

Appendix H: Staten Island Results

Borough Based SNA Analysis

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Introduction

In July 2025, the NYC Department for the Aging (NYC Aging) released The State of Older New Yorkers, a report on the findings from the Service Needs Assessment (SNA). The SNA garnered 8,600 responses from older New Yorkers and caregivers across the city. For information on background, methods, and any additional findings, please see the 2025 State of Older New Yorkers.

438 older adults in Staten Island took the Service Needs Assessment, which represents a weighted percent of 6.4% of the older adult population in New York City.

Below you will find a narrative concerning the top priorities/needs for older adults within Staten Island:

Affordability:

- 36.5% have trouble paying at least one bill
- Almost 21% have unstable housing (which includes those who are currently unhoused or fearful of losing current housing)
- Almost 23% are food insecure (which provides for not having access to enough affordable AND healthy food options)

Wellness:

- 12.5% indicate possible anxiety
- Almost 9% indicate possible depression
- 19% suffer from high levels of loneliness
- 24% indicate that they are socially isolated

Elder Justice:

- 19% indicate experiencing age discrimination
- Almost 10% report having been the victim of a crime
- 24% indicate that they are socially isolated
- 6% report having been the victim of abuse

Below are raw data comparisons between Staten Island and New York City respondents to the Service Needs Assessment. Here we've highlighted percentage differences greater than 5% between Staten Island and New York City respondents.

- **Employment & Income:** A larger percentage of older adults in Staten Island are retired by choice compared to the percentage of older adults citywide (54.8% vs 49.0%) (Question 5).
- **Caregiving:** A larger percentage of caregivers of all ages in Staten Island assist others with home maintenance or repairs (36.8% vs 30.3%), household chores (57.5% vs 51.7%), lawn care/snow removal (19.7% vs 10.9%), providing help in emergency situations (50.2% vs 44.6%), scheduling appointments (44.5% vs 38.4%), shopping (including groceries, toiletries, clothing, and other necessities) (58.5% vs 49.8%), and transportation (46.5% vs 34.9%), while a smaller percentage assist others with language translation (12.7% vs 17.8%) compared to the percentage of citywide caregiver population (Question 10).
- **Volunteering:** A smaller percentage of older adults in Staten Island currently engage in volunteer work (21.1% vs 26.5%) and a larger percentage do not volunteer and have no interest in engaging in volunteer work (51.3% vs 43.4%) compared to the citywide older adult percentage (Question 16).
- **Technology Access:** A larger percentage of older adults in Staten Island have a computer/tablet and use it compared to the percentage of older adults citywide (74.1% vs 66.7%) (Question 19). However, for those who don't own and/or use a tablet, a larger percentage of older adults in Staten Island said they do not want or see the need for a computer/tablet compared to the percentage of older adults citywide (34.4% vs 21.0%) (Question 20).
- **Housing:** A smaller percentage of older adults in Staten Island report unstable housing compared to the percentage of older adults citywide (20.6% vs 26.7%). Older adults in Staten Island have more stable housing: a larger proportion report having reliable housing, and a smaller percentage are worried it will change. (Question 21).
- **Emergency Preparedness:** A larger percentage of older adults in Staten Island have a plan in place in case of an emergency compared to the percentage of older adults citywide (59.4% vs 43.6%) (Question 23).
- **Food Access:** A smaller percentage of older adults in Staten Island report food insecurity compared to the percentage of adults citywide (22.6% vs 30.5%). (Question 25).
- **Awareness of Aging Services:** Citywide, approximately 4 out of 5 respondents (80.6%) have heard of at least one aging service, while about 1 in 5 (19.4%) have not heard of any such services. This suggests reasonably broad, though not universal, awareness of available aging resources. (Question 27).
- **Older Adult Center (OAC) Attendance:** A smaller percentage of older adults in Staten Island report that they have attended an OAC in the past year compared to the percentage of older adults citywide (Question 28). *For those who don't attend an OAC regularly, a smaller percentage of older adults in Staten Island said that they feel too young to attend a center (12.8% vs 17.8%) or are not familiar with what senior centers (OACs) offer (8.9% vs 16.1%) compared to the percentage of older adults citywide (Question 29).*

- **Elder Justice:** A larger percentage of older adults in Staten Island feel emotionally and/or physically safe at home (94.2% vs 88.4%) compared to the percentage of older adults citywide (Question 32).
- **Care Receivers:** A larger percentage of older adults in Staten Island are receiving lawn care/snow removal help from someone compared to the percentage of older adults citywide (10.8% vs 4.1%) (Question 37).
- **Health:** A larger percentage of older adults in Staten Island have had cancer screenings (47.9% vs 42.8%) and a pneumonia vaccine (39.8% vs 32.6%) in the last year, while a smaller percentage have had their shingles vaccine (19.8% vs 28.7%) compared to the percentages of older adults citywide (Question 40).

Survey

Staten Island Data Tables

The following tables show the raw number of responses for questions in the Service Needs Assessment from older adults (age 60+) who reported living in Staten Island. For most questions, the percentages are weighted to better reflect the overall population; for Questions 9 – 13, the tables show unweighted percentages for caregivers of all ages.

In some cases, response options were modified from the original survey for analysis (see individual questions below for more details). Where question responses had fewer than 30 responses, the data is shown in gray and should be interpreted with caution. For more details about how data was weighted, see Appendix A.

KEY:

- **Yellow Highlighting:** Where there is at least a 5% difference between the borough and citywide raw data for a specific response, the data is highlighted in yellow to show this percentage difference.
- **Grey font:** Where question responses had fewer than 30 responses, the data is shown in gray and should be interpreted with caution. For more details about how data was weighted, see Appendix A.

1. Please select the borough where you live.

	Staten Island		New York City	
	Percent (Weighted)	N (Unweighted)	Percent (Weighted)	N (Unweighted)
Total N	--	438	--	6,720

2. What is your zip code?

This data was collected for mapping purposes only and is not included in this report.

3. What is your age?

Answer Choice	Staten Island		New York City	
	Percent (Weighted)	N (Unweighted)	Percent (Weighted)	N (Unweighted)
Under 60 years old	--	--	--	--
60 – 64 years old	28.4%	100	28.1%	1,404
65 – 74 years old	34.0%	177	41.8%	3,010
75 – 84 years old	26.3%	123	21.2%	1,763
85 years old and older	11.3%	38	8.9%	543
Total N	--	438	--	6,720

4. What is your race/ethnicity? Check all that apply.

Answer Choice	Staten Island		New York City	
	Percent (Unweighted) ¹	N (Unweighted)	Percent (Unweighted) ²	N (Unweighted)
American Indian or Alaskan Native	0.5%	2	1.1%	75
Asian	8.5%	37	15.5%	1,043
Black or African American	13.0%	57	26.4%	1,774
Hispanic or Latino	9.4%	41	17.3%	1,161
Middle Eastern or North African	1.1%	6	0.7%	49
Native Hawaiian or Pacific Islander	0%	0	0.2%	12
White or Caucasian	68.5%	300	40.3%	2,709
I identify my race in a different way	1.4%	6	2.6%	171
Total N	--	438	--	6,720

5. What is your employment status?

Answer Choice	Staten Island		New York City	
	Percent (Weighted)	N (Unweighted)	Percent (Weighted)	N (Unweighted)
Employed – full time	21.0%	81	24.5%	1,307
Employed – part time	6.6%	32	6.2%	454
Unemployed, seeking work	3.4%	14	4.1%	238
Unable to work and receiving disability benefits	2.9%	11	4.7%	289
Retired – by choice	54.8%	239	49.0%	3,537
Retired – not by choice (e.g., laid off and no longer looking for work, medical issue, disability, accident, or family situation)	9.7%	48	11.6%	823
Student	0.02%	1	0.2%	11
Homemaker	1.9%	14	1.4%	126
Overall				
Unemployed for any reason	72.6%	313	68.9%	4,782
Employed (part of full time)	27.4%	109	31.1%	1,709
Total N		438	--	6,720

6. What is your annual individual income?

Answer Choice	Staten Island		New York City	
	Percent (Weighted)	N (Unweighted)	Percent (Weighted)	N (Unweighted)
Less than \$15,000	20.9%	87	25.9%	1,550
Greater than or equal to \$15,000 and less than \$30,000	20.0%	89	23.6%	1,525
Greater than or equal to \$30,000 and less than \$60,000	23.8%	108	21.2%	1,470
Greater than or equal to \$60,000 and less than \$100,000	21.2%	79	18.6%	1,113
Greater than or equal to \$100,000	14.1%	42	10.7%	581
Total N	--	405	--	6,239

7. What is your sexual orientation?

Answer Choice	Staten Island		New York City	
	Percent (Weighted)	N (Unweighted)	Percent (Weighted)	N (Unweighted)
Straight or heterosexual	94.8%	391	91.6%	5,605
Gay or lesbian	3.9%	9	5.9%	245
Bisexual	0.3%	2	0.8%	47
My sexual orientation is not listed	1.0%	3	1.3%	86
Not sure / questioning	0%	0	0.3%	21
Total N	--	405	--	6,004

8. What is your current gender identity?³

Answer Choice	Staten Island		New York City	
	Percent (Weighted)	N (Unweighted)	Percent (Weighted)	N (Unweighted)
Female / Woman	62.5%	342	56.8%	5,130
Male / Man	37.5%	96	43.2%	1,590
Total N	--	438	--	6,720

9. Are you currently a caregiver for a family member, friend, neighbor (providing financial, physical, emotional support)? Check all that apply.

Answer Choice	Staten Island		New York City	
	Percent (Unweighted) ⁴	N (Unweighted)	Percent (Unweighted) ⁵	N (Unweighted)
Yes, I care for an older family member, friend, or neighbor	42.8%	128	39.2%	1,883
Yes, I care for an adult with disabilities	16.7%	50	13.9%	669
Yes, I care for an older adult with Alzheimer's Disease or related dementia	9.0%	27	11.1%	535
Yes, I am the caregiver of a minor	9.0%	27	8.7%	417
Yes, I help care for a minor but I am not the primary caregiver	5.4%	16	6.5%	313
Yes, I care for someone else, not listed	4.1%	25	5.7%	276
No	31.1%	93	32.0%	1,536
Total N	--	299	--	4,799

10. Do you often spend time assisting others with any of the following activities? Check all that apply.

Answer Choice	Staten Island		New York City	
	Percent (Unweighted)	N (Unweighted)	Percent (Unweighted)	N (Unweighted)
Administering medication	29.4%	88	25.6%	1,230
Childcare	18.4%	55	14.7%	707
Helping to maintain their religious practices, hobbies, or other interests	25.8%	77	22.3%	1,071
Home maintenance or repairs	36.8%	110	30.3%	1,456
Household chores	57.5%	172	51.7%	2,480
Language translation	12.7%	38	17.8%	855
Lawn care/snow removal	19.7%	59	10.9%	524
Managing personal care (for example, bathing, dressing, or feeding)	25.8%	77	22.4%	1,076
Managing their finances	38.5%	115	32.8%	1,575
Meal preparation/cooking	44.1%	132	40.7%	1,951
Pet care	12.7%	38	12.5%	598
Providing help in emergency situations	50.2%	150	44.6%	2,139
Scheduling appointments	44.5%	235	38.4%	1,842
Shopping (including groceries, toiletries, clothing, and other necessities)	58.5%	175	49.8%	2,390
Transportation	46.5%	139	34.9%	1,677
Utilizing technology, electronics, and/or other communication	38.5%	115	37.0%	1,777
Other	2.0%	6	6.2%	301
Total N	--	299	--	4,799

11. Who do you provide assistance to? Check all that apply.

Answer Choice	Staten Island		New York City	
	Percent (Unweighted)	N (Unweighted)	Percent (Unweighted)	N (Unweighted)
Older family member	55.9%	167	53.2%	2,555
Family member who is under the age of 18	17.1%	51	14.2%	680
Friend	13.0%	39	18.5%	888
Neighbor	10.0%	30	15.0%	721
Community member	7.4%	22	9.0%	430
Coworker	1.7%	5	2.0%	97
Other	6.4%	19	11.8%	562
Total N	--	299	--	4,799

12. On average, how often do you provide assistance?

Answer Choice	Staten Island		New York City	
	Percent (Unweighted)	N (Unweighted)	Percent (Unweighted)	N (Unweighted)
More than 30 hours per week	23.8%	61	25.0%	979
15 – 30 hours per week	22.3%	57	18.2%	712
7 – 14 hours per week	20.7%	53	23.1%	902
Less than 7 hours per week	33.8%	85	33.7%	1,319
Total N	--	256	--	3,912

13. How much do you estimate that it costs you per month to provide care, estimating both direct costs and costs as a result of loss in wages?

Answer Choice	Staten Island		New York City	
	Percent (Unweighted)	N (Unweighted)	Percent (Unweighted)	N (Unweighted)
It doesn't cost me anything	15.5%	35	20.2%	718
Under \$100 per month	15.9%	36	12.9%	459
\$100 - \$499 per month	24.3%	55	23.6%	837
\$500 - \$999 per month	12.4%	28	10.2%	363
\$1000 and over per month	8.0%	18	10.9%	386
I can't estimate	23.9%	54	22.1%	783
Total N	--	226	--	3,546

14. Do you speak with family members, friends, or members of your community as often as you would like to?

Answer Choice	Staten Island		New York City	
	Percent (Weighted)	N (Unweighted)	Percent (Weighted)	N (Unweighted)
Yes	75.6%	321	77.9%	5,101
No	24.4%	103	22.1%	1,367
Total N	--	422	--	6,468

15. How often do you speak with family members, friends, or members of your community?

Answer Choice	Staten Island		New York City	
	Percent (Weighted)	N (Unweighted)	Percent (Weighted)	N (Unweighted)
Daily	63.5%	271	61.3%	4,049
Weekly	26.0%	106	26.4%	1,740
Monthly	5.4%	29	6.4%	398
Every few months	2.5%	7	3.2%	182
Once a year	0%	0	0.7%	35
Never	2.7%	9	1.9%	94
Total N	--	422	--	6,498

16. Do you currently engage in volunteer work in your community?

Answer Choice	Staten Island		New York City	
	Percent (Weighted)	N (Unweighted)	Percent (Weighted)	N (Unweighted)
Yes, I am currently engaged in volunteer work	21.1%	106	26.5%	1,864
No, but I would like to engage in volunteer work	27.6%	112	30.0%	1,878
No, and I have no interest in engaging in volunteer work	51.3%	199	43.4%	2,591
Total N	--	417	--	6,333

17. Do you have internet access in your home?

Answer Choice	Staten Island		New York City	
	Percent (Weighted)	N (Unweighted)	Percent (Weighted)	N (Unweighted)
Yes	92.6%	385	88.0%	5,726
No	6.7%	34	11.1%	707
I don't know	0.7%	4	0.9%	67
Total N	--	423	--	6,500

18. Why do you not have internet access in your home? Select all that apply.

Answer Choice	Staten Island		New York City	
	Percent (Weighted)	N (Unweighted)	Percent (Weighted)	N (Unweighted)
Cannot afford internet	30.7%	13	41.7%	298
I do not want or need internet ⁶	20.6%	8	20.4%	156
I don't know how to obtain internet	19.1%	3	13.2%	100
I am not sure what it is or how to use it ⁷	5.4%	2	6.8%	53
Internet connection is not available or reliable in my area	0.7%	1	1.8%	20
Other	0.3%	1	6.4%	52
Total N	--	34	--	774

19. Do you own and use a computer or tablet?

Answer Choice	Staten Island		New York City	
	Percent (Weighted)	N (Unweighted)	Percent (Weighted)	N (Unweighted)
I have a computer/tablet and use it	74.1%	311	66.7%	4,548
I don't have a computer/tablet	18.7%	78	21.5%	1,286
I have a computer/tablet, but I do not know how to use it or choose not to use it	7.2%	35	9.0%	624
Total N	--	423	--	6,458

20. Why don't you own and/or use a tablet? Select all that apply.

Answer Choice	Staten Island		New York City	
	Percent (Weighted)	N (Unweighted)	Percent (Weighted)	N (Unweighted)
Cannot afford a computer/tablet	18.9%	22	31.3%	523
I need someone to set it up for me and to teach me how to use it ⁸	17.9%	24	25.4%	520
I do not want or see the need for a computer/tablet ⁹	34.4%	30	21.0%	408
Internet service is not available or reliable in my area	0.1%	1	2.4%	42
I can't travel to purchase a computer/tablet	0%	0	1.8%	40
Other	0.4%	4	4.3%	97
Total N	--	113	--	1,910

21. Which of the following best describes your housing situation? Please check all that apply.¹⁰

Answer Choice	Staten Island		New York City	
	Percent (Weighted)	N (Unweighted)	Percent (Weighted)	N (Unweighted)
I have reliable housing	76.3%	336	69.2%	4,764
I currently have housing, but I am worried that might change in the future	12.4%	55	19.3%	1,270
I do not have housing, but I stay with family, friends, neighbors, or others	3.1%	15	4.5%	270
I am currently unhoused/homeless	1.5%	7	1.4%	62
I currently am staying in a shelter or motel	4.8%	18	1.3%	56
Overall				
Unstable Housing Unstable housing (<i>ANY response EXCEPT "I have reliable housing"</i>)	20.6%	83	26.7%	1,551
Total N	--	438	--	6,720

22. Which, if any, of the following reasons impact your ability to access and use as intended any of the rooms or spaces in your home environment? Please select all that apply.

Answer Choice	Staten Island		New York City	
	Percent (Weighted)	N (Unweighted)	Percent (Weighted)	N (Unweighted)
Too much clutter	5.7%	28	10.5%	696
No safety/grab bars where I need them	7.3%	38	7.3%	533
Counters/cabinets are too high or low for me to use safely	4.8%	26	6.2%	458
Spaces in my home environment are not wheelchair accessible	4.2%	25	5.7%	383
Lack of a working air conditioner	2.5%	15	5.5%	357
No working elevator in my building	0.5%	3	3.6%	217
Lack of clear pathways to navigate (inside and/or outside)	3.6%	14	3.5%	220
Poor lighting	2.3%	10	3.2%	219
Slippery or uneven floor surfaces	3.4%	14	2.7%	181
Lack of heat	1.0%	6	2.5%	170
Other	4.6%	19	6.0%	366
Overall				
Accessibility issues in one's home (<i>at least one accessibility issue listed above</i>)	19.7%	95	30.4%	2,029
Total N	--	438	--	6,720

23. Do you have a plan in place in case of an emergency (for example, a blackout in your area or flooding)

Answer Choice	Staten Island		New York City	
	Percent (Weighted)	N (Unweighted)	Percent (Weighted)	N (Unweighted)
Yes	59.4%	243	43.6%	2,755
No	33.0%	136	43.7%	2,653
I don't know	7.6%	32	12.6%	884
Total N	--	411	--	6,292

24. Do you have any trouble paying for any of the following? Please select all that apply.

Answer Choice	Staten Island		New York City	
	Percent (Weighted)	N (Unweighted)	Percent (Weighted)	N (Unweighted)
Rent, mortgage	14.9%	61	16.3%	1,014
Food	15.0%	61	15.2%	943
Credit card bills	13.2%	59	14.9%	943
Utilities	15.9%	67	13.6%	879
Medication	8.9%	42	11.5%	712
Medical appointments	6.2%	31	9.7%	631
Other	1.9%	11	6.1%	421
Overall				
Trouble paying at least one bill	36.4%	156	41.2%	2,689
Total N	--	438	--	6,720

25. Are there stores in your community where you can purchase healthy food?

Answer Choice	Staten Island		New York City	
	Percent (Weighted)	N (Unweighted)	Percent (Weighted)	N (Unweighted)
Yes, I can purchase healthy food in my community	77.4%	305	69.5%	4,408
Yes, but the options in the stores are too expensive for me to purchase healthy food	10.0%	51	17.6%	1,080
Yes, but the stores have limited options	3.6%	22	7.6%	473
No, there is not a store in my community that I can easily travel to for healthy food.	9.1%	38	5.2%	341
Overall				
Food insecure (<i>includes ALL options EXCEPT “Yes I can purchase healthy food”</i>)	22.6%	111	30.5%	1,894
Total N	--	438	--	6,302

26. Which of the following services have you heard of before? Check all that apply.

Answer Choice	Staten Island		New York City	
	Percent (Weighted)	N (Unweighted)	Percent (Weighted)	N (Unweighted)
Adult Day Care (i.e., social programs for impaired older adults) ¹¹	48.0%	222	52.4%	3,568
Assistance with home maintenance and home repairs	18.3%	87	22.7%	1,485
Bill payer assistance (i.e., help and organization of bill payment via personal account manager) ¹²	13.3%	61	18.2%	1,109
Crime victim services	26.6%	121	25.5%	1,806
Employment opportunities	20.5%	88	26.1%	1,703
Health insurance assistance	33.8%	150	38.0%	2,480
Help with obtaining benefits or entitlements, such as Medicaid or SNAP	38.0%	169	42.5%	2,921
Homecare / Housekeeping	34.9%	148	37.6%	2,492
Home-delivered meals / meals on wheels	56.1%	244	50.5%	3,527
Information services through NY Connects or Aging Connect	15.1%	73	20.7%	1,374
Legal assistance	21.3%	96	27.2%	1,828
Mental health services (e.g., counseling)	28.8%	118	31.3%	2,091
Rent control assistance	11.3%	55	26.5%	1,693
Senior center (older adult center)	54.3%	250	59.9%	4,254

Service for caregivers (e.g., support groups, counseling, respite care, financial assistance)	19.1%	84	23.3%	1,521
Technology classes / individual support for technology	17.5%	78	29.0%	2,057
Transportation services (not Access-A-Ride)	28.0%	127	30.4%	2,004
Volunteer Opportunities	18.1%	85	25.0%	1,728
Other	0.5%	3	3.8%	203
Overall				
I have heard of at least one service	82.1%	353	80.6%	5,587
I have not heard of any of these services	17.9%	77	19.4%	1,133
Total N	--	438	--	6,720

27. Which of the following services do you need, but don't currently receive? Check all that apply. ¹³

Answer Choice	Staten Island		New York City	
	Percent (Weighted)	N (Unweighted)	Percent (Weighted)	N (Unweighted)
Adult Day Care (i.e., social programs for impaired older adults) ¹⁴	4.0%	17	8.4%	430
Assistance with home maintenance and home repairs	13.3%	71	18.2%	1,236
Bill payer assistance (i.e., help and organization of bill payment via personal account manager) ¹⁵	4.9%	24	9.3%	518
Crime victim services	1.2%	4	5.1%	256
Employment opportunities	4.4%	21	9.5%	535
Health insurance assistance	5.0%	26	9.3%	529
Help with obtaining benefits or entitlements, such as Medicaid or SNAP	10.1%	43	12.0%	715
Homecare / Housekeeping	9.2%	45	14.7%	979
Home-delivered meals / meals on wheels	4.3%	20	9.3%	540
Information services through NY Connects or Aging Connect	8.3%	42	12.8%	834
Legal assistance	8.9%	39	12.5%	756
Mental health services (e.g., counseling)	4.2%	20	8.6%	516
Rent control assistance	4.0%	19	10.9%	646
Senior center (older adult center)	7.0%	36	11.0%	642

Service for caregivers (e.g., support groups, counseling, respite care, financial assistance)	5.9%	27	8.6%	510
Technology classes / individual support for technology	7.5%	35	9.5%	674
Transportation services (not Access-A-Ride)	10.4%	57	12.8%	941
Volunteer opportunities	4.6%	26	6.5%	433
Other	0.3%	2	2.2%	153
Overall				
I need at least one of these services	43.1%	204	49.3%	3,357
I do not need any of these services	56.9%	234	50.7%	3,363
Total N	--	438	--	6,720

28. In the last year, have you been to a senior center or older adult center?

Answer Choice	Staten Island		New York City	
	Percent (Weighted)	N (Unweighted)	Percent (Weighted)	N (Unweighted)
Yes, I regularly attend	17.4%	96	29.2%	2,068
Yes, but I don't regularly attend	10.7%	45	16.6%	1,139
No	71.5%	266	53.2%	2,933
I don't know	0.4%	3	0.9%	55
Overall				
Yes (includes regularly attend and don't regularly attend)	28.2%	111	46.3%	3,207
No	71.8%	283	53.7%	2,933
Total N	--	410	--	6,195

29. Why don't you regularly attend a senior center or older adult center? Please select all that apply.

Answer Choice	Staten Island		New York City	
	Percent (Weighted)	N (Unweighted)	Percent (Weighted)	N (Unweighted)
I feel too young to attend a center	12.8%	36	17.8%	502
I am not familiar with what senior centers (OACs) offer	8.9%	30	16.1%	219
I don't know where one is in my neighborhood	7.3%	24	15.3%	424
The center is not open when I can attend (evenings or weekends)	10.3%	30	13.2%	435
I don't like and/or am not interested in the activities	9.5%	29	11.6%	341
I cannot travel to the center	10.3%	27	9.1%	436
I am afraid of getting sick/ COVID concerns	5.2%	16	6.6%	262
I can't physically access the center	4.4%	11	6.0%	178
Food-related reasons ¹⁶	2.8%	10	4.3%	150
I do not travel to the center because of crime in my neighborhood	0.9%	2	2.5%	79
No one speaks my language at the center	0.4%	1	1.9%	46
The members at the center are not friendly/don't like them	2.4%	9	1.9%	61
Other	5.0%	11	9.1%	306
Total N	--	266	--	2,933

30. Have you ever been impacted by discrimination because of your age in any of the following categories? Check all that apply.

Answer Choice	Staten Island		New York City	
	Percent (Weighted)	N (Unweighted)	Percent (Weighted)	N (Unweighted)
Workplace discrimination (e.g., passed over for promotions or jobs because of your age)	10.5%	49	11.9%	787
Interpersonal discrimination (e.g., people using demeaning phrases or ageist stereotypes or jokes)	9.7%	43	12.3%	854
Other	1.4%	7	2.9%	208
Overall				
Has experienced some type of discrimination (include any of the discrimination choices above)	19.4%	88	21.7%	1,460
Total N	--	438	--	6,720

31. Are you currently worried that someone you live with or spend a lot of time with may hurt you, mistreat you, or may steal money or property from you?

Answer Choice	Staten Island		New York City	
	Percent (Weighted)	N (Unweighted)	Percent (Weighted)	N (Unweighted)
Yes	2.8%	11	3.2%	173
No	95.2%	376	92.6%	5,607
I don't know	2.0%	7	4.2%	263
Total N	--	394	--	6,043

32. Do you feel emotionally and/or physically unsafe at home?

Answer Choice	Staten Island		New York City	
	Percent (Weighted)	N (Unweighted)	Percent (Weighted)	N (Unweighted)
Yes	4.1%	18	7.8%	434
No	94.2%	370	88.4%	5,405
I don't know	1.7%	7	3.7%	242
Total N	--	395	--	6,081

***Combined Question: Overall, the respondent has been a victim of abuse (answers yes to either questions 31 or 32)**

Answer Choice	Staten Island		New York City	
	Percent (Weighted)	N (Unweighted)	Percent (Weighted)	N (Unweighted)
Yes	5.5%	25	8.1%	511
No	94.5%	413	91.9%	6,209
Total N	--	1,904	--	6,720

33. Since you turned 60 years of age, have you been the victim of a crime committed by a stranger or somebody you do not know very well?

Answer Choice	Staten Island		New York City	
	Percent (Weighted)	N (Unweighted)	Percent (Weighted)	N (Unweighted)
Yes	9.8%	36	9.7%	575
No	89.2%	352	87.5%	5,369
I don't know	1.0%	6	2.8%	158
Total N	--	384	--	6,102

34. Did you report your experience of elder crime or abuse to the police?

Answer Choice	Staten Island		New York City	
	Percent (Weighted)	N (Unweighted)	Percent (Weighted)	N (Unweighted)
Yes	52.8%	25	45.8%	314
No	43.8%	23	51.4%	356
I don't know	3.4%	2	2.9%	19
Total N	--	50	--	689

35. Please tell us a little about your experience reporting elder crime or abuse to the police. Select all that apply.

Answer Choice	Staten Island		New York City	
	Percent (Weighted)	N (Unweighted)	Percent (Weighted)	N (Unweighted)
Nothing happened	35.3%	8	38.1%	116
The police were helpful	30.7%	9	34.5%	112
I heard back from the police	32.8%	8	28.4%	85
The incident was resolved to my satisfaction	14.0%	4	14.1%	47
I was referred to another organization for help	17.5%	5	11.6%	34
I don't know	0%	0	7.1%	20
Other	11.2%	2	7.6%	18
Total N	--	25	--	314

36. Why didn't you report your experience of elder crime or abuse to the police? Select all that apply.

Answer Choice	Staten Island		New York City	
	Percent (Weighted)	N (Unweighted)	Percent (Weighted)	N (Unweighted)
I didn't think they would help	25.1%	5	38.3%	141
I don't feel comfortable going to the police	0%	0	14.3%	59
I didn't know that I could report it to them	2.7%	1	12.5%	46
I didn't want to get my family member in trouble	7.8%	2	12.1%	37
I tried to work it out with the individual first	0%	0	10.7%	42
I was referred to another agency for help	0%	0	3.5%	13
Other	0.4%	1	14.7%	55
Total N	--	25	--	375

37. Are you currently receiving help from a family member, friend, neighbor for any of the following? Please check all that apply.

Answer Choice	Staten Island		New York City	
	Percent (Weighted)	N (Unweighted)	Percent (Weighted)	N (Unweighted)
Household chores	14.3%	47	14.0%	705
Shopping (including groceries, toiletries, clothing, and other necessities)	11.9%	42	13.5%	723
Meal preparation/cooking	8.5%	26	10.7%	523
Receiving help in emergency situations	7.8%	33	10.7%	567
Transportation	13.1%	39	10.7%	547
Utilizing technology, electronics, and/or other communication	7.0%	28	9.1%	504
Home maintenance or repairs	11.0%	39	8.7%	464
Scheduling appointments	6.5%	19	7.4%	357
Managing your finances	5.7%	21	6.7%	329
Administering medication	3.2%	13	4.9%	228
Managing personal care (for example, bathing, dressing, or feeding)	2.9%	11	4.8%	251
Language translation	2.3%	5	4.7%	238
Lawn care/snow removal	10.8%	43	4.1%	236
Helping to maintain their religious practices, hobbies, or other interests	4.5%	15	3.7%	56
Pet care	2.3%	7	2.4%	124
Childcare	0%	0	0.7%	31
Other	4.7%	14	4.3%	209
Overall				
Receiving help for something	37.9%	123	35.8%	1,885
Total N	--	312	--	5,055

38. In the last year, have you seen a health care provider?

Answer Choice	Staten Island		New York City	
	Percent (Weighted)	N (Unweighted)	Percent (Weighted)	N (Unweighted)
Yes	96.5%	299	93.5%	4,709
No	3.5%	12	5.8%	267
I don't know	0%	0	0.7%	30
Total N	--	311	--	5,006

39. Why have you not seen a health care provider in the last year? Select all that apply.

Answer Choice	Staten Island		New York City	
	Percent (Weighted)	N (Unweighted)	Percent (Weighted)	N (Unweighted)
No need	30.7%	5	29.8%	90
I can't find a medical provider that I like	5.9%	1	12.6%	39
Too expensive	0%	0	12.4%	38
Hard to travel for appointments	0%	0	7.2%	15
I can't find one that speaks my language	0%	0	1.7%	6
Other	22.9%	1	14.3%	28
Total N	--	12	--	297

40. Which of the following screenings or vaccines have you had in the past year? Select all that apply.

Answer Choice	Staten Island		New York City	
	Percent (Weighted)	N (Unweighted)	Percent (Weighted)	N (Unweighted)
Flu vaccine	66.8%	215	66.4%	3,471
Cancer screenings (e.g., colonoscopy, mammogram)	47.9%	153	42.8%	2,383
Pneumonia vaccine	39.8%	117	32.6%	1,635
Shingles vaccine	19.8%	69	28.7%	1,384
RSV vaccine	20.5%	60	20.6%	1,034
COVID vaccine ¹⁷	11.1%	35	15.3%	865
Other	3.8%	15	7.6%	342
Overall				
Received at least one screening or vaccine	82.2%	261	83.5%	4,302
Total N	--	312	--	5,055

41. Why have you not received any of the above screenings or vaccines in the past year? Select all that apply.

Answer Choice	Staten Island		New York City	
	Percent (Weighted)	N (Unweighted)	Percent (Weighted)	N (Unweighted)
I don't think they will be helpful	27.2%	9	15.9%	104
I don't trust that the doctors or that the vaccines are safe	18.6%	9	9.9%	85
I haven't been to a health care professional in a long time	1.6%	1	3.7%	28
I can't travel to get the screenings or vaccines	0%	0	2.5%	20
I don't have insurance that covers the screenings or vaccines	0%	0	1.1%	13
I cannot afford the necessary screenings or vaccines	0%	0	0.7%	10
Other	8.7%	2	11.7%	94
Total N	--	43	--	753

42. Do any of the following apply to you? Check all that apply.

Answer Choice	Staten Island		New York City	
	Percent (Weighted)	N (Unweighted)	Percent (Weighted)	N (Unweighted)
I am deaf or have serious difficulty hearing	8.3%	23	8.9%	403
I am blind or have serious difficulty seeing, even when wearing glasses	6.8%	14	4.4%	219
Total N	--	312	--	5,055

43. Do you wear hearing aids?

Answer Choice	Staten Island		New York City	
	Percent (Weighted)	N (Unweighted)	Percent (Weighted)	N (Unweighted)
Yes	66.9%	15	43.7%	212
No	33.1%	8	41.5%	166
Total N	--	23	--	403

**Combined question: Has physical and/or sensory impairment? (includes individuals with hearing and/or vision impairment (Question 42), and/or has a physical limitation making it difficult to leave the home (Question 44))*

Answer Choice	Staten Island		New York City	
	Percent (Weighted)	N (Unweighted)	Percent (Weighted)	N (Unweighted)
Yes	30%	447	27.6%	1,348
No	70%	1,120	72.6%	3,707
Total N	--	1,567	--	5,055

44. Has any of the following limited your ability to go places out of your home? Please check all that apply.

Answer Choice	Staten Island		New York City	
	Percent (Weighted)	N (Unweighted)	Percent (Weighted)	N (Unweighted)
Physical limitations making it difficult to get around	22.2%	58	20.1%	979
Concerns of falling	10.9%	38	15.3%	776
Fear of crime	8.1%	25	14.1%	747
Lack of transportation in my neighborhood	9.6%	27	4.7%	248
Other	0.2%	2	3.4%	184
Overall				
Barriers leaving the home (<i>at least 1 barrier in leaving the home</i>)	33.5%	99	36.5%	1,875
Total N	--	312	--	5,055

45. If you are sexually active, do you use safe practices to prevent sexually transmitted disease (for example, use of a condom)? *Many people were confused by this question and may have responded incorrectly or inconsistently to the answer choices; therefore, these findings have been omitted from the results.*

46. In a typical week, how often do you feel lonely?

Answer Choice	Staten Island		New York City	
	Percent (Weighted)	N (Unweighted)	Percent (Weighted)	N (Unweighted)
Rarely or none of the time (less than 1 day)	59.4%	173	61.0%	2,926
Some or little of the time (1 – 2 days)	21.1%	66	22.0%	1,050
Occasionally or a moderate amount of the time (3 – 4 days)	13.1%	37	11.9%	562
All of the time (5 – 7 days)	6.3%	17	5.1%	234
Overall				
High Level of Loneliness (all of the time or moderate)	19.4%	54	17.0%	796
Total N	--	312	--	4,431

47. Over the last 2 weeks, how often have you been bothered by the following problems? Please check the option that best corresponds to your answers below.

Answer Choice	Staten Island		New York City	
	Percent (Weighted)	N (Unweighted)	Percent (Weighted)	N (Unweighted)
Feeling nervous, anxious, or on edge			--	--
Not at all	61.1%	179	61.9%	2,838
Several days	27.8%	88	25.8%	1,223
More than half the days	6.4%	14	6.7%	296
Nearly every day	4.7%	17	5.6%	263
Total N	--	298	--	4,620

48. Have you ever been formally incarcerated?

Answer Choice	Staten Island		New York City	
	Percent (Weighted)	N (Unweighted)	Percent (Weighted)	N (Unweighted)
Yes, in the last year	0%	0	0.3%	14
Yes, but not in the last year	0.04%	1	3.0%	89
No	100%	299	96.7%	4,690
Total N	--	300	--	4,793

Endnotes

1 The multi-select race/ethnicity response categories are reported here as they were listed on the original survey. In order to appropriately weight the data by race/ethnicity in accordance with the U.S. Census data, these variables were combined into the 5-item mutually exclusive race/ethnicity variable used for analysis in the primary report. The 5-item weighted response data is included in Appendix A.

2 The multi-select race/ethnicity response categories are reported here as they were listed on the original survey. In order to appropriately weight the data by race/ethnicity in accordance with the U.S. Census data, these variables were combined into the 5-item mutually exclusive race/ethnicity variable used for analysis in the primary report. The 5-item weighted response data is included in Appendix A.

3 In the original survey, participants could select one of 7 possible gender identity options. Though sex and gender identity are different, we weighted the data by sex in accordance with the U.S. Census data to maximize generalizability. Therefore, all responses except for “Female / Woman” and “Male / Man” were treated as missing data.

4 Due to a lack of reliable demographic data of the citywide population of caregivers, the caregiver data reflected in Questions 9-13 was not weighted.

5 Due to a lack of reliable demographic data of the citywide population of caregivers, the caregiver data reflected in Questions 9-13 was not weighted.

6 This response option was expanded to include some of the responses written into the “Other” category. On the original questionnaire, this response item read “I do not want internet.”

7 This response option was expanded to include some of the responses written into the “Other” category. On the original questionnaire, this response item read “I am not sure what it is.”

8 The original response options, “I need someone to set it up for me” and “I need someone to teach me how to use it” were combined for analyses, as they both reflect the need for technology training and assistance.

9 The original response options, “I don’t see the need” and “I do not want a computer/

tablet” were combined for analyses, as they both reflect a lack of desire for a computer or tablet.

10 Any differences between these results and those reported in Table 3 of the main report are due to the removal of the 1.5% of participants who indicated that they both had and lacked stable, reliable housing.

11 The high proportion of people who indicated they have heard of Adult Day Care, compared to the much smaller percentage of people who use the program, suggests that people may have confused Adult Day Care with other types of aging services (e.g., Older Adult Centers). This finding should therefore be interpreted cautiously.

12 NYC Aging no longer provides this service.

13 Anecdotally, many participants expressed confusion over how to interpret this question and many choose not to complete it. Therefore, these findings should be interpreted cautiously as they likely undercount the true need for services among older adult SNA respondents.

14 The high proportion of people who indicated they have heard of Adult Day Care, compared to the much smaller percentage of people who use the program, suggests that people may have confused Adult Day Care with other types of aging services (e.g., Older Adult Centers). This finding should therefore be interpreted cautiously.

15 NYC Aging no longer provides this service.

16 The original response options, “I don’t like the food” and “I have dietary needs where I can’t eat at the center (e.g., diabetic diet)” were combined for analyses, as they both relate to the food served at OACs.

17 The COVID-19 vaccine was not included as an option in the original survey, but enough people wrote it in that we added it as a separate section. However, as we are only reporting the responses from people who took the time to write in the vaccine, this is likely an undercount of the number of older adults who actually received the COVID-19 vaccine in the past year.