

HIICAP/COMMUNITY SITES

CITYWIDE LISTING OF

MEDICARE INFORMATION CENTERS



New York City Department for the Aging
Health Insurance Information, Counseling and Assistance Program
(HIICAP)

Counselors are available:
Monday – Friday 9:00 AM – 4:00 PM
Office Location:
2 Lafayette Street, 9th Floor. New York, NY 10007

For assistance, call Aging Connect: (212) 244-6469 and ask for
HIICAP
Or email HIICAP@aging.nyc.gov

****All Sites are Wheelchair-accessible****

Sponsored by:
NYC Department for the Aging
NY State Office for the Aging



Medicare questions? Call Aging Connect at 212-244-6469

HIICAP
Health Insurance Information,
Counseling and Assistance
Program



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BRONX

Site Name and Contact Information

Neighborhood SHOPP

910 E. 172nd St, 1st Floor
Bronx, NY 10460 (temporary address)

718-620-4650

Monday – Friday
9:00 a.m. – 4:00 p.m.
By appointment

R.A.I.N. Parkchester Neighborhood Senior Center

1380 Metropolitan Avenue
Bronx, NY 10462

718-597-9220

Monday-Friday
8:00 a.m. – 4:00 p.m.
By appointment

BROOKLYN

Site Name and Contact Information

Homecrest Community Services

1413 Avenue T
Brooklyn, NY 11229

718-376-4036

Tuesday – Friday
9:00 a.m. – 3:00 p.m.
By appointment

Homecrest Community Services

7907 New Utrecht Avenue
Brooklyn, NY 11214

718-621-7960

Thursday
8:00 a.m. – 3:00 p.m.
By appointment

JCC of Greater Coney Island

3001 West 37th Street
Brooklyn, NY 11224

718-449-5000 x 2211

Monday – Friday
9:00 a.m. – 4:00 p.m.
By appointment

RAICES/Times Plaza Senior Center

460 Atlantic Avenue
Brooklyn, NY 11201

718-694-0895

Monday – Friday
9:00 a.m. – 4:00 p.m.
By appointment

RAICES/Wyckoff Gardens Senior Center

280 Wyckoff Street
Brooklyn, NY 11217

718-237-1715

Monday – Friday
9:00 a.m. – 4:00 p.m.
By appointment

MANHATTAN

Site Name and Contact Information

Main Office:

NYC Department for the Aging

HIICAP Unit

2 Lafayette Street

6th Floor

New York, NY 10007

212-244-6469 (ask for HIICAP)

Email: hiicap@aging.nyc.gov

Monday – Friday

9:00 a.m. – 4:00 pm

By appointment

Chinese- American Planning Council

165 Eldridge Street

New York, NY 10002

212-431-7800

Monday – Friday

9:00 a.m. – 4:00 p.m.

By appointment

Thomas Yoseloff Business Center

Stavros Niarchos Foundation Library

455 Fifth Avenue, Fifth Floor

New York, NY 10016

212-340-0863

Friday, 1pm-5pm

Schedule appointment online only:

<https://libcal.nypl.org/appointments/medicarecounseling>

Lincoln House Outreach

303 West 66th Street

New York, NY 10023

212-875-8958

Monday; 9am-1pm

By appointment

Members Only

QUEENS

Site Name and Contact Information

India Home

178-36 Wexford Terrace
2nd Floor, Room: STU 2C
Jamaica, NY 11432

917-288-7600

Monday – Friday
9:00 a.m. – 5:00 p.m.
By appointment

RAICES/Corona Senior Center

102-47 43rd Avenue
Corona, NY 11368

718-458-7259

Monday – Friday
9:00 a.m. – 4:00 p.m.
By appointment

RAICES/Astoria Senior Center

21-21 30th Drive
Astoria, NY 11102

718-726-9642

Monday – Friday
9:00 a.m. – 4:00 p.m.
By appointment

Sunnyside Community Senior Center

43-31 39th Street
Sunnyside, NY 11104

718-784-6173 x 411

Monday – Friday
9:00 a.m. – 4:30 p.m.
By appointment

STATEN ISLAND

Site Name and Contact Information

Community Agency for Senior Citizens (CASC)

120 Stuyvesant Place, Ste. 409

Staten Island, NY 10301

718-981-6226

Monday – Friday

8:00 a.m. – 4:00 p.m.

By appointment