

# HIICAP/COMMUNITY SITES CITYWIDE LISTING OF MEDICARE INFORMATION CENTERS



New York City Department for the Aging  
Health Insurance Information, Counseling and Assistance Program  
(HIICAP)

Counselors are available:  
Monday – Friday 9:00 AM – 4:00 PM  
Office Location:  
2 Lafayette Street, 9<sup>th</sup> Floor. New York, NY 10007

For assistance, call Aging Connect: (212) 244-6469 and ask for  
HIICAP

Or email [HIICAP@aging.nyc.gov](mailto:HIICAP@aging.nyc.gov)

**\*\*All Sites are Wheelchair-accessible\*\***

Sponsored by:  
NYC Department for the Aging  
NY State Office for the Aging



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# BRONX

| Site Name and Contact Information   |
|---|
| <b>Neighborhood SHOPP</b><br>910 E. 172 <sup>nd</sup> St, 1 <sup>st</sup> Floor<br>Bronx, NY 10460 (temporary address)<br><b>718-620-4650</b><br>Monday – Friday<br>9:00 a.m. – 4:00 p.m.<br>By appointment |
| <b>R.A.I.N. Parkchester Neighborhood Senior Center</b><br>1380 Metropolitan Avenue<br>Bronx, NY 10462<br><b>718-597-9220</b><br>Monday-Friday<br>8:00 a.m. – 4:00 p.m.<br>By appointment                    |

# BROOKLYN

| Site Name and Contact Information   |
|---|
| <b>Homecrest Community Services</b><br>1413 Avenue T<br>Brooklyn, NY 11229<br><b>718-376-4036</b><br>Tuesday – Friday<br>9:00 a.m. – 3:00 p.m.<br>By appointment                          |
| <b>Homecrest Community Services</b><br>7907 New Utrecht Avenue<br>Brooklyn, NY 11214<br><b>718-621-7960</b><br>Thursday<br>8:00 a.m. – 3:00 p.m.<br>By appointment                        |
| <b>JCC of Greater Coney Island</b><br>3001 West 37 <sup>th</sup> Street<br>Brooklyn, NY 11224<br><b>718-449-5000 x 2211</b><br>Monday – Friday<br>9:00 a.m. – 4:00 p.m.<br>By appointment |
| <b>RAICES/Times Plaza Senior Center</b><br>460 Atlantic Avenue<br>Brooklyn, NY 11201<br><b>718-694-0895</b><br>Monday – Friday<br>9:00 a.m. – 4:00 p.m.<br>By appointment                 |
| <b>RAICES/Wyckoff Gardens Senior Center</b><br>280 Wyckoff Street<br>Brooklyn, NY 11217<br><b>718-237-1715</b><br>Monday – Friday<br>9:00 a.m. – 4:00 p.m.<br>By appointment              |

# MANHATTAN

## Site Name and Contact Information

**Main Office:**  
**NYC Department for the Aging**  
**HIICAP Unit**  
2 Lafayette Street  
6<sup>th</sup> Floor  
New York, NY 10007  
**212-244-6469 (ask for HIICAP)**  
**Email: [hiicap@aging.nyc.gov](mailto:hiicap@aging.nyc.gov)**  
Monday – Friday  
9:00 a.m. – 4:00 pm  
By appointment

**Chinese- American Planning Council**  
165 Eldridge Street  
New York, NY 10002  
**212-431-7800**  
Monday – Friday  
9:00 a.m. – 4:00 p.m.  
By appointment

**Thomas Yoseloff Business Center**  
**Stavros Niarchos Foundation Library**  
455 Fifth Avenue, Fifth Floor  
New York, NY 10016  
212-340-0863  
Friday, 1pm-5pm  
  
Schedule appointment online only:  
<https://libcal.nypl.org/appointments/medicarecounseling>

**Lincoln House Outreach**  
303 West 66<sup>th</sup> Street  
New York, NY 10023  
**212-875-8958**  
Monday; 9am-1pm  
By appointment  
Members Only

# QUEENS

## Site Name and Contact Information

### **India Home**

178-36 Wexford Terrace  
2<sup>nd</sup> Floor, Room: STU 2C  
Jamaica, NY 11432

**917-288-7600**

Monday – Friday  
9:00 a.m. – 5:00 p.m.  
By appointment

### **RAICES/Corona Senior Center**

102-47 43<sup>rd</sup> Avenue  
Corona, NY 11368

**718-458-7259**

Monday – Friday  
9:00 a.m. – 4:00 p.m.  
By appointment

### **RAICES/Astoria Senior Center**

21-21 30<sup>th</sup> Drive  
Astoria, NY 11102

**718-726-9642**

Monday – Friday  
9:00 a.m. – 4:00 p.m.  
By appointment

### **Sunnyside Community Senior Center**

43-31 39<sup>th</sup> Street  
Sunnyside, NY 11104

**718-784-6173 x 411**

Monday – Friday  
9:00 a.m. – 4:30 p.m.  
By appointment

# STATEN ISLAND

| Site Name and Contact Information  |
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| <b>Community Agency for Senior Citizens (CASC)</b><br>120 Stuyvesant Place, Ste. 409<br>Staten Island, NY 10301<br><b>718-981-6226</b><br>Monday – Friday<br>8:00 a.m. – 4:00 p.m.<br>By appointment |