibility for benefits.
 - I have a right to inspect and copy my own Confidential Information and ensure that it is used and/or disclosed in accordance with the requirements of the applicable privacy laws, such as HIPAA.





CARE COORDINATION /ASSERTIVE COMMUNITY TREATMENT (ACT) AUTHORIZATION FOR RE-RELEASE OF INFORMATION

Signature of Patient or	Personal Representative	Date	
Patient's Name (Printed)		
Personal Representative	s's Name (Printed)		
Description of Personal	Representative's Authority to Act for the Patient (require	ed if Personal Representative signs Authorization)	
y revoke my authorizati s is:	on to use/disclose information indicated in Part 1,	to the Person/Organization/Facility/Program whos	e name and



NEW YORK CITY DEPARTMENT OF HEALTH AND MENTAL HYGIENS

Mary T. Bassett, MD, MPH

Commissioner

Adult Care Coordination ACT and FACT Services UNIVERSAL REFERRAL FORM

Fax Complete URF Packet to: 347-396-8910 or Email (Encrypted) to SPOA@Health.NYC.Gov

URF Application Must Include the Following:

The Universal Referral Form (URF) including SPOA Coversheet. Please answer all questions; type answers when possible or write legibly. Indicate if information is Unknown (U/K) or Not Applicable (N/A), Most Recent Comprehensive Psychosocial Summary

Most Recent Comprehensive Psychiatric Evaluation signed by a Psychiatrist or a Psychiatric Nurse Practitioner, within the last 30 days if referral is from an inpatient setting

Authorization for Re-release of URF application to assigned Care Coordination, FACT or ACT Program Do not include any HIV or HIV related information (diagnosis/medications) in this application

Note: The Applicant's social security number (SSN) is voluntary For Questions about the Universal Referral Form: Call DOHMH at 347-396-7258

Se	rvice Being Requested:	<u> </u>					
	○ Non-Medicaid Care○ Health Home Care		edicaid)				eatment (ACT) Treatment (FACT)
Se	ection A: Demographics		_				
1.	Name: First:			Last:			
2.	DOB:			3. Sex;	O Male	O Fema	ile
4.	Medicaid # (if applicable):		Seq. #:			O None	O Unknown
Se He (<i>Pl</i> det	MO (if ineligible/inactive the elect Agency: ealth Home Assignment:ease contact your Lead Health termine if referring applicant have referrals for Medicaid Health	n Home in order to as already receive	Care Co run all applio d assignmen	oordinatior	n Agency: es through	the Health	Home portal to
	Primary Language: O 1. American Sign Language O 2. Cantonese O 3. Chinese O 4. Creole O 5. English	○ 6. French○ 7. German○ 8. Greek○ 9. Hindi○ 10. Indic		oanese Indarin Iish	•	anish du etnamese	O 21. No Language O 22. Unknown O 23. Other (specify):

	Applicant's Last Name:				
	6. English Proficiency: O Does not speak Engli	ish O Poor	O Fair	O Good	O Excellent
7.	Social Security Number:				
	•	declines to pro	ovide O	Applicant doe	es not have a SSN
8.	Applicant Address (If applicant is homeless r contacted):	note the she	lter/drop i	n center or p	place he/she may be
					Tel#:
	If applicant is hospitalized and being dischar- homeless and moving into housing, please in				
					Tel#:
9.	What is the applicant's Race/Ethnicity? (Che	ck all that a	pply)		
	□ 1. White, European American □ 5. Chinese □ 2. Black, African American □ 6. Filipino □ 3. American Indian or Alaskan Native □ 7. Vietnames □ 4. Asian Indian □ 9. Native Hames	se 🔲	• • •	е	☐ 15. Unknown ☐ 16. Other Pacific Islander ☐ 17. Other (specify):
Se	ction B: Family Contacts				
1.	Marital Status: (Check one) O Single, never married O Cohabiting with signi O Divorced / Separated O Widowed	ificant other or o	•	tner O Currer Other:	ntly married
2.	Family/Friend/Emergency contact(s): (Include				ind relationship)
	Name: Address:		Tel#	F	leľationshíp;
	Name: Address: Name: Address:		Tel# Tel#		telationship: telationship:
	Name: Address:		Tel#		lelationship:
	Name: Address:		Tel#	R	delationship:
80	ction C: AOT				
	<u> </u>	<i>-</i> '	- · · ·		
7. /	AOT: O Yes O No If Yes: Effective Date:	•	on Date:		ntary or Involuntary
	AOT Contact Person:				
* 2.	If applying for AOT, has the AOT team been notified?:	oYes oN	lo ⇔NotA	pplicable	
A	OT Office Contact Person:	AOT Co	ntact Pho	ne #:	
*Pl	ease note: The AOT office must be aware of t	he potential	application	on for AOT.	

Section D: Characteristics

1. Current Living Situation: (Check one) DOHMH Revised 10.5.16

Applicant's Last Name:			
 1. Private residence alone 2. Private residence with spouse or domestic partner 3. Private residence with parent, child, other family 4. Private residence with others 5. MH Supported Housing (Supported Housing or Supported SRO) 6. MH Housing Support Program (Congregate Support or Service Enriched SRO) 7. MH Apartment Treatment program 8. MH Congregate Treatment program 	 9. MH crisis residence 10. Inpatient state psychiatric hospit 11. Inpatient, general hospital or pri 12. DOH adult home 13. Drug or alcohol abuse residence 14. Correctional Facility 15. Homeless, street, parks, drop in 16. Shelter or emergency housing 17. Unknown 18. Other (specify): 	vate psychiatric e or inpatient setting center, or undomiciled	
2. Has the applicant ever been homeless? O Yes	O No		
3. Has an HRA Supportive Housing application (F for this applicant?	HRA 2010e) been submitted w	ithin the last 6 months	
○ Yes ○ No ○ Not Applicable ○	O Unknown		
4. Does the applicant have a current housing determined	ermination/approval? O Yes	O No	
5a.If you answered "Yes" to Question 2, complet homelessness, provide name of shelter, dromost recent locations first) Date: Location: Date: Location: Date: Location: Date: Location:	te the following. (Include date op-in center, street, etc., und	es of present episode of ler "Location". List	
5b. Where did applicant reside prior to current epi 1. Own apartment/house 2. Single room occupancy 3. With family 6. Jail/Prison		te name of facility if applicable) O 9. Unknown O 10. Other (specify)	
Facility Name:	·	·	Address:
5c. Length of occupancy (in months):			
5d. Reason for leaving:			
6. Current Employment Status: (Check one)			
O 1. No employment of any kind O 2. Com O 3. OtherO 4. Unknown	petitive employment (employer paid own	with no formal supports	
7a. Income or benefits currently receiving: (Check 1. Wages, salary or self employed 2. Supplemental Security Income (SSI) 3. Social Security Disability Income (SSD) 4. Soc. Sec. retirement, survivor's, dependents (SSA)	all that apply) 5. Veteran benefits 6. Worker's Compensation or o 7. Medicaid 8. Hospital-based Medicaid 9. Medicaid Pending	disability insurance	

	Applicant's Last Name:	 .	
1	0. Family Planning Medicaid	no fault or third par	ty insurance
1	1. Medicare	14 None	
1	Public assistance cash program, TANF, Safety, temporary disability	☐ 15 Ineligible (Reason)
1	3. Private insurance, employer coverage,	ō	
7b. F	or any current benefits checked in Question	n 7, indicate the type an	d amount per month;
	Type of benefit: Amount per month:	Type of benefit	Amount per month:
1.		3.	
2.		4.	
7 <u>~</u> [escribe any special payee arrangements a		
8. (Current Criminal Justice Status: (Check all t	hat apply)	
٥	1) Applicant is not Under Criminal Justice		
0	2) CPL 330.20 order of condition and order	er of release	
0	3) In NYS Dept. of Correctional Services 4) On Bail Released on own recognizers	(State Prison)	inghama ang diang diang diang di
Ü	 On Bail, Released on own recognizand incarceration 	e (ROR), Conditional D	ischarge, or other alternative to
0	5) Under Probation Supervision (PO/Con	ntact)	
0	6) Under Parole Supervision (PO/Contact	+ 1	
0	Under arrest in jail, lockup or court dete	ention	
0	8) Released from jail or prison within the I	last 30 days	
0	9) Unknown		
0	10) Other (specify):		

Se	ection E: Clinical		
CI H!	inical Disorders and other conditions that V related information in this application)	may be focus of clinical at	tention (do not include any HIV or
	Diagnosis (if none, please indicate)		DSM Code
			
Ge De	eneral Medical Disorders, as well as any o not include any HIV or HIV related infor	Chronic Disorders. If none, mation in this application	please indicate with N/A.
4.	Psychosocial and Environmental Proble 1. Problems with primary support group 2. Problems related to the social environment 3. Educational/Occupational problems 4. Insurance or Benefit problems 5. Housing problems	☐ 6. Economic problems	s to health care facilities/referrals egal system/crime
5.	Current Psychotropic Medications:	If none prescribed, please che	eck O
	Name	Dosage	Schedule
		 	
		<u>-</u> -	

Applicant's Last Name:_____

(Do not include any medications specifically used in the treatment	If none prescribed, of HIV)	please check O
Name	Dosage	Schedule
	<u> </u>	
8. Applicant Adherence to Medication Regin O 1. Takes medication as prescribed O 2. Takes medication as prescribed most of the O 3. Sometimes takes medication as prescribed O 4. Rarely or never takes medication as prescrib	O 5. Applicatime O 6. Medica	ant refuses medication ation not prescribed
 What level of support is required for com None, Independent Reminders Su 	pliance with medic	· · · · · · · · · · · · · · · · · · ·
10. Does applicant have a medical condition equipment, medical supplies, ongoing phonony of the O Yes O No If Yes, please describe:	ysician support ar	pecial services such as special medical id/or a therapeutic diet?
11. Name of Treating Medical MD or facility:		
12. Medical Tests: Has applicant been tested for TB in the p	•	O No
	Yes atory O with toileting O flight of stairs O	No Yes No Can bathe self O O Can feed self O O Can dress self O O
Section F: Utilization		
1. Applicant Services within the last 12 mon	ths: (Check all tha	t Apply)
□ 1. None		9. Emergency mental health (non-residential)
☐ 2. State psychiatric center inpatient u	nit 🗆	10. Prison, jail, or other court mental health service
 3. General hospital unit or certified ps hospital 	ychiatric	11. Local MH Practitioner
∠	upport 🖂	12. Assisted Outpatient Treatment (AOT)
□ 5. MH outpatient clinic, PROS, IPRT		13. Self help / Peer support services
 6. Alcohol/Drug abuse inpatient treatr clubhouse, vocational services) 	nent (e.g.	14. Community Support Program non- residential mental health program
□ 7. Alcohol/Drug abuse outpatient trea	tment 🗆	15. Unknown
 8. ACT, Care Coordination or other campanagement 	ase	16. Other (specify)
Name of Program:		

Applicant's Last Name:_

2.	Psychiatric Ser	rvices utilizatio	on including curre	ent hospitaliza	tion if applica	ıble. (I	Indicate t	he nu	mber of
	Psychiatric Ho		"0" if none. "UK"	•	li		A -		t 41
	In Last 12 m		Psyci	niatric hospital the last 24 r					in the nonths:
	Emergency Ro Visits for psych In the		ns visits	gency room/m for psychiatric in the last 2	conditions				
	visits and mob	ile crisis visits	chiatric hospitaliz within the last tw formation is requ	o years. OMH	Residential 7	Treatr	nent Faci	ergeno lities a	y room are
	Hospital/ER/N	lobile Crisis	Admission Da	(If currently	rge Date hospitalized, ischarge Date)	Sc	ource of I	Data	
,				-					
	<u> </u>								
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4b.	For inpatient a	and RTF (Resi	dential Treatme	nt Facility) ref	errals, the di	schar	ge plan f	or ou	tpatient
	Purpose		Clinic Name		at Name		lephone	App	
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Applicant's Last Name:_

Applicant's Last Name:	
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ction G: Well Being										
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	Co-occurring disabilities: (Check all that app 1. None 2. Drug or alcohol abuse 2. Cognitive disorder 3. Mental retardation or developmental disorder 4. Blindness Check all that app 5. Impaired abil 6. Tobacco 7. Wheelchair n 8. Hearing impaired app 9. Speech impaired app 10. Visual impaired abil 11. Visual impaired abil 12. Totacco 13. Mental retardation or developmental disorder 10. Visual impaired abil 14. Blindness 15. Impaired abil 15. Impaired abil 16. Tobacco 17. Wheelchair n 18. Hearing impaired abil 19. Tobacco 19.	ity to walk	
	Referral Source: 1. Family/legal guardian 2. Self 3. School/education system 4. State-operated inpatient program 5. Local hospital acute inpatient program 6. Criminal justice system 7. Social services 8. PROS 9. Physician 10. Emergency room (psychiatric & general hospital) 11. Hospital medical unit 12. Outpatient mental health service	 13. Private psychiatric inpatient hospi 14. Residential treatment facility 15. Community residence 16. ACT 17. Mobile Crisis Team 18. AOT 19. Non-Medicaid Care Coordination 20. Health Home Care Coordination 21. Child BCM/ICM/SCM 22. OPWDD 23. Shelter 24. Other (specify) 	tal
2.	Referring Agency Information:		
	Agency Name: Program/Unit Name: Primary Contact: Primary Contact phone number: Street Address:	Fax number:	
	City:	State:	Zip:
	Email:	Date:	. <u> </u>

Applicant's Last Name:_____

NOTICE REGARDING DISCLOSURE OF CONFIDENTIAL INFORMATION

This information has been disclosed to you from confidential records which are protected by state law. State law prohibits you from making any further disclosure of this information without the specific written consent of the person to whom it pertains, or as otherwise permitted by law. Any unauthorized further disclosure in violation of state law may result in a fine or jail sentence or both. A general authorization for the release of medical or other information is NOT sufficient authorization for further disclosure.

Applicant's Last Name:
Referral Summary for Care Coordination/ACT/FACT To be completed for an application for all referrals. Use additional pages if necessary.
1. Reason for the referral :
2. Community Mental Health Services tried in the past 2 years: <i>Type of services</i> (Outpatient Clinic, PROS, Assertive Community Treatment, Care Coordination, etc.) <i>and outcome</i> , i.e. rarely attended, never attended refused services.
3. What community based supports and interventions/strategies (e.g. Care Coordination, ACT, Mobile Crisis Team, AOT, etc.) have been attempted within the last 12 months to engage and/or link applicant to community mental health services?
4. To justify FACT assignment, applicant must have had criminal justice involvement within the past 12 months and the referral source must describe how the applicant's criminal justice involvement is related to his/her serious mental illness and non-adherence to medication and treatment.
5. Medication compliance/non-compliance and consequences:
6. Brief statement regarding applicant's current level of functioning including mental status, relationship with family, community supports, etc.:
 Health/Medical Status, including impact on applicant's overall functioning (Do not include HIV related information):
Worker:
Print Name Signature Date

Phone #: _

DOHMH Revised 10.5.16

Title: ____

NEW YORK STATE OFFICE OF MENTAL HEALTH CRITERIA FOR SEVERE MENTAL ILLNESS AMONG ADULTS

To be considered an adult diagnosed with severe and persistent mental illness, Criteria A must be met. In addition, Criteria B or C or D must be met.

A. Designated Mental Illness Diagnosis

The individual is 18 years of age or older and currently meets the criteria for a DSM IV psychiatric diagnosis other than alcohol or drug disorders (291.xx-292.xx, 303.xx), organic brain syndromes (290.xx, 293.xx-294.xx), developmental disabilities (299.xx, 315.xx-319.xx), or social conditions (Vxx.xx). ICD-9-CM categories and codes that do not have an equivalent in DSM IV are also not included as designated mental illness diagnoses.

AND

B. SSI or SSDI Enrollment due to Mental Illness

The individual is currently enrolled in SSI or SSDI due to a designated mental illness.

OR

C. Extended Impairment in Functioning due to Mental Illness

The individual must meet 1 or 2 below:

- The individual has experienced two of the following four functional limitations due to a designated mental illness over the past 12 months on a continuous or intermittent basis:
 - a. <u>Marked difficulties in self-care</u> (personal hygiene; diet; clothing, avoiding injuries; securing health care or complying with medical advice).
 - b. <u>Marked restriction of activities of daily living</u> (maintaining a residence; using transportation; day-to-day money management; accessing community services).
 - c. <u>Marked difficulties in maintaining social functioning</u> (establishing and maintaining social relationships; interpersonal interactions with primary partner, children, other family members, friends, neighbors; social skills; compliance with social norms; appropriate use of leisure time.)
 - d. Frequent deficiencies of concentration, persistence or pace resulting in failure to complete tasks in a timely manner in work, home, or school settings (ability to complete tasks commonly found in work settings or in structured activities that take place in home or school settings; individuals may exhibit limitations in these areas when they repeatedly are unable to complete simple tasks within an established time period, make frequent errors in tasks, or require assistance in the completion of tasks).
- The individual has met criteria for ratings of 50 or less on the Global Assessment of Functioning Scale (Axis V of DSM IV) due to a designated mental illness over the past twelve months on a continuous or intermittent basis.

OR

D. Reliance on Psychiatric Treatment, Rehabilitation, and Supports

A documented history shows that the individual, at some prior time, met the threshold for C (above), but symptoms and/or functioning problems are currently attenuated by medication or psychiatric rehabilitation and supports. Medication refers to psychotropic medications which may control certain primary manifestations of mental disorder, e.g., hallucinations, but may or may not affect functional limitations imposed by the mental disorder. Psychiatric rehabilitation and supports refer to highly structured and supportive settings which may greatly reduce the demands placed on the individual and, thereby, minimize overt symptoms and signs of the underlying mental disorder.

N

EXHIBIT B

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0	2 - Universa	al Referral Form	
			Expand Deteils
		Client Information	
	Level	of Service	
	ACT - For Individuals in	duals with Serious Mental Illness (SMI) (excluding Dementia, Traumatic Brain Injury (TBI), and Persons with E	Developmental Disabilities (DD))
	to people with st	pairs their functioning in the community and with a documented history of lack of engagement traditional outp chizophrenia, other psychotic disorders, bipolar disorder, and/or major or chronic depression. Priority is given	to individuals with continuous
	high service nee appropriate for A	eds that are not being met in more traditional settings, Individuals with primary diagnosis of personality disorda	ers or substance use are not
	FACT For Individ	duals with Serious Mental Illness (SMI) (excluding Dementia, Traumatic Brain Injury (TBI), and Persons with D	Developmental Disabilities (DD))
	to people with St	pairs their functioning in the community and with a documented history of lack of engagement traditional outp chizophrenia, other psycholic disorders, bipolar disorder, and/or major or chronic depression. Priority is given	to individuals with coatlangue
	nigh service nee	205 (NBL 870 NOL DEING MELIN MORE ITABILISTIS SETTING PRASENCA of Current of recent administration involvement	ntusihin in the last 17 maatha
	incingual batore'	, probation, multiple arrests and/or incarceration. Criminal justice involvement is related to the presence of ser- -compliance with treatment	ious mental iliness (SMI) or
		•	
	IMT - Intensive i behavioral health	Mobile Treatment (IMT) teams offer flexible treatment and support services for individuals who have had recei h, criminal justice, and homeless systems. The individual does not need to meet the criteria for Severe Menta	nt and frequent contact with the
	are NOT Automi	BUC CXCUSIONS. The MODRAS Mobility and Rexibility, and its facus on cross systems coordination and actions.	phonograph sim to provide a colour
	service that can	best meet the needs of individuals with lack of engagement in traditional outpatient services. IMT teams stay in sheller, on the street, in housing, hospital or jail.	connected to individuals regardless
		•	:
	Care coordinat	ion - For people with Serious Mental Illness (SMI) (excluding Dementia, Traumatic Brain Injury (TBI), and Per	sons with Developmental Disabilities (DD))
	with are treffict	le for Medicaid who have not successfully engaged in community based services.	:
	Level of	O Assertive Community Treatment (ACT)	
	Service Requested	O Forensic Assertive Community Treatment (FACT)	•
		O Intensive Mobile Treatment (IMT) O Non-Medicaid Care Coordination	
		O Health Home Care Coordination	
		O Level of Service Change Request	
:	Managed Care	V	
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	(MCO)	O Yes O No O N/A	,
	have care	U Tes U No U N/A	
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•	First Name	raphics Test	(a)
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	AKA Name	,,,,,,,,,,,,,,,,,,,	· · · · · · · · · · · · · · · · · · ·
		J	i .
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	Phone Number		!
	Phone Number Highest Education	O No formal education or kindergarten only O Grammar school (Grades 1 to 5)	!
	Phone Number Highest Education Level on	O No formal education or kindergarten only Grammar school (Grades 1 to 5) Junior high school (Grades 6 to 8)	!
	Phone Number Highest Education	O No formal education or kindergarten only Grammar school (Grades 1 to 5) O Junior high school (Grades 6 to 8) O Some high school (Grades 9 to 11)	!
	Phone Number Highest Education Level on	O No formal education or kindergarten only O Grammar school (Grades 1 to 5) Junior high school (Grades 8 to 8) O Some high school (Grades 9 to 11) O GED or TASC	!
	Phone Number Highest Education Level on	O No formal education or kindergarten only Grammar school (Grades 1 to 5) Junior high school (Grades 6 to 8) Some high school (Grades 9 to 11) GED or TASC High school diploma Business, vocational, or technical training	!
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Phone Number				Email	
Langu	Jage				
* Primary Language * English Proficiency		<u>ত</u>			1
AOT		·			1
* AOT status					
AOT Borough	\overline{ullet}			'	
Other info				İ	
* Known past history of AOT			. 1		
	ial Justice		· -	•	
* Criminal Justice	No past history of criminal justice involvement	nt 🗓 Pending matter	in Criminal Court	☐ Past parole	
Involvement	Currently on parole	Pending matter		Past county jeil	
	☐ Current detention - [ail	☐ Past adult crimin ☐ Criminal Justice		Criminal Justice Invol	vement more than 12 months
	Current detention - prison	Past juvenile de	Involvement within past 12 month	hs D Current Order of Prot Dother	action
	☐ Currently involved in a Diversion Program	Past probation	inquest intunigra)	☐ Unknown	
NYSID# (if			• •		
known) Has person been arrested in the last 12			<u></u> <u></u>		
months?					
Specific	≥0				
charge (if known)					
Client	<u> </u>			!	
Information Notes			-		
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Emplo	yment and Benefits		-		· :
* Current employment status	O Paid competitive full-time (35+ hrs/week) O Paid competitive part-time O Temporary, seasonal, or per diem Internship or volunteer O Transitional employment None O Unknown				
	Other			. !	
* Current Income	☐ Earned income (i.e. employment income)	Retirement t	ncome from Social Security	i	
Sources	Unemployment Insurance Supplemental Security Income (SSI)	☐ Pension or a	etirement income from a former jo	ob	
	Social Security Disability Income (SSDI)	Child suppo	t other spousal support		
:	□ VA Benefits	Trust	otter spousar support		
:	☐ Private disability insurance	☐ Unknown			
	□ Workers Compensation	☐ None of the	above		
	☐ Temporary Assistance for Needy Families (T.	ANF) 🔲 Other source)		
* Comment the second	ation		Housing		
* Current living situ		<u>l</u>	<u> </u>	B.B	
USS THE INDIVIOUS	al resided in more than one borough within the last	13 months?	<u> </u>		
vvnere ola persol	n live prior to current housing situation?				
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i I set Kasain Cana	And the second of the second o	<u> </u>			
* Last Known Loca Street Address	HOSE		<u> </u>		1
Street 2					÷
Borough	للتنازي والمتنوسف للفحيص والحالوا المتاجع المتاجع				
, Idame-4	Househ Planeage	Diagnos	is and Treatment		
DSM 4/5 Diagnos	Health Diagnosis				
		-•	200		
Physical Realth D	at Health Diagnosis		P-5		· · · · · · · · · · · · · · · · · · ·
e nyanat mesi() L	ziagriusis		Asthma	Hi	gh blood pressure
			☐ COPD (Chronic Obstructive		
			☐ Metabolic Syndrome ☐ Coronary heart disease		er Disease/Clinhosis
			Diabeles		one of the above oknown
			High cholesterol		

Medication Adherence/Treatment	•	
Applicant adherence to medication regimen	O Takes medication as prescribed O Takes medication as prescribed most: O Sometimes takes medication as prescribed O Rarely takes medication as prescribed Never takes medication as prescribed	ribed ਹ
	O Refuses medication O Medication not prescribed O Unknown	
• Is client currently connected to ireatment (i.e. going to mental health clinic, seeing a psychiatrist, has a clinic assigned, etc.)? Co-Occurring Disabilities	O Other	
Does the applicant have a co-occurring disability?	None	☐ Wheelchair required ☐ Bedridden
	Cognitive disorder	☐ Hearing impairment ☐ Ampulee proter ☐ Speech impairment ☐ Incontinence ☐ Visual Impairment ☐ Other
Does the applicant have a medical condition that requires special services (i.e. special medical equipment, medical supplies, etc.)?	Impaired ability to walk	D Deaf
	Utilizations	
Psychiatric Hospitalizations Has applicant had any psychiatric hospitalizations in the last 5 years? Emergency Room		
* Has applicant had any ER visits for psychiatric conditions in the last 5 years? Mobile Crisis		· · · · · · · · · · · · · · · · · · ·
* Has applicant had any mobile crisis visits in the last 5 years? Mental Health Programs	<u> </u>	
* Has applicant altended any mental health programs (i.e. mental health clinics, ACT, Care Coordination, PROS, OPD, etc.) in the last 5 years? Substance Use Programs		
Has applicant atlended any substance use programs (i.e. substance use treatment program and/or day treatment) in the last 5 years? Arrests		
* Has applicant had any arrests in the last 5 years?		water the control of
Incarcerations * Any incarcerations in the last 5 years?		
Riskar	_ <u>IV </u> ad Substance Use	
Risk Assessment Please identify which risk behaviors the applicant has engaged in:	None	Been suspected of sexual abuse of a child/adult
	☐ Unknown ☐ Expressed suicide litreat ☐ Attempted suicide ☐ Physically harmed self ☐ Taken property who permission ☐ Damaged or destroyed property ☐ Homelessness ☐ Created a public disturbance ☐ Verbally asseutted another person ☐ Threatened assautt or physical violence	Physically abused and/or assaulted a child/adult Engaged in arson Was a victim of physical or sexual abuse Wanders or runs away Transient/moves trequently High recidivism of incarceration No engagement after multiple referrals Attempted or committed homicide Other
Please explain any of the above selected:	This declare assessed by physical violence	
Substance Use * Reported Substance Use		
Tobacco Use * Has the applicant used tobacco within the past 6 months?	70 % 11 st state of the same	
Les de applicant asset tookee Alfritt lie hast o thought.	O No, quit within the last 6 months O No, quit more than 6 months ago O No, never O Unknown O Yos	
	ustification	CONTROL OF CONTROL OF
 Provide a brief statement regarding applicant's current functioning level (including mental status, relationship with family, community supports, health, etc.) and justification for level of service requested 		
and the second of the second o	Notes	<u></u>
Notes	Notes	eri e e e e e e e e e e e e e e e e e e
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The following documents are requested with the application	sted Documents sent and Release Forms	
Please check the documents that you are attaching (on the next page):	ови ана кезеряе голпѕ	

☐ Psychosocial Evaluation ☐ Psychiatric Evaluation
☐ Psychiatric Evaluation ☐ Managed Care Level of Care Determination
☐ HIV Consent (Required if HIV-related data is disclosed)
Please upload the most recent version of supporting documents via the "Attached Documents" tab on the following page.
URF Status
The status of this form from the DOHMH SPOA team will be shown here. When the status changes, an email will be sent to the address provided under the previous Referral Information form.
URF Status Determination
Indicates required field
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