

Appendix F: Manhattan Results

Borough Based SNA Analysis

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Introduction

In July 2025, the NYC Department for the Aging (NYC Aging) released The State of Older New Yorkers, a report on the findings from the Service Needs Assessment (SNA). The SNA garnered 8,600 responses from older New Yorkers and caregivers across the city. For information on background, methods, and any additional findings, please see the 2025 State of Older New Yorkers.

1,973 older adults in Manhattan took the Service Needs Assessment, which represents a weighted percent of 20.6% of the older adult population in New York City.

Below you will find narrative concerning the top priorities/needs for older adults within Manhattan:

The SNA identified that many older adults are struggling to fulfill their basic needs.

Affordability:

- 38% have trouble paying at least one bill
- 24% have unstable housing (which includes those who are currently unhoused or fearful of losing current housing)
- 24% are food insecure (which includes not having access to enough affordable AND healthy food options)

Wellness:

- 14% indicate possible anxiety
- 13% indicate possible depression
- 19% suffer from high levels of loneliness
- 27% indicate that they are socially isolated

Elder Justice:

- 27% indicate experiencing age discrimination
- 13% report having been the victim of a crime
- 9% report having been the victim of abuse

Below are raw data comparisons between Manhattan and New York City respondents to the Service Needs Assessment. Here we've highlighted percentage differences of greater than 5% between Manhattan and New York City respondents.

- **Employment:** A lower percentage of older adults in Manhattan are employed full time (17.8%) compared to the overall older adult citywide percentage (24.0%) (Question 5).
- **Sexual Orientation:** A lower percentage of older adults in Manhattan are straight or heterosexual (85.0%) compared to the overall older adult citywide percentage (91.6%), while a higher percentage of older adults in Manhattan are gay or lesbian (11.6%) compared to the overall older adult citywide percentage (5.9%) (Question 7).
- **Caregiving:** A higher percentage of caregivers of all ages in Manhattan do not currently identify as a caregiver (37.9%) compared to the overall caregiver citywide percentage (32.0%) (Question 9). Similarly, a smaller percentage of caregivers in Manhattan assist others with home maintenance (24.9% vs 30.3%), repairs and household chores (44.4% vs 51.7%), and transportation (26.1% vs 34.9%) compared to the caregiver citywide percentage (Question 10). When asked who the caregivers provide assistance to, a smaller percentage of caregivers in Manhattan mentioned older family members (46.0% vs 53.2%), while a larger percentage mentioned a friend (26.4% vs 18.5%) or neighbor (20.1% vs 15.0%) compared to the citywide caregiver percentage (Question 11). Lastly, caregivers in Manhattan provide assistance for fewer hours - less than 7 hours a week (39.4%) -- compared to the citywide caregiver percentage (33.7%) (Question 12).
- **Technology Access:** While access to internet for older adults in Manhattan is similar to the citywide older adult percentage, a higher percentage of older adults in Manhattan state they cannot afford internet (48.2%) when asked why they don't have internet compared to the citywide older adult percentage (41.7%) (Question 18). Additionally, a higher percentage of older adults in Manhattan have a computer/tablet and use it (75.0%) compared to the citywide older adult percentage (66.7%) (Question 19).
- **Food Access:** A higher percentage of older adults in Manhattan have stores where they can purchase healthy food in their community, (75.6%) compared to the citywide older adult percentage (69.5%) (Question 25). Overall older adults in Manhattan are less likely to be food insecure (24.4% vs 30.5%).
- **Awareness of Aging Services:** A larger percentage of older adults in Manhattan have heard of at least one aging service (85.8% vs. 80.6%) (Question 26). A larger percentage of older adults in Manhattan attend OACs compared to citywide (55% vs. 46.3%) (Question 27).
- **Elder Justice:** A larger percentage of older adults in Manhattan have experienced ageism in the workplace (19.9%) compared to citywide (11.9%) (Question 30). While percentages of elder crime and abuse are similar between older adults in Manhattan and citywide, a smaller percentage of older adults in Manhattan reported elder crime or abuse to the police (40.3% vs 45.8%) (Question 34). For those who reported to the police, a smaller percentage of older adults in Manhattan said nothing happened (32.1% vs 38.1%) (Question 35). For those who didn't report to the police, a smaller percentage of older adults in Manhattan said that they didn't think anything would happen (32.1% vs 38.1%)

(Question 36).

- **Health:** A larger percentage of older adults in Manhattan have received a flu shot (73.9% vs 66.4%), cancer screenings (48.0% vs 42.8%), RSV vaccine (29.2% vs 20.6%), and COVID vaccine (24.1% vs 15.3%) compared to the overall citywide percentage (Question 40). Although the percentage of older adults in Manhattan who are deaf or have serious hearing issues is similar to the citywide rate, a larger percentage of those in Manhattan report not wearing hearing aids (51.5%) compared to older adults citywide (41.5%) (Question 43).

Survey

Manhattan Data Tables

The following tables show the raw number of responses for questions in the Service Needs Assessment from older adults (age 60+) who reported living in Manhattan. For most questions, the percentages are weighted to better reflect the overall population; for Questions 9 – 13, the tables show unweighted percentages for caregivers of all ages.

In some cases, response options were modified from the original survey for analysis (see individual questions below for more details). Where question responses had fewer than 30 responses, the data is shown in gray and should be interpreted with caution. For more details about how data was weighted, see Appendix A.

KEY:

- **Yellow Highlighting:** Where there is at least a 5% difference between the borough and citywide raw data for a specific response, the data is highlighted in yellow to show this percentage difference.
- **Grey font:** Where question responses had fewer than 30 responses, the data is shown in gray and should be interpreted with caution. For more details about how data was weighted, see Appendix A.

1. Please select the borough where you live.

	Manhattan		New York City	
	Percent (Weighted)	N (Unweighted)	Percent (Weighted)	N (Unweighted)
Total N	--	1,973	--	6,720

2. What is your zip code?

This data was collected for mapping purposes only and is not included in this report.

3. What is your age?

Answer Choice	Manhattan		New York City	
	Percent (Weighted)	N (Unweighted)	Percent (Weighted)	N (Unweighted)
Under 60 years old	--	--	--	--
60 – 64 years old	21.6%	306	28.1%	1,404
65 – 74 years old	41.6%	875	41.8%	3,010
75 – 84 years old	26.4%	608	21.2%	1,763
85 years old and older	10.4%	184	8.9%	543
Total N	--	1,973	--	6,720

4. What is your race/ethnicity? Check all that apply.

Answer Choice	Manhattan		New York City	
	Percent (Unweighted) ⁱ	N (Unweighted) ⁱⁱ	Percent (Unweighted)	N (Unweighted)
American Indian or Alaskan Native	0.9%	18	1.1%	75
Asian	15.0%	295	15.5%	1,043
Black or African American	14.0%	277	26.4%	1,774
Hispanic or Latino	18.3%	361	17.3%	1,161
Middle Eastern or North African	0.7%	13	0.7%	49
Native Hawaiian or Pacific Islander	0.3%	5	0.2%	12
White or Caucasian	53.0%	1,045	40.3%	2,709
I identify my race in a different way	1.7%	34	2.6%	171
Total N	--	1,973	--	6,720

5. What is your employment status?

Answer Choice	Manhattan		New York City	
	Percent (Weighted)	N (Unweighted)	Percent (Weighted)	N (Unweighted)
Employed – full time	17.8%	304	24.5%	1,307
Employed – part time	9.0%	163	6.2%	454
Unemployed, seeking work	4.7%	71	4.1%	238
Unable to work and receiving disability benefits	4.2%	78	4.7%	289
Retired – by choice	52.1%	1,079	49.0%	3,537
Retired – not by choice (e.g., laid off and no longer looking for work, medical issue, disability, accident, or family situation)	12.9%	269	11.6%	823
Student	0.1%	2	0.2%	11
Homemaker	0.8%	21	1.4%	126
Overall				
Unemployed for any reason	72.8%	1,441	68.9%	4,782
Employed (part or full time)	27.2%	454	31.1%	1,709
Total N		1,973	--	6,720

6. What is your annual individual income?

Answer Choice	Manhattan		New York City	
	Percent (Weighted)	N (Unweighted)	Percent (Weighted)	N (Unweighted)
Less than \$15,000	27.1%	472	25.9%	1,550
Greater than or equal to \$15,000 and less than \$30,000	22.8%	413	23.6%	1,525
Greater than or equal to \$30,000 and less than \$60,000	21.1%	408	21.2%	1,470
Greater than or equal to \$60,000 and less than \$100,000	15.7%	308	18.6%	1,113
Greater than or equal to \$100,000	13.3%	227	10.7%	581
Total N	--	1,828	--	6,239

7. What is your sexual orientation?

Manhattan Answer Choice	Manhattan		New York City	
	Percent (Weighted)	N (Unweighted)	Percent (Weighted)	N (Unweighted)
Straight or heterosexual	85.0%	1,590	91.6%	5,605
Gay or lesbian	11.6%	132	5.9%	245
Bisexual	0.9%	21	0.8%	47
My sexual orientation is not listed	2.3%	32	1.3%	86
Not sure / questioning	0.3%	6	0.3%	21
Total N	--	1,781	--	6,004

8. What is your current gender identity? ⁱⁱⁱ

Answer Choice	Manhattan		New York City	
	Percent (Weighted)	N (Unweighted)	Percent (Weighted)	N (Unweighted)
Female / Woman	57.6%	1,516	56.8%	5,130
Male / Man	42.4%	457	43.2%	1,590
Total N	--	1,973	--	6,720

9. Are you currently a caregiver for a family member, friend, neighbor (providing financial, physical, emotional support)? Check all that apply.

Answer Choice	Manhattan		New York City	
	Percent (Unweighted) ^{iv}	N (Unweighted)	Percent (Unweighted) ^v	N (Unweighted)
Yes, I care for an older family member, friend, or neighbor	36.1%	406	39.2%	1,883
Yes, I care for an adult with disabilities	11.6%	131	13.9%	669
Yes, I care for an older adult with Alzheimer's Disease or related dementia	10.0%	112	11.1%	535
Yes, I am the caregiver of a minor	4.4%	49	8.7%	417
Yes, I help care for a minor but I am not the primary caregiver	5.9%	66	6.5%	313
Yes, I care for someone else, not listed	5.1%	57	5.7%	276
No	37.9%	427	32.0%	1,536
Total N	--	1,126	--	4,799

10. Do you often spend time assisting others with any of the following activities? Check all that apply.

Answer Choice	Manhattan		New York City	
	Percent (Unweighted)	N (Unweighted)	Percent (Unweighted)	N (Unweighted)
Administering medication	23.5%	265	25.6%	1,230
Childcare	10.0%	112	14.7%	707
Helping to maintain their religious practices, hobbies, or other interests	19.2%	216	22.3%	1,071
Home maintenance or repairs	24.9%	280	30.3%	1,456
Household chores	44.4%	500	51.7%	2,480
Language translation	15.0%	169	17.8%	855
Lawn care/snow removal	2.6%	29	10.9%	524
Managing personal care (for example, bathing, dressing, or feeding)	19.7%	222	22.4 %	1,076
Managing their finances	31.6%	356	32.8%	1,575
Meal preparation/cooking	36.4%	410	40.7%	1,951
Pet care	13.1%	147	12.5%	598
Providing help in emergency situations	44.9%	506	44.6%	2,139
Scheduling appointments	35.8%	403	38.4%	1,842
Shopping (including groceries, toiletries, clothing, and other necessities)	46.0%	518	49.8%	2,390
Transportation	26.1%	294	34.9%	1,677
Utilizing technology, electronics, and/or other communication	37.0%	417	37.0%	1,777
Other	2.0%	22	6.2%	301
Total N	--	1,126	--	4,799

11. Who do you provide assistance to? Check all that apply.

Answer Choice	Manhattan		New York City	
	Percent (Unweighted)	N (Unweighted)	Percent (Unweighted)	N (Unweighted)
Older family member	46.0%	518	53.2%	2,555
Family member who is under the age of 18	9.5%	107	14.2%	680
Friend	26.4%	297	18.5%	888
Neighbor	20.1%	226	15.0%	721
Community member	9.3%	105	9.0%	430
Coworker	1.6%	18	2.0%	97
Other	4.3%	48	11.8%	562
Total N	--	1,126	--	4,799

12. On average, how often do you provide assistance?

Answer Choice	Manhattan		New York City	
	Percent (Unweighted)	N (Unweighted)	Percent (Unweighted)	N (Unweighted)
More than 30 hours per week	23.2%	211	25.0%	979
15 – 30 hours per week	15.4%	140	18.2%	712
7 – 14 hours per week	21.9%	199	23.1%	902
Less than 7 hours per week	39.4%	358	33.7%	1,319
Total N	--	908	--	3,912

13. How much do you estimate that it costs you per month to provide care, estimating both direct costs and costs as a result of loss in wages?

	Manhattan		New York City	
Answer Choice	Percent (Unweighted)	N (Unweighted)	Percent (Unweighted)	N (Unweighted)
It doesn't cost me anything	24.9%	192	20.2%	718
Under \$100 per month	12.6%	97	12.9%	459
\$100 - \$499 per month	22.3%	172	23.6%	837
\$500 - \$999 per month	7.8%	60	10.2%	363
\$1000 and over per month	12.8%	99	10.9%	386
I can't estimate	19.7%	152	22.1%	783
Total N	--	772	--	3,546

14. Do you speak with family members, friends, or members of your community as often as you would like to?

	Manhattan		New York City	
Answer Choice	Percent (Weighted)	N (Unweighted)	Percent (Weighted)	N (Unweighted)
Yes	73.4%	1,435	77.9%	5,101
No	26.6%	485	22.1%	1,367
Total N	--	1,920	--	6,468

15. How often do you speak with family members, friends, or members of your community?

Answer Choice	Manhattan		New York City	
	Percent (Weighted)	N (Unweighted)	Percent (Weighted)	N (Unweighted)
Daily	56.5%	1,097	61.3%	4,049
Weekly	30.3%	600	26.4%	1,740
Monthly	7.0%	137	6.4%	398
Every few months	3.5%	49	3.2%	182
Once a year	1.2%	14	0.7%	35
Never	1.6%	23	1.9%	94
Total N	--	1,920	--	6,498

16. Do you currently engage in volunteer work in your community?

Answer Choice	Manhattan		New York City	
	Percent (Weighted)	N (Unweighted)	Percent (Weighted)	N (Unweighted)
Yes, I am currently engaged in volunteer work	28.3%	592	26.5%	1,864
No, but I would like to engage in volunteer work	27.4%	537	30.0%	1,878
No, and I have no interest in engaging in volunteer work	44.2%	750	43.4%	2,591
Total N	--	1,869	--	6,333

17. Do you have internet access in your home?

Answer Choice	Manhattan		New York City	
	Percent (Weighted)	N (Unweighted)	Percent (Weighted)	N (Unweighted)
Yes	89.5%	1,738	88.0%	5,726
No	10.0%	177	11.1%	707
I don't know	0.5%	16	0.9%	67
Total N	--	1,931	--	6,500

18. Why do you not have internet access in your home? Select all that apply.

Answer Choice	Manhattan		New York City	
	Percent (Weighted)	N (Unweighted)	Percent (Weighted)	N (Unweighted)
Cannot afford internet	48.2%	81	41.7%	298
I do not want or need internet ^{vi}	15.9%	31	20.4%	156
I don't know how to obtain internet	10.0%	29	13.2%	100
I am not sure what it is or how to use it ^{vii}	9.2%	17	6.8%	53
Internet connection is not available or reliable in my area	0.7%	1	1.8%	20
Other	4.5%	8	6.4%	52
Total N	--	193	--	774

19. Do you own and use a computer or tablet?

Answer Choice	Manhattan		New York City	
	Percent (Weighted)	N (Unweighted)	Percent (Weighted)	N (Unweighted)
I have a computer/tablet and use it	75.0%	1,449	66.7%	4,548
I don't have a computer/tablet	17.3%	306	21.5%	1,286
I have a computer/tablet, but I do not know how to use it or choose not to use it	7.7%	159	9.0%	624
Total N	--	1,914	--	6,458

20. Why don't you own and/or use a tablet? Select all that apply.

Answer Choice	Manhattan		New York City	
	Percent (Weighted)	N (Unweighted)	Percent (Weighted)	N (Unweighted)
Cannot afford a computer/tablet	30.3%	127	31.3%	523
I need someone to set it up for me and to teach me how to use it ^{viii}	24.9%	136	25.4%	520
I do not want or see the need for a computer/tablet ^{ix}	22.9%	94	21.0%	408
Internet service is not available or reliable in my area	1.6%	9	2.4%	42
I can't travel to purchase a computer/tablet	1.5%	8	1.8%	40
Other	2.4%	11	4.3%	97
Total N		465	--	1,910

21. Which of the following best describes your housing situation? Please check all that apply.^x

Answer Choice	Manhattan		New York City	
	Percent (Weighted)	N (Unweighted)	Percent (Weighted)	N (Unweighted)
I have reliable housing	73.4%	1,440	69.2%	4,764
I currently have housing, but I am worried that might change in the future	20.6%	420	19.3%	1,270
I do not have housing, but I stay with family, friends, neighbors, or others	2.1%	47	4.5%	270
I am currently unhoused/homeless	1.0%	11	1.4%	62
I currently am staying in a shelter or motel	1.2%	13	1.3%	56
Overall				
Unstable housing (<i>ANY response EXCEPT "I have reliable housing"</i>)	24.1%	460	26.7%	1,551
Total N	--	1,973	--	6,720

22. Which, if any, of the following reasons impact your ability to access and use as intended any of the rooms or spaces in your home environment? Please select all that apply.

Answer Choice	Manhattan		New York City	
	Percent (Weighted)	N (Unweighted)	Percent (Weighted)	N (Unweighted)
Too much clutter	13.3%	247	10.5%	696
No safety/grab bars where I need them	9.1%	195	7.3%	533
Counters/cabinets are too high or low for me to use safely	7.8%	169	6.2%	458
Spaces in my home environment are not wheelchair accessible	6.1%	115	5.7%	383
Lack of a working air conditioner	5.3%	100	5.5%	357
No working elevator in my building	5.5%	111	3.6%	217
Lack of clear pathways to navigate (inside and/or outside)	4.7%	72	3.5%	220
Poor lighting	3.7%	71	3.2%	219
Slippery or uneven floor surfaces	3.1%	62	2.7%	181
Lack of heat	2.0%	49	2.5%	170
Other	6.3%	122	6.0%	366
Overall				
Accessibility issues in one's home (at least one accessibility issue listed above)	34.4%	701	30.4%	2,029
Total N	--	1,973	--	6,720

23. Do you have a plan in place in case of an emergency (for example, a blackout in your area or flooding)?

Answer Choice	Manhattan		New York City	
	Percent (Weighted)	N (Unweighted)	Percent (Weighted)	N (Unweighted)
Yes	42.1%	756	43.6%	2,755
No	46.1%	852	43.7%	2,653
I don't know	11.8%	269	12.6%	884
Total N	--	1,877	--	6,292

24. Do you have any trouble paying for any of the following? Please select all that apply.

Answer Choice	Manhattan		New York City	
	Percent (Weighted)	N (Unweighted)	Percent (Weighted)	N (Unweighted)
Rent, mortgage	15.5%	291	16.3%	1,014
Food	14.3%	273	15.2%	943
Credit card bills	14.6%	259	14.9%	943
Utilities	11.3%	222	13.6%	879
Medication	9.4%	190	11.5%	712
Medical appointments	8.1%	177	9.7%	631
Other	2.9%	60	6.1%	421
Overall				
Trouble paying at least one bill	37.6%	740	41.2%	2,689
Total N	--	1,973	--	6,720

25. Are there stores in your community where you can purchase healthy food?

Answer Choice	Manhattan		New York City	
	Percent (Weighted)	N (Unweighted)	Percent (Weighted)	N (Unweighted)
Yes, I can purchase healthy food in my community	75.6%	1,396	69.5%	4,408
Yes, but the options in the stores are too expensive for me to purchase healthy food	17.6%	338	17.6%	1,080
Yes, but the stores have limited options	4.8%	104	7.6%	473
No, there is not a store in my community that I can easily travel to for healthy food.	1.9%	45	5.2%	341
Overall				
Food insecure (<i>includes ALL options EXCEPT “Yes I can purchase healthy food”</i>)	24.4%	487	30.5%	1,894
Total N	--	1,883	--	6,302

26. Which of the following services have you heard of before? Check all that apply.

Answer Choice	Manhattan		New York City	
	Percent (Weighted)	N (Unweighted)	Percent (Weighted)	N (Unweighted)
Adult Day Care (i.e., social programs for impaired older adults) ^{xi}	51.0%	1,038	52.4%	3,568
Assistance with home maintenance and home repairs	21.1%	426	22.7%	1,485
Bill payer assistance (i.e., help and organization of bill payment via personal account manager) ^{xii}	17.0%	325	18.2%	1,109
Crime victim services	29.8%	603	25.5%	1,806
Employment opportunities	27.8%	536	26.1%	1,703
Health insurance assistance	40.1%	765	38.0%	2,480
Help with obtaining benefits or entitlements, such as Medicaid or SNAP	47.1%	919	42.5%	2,921
Homecare / Housekeeping	38.7%	771	37.6%	2,492
Home-delivered meals / meals on wheels	55.1%	1,112	50.5%	3,527
Information services through NY Connects or Aging Connect	23.3%	437	20.7%	1,374
Legal assistance	32.4%	629	27.2%	1,828
Mental health services (e.g., counseling)	33.0%	660	31.3%	2,091
Rent control assistance	29.3%	548	26.5%	1,693
Senior center (older adult center)	67.7%	1,370	59.9%	4,254
Service for caregivers (e.g., support groups, counseling, respite care, financial assistance)	21.7%	464	23.3%	1,521

Technology classes / individual support for technology	40.5%	806	29.0%	2,057
Transportation services (not Access-A-Ride)	29.0%	568	30.4%	2,004
Volunteer Opportunities	31.5%	623	25.0%	1,728
Other	3.4%	53	3.8%	203
Overall				
I have heard of at least one service	85.8%	1,724	80.6%	5,587
I have not heard of any of these services	14.2%	249	19.4%	1,133
Total N	--	1,973	--	6,720

27. Which of the following services do you need, but don't currently receive? Check all that apply.^{xiii}

Answer Choice	Manhattan		New York City	
	Percent (Weighted)	N (Unweighted)	Percent (Weighted)	N (Unweighted)
Adult Day Care (i.e., social programs for impaired older adults)	6.6%	104	8.4%	430
Assistance with home maintenance and home repairs	19.4%	358	18.2%	1,236
Bill payer assistance (i.e., help and organization of bill payment via personal account manager)	8.9%	143	9.3%	518
Crime victim services	5.7%	84	5.1%	256
Employment opportunities	10.3%	168	9.5%	535
Health insurance assistance	10.4%	166	9.3%	529
Help with obtaining benefits or entitlements, such as Medicaid or SNAP	11.9%	194	12.0%	715
Homecare / Housekeeping	16.7%	305	14.7%	979
Home-delivered meals / meals on wheels	10.3%	162	9.3%	540
Information services through NY Connects or Aging Connect	14.3%	271	12.8%	834
Legal assistance	15.3%	249	12.5%	756
Mental health services (e.g., counseling)	11.2%	184	8.6%	516
Rent control assistance	10.0%	183	10.9%	646
Senior center (older adult center)	9.9%	173	11.0%	642
Service for caregivers (e.g., support groups, counseling, respite care, financial assistance)	10.1%	161	8.6%	510
Technology classes / individual support for technology	10.4%	221	9.5%	674

Transportation services (not Access-A-Ride)	13.3%	281	12.8%	941
Volunteer opportunities	5.6%	114	6.5%	433
Other	0.5%	10	2.2%	153
Overall				
I need at least one of these services	52.2%	1,005	49.3%	3,357
I do not need any of these services	47.8%	968	50.7%	3,363
Total N	--	1,973	--	6,720

28. In the last year, have you been to a senior center or older adult center?

Answer Choice	Manhattan		New York City	
	Percent (Weighted)	N (Unweighted)	Percent (Weighted)	N (Unweighted)
Yes, I regularly attend	31.6%	636	29.2%	2,068
Yes, but I don't regularly attend	23.0%	441	16.6%	1,139
No	44.8%	770	53.2%	2,933
I don't know	0.6%	14	0.9%	55
Overall				
Yes (<i>includes regularly attend and don't regularly attend</i>)	55.0%	1,077	46.3%	3,207
No	45.0%	770	53.7%	2,933
Total N	--	1,861	--	6,195

29. Why don't you regularly attend a senior center or older adult center? Please select all that apply.

Answer Choice	Manhattan		New York City	
	Percent (Weighted)	N (Unweighted)	Percent (Weighted)	N (Unweighted)
I feel too young to attend a center	18.0%	138	17.8%	502
I am not familiar with what senior centers (OACs) offer	16.6%	115	16.1%	219
I don't know where one is in my neighborhood	13.7%	93	15.3%	424
The center is not open when I can attend (evenings or weekends)	14.2%	123	13.2%	435
I don't like and/or am not interested in the activities	14.0%	101	11.6%	341
I cannot travel to the center	6.3%	52	9.1%	436
I am afraid of getting sick/COVID concerns	10.5%	73	6.6%	262
I can't physically access the center	5.5%	48	6.0%	178
Food-related reasons ^{xvi}	5.7%	47	4.3%	150
I do not travel to the center because of crime in my neighborhood	3.2%	22	2.5%	79
No one speaks my language at the center	1.2%	12	1.9%	46
The members at the center are not friendly/don't like them	2.0%	13	1.9%	61
Other	4.5%	43	9.1%	306
Total N	--	770	--	2,933

30. Have you ever been impacted by discrimination because of your age in any of the following categories? Check all that apply.

Answer Choice	Manhattan		New York City	
	Percent	N	Percent	N
Workplace discrimination (e.g., passed over for promotions or jobs because of your age)	19.9%	148	11.9%	787
Interpersonal discrimination (e.g., people using demeaning phrases or ageist stereotypes or jokes)	16.4%	314	12.3%	854
Other	1.5%	27	2.9%	208
Overall				
Has experienced some type of discrimination (<i>includes any of the discrimination choices above</i>)	26.7%	520	21.7%	1,460
Total N	--	1,973	--	6,720

31. Are you currently worried that someone you live with or spend a lot of time with may hurt you, mistreat you, or may steal money or property from you?

Answer Choice	Manhattan		New York City	
	Percent (Weighted)	N (Unweighted)	Percent (Weighted)	N (Unweighted)
Yes	2.8%	50	3.2%	173
No	94.2%	1,696	92.6%	5,607
I don't know	3.1%	66	4.2%	263
Total N	--	1,812	--	6,043

32. Do you feel emotionally and/or physically unsafe at home?

Answer Choice	Manhattan		New York City	
	Percent (Weighted)	N (Unweighted)	Percent (Weighted)	N (Unweighted)
Yes	8.2%	148	7.8%	434
No	89.1%	1,604	88.4%	5,405
I don't know	2.7%	71	3.7%	242
Total N	--	1,823	--	6,081

***Combined Question: Overall, the respondent has been a victim of abuse** *(answers yes to either questions 31 or 32)*

Answer Choice	Manhattan		New York City	
	Percent (Weighted)	N (Unweighted)	Percent (Weighted)	N (Unweighted)
Yes	8.7%	172	8.1%	511
No	91.3%	1,801	91.9%	6,209
Total N	--	1,904	--	6,720

33. Since you turned 60 years of age, have you been the victim of a crime committed by a stranger or somebody you do not know very well?

Answer Choice	Manhattan		New York City	
	Percent (Weighted)	N (Unweighted)	Percent (Weighted)	N (Unweighted)
Yes	12.6%	216	9.7%	575
No	83.6%	1,548	87.5%	5,369
I don't know	3.7%	59	2.8%	158
Total N	--	1,823	--	6,102

34. Did you report your experience of elder crime or abuse to the police?

Answer Choice	Manhattan		New York City	
	Percent (Weighted)	N (Unweighted)	Percent (Weighted)	N (Unweighted)
Yes	40.3%	122	45.8%	314
No	56.4%	204	51.4%	356
I don't know	3.3%	15	2.9%	19
Total N	--	341	--	689

35. Please tell us a little about your experience reporting elder crime or abuse to the police. Select all that apply.

Answer Choice	Manhattan		New York City	
	Percent (Weighted)	N (Unweighted)	Percent (Weighted)	N (Unweighted)
Nothing happened	32.1%	39	38.1%	116
The police were helpful	32.9%	45	34.5%	112
I heard back from the police	24.0%	36	28.4%	85
The incident was resolved to my satisfaction	16.1%	21	14.1%	47
I was referred to another organization for help	9.7%	10	11.6%	34
I don't know	5.8%	7	7.1%	20
Other	5.7%	5	7.6%	18
Total N	--	122	--	314

36. Why didn't you report your experience of elder crime or abuse to the police? Select all that apply.

Answer Choice	Manhattan		New York City	
	Percent (Weighted)	N (Unweighted)	Percent (Weighted)	N (Unweighted)
I didn't think they would help	33.1%	54	38.3%	141
I don't feel comfortable going to the police	11.4%	22	14.3%	59
I didn't know that I could report it to them	9.3%	17	12.5%	46
I didn't want to get my family member in trouble	6.7%	14	12.1%	37
I tried to work it out with the individual first	7.7%	14	10.7%	42
I was referred to another agency for help	3.3%	5	3.5%	13
Other	6.7%	14	14.7%	55
Total N	--	219	--	375

37. Are you currently receiving help from a family member, friend, neighbor for any of the following? Please check all that apply.

Answer Choice	Manhattan		New York City	
	Percent (Weighted)	N (Unweighted)	Percent (Weighted)	N (Unweighted)
Household chores	13.3%	205	14.0%	705
Shopping (including groceries, toiletries, clothing, and other necessities)	11.2%	192	13.5%	723
Meal preparation/cooking	10.3%	157	10.7%	523
Receiving help in emergency situations	9.7%	162	10.7%	567
Transportation	7.3%	109	10.7%	547
Utilizing technology, electronics, and/or other communication	9.9%	165	9.1%	504
Home maintenance or repairs	8.7%	155	8.7%	464
Scheduling appointments	5.7%	84	7.4%	357
Managing your finances	6.5%	92	6.7%	329
Administering medication	4.2%	65	4.9%	228
Managing personal care (for example, bathing, dressing, or feeding)	3.3%	63	4.8%	251
Language translation	4.5%	76	4.7%	238
Lawn care/snow removal	0.3%	7	4.1%	236
Helping to maintain their religious practices, hobbies, or other interests	2.8%	41	3.7%	56
Pet care	2.7%	42	2.4%	124
Childcare	0.1%	4	0.7%	31
Other	4.0%	65	4.3%	209
Overall				
Receiving help for something	33.3%	549	35.8%	1,885
Total N		1,567		5,055

38. In the last year, have you seen a health care provider?

Answer Choice	Manhattan		New York City	
	Percent (Weighted)	N (Unweighted)	Percent (Weighted)	N (Unweighted)
Yes	95.4%	1,464	93.5%	4,709
No	4.3%	82	5.8%	267
I don't know	0.3%	8	0.7%	30
Total N	--	1,554	--	5,006

39. Why have you not seen a health care provider in the last year? Select all that apply.

Answer Choice	Manhattan		New York City	
	Percent (Weighted)	N (Unweighted)	Percent (Weighted)	N (Unweighted)
No need	33.8%	25	29.8%	90
I can't find a medical provider that I like	14.9%	14	12.6%	39
Too expensive	17.1%	14	12.4%	38
Hard to travel for appointments	4.1%	3	7.2%	15
I can't find one that speaks my language	1.8%	1	1.7%	6
Other	1.5%	1	14.3%	28
Total N	--	82	--	297

40. Which of the following screenings or vaccines have you had in the past year? Select all that apply.

Answer Choice	Manhattan		New York City	
	Percent (Weighted)	N (Unweighted)	Percent (Weighted)	N (Unweighted)
Flu vaccine	73.9%	1,180	66.4%	3,471
Cancer screenings (e.g., colonoscopy, mammogram)	48.0%	821	42.8%	2,383
Pneumonia vaccine	36.4%	537	32.6%	1,635
Shingles vaccine	32.9%	464	28.7%	1,384
RSV vaccine	29.2%	434	20.6%	1,034
COVID vaccine ^{xvii}	24.1%	379	15.3%	865
Other	5.2%	69	7.6%	342
Overall				
Received at least one screening or vaccine	87.7%	1,391	83.5%	4,302
Total N	--	1,567	--	5,055

41. Why have you not received any of the above screenings or vaccines in the past year? Select all that apply.

Answer Choice	Manhattan		New York City	
	Percent (Weighted)	N (Unweighted)	Percent (Weighted)	N (Unweighted)
I don't think they will be helpful	27.0%	27	15.9%	104
I don't trust that the doctors or that the vaccines are safe	6.7%	14	9.9%	85
I haven't been to a health care professional in a long time	5.1%	8	3.7%	28
I can't travel to get the screenings or vaccines	3.1%	3	2.5%	20
I don't have insurance that covers the screenings or vaccines	3.0%	5	1.1%	13
I cannot afford the necessary screenings or vaccines	2.5%	4	0.7%	10
Other	3.0%	5	11.7%	94
Total N	--	124	--	753

42. Do any of the following apply to you? Check all that apply.

Answer Choice	Manhattan		New York City	
	Percent (Weighted)	N (Unweighted)	Percent (Weighted)	N (Unweighted)
I am deaf or have serious difficulty hearing	10.7%	147	8.9%	403
I am blind or have serious difficulty seeing, even when wearing glasses	4.5%	69	4.4%	219
Total N	--	1,567	--	5,055

43. Do you wear hearing aids?

Answer Choice	Manhattan		New York City	
	Percent (Weighted)	N (Unweighted)	Percent (Weighted)	N (Unweighted)
Yes	48.5%	74	43.7%	212
No	51.5%	66	41.5%	166
Total N	--	147	--	403

**Combined question: Has physical and/or sensory impairment? (includes individuals with hearing and/or vision impairment (Question 42), and/or has a physical limitation making it difficult to leave the home (Question 44)*

Answer Choice	Manhattan		New York City	
	Percent (Weighted)	N (Unweighted)	Percent (Weighted)	N (Unweighted)
Yes	29.1%	447	27.6%	1,348
No	70.9%	1,120	72.6%	3,707
Total N	--	1,567	--	5,055

44. Has any of the following limited your ability to go places out of your home? Please check all that apply.

Answer Choice	Manhattan		New York City	
	Percent (Weighted)	N (Unweighted)	Percent (Weighted)	N (Unweighted)
Physical limitations making it difficult to get around	20.4%	315	20.1%	979
Concerns of falling	16.7%	266	15.3%	776
Fear of crime	17.1%	257	14.1%	747
Lack of transportation in my neighborhood	3.5%	65	4.7%	248
Other	1.2%	20	3.4%	184
Overall				
Barriers leaving the home (<i>at least 1 barrier in leaving the home</i>)	39.3%	618	36.5%	1,875
Total N	--	1,567	--	5,055

45. If you are sexually active, do you use safe practices to prevent sexually transmitted disease (for example, use of a condom)? *Many people were confused by this question and may have responded incorrectly or inconsistently to the answer choices; therefore, these findings have been omitted from the results.*

46. In a typical week, how often do you feel lonely?

Answer Choice	Manhattan		New York City	
	Percent (Weighted)	N (Unweighted)	Percent (Weighted)	N (Unweighted)
Rarely or none of the time (less than 1 day)	55.4%	847	61.0%	2,926
Some or little of the time (1 – 2 days)	25.2%	364	22.0%	1,050
Occasionally or a moderate amount of the time (3 – 4 days)	13.9%	195	11.9%	562
All of the time (5 – 7 days)	5.5%	78	5.1%	234
Overall				
High Level of Loneliness (all of the time or moderate)	19.3%	273	17.0%	796
Total N	--	1,484	--	4,431

47. Over the last 2 weeks, how often have you been bothered by the following problems? Please check the option that best corresponds to your answers below.

Answer Choice	Manhattan		New York City	
	Percent (Weighted)	N (Unweighted)	Percent (Weighted)	N (Unweighted)
Feeling nervous, anxious, or on edge			--	--
Not at all	56.1%	800	61.9%	2,838
Several days	29.5%	436	25.8%	1,223
More than half the days	8.5%	120	6.7%	296
Nearly every day	5.9%	86	5.6%	263
Total N	--	1,442	--	4,620
Not being able to stop or control worrying			--	--
Not at all	65.1%	914	65.9%	2,985
Several days	24.2%	335	22.6%	1,031
More than half the days	5.8%	95	6.2%	278
Nearly every day	5.0%	68	5.3%	230
Total N	--	1,412	--	4,524
Possible anxiety	14.2%	209	13.5%	613
Little interest or pleasure in doing things			--	--
Not at all	66.5%	949	68.7%	3,153
Several days	22.7%	305	21.5%	911
More than half the days	6.0%	81	5.6%	239
Nearly every day	4.8%	60	4.2%	179
Total N	--	1,395	--	4,482
Feeling down, depressed, or hopeless			--	--
Not at all	64.3%	909	67.3%	3,051
Several days	24.3%	329	22.9%	990
More than half the days	5.5%	90	5.8%	250
Nearly every day	5.9%	74	4.0%	182
Total N	--	1,402	--	4,473
Possible depression	13.4%	183	11.5%	507

48. Have you ever been formally incarcerated?

Answer Choice	Manhattan		New York City	
	Percent (Weighted)	N (Unweighted)	Percent (Weighted)	N (Unweighted)
Yes, in the last year	0.4%	5	0.3%	14
Yes, but not in the last year	2.2%	28	3.0%	89
No	97.4%	1,465	96.7%	4,690
Total N	--	1,290	--	4,793

Endnotes

i The multi-select race/ethnicity response categories are reported here as they were listed on the original survey. In order to appropriately weight the data by race/ethnicity in accordance with the U.S. Census data, these variables were combined into the 5-item mutually exclusive race/ethnicity variable used for analysis in the primary report. The 5-item weighted response data is included in Appendix A.

ii The multi-select race/ethnicity response categories are reported here as they were listed on the original survey. In order to appropriately weight the data by race/ethnicity in accordance with the U.S. Census data, these variables were combined into the 5-item mutually exclusive race/ethnicity variable used for analysis in the primary report. The 5-item weighted response data is included in Appendix A.

iii In the original survey, participants could select one of 7 possible gender identity options. Though sex and gender identity are different, we weighted the data by sex in accordance with the U.S. Census data to maximize generalizability. Therefore, all responses except for “Female / Woman” and “Male / Man” were treated as missing data.

iv Due to a lack of reliable demographic data of the citywide population of caregivers, the caregiver data reflected in Questions 9-13 was not weighted.

v Due to a lack of reliable demographic data of the citywide population of caregivers, the caregiver data reflected in Questions 9-13 was not weighted.

vi This response option was expanded to include some of the responses written into the “Other” category. On the original questionnaire, this response item read “I do not want internet.”

vii This response option was expanded to include some of the responses written into the “Other” category. On the original questionnaire, this response item read “I am not sure

viii The original response options, “I need someone to set it up for me” and “I need someone to teach me how to use it” were combined for analyses, as they both reflect the need for technology training and assistance.

ix The original response options, “I don’t see the need” and “I do not want a computer/

tablet” were combined for analyses, as they both reflect a lack of desire for a computer or tablet.

x Any differences between these results and those reported in Table 3 of the main report are due to the removal of the 1.5% of participants who indicated that they both had and lacked stable, reliable housing.

xi The high proportion of people who indicated they have heard of Adult Day Care, compared to the much smaller percentage of people who use the program, suggests that people may have confused Adult Day Care with other types of aging services (e.g., Older Adult Centers). This finding should therefore be interpreted cautiously.

xii NYC Aging no longer provides this service.

xiii Anecdotally, many participants expressed confusion over how to interpret this question and many choose not to complete it. Therefore, these findings should be interpreted cautiously as they likely undercount the true need for services among older adult SNA respondents.

xiv The high proportion of people who indicated they have heard of Adult Day Care, compared to the much smaller percentage of people who use the program, suggests that people may have confused Adult Day Care with other types of aging services (e.g., Older Adult Centers). This finding should therefore be interpreted cautiously.

xv NYC Aging no longer provides this service.

xvi The original response options, “I don’t like the food” and “I have dietary needs where I can’t eat at the center (e.g., diabetic diet)” were combined for analyses, as they both relate to the food served at OACs.

xvii The COVID-19 vaccine was not included as an option in the original survey, but enough people wrote it in that we added it as a separate section. However, as we are only reporting the responses from people who took the time to write in the vaccine, this is likely an undercount of the number of older adults who actually received the COVID-19 vaccine in the past year.