

# Appendix G: Queens Results

## Borough Based SNA Analysis

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# Introduction

In July 2025, the NYC Department for the Aging (NYC Aging) released The State of Older New Yorkers, a report on the findings from the Service Needs Assessment (SNA). The SNA garnered 8,600 responses from older New Yorkers and caregivers across the city. For information on background, methods, and any additional findings, please see the 2025 State of Older New Yorkers.

**1,904 older adults in Queens took the Service Needs Assessment, which represents a weighted percent of 29.3% of the older adult population in New York City.**

**Below you will find narrative concerning the top priorities/needs for older adults within Queens:**

## **Affordability:**

- 42% have trouble paying at least one bill
- 24% have unstable housing (which includes those who are currently unhoused or fearful of losing current housing)
- Almost 29% are food insecure (which includes not having access to enough affordable AND healthy food options)

## **Wellness:**

- 12% indicate possible anxiety
- Almost 11% indicate possible depression
- 16% suffer from high levels of loneliness
- 17% indicate that they are socially isolated

## **Elder Justice:**

- 16% indicate experiencing age discrimination
- Almost 8% report having been the victim of a crime
- 7% report having been the victim of abuse

Below are raw data comparisons between Queens and New York City respondents to the Service Needs Assessment. We have highlighted percentage differences of greater than 5% between Queens and New York City respondents.

- **Employment:** A larger percentage of older adults in Queens are retired by choice (56.4%) compared to the citywide older adult percentage (49.0%) (Question 6).
- **Socialization:** A larger percentage of older adults in Queens say they speak to family, friends, or community members as often as they would like to (83.0%) compared to citywide older adult percentage (77.9%) (Question 14)..
- **Technology Access:** Although 63% of older adults in Queens do have and use their computer/tablet, there are still a larger percentage of older adults in Queens who don't have a one (26.8%) compared to the citywide older adult percentage (21.5%) (Question 19). However, when asked why they don't own and/or use, a smaller percentage of older adults in Queens reported not being able to afford a computer or tablet (24.7%) compared to the citywide older adult percentage (21.5%) (Question 20); the number one reason was more about needing assistance and/or training in use.
- **Awareness of Aging Services:** A larger percentage of older adults in Queens reported attending an older adult center (OAC) in the last year (39.3%), compared to the citywide older adult percentage (29.2%). Subsequently, a lower percentage of older adults in Queens have not gone to an OAC in the last year (47.3%) compared to the citywide older adult percentage (53.2%) (Question 28). When asked why they don't attend an OAC regularly, older adults in Queens were more likely to state that they feel too young to attend an OAC (23.7% vs 17.8%), they cannot travel to the center (17.9% vs 9.1%), and that they cannot physically access the center (12.9% vs 6.0%) compared to citywide older adults. (Question 29).
- **Elder Justice:** While percentages of elder abuse and crime were similar among older adults in Queens and New York City, a smaller percentage of older adults in Queens reported their experience of elder crime or abuse to the police (25.6% vs 45.8%) and for those who did, a larger proportion stated that nothing happened compared to citywide older adult percentages (67.9% vs 38.1%) (Questions 34 & 35).
- **Health:** While the percentages of seeing a health care provider in the last year are similar among older adults in Queens and New York City, of those that have not seen a health care provider in the last year, a larger percentage of older adults in Queens stated that they thought there was no need compared to the citywide older adult percentage (49.8% vs 29.8%) (Question 39). Similarly, a smaller percentage of older adults in Queens got cancer screenings (37.4% vs 42.8%) and the RSV vaccine (14.5% vs 20.6%) compared to the citywide older adult percentage (Question 40). For those who did not get a screening or vaccine, a larger percentage of older Queens residents stated that they didn't think they would be helpful (30.0% vs 15.9%) and they don't trust that the doctors or that the vaccines are safe (18.5% vs 9.9%) (Question 41). Lastly, while percentages of deafness or hearing impaired is similar among older adults in Queens and New York City, a smaller percentage of Queens older adults wear hearing aids compared to the citywide older adult percentage (31.0% vs 43.7%) (Question 43).

# Survey

## Queens Data Tables

The following tables show the raw number of responses for questions in the Service Needs Assessment from older adults (age 60+) who reported living in Manhattan. For most questions, the percentages are weighted to better reflect the overall population; for Questions 9 – 13, the tables show unweighted percentages for caregivers of all ages.

In some cases, response options were modified from the original survey for analysis (see individual questions below for more details). Where question responses had fewer than 30 responses, the data is shown in gray and should be interpreted with caution. For more details about how data was weighted, see Appendix A.

### KEY:

- **Yellow Highlighting:** Where there is at least a 5% difference between the borough and citywide raw data for a specific response, the data is highlighted in yellow to show this percentage difference.
- **Grey font:** Where question responses had fewer than 30 responses, the data is shown in gray and should be interpreted with caution. For more details about how data was weighted, see Appendix A.

### 1. Please select the borough where you live.

	Queens		New York City	
Percent (Weighted)	N (Unweighted)	Percent (Weighted)	N (Unweighted)	
<b>Total N</b>	--	<b>1,904</b>	--	<b>6,720</b>

## 2. What is your zip code?

This data was collected for mapping purposes only and is not included in this report.

## 3. What is your age?

Answer Choice	Queens		New York City	
	Percent (Weighted)	N (Unweighted)	Percent (Weighted)	N (Unweighted)
Under 60 years old	--	--	--	--
60 – 64 years old	24.3%	359	28.1%	1,404
65 – 74 years old	42.7%	832	41.8%	3,010
75 – 84 years old	21.0%	509	21.2%	1,763
85 years old and older	12.0%	204		
8.9%				
543				
<b>Total N</b>	--	<b>1,904</b>	--	<b>6,720</b>

**4. What is your race/ethnicity? Check all that apply.**

Answer Choice	Queens		New York City	
	Percent (Unweighted) <sup>1</sup>	N (Unweighted)	Percent (Unweighted) <sup>2</sup>	N (Unweighted)
American Indian or Alaskan Native	0.9%	17	1.1%	75
Asian	26.1%	497	15.5%	1,043
Black or African American	25.4%	483	26.4%	1,774
Hispanic or Latino	13.6%	259	17.3%	1,161
Middle Eastern or North African	0.7%	13	0.7%	49
Native Hawaiian or Pacific Islander	0.2%	3	0.2%	12
White or Caucasian	33.2%	633	40.3%	2,709
I identify my race in a different way	2.1%	39	2.6%	171
<b>Total N</b>	--	<b>1,904</b>	--	<b>6,720</b>

## 5. What is your employment status?

Answer Choice	Queens		New York City	
	Percent (Weighted)	N	Percent (Weighted)	N
Employed – full time	22.5%	338	24.5%	1,307
Employed – part time	5.2%	102	6.2%	454
Unemployed, seeking work	3.6%	61	4.1%	238
Unable to work and receiving disability benefits	2.8%	57	4.7%	289
<b>Retired – by choice</b>	<b>56.4%</b>	<b>1,110</b>	<b>49.0%</b>	<b>3,537</b>
Retired – not by choice (e.g., laid off and no longer looking for work, medical issue, disability, accident, or family situation)	9.7%	202	11.6%	823
Student	0.04%	1	0.2%	11
Homemaker	2.1%	50	1.4%	126
Overall				
Unemployed for any reason	72.4%	1,421	68.9%	4,782
Employed (part of full time)	27.6%	427	31.1%	1,709
<b>Total N</b>		<b>1,904</b>	--	<b>6,720</b>

## 6. What is your annual individual income?

Answer Choice	Queens		New York City	
	Percent (Weighted)	N (Unweighted)	Percent (Weighted)	N (Unweighted)
Less than \$15,000	25.6%	440	25.9%	1,550
Greater than or equal to \$15,000 and less than \$30,000	29.4%	506	23.6%	1,525
Greater than or equal to \$30,000 and less than \$60,000	19.5%	391	21.2%	1,470
Greater than or equal to \$60,000 and less than \$100,000	16.9%	288	18.6%	1,113
Greater than or equal to \$100,000	8.6%	112	10.7%	581
<b>Total N</b>	--	<b>1,737</b>	--	<b>6,239</b>

## 7. What is your sexual orientation?

Answer Choice	Queens		New York City	
	Percent (Weighted)	N (Unweighted)	Percent (Weighted)	N (Unweighted)
Straight or heterosexual	95.4%	1,555	91.6%	5,605
Gay or lesbian	2.7%	30	5.9%	245
Bisexual	0.7%	9	0.8%	47
My sexual orientation is not listed	1.0%	23	1.3%	86
Not sure / questioning	0.2 %	5	0.3%	21
<b>Total N</b>	--	<b>1,831</b>	--	<b>6,004</b>

### 8. What is your current gender identity?<sup>3</sup>

Answer Choice	Queens		New York City	
	Percent (Weighted)	N (Unweighted)	Percent (Weighted)	N (Unweighted)
Female / Woman	54.3%	1,396	56.8%	5,130
Male / Man	45.7%	508	43.2%	1,590
<b>Total N</b>	--	<b>1,904</b>	--	<b>6,720</b>

### 9. Are you currently a caregiver for a family member, friend, neighbor (providing financial, physical, emotional support)? Check all that apply.

Answer Choice	Queens		New York City	
	Percent (Unweighted) <sup>4</sup>	N (Unweighted)	Percent (Unweighted) <sup>5</sup>	N (Unweighted)
Yes, I care for an older family member, friend, or neighbor	40.7%	524	39.2%	1,883
Yes, I care for an adult with disabilities	13.5%	174	13.9%	669
Yes, I care for an older adult with Alzheimer's Disease or related dementia	10.3%	132	11.1%	535
Yes, I am the caregiver of a minor	8.0%	103	8.7%	417
Yes, I help care for a minor but I am not the primary caregiver	6.3%	81	6.5%	313
Yes, I care for someone else, not listed	4.0%	51	5.7%	276
No	31.3%	403	32.0%	1,536
<b>Total N</b>	--	<b>1,287</b>	--	<b>4,799</b>

**10. Do you often spend time assisting others with any of the following activities? Check all that apply.**

Answer Choice	Queens		New York City	
	Percent (Unweighted)	N (Unweighted)	Percent (Unweighted)	N (Unweighted)
Administering medication	24.1%	310	25.6%	1,230
Childcare	14.1%	181	14.7%	707
Helping to maintain their religious practices, hobbies, or other interests	20.6%	265	22.3%	1,071
Home maintenance or repairs	31.4%	404	30.3%	1,456
Household chores	54.4%	700	51.7%	2,480
Language translation	20.7%	266	17.8%	855
Lawn care/snow removal	15.3%	197	10.9%	524
Managing personal care (for example, bathing, dressing, or feeding)	22.0%	283	22.4%	1,076
Managing their finances	29.6%	381	32.8%	1,575
Meal preparation/cooking	41.6%	536	40.7%	1,951
Pet care	10.6%	137	12.5%	598
Providing help in emergency situations	40.6%	522	44.6%	2,139
Scheduling appointments	35.5%	457	38.4%	1,842
Shopping (including groceries, toiletries, clothing, and other necessities)	50.0%	643	49.8%	2,390
Transportation	36.3%	467	34.9%	1,677
Utilizing technology, electronics, and/or other communication	35.3%	454	37.0%	1,777
Other	2.9%	37	6.2%	301
<b>Total N</b>	--	<b>1,287</b>	--	<b>4,799</b>

**11. Who do you provide assistance to? Check all that apply.**

Answer Choice	Queens		New York City	
	Percent (Unweighted)	N (Unweighted)	Percent (Unweighted)	N (Unweighted)
Older family member	53.4%	687	53.2%	2,555
Family member who is under the age of 18	15.0%	193	14.2%	680
Friend	15.3%	197	18.5%	888
Neighbor	13.1%	169	15.0%	721
Community member	8.2%	106	9.0%	430
Coworker	1.9%	24	2.0%	97
Other	6.0%	77	11.8%	562
<b>Total N</b>	--	<b>1,287</b>	--	<b>4,799</b>

**12. On average, how often do you provide assistance?**

Answer Choice	Queens		New York City	
	Percent (Unweighted)	N (Unweighted)	Percent (Unweighted)	N (Unweighted)
More than 30 hours per week	25.6%	254	25.0%	979
15 – 30 hours per week	17.9%	185	18.2%	712
7 – 14 hours per week	25.3%	261	23.1%	902
Less than 7 hours per week	32.2%	332	33.7%	1,319
<b>Total N</b>	--	<b>1,032</b>	--	<b>3,912</b>

**13. How much do you estimate that it costs you per month to provide care, estimating both direct costs and costs as a result of loss in wages?**

Answer Choice	Queens		New York City	
	Percent (Unweighted)	N (Unweighted)	Percent (Unweighted)	N (Unweighted)
It doesn't cost me anything	20.5%	195	20.2%	718
Under \$100 per month	12.0%	114	12.9%	459
\$100 - \$499 per month	24.9%	237	23.6%	837
\$500 - \$999 per month	9.7%	91	10.2%	363
\$1000 and over per month	9.7%	92	10.9%	386
I can't estimate	23.4%	233	22.1%	783
<b>Total N</b>	--	<b>962</b>	--	<b>3,546</b>

**14. Do you speak with family members, friends, or members of your community as often as you would like to?**

Answer Choice	Queens		New York City	
	Percent (Weighted)	N (Unweighted)	Percent (Weighted)	N (Unweighted)
Yes	83.0%	1,501	77.9%	5,101
No	17.0%	323	22.1%	1,367
<b>Total N</b>	--	<b>1,824</b>	--	<b>6,468</b>

**15. How often do you speak with family members, friends, or members of your community?**

Answer Choice	Queens		New York City	
	Percent (Weighted)	N (Unweighted)	Percent (Weighted)	N (Unweighted)
Daily	64.4%	1,198	61.3%	4,049
Weekly	25.5%	458	26.4%	1,740
Monthly	4.9%	94	6.4%	398
Every few months	2.5%	54	3.2%	182
Once a year	0.7%	10	0.7%	35
Never	2.0%	31	1.9%	94
<b>Total N</b>	--	<b>1,845</b>	--	<b>6,498</b>

**16. Do you currently engage in volunteer work in your community?**

Answer Choice	Queens		New York City	
	Percent (Weighted)	N (Unweighted)	Percent (Weighted)	N (Unweighted)
Yes, I am currently engaged in volunteer work	21.8%	449	26.5%	1,864
No, but I would like to engage in volunteer work	30.4%	531	30.0%	1,878
No, and I have no interest in engaging in volunteer work	47.8%	802	43.4%	2,591
<b>Total N</b>	--	<b>1,782</b>	--	<b>6,333</b>

**17. Do you have internet access in your home?**

Answer Choice	Queens		New York City	
	Percent (Weighted)	N (Unweighted)	Percent (Weighted)	N (Unweighted)
Yes	86.6%	1,574	88.0%	5,726
No	12.4%	245	11.1%	707
I don't know	10.0%	21	0.9%	67
<b>Total N</b>	--	<b>1,840</b>	--	<b>6,500</b>

**18. Why do you not have internet access in your home? Select all that apply.**

Answer Choice	Queens		New York City	
	Percent (Weighted)	N (Unweighted)	Percent (Weighted)	N (Unweighted)
Cannot afford internet	40.4%	110	41.7%	298
I do not want or need internet <sup>6</sup>	24.0%	63	20.4%	156
I don't know how to obtain internet	14.9%	35	13.2%	100
I am not sure what it is or how to use it <sup>7</sup>	9.9%	26	6.8%	53
Internet connection is not available or reliable in my area	2.6%	11	1.8%	20
Other	7.2%	13	6.4%	52
<b>Total N</b>	--	<b>266</b>	--	<b>774</b>

**19. Do you own and use a computer or tablet?**

Answer Choice	Queens		New York City	
	Percent (Weighted)	N (Unweighted)	Percent (Weighted)	N (Unweighted)
I have a computer/tablet and use it	63.4%	1,153	66.7%	4,548
I don't have a computer/tablet	26.8%	459	21.5%	1,286
I have a computer/tablet, but I do not know how to use it or choose not to use it	9.8%	202	9.0%	624
<b>Total N</b>	--	<b>1,814</b>	--	<b>6,458</b>

**20. Why don't you own and/or use a tablet? Select all that apply.**

Answer Choice	Queens		New York City	
	Percent (Weighted)	N (Unweighted)	Percent (Weighted)	N (Unweighted)
Cannot afford a computer/tablet	24.7%	156	31.3%	523
I need someone to set it up for me and to teach me how to use it <sup>8</sup>	27.6%	195	25.4%	520
I do not want or see the need for a computer/tablet <sup>9</sup>	22.0%	169	21.0%	408
Internet service is not available or reliable in my area	2.7%	15	2.4%	42
I can't travel to purchase a computer/tablet	2.6%	16	1.8%	40
Other	2.8%	21	4.3%	97
<b>Total N</b>	--	<b>661</b>	--	<b>1,910</b>

**21. Which of the following best describes your housing situation? Please check all that apply.<sup>10</sup>**

Answer Choice	Queens		New York City	
	Percent (Weighted)	N (Unweighted)	Percent (Weighted)	N (Unweighted)
I have reliable housing	70.9%	1,343	69.2%	4,764
I currently have housing, but I am worried that might change in the future	16.3%	309	19.3%	1,270
I do not have housing, but I stay with family, friends, neighbors, or others	6.2%	111	4.5%	270
I am currently unhoused/homeless	0.9%	19	1.4%	62
I currently am staying in a shelter or motel	0.2%	5	1.3%	56
Overall				
Unstable housing ( <i>ANY response EXCEPT “I have reliable housing”</i> )	24.3%	421	26.7%	1,551
<b>Total N</b>	--	<b>1,598</b>	--	<b>6,720</b>

**22. Which, if any, of the following reasons impact your ability to access and use as intended any of the rooms or spaces in your home environment? Please select all that apply.**

Answer Choice	Queens		New York City	
	Percent (Weighted)	N (Unweighted)	Percent (Weighted)	N (Unweighted)
Too much clutter	8.7%	160	10.5%	696
No safety/grab bars where I need them	6.3%	119	7.3%	533
Counters/cabinets are too high or low for me to use safely	5.3%	106	6.2%	458
Spaces in my home environment are not wheelchair accessible	5.2%	102	5.7%	383
Lack of a working air conditioner	5.0%	89	5.5%	357
No working elevator in my building	1.8%	25	3.6%	217
Lack of clear pathways to navigate (inside and/or outside)	2.1%	49	3.5%	220
Poor lighting	2.4%	49	3.2%	219
Slippery or uneven floor surfaces	1.9%	37	2.7%	181
Lack of heat	2.2%	39	2.5%	170
Other	4.3%	81	6.0%	366
Overall				
Accessibility issues in one's home (at least one accessibility issue listed above)	25.8%	478	30.4%	2,029
<b>Total N</b>	--	<b>1,904</b>	--	<b>6,720</b>

**23. Do you have a plan in place in case of an emergency (for example, a blackout in your area or flooding)?**

Answer Choice	Queens		New York City	
	Percent (Weighted)	N (Unweighted)	Percent (Weighted)	N (Unweighted)
Yes	46.0%	807	43.6%	2,755
No	39.3%	694	43.7%	2,653
I don't know	14.7%	284	12.6%	884
<b>Total N</b>	--	<b>1,785</b>	--	<b>6,292</b>

**24. Do you have any trouble paying for any of the following? Please select all that apply.**

Answer Choice	Queens		New York City	
	Percent (Weighted)	N (Unweighted)	Percent (Weighted)	N (Unweighted)
Rent, mortgage	14.0%	263	16.3%	1,014
Food	15.5%	265	15.2%	943
Credit card bills	12.7%	249	14.9%	943
Utilities	13.0%	249	13.6%	879
Medication	15.9%	253	11.5%	712
Medical appointments	13.9%	232	9.7%	631
Other	2.2%	51	6.1%	421
Overall				
Trouble paying at least one bill	42.1%	795	41.2%	2,689
<b>Total N</b>	--	<b>1,904</b>	--	<b>6,720</b>

**25. Are there stores in your community where you can purchase healthy food?**

Answer Choice	Queens		New York City	
	Percent (Weighted)	N (Unweighted)	Percent (Weighted)	N (Unweighted)
Yes, I can purchase healthy food in my community	71.3%	1,236	69.5%	4,408
Yes, but the options in the stores are too expensive for me to purchase healthy food	15.3%	283	17.6%	1,080
Yes, but the stores have limited options	8.3%	143	7.6%	473
No, there is not a store in my community that I can easily travel to for healthy food.	5.1%	116	5.2%	341
Overall				
Food insecure ( <i>includes ALL options EXCEPT "Yes I can purchase healthy food"</i> )	28.7%	542	30.5%	1,894
<b>Total N</b>	--	<b>1,777</b>	--	<b>6,302</b>

**26. Which of the following services have you heard of before? Check all that apply.**

Answer Choice	Queens		New York City	
	Percent (Weighted)	N (Unweighted)	Percent (Weighted)	N (Unweighted)
Adult Day Care (i.e., social programs for impaired older adults) <sup>11</sup>	53.2%	982	52.4%	3,568
Assistance with home maintenance and home repairs	28.4%	491	22.7%	1,485
Bill payer assistance (i.e., help and organization of bill payment via personal account manager) <sup>12</sup>	22.6%	355	18.2%	1,109
Crime victim services	21.7%	422	25.5%	1,806
Employment opportunities	25.5%	454	26.1%	1,703
Health insurance assistance	38.6%	679	38.0%	2,480
Help with obtaining benefits or entitlements, such as Medicaid or SNAP	45.1%	848	42.5%	2,921
Homecare / Housekeeping	39.7%	725	37.6%	2,492
Home-delivered meals / meals on wheels	52.0%	993	50.5%	3,527
Information services through NY Connects or Aging Connect	19.8%	362	20.7%	1,374
Legal assistance	26.3%	475	27.2%	1,828
Mental health services (e.g., counseling)	29.8%	555	31.3%	2,091
Rent control assistance	29.7%	500	26.5%	1,693
Senior center (older adult center)	60.6%	1,180	59.9%	4,254
Service for caregivers (e.g., support groups, counseling, respite care, financial assistance)	28.0%	475	23.3%	1,521

Technology classes / individual support for technology	27.8%	503	29.0%	2,057
Transportation services (not Access-A-Ride)	34.8%	639	30.4%	2,004
Volunteer Opportunities	22.5%	422	25.0%	1,728
Other	3.9%	48	3.8%	203
Overall				
I have heard of at least one service	78.8%	1,545	80.6%	5,587
I have not heard of any of these services	21.2%	359	19.4%	1,133
<b>Total N</b>	--	<b>1,904</b>	--	<b>6,720</b>

**27. Which of the following services do you need, but don't currently receive? Check all that apply.<sup>13</sup>**

<b>Answer Choice</b>	<b>Queens</b>		<b>New York City</b>	
	<b>Percent (Weighted)</b>	<b>N (Unweighted)</b>	<b>Percent (Weighted)</b>	<b>N (Unweighted)</b>
Adult Day Care (i.e., social programs for impaired older adults) <sup>14</sup>	10.3%	148	8.4%	430
Assistance with home maintenance and home repairs	18.6%	360	18.2%	1,236
Bill payer assistance (i.e., help and organization of bill payment via personal account manager) <sup>15</sup>	9.3%	148	9.3%	518
Crime victim services	4.9%	71	5.1%	256
Employment opportunities	8.5%	131	9.5%	535
Health insurance assistance	7.7%	135	9.3%	529
Help with obtaining benefits or entitlements, such as Medicaid or SNAP	12.2%	222	12.0%	715
Homecare / Housekeeping	15.4%	289	14.7%	979
Home-delivered meals / meals on wheels	9.4%	155	9.3%	540
Information services through NY Connects or Aging Connect	10.6%	190	12.8%	834
Legal assistance	10.6%	204	12.5%	756
Mental health services (e.g., counseling)	8.2%	131	8.6%	516
Rent control assistance	8.8%	157	10.9%	646
Senior center (older adult center)	11.0%	182	11.0%	642
Service for caregivers (e.g., support groups, counseling, respite care, financial assistance)	8.0%	133	8.6%	510

Technology classes / individual support for technology	8.1%	178	9.5%	674
Transportation services (not Access-A-Ride)	12.3%	255	12.8%	941
Volunteer opportunities	5.0%	102	6.5%	433
Other	0.5%	13	2.2%	153
Overall				
I need at least one of these services	46.3%	918	49.3%	3,357
I do not need any of these services	53.7%	986	50.7%	3,363
<b>Total N</b>	--	<b>1,904</b>	--	<b>6,720</b>

**28. In the last year, have you been to a senior center or older adult center?**

Answer Choice	Queens		New York City	
	Percent (Weighted)	N (Unweighted)	Percent (Weighted)	N (Unweighted)
Yes, I regularly attend	38.3%	716	29.2%	2,068
Yes, but I don't regularly attend	13.8%	271	16.6%	1,139
No	47.3%	751	53.2%	2,933
I don't know	0.6%	12	0.9%	55
Overall*				
Yes (includes regularly attend and don't regularly attend)	52.4%	987	46.3%	3,207
No	47.6%	751	53.7%	2,933
<b>Total N</b>	--	<b>1,750</b>	--	<b>6,195</b>

\*The overall percentages do not include I don't know.

**29. Why don't you regularly attend a senior center or older adult center? Please select all that apply.**

Answer Choice	Queens		New York City	
	Percent (Weighted)	N (Unweighted)	Percent (Weighted)	N (Unweighted)
I feel too young to attend a center	23.7%	148	17.8%	502
I am not familiar with what senior centers (OACs) offer	17.7%	127	16.1%	219
I don't know where one is in my neighborhood	18.5%	147	15.3%	424
The center is not open when I can attend (evenings or weekends)	16.4%	142	13.2%	435
I don't like and/or am not interested in the activities	13.8%	121	11.6%	341
I cannot travel to the center	17.9%	131	9.1%	436
I am afraid of getting sick/ COVID concerns	7.8%	82	6.6%	262
I can't physically access the center	12.9%	92	6.0%	178
Food-related reasons <sup>16</sup>	9.1%	83	4.3%	150
I do not travel to the center because of crime in my neighborhood	2.7%	24	2.5%	79
No one speaks my language at the center	2.9%	21	1.9%	46
The members at the center are not friendly/don't like them	3.5%	35	1.9%	61
Other	7.2%	59	9.1%	306
<b>Total N</b>	--	<b>751</b>	--	<b>2,933</b>

**30. Have you ever been impacted by discrimination because of your age in any of the following categories? Check all that apply.**

Answer Choice	Queens		New York City	
	Percent (Weighted)	N (Unweighted)	Percent (Weighted)	N (Unweighted)
Workplace discrimination (e.g., passed over for promotions or jobs because of your age)	8.8%	160	11.9%	787
Interpersonal discrimination (e.g., people using demeaning phrases or ageist stereotypes or jokes)	7.6%	166	12.3%	854
Other	1.4%	31	2.9%	208
Overall				
Has experienced some type of discrimination ( <i>includes any of the discrimination choices above</i> )	16.0%	314	21.7%	1,460
<b>Total N</b>	--	<b>1,904</b>	--	<b>6,720</b>

**31. Are you currently worried that someone you live with or spend a lot of time with may hurt you, mistreat you, or may steal money or property from you?**

Answer Choice	Queens		New York City	
	Percent (Weighted)	N (Unweighted)	Percent (Weighted)	N (Unweighted)
Yes	2.2%	44	3.2%	173
No	92.2%	1,583	92.6%	5,607
I don't know	5.6%	88	4.2%	263
<b>Total N</b>	--	<b>1,715</b>	--	<b>6,043</b>

**32. Do you feel emotionally and/or physically unsafe at home?**

Answer Choice	Queens		New York City	
	Percent (Weighted)	N (Unweighted)	Percent (Weighted)	N (Unweighted)
Yes	6.9%	114	7.8%	434
No	89.2%	1,551	88.4%	5,405
I don't know	3.9%	69	3.7%	242
<b>Total N</b>	--	<b>1,734</b>	--	<b>6,081</b>

**\*Combined Question: Overall, the respondent has been a victim of abuse (answers yes to either questions 31 or 32)**

Answer Choice	Queens		New York City	
	Percent (Weighted)	N (Unweighted)	Percent (Weighted)	N (Unweighted)
Yes	7.1%	134	8.1%	511
No	92.9%	1,770	91.9%	6,209
<b>Total N</b>	--	<b>1,904</b>	--	<b>6,720</b>

**33. Since you turned 60 years of age, have you been the victim of a crime committed by a stranger or somebody you do not know very well?**

Answer Choice	Queens		New York City	
	Percent (Weighted)	N (Unweighted)	Percent (Weighted)	N (Unweighted)
Yes	7.9%	130	9.7%	575
No	89.6%	1,577	87.5%	5,369
I don't know	2.5%	38	2.8%	158
<b>Total N</b>	--	<b>1,745</b>	--	<b>6,102</b>

**34. Did you report your experience of elder crime or abuse to the police?**

<b>Queens</b>	<b>New York City</b>			
<b>Answer Choice</b>	<b>Percent (Weighted)</b>	<b>N (Unweighted)</b>	<b>Percent (Weighted)</b>	<b>N (Unweighted)</b>
Yes	25.6%	70	45.8%	314
No	68.8%	250	51.4%	356
I don't know	5.6%	14	2.9%	19
<b>Total N</b>	--	<b>334</b>	--	<b>689</b>

**35. Please tell us a little about your experience reporting elder crime or abuse to the police. Select all that apply.**

	<b>Queens</b>		<b>New York City</b>	
<b>Answer Choice</b>	<b>Percent (Weighted)</b>	<b>N (Unweighted)</b>	<b>Percent (Weighted)</b>	<b>N (Unweighted)</b>
Nothing happened	67.9%	66	38.1%	116
The police were helpful	35.9%	27	34.5%	112
I heard back from the police	28.3%	15	28.4%	85
The incident was resolved to my satisfaction	12.9%	12	14.1%	47
I was referred to another organization for help	12.7%	11	11.6%	34
I don't know	14.0%	12	7.1%	20
Other	0.9%	1	7.6%	18
<b>Total N</b>	--	<b>70</b>	--	<b>314</b>

**36. Why didn't you report your experience of elder crime or abuse to the police? Select all that apply.**

Answer Choice	Queens		New York City	
	Percent (Weighted)	N (Unweighted)	Percent (Weighted)	N (Unweighted)
I didn't think they would help	17.4%	34	38.3%	141
I don't feel comfortable going to the police	6.3%	20	14.3%	59
I didn't know that I could report it to them	6.2%	15	12.5%	46
I didn't want to get my family member in trouble	5.7%	17	12.1%	37
I tried to work it out with the individual first	5.7%	14	10.7%	42
I was referred to another agency for help	2.8%	8	3.5%	13
Other	6.6%	15	14.7%	55
<b>Total N</b>	--	<b>264</b>	--	<b>375</b>

**37. Are you currently receiving help from a family member, friend, neighbor for any of the following? Please check all that apply.**

Answer Choice	Queens		New York City	
	Percent (Weighted)	N (Unweighted)	Percent (Weighted)	N (Unweighted)
Household chores	16.1%	209	14.0%	705
Shopping (including groceries, toiletries, clothing, and other necessities)	17.1%	245	13.5%	723
Meal preparation/cooking	13.0%	159	10.7%	523
Receiving help in emergency situations	12.6%	172	10.7%	567
Transportation	14.3%	210	10.7%	547
Utilizing technology, electronics, and/or other communication	9.6%	138	9.1%	504
Home maintenance or repairs	10.0%	122	8.7%	464
Scheduling appointments	11.2%	141	7.4%	357
Managing your finances	7.5%	107	6.7%	329
Administering medication	5.8%	70	4.9%	228
Managing personal care (for example, bathing, dressing, or feeding)	5.6%	87	4.8%	251
Language translation	6.3%	80	4.7%	238
Lawn care/snow removal	7.8%	115	4.1%	236
Helping to maintain their religious practices, hobbies, or other interests	3.6%	56	3.7%	56
Pet care	1.4%	21	2.4%	124
Childcare	1.0%	10	0.7%	31
Other	4.0%	55	4.3%	209
Overall				
Receiving help for something	38.1%	560	35.8%	1,885
<b>Total N</b>	--	<b>1,380</b>	--	<b>5,055</b>

**38. In the last year, have you seen a health care provider?**

Answer Choice	Queens		New York City	
	Percent (Weighted)	N (Unweighted)	Percent (Weighted)	N (Unweighted)
Yes	92.2%	1,272	93.5%	4,709
No	6.5%	80	5.8%	267
I don't know	1.3%	13	0.7%	30
<b>Total N</b>	--	<b>1,365</b>	--	<b>5,006</b>

**39. Why have you not seen a health care provider in the last year? Select all that apply.**

Answer Choice	Queens		New York City	
	Percent (Weighted)	N (Unweighted)	Percent (Weighted)	N (Unweighted)
No need	49.8%	42	29.8%	90
I can't find a medical provider that I like	14.1%	13	12.6%	39
Too expensive	21.5%	18	12.4%	38
Hard to travel for appointments	16.3%	13	7.2%	15
I can't find one that speaks my language	1.9%	6	1.7%	6
Other	12.3%	11	14.3%	28
<b>Total N</b>	--	<b>80</b>	--	<b>297</b>

**40. Which of the following screenings or vaccines have you had in the past year? Select all that apply.**

Answer Choice	Queens		New York City	
	Percent (Weighted)	N (Unweighted)	Percent (Weighted)	N (Unweighted)
Flu vaccine	65.8%	928	66.4%	3,471
Cancer screenings (e.g., colonoscopy, mammogram)	37.4%	572	42.8%	2,383
Pneumonia vaccine	28.2%	415	32.6%	1,635
Shingles vaccine	27.4%	377	28.7%	1,384
RSV vaccine	14.5%	216	20.6%	1,034
COVID vaccine <sup>17</sup>	11.2%	173	15.3%	865
Other	3.6%	43	7.6%	342
Overall				
Received at least one screening or vaccine	81.8%	1,145	83.5%	4,302
<b>Total N</b>	--	<b>1,380</b>	--	<b>5,055</b>

**41. Why have you not received any of the above screenings or vaccines in the past year? Select all that apply.**

Answer Choice	Queens		New York City	
	Percent (Weighted)	N (Unweighted)	Percent (Weighted)	N (Unweighted)
I don't think they will be helpful	30.0%	39	15.9%	104
I don't trust that the doctors or that the vaccines are safe	18.5%	36	9.9%	85
I haven't been to a health care professional in a long time	8.1%	12	3.7%	28
I can't travel to get the screenings or vaccines	6.8%	12	2.5%	20
I don't have insurance that covers the screenings or vaccines	0.6%	4	1.1%	13
I cannot afford the necessary screenings or vaccines	1.2%	9	0.7%	10
Other	6.6%	17	11.7%	94
<b>Total N</b>	--	<b>168</b>	--	<b>753</b>

**42. Do any of the following apply to you? Check all that apply.**

Answer Choice	Queens		New York City	
	Percent (Weighted)	N (Unweighted)	Percent (Weighted)	N (Unweighted)
I am deaf or have serious difficulty hearing	9.6%	119	8.9%	403
I am blind or have serious difficulty seeing, even when wearing glasses	4.0%	58	4.4%	219
<b>Total N</b>	--	<b>1,380</b>	--	<b>5,055</b>

**43. Do you wear hearing aids?**

<b>Queens</b>	<b>New York City</b>			
<b>Answer Choice</b>	<b>Percent (Weighted)</b>	<b>N (Unweighted)</b>	<b>Percent (Weighted)</b>	<b>N (Unweighted)</b>
Yes	31.0%	62	43.7%	212
No	69.0%	48	41.5%	166
<b>Total N</b>	--	<b>119</b>	--	<b>403</b>

*\*Combined question: Has physical and/or sensory impairment? (includes individuals with hearing and/or vision impairment (Question 42), and/or has a physical limitation making it difficult to leave the home (Question 44)*

	<b>Queens</b>		<b>New York City</b>	
<b>Answer Choice</b>	<b>Percent (Weighted)</b>	<b>N (Unweighted)</b>	<b>Percent (Weighted)</b>	<b>N (Unweighted)</b>
Yes	27.7%	368	27.6%	1,348
No	72.3%	1,012	72.6%	3,707
<b>Total N</b>	--	<b>1,380</b>	--	<b>5,055</b>

**44. Has any of the following limited your ability to go places out of your home? Please check all that apply.**

Answer Choice	Queens		New York City	
	Percent (Weighted)	N (Unweighted)	Percent (Weighted)	N (Unweighted)
Physical limitations making it difficult to get around	20.8%	267	20.1%	979
Concerns of falling	15.6%	214	15.3%	776
Fear of crime	12.1%	174	14.1%	747
Lack of transportation in my neighborhood	4.8%	75	4.7%	248
Other	1.4%	23	3.4%	184
Overall				
Barriers leaving the home ( <i>at least 1 barrier in leaving the home</i> )	36.8%	505	36.5%	1,875
<b>Total N</b>	--	<b>1,380</b>	--	<b>5,055</b>

**45. If you are sexually active, do you use safe practices to prevent sexually transmitted disease (for example, use of a condom)?** *Many people were confused by this question and may have responded incorrectly or inconsistently to the answer choices; therefore, these findings have been omitted from the results.*

**46. In a typical week, how often do you feel lonely?**

<b>Answer Choice</b>	<b>Queens</b>		<b>New York City</b>	
	<b>Percent (Weighted)</b>	<b>N (Unweighted)</b>	<b>Percent (Weighted)</b>	<b>N (Unweighted)</b>
Rarely or none of the time (less than 1 day)	62.9%	822	61.0%	2,926
Some or little of the time (1 – 2 days)	20.1%	277	22.0%	1,050
Occasionally or a moderate amount of the time (3 – 4 days)	11.9%	150	11.9%	562
All of the time (5 – 7 days)	4.1%	57	5.1%	234
Overall				
High Level of Loneliness (all of the time or moderate)	16.0%	207	17.0%	796
<b>Total N</b>	--	<b>1,306</b>	--	<b>4,431</b>

**47. Over the last 2 weeks, how often have you been bothered by the following problems? Please check the option that best corresponds to your answers below.**

Answer Choice	Queens		New York City	
	Percent (Weighted)	N (Unweighted)	Percent (Weighted)	N (Unweighted)
Feeling nervous, anxious, or on edge			--	--
Not at all	65.1%	803	61.9%	2,838
Several days	24.1%	288	25.8%	1,223
More than half the days	5.9%	65	6.7%	296
Nearly every day	5.0%	73	5.6%	263
<b>Total N</b>	--	<b>1,229</b>	--	<b>4,620</b>
Not being able to stop or control worrying			--	--
Not at all	66.6%	803	65.9%	2,985
Several days	22.0%	261	22.6%	1,031
More than half the days	6.6%	71	6.2%	278
Nearly every day	4.8%	64	5.3%	230
<b>Total N</b>	--	<b>1,199</b>	--	<b>4,524</b>
Overall				
Possible Anxiety	12.3%	154	13.5%	613
Little interest or pleasure in doing things			--	--
Not at all	69.6%	833	68.7%	3,153
Several days	20.2%	242	21.5%	911
More than half the days	6.3%	70	5.6%	239
Nearly every day	3.9%	52	4.2%	179
<b>Total N</b>	--	<b>1,197</b>	--	<b>4,482</b>
Feeling down, depressed, or hopeless			--	--
Not at all	68.1%	815	67.3%	3,051
Several days	22.9%	263	22.9%	990

More than half the days	6.7%	74	5.8%	250
Nearly every day	2.4%	37	4.0%	182
<b>Total N</b>	--	<b>1,189</b>	--	<b>4,473</b>
Overall				
Possible Depression	10.9%	138	11.5%	507

#### 48. Have you ever been formally incarcerated?

Answer Choice	Queens		New York City	
	Percent (Weighted)	N (Unweighted)	Percent (Weighted)	N (Unweighted)
Yes, in the last year	0.4%	2	0.3%	14
Yes, but not in the last year	3.4%	23	3.0%	89
No	96.2%	1,265	96.7%	4,690
<b>Total N</b>	--	<b>1,290</b>	--	<b>4,793</b>

# Endnotes

1 The multi-select race/ethnicity response categories are reported here as they were listed on the original survey. In order to appropriately weight the data by race/ethnicity in accordance with the U.S. Census data, these variables were combined into the 5-item mutually exclusive race/ethnicity variable used for analysis in the primary report. The 5-item weighted response data is included in Appendix A.

2 The multi-select race/ethnicity response categories are reported here as they were listed on the original survey. In order to appropriately weight the data by race/ethnicity in accordance with the U.S. Census data, these variables were combined into the 5-item mutually exclusive race/ethnicity variable used for analysis in the primary report. The 5-item weighted response data is included in Appendix A.

3 In the original survey, participants could select one of 7 possible gender identity options. Though sex and gender identity are different, we weighted the data by sex in accordance with the U.S. Census data to maximize generalizability. Therefore, all responses except for “Female / Woman” and “Male / Man” were treated as missing data.

4 Due to a lack of reliable demographic data of the citywide population of caregivers, the caregiver data reflected in Questions 9-13 was not weighted.

5 Due to a lack of reliable demographic data of the citywide population of caregivers, the caregiver data reflected in Questions 9-13 was not weighted.

6 This response option was expanded to include some of the responses written into the “Other” category. On the original questionnaire, this response item read “I do not want internet.”

7 This response option was expanded to include some of the responses written into the “Other” category. On the original questionnaire, this response item read “I am not sure what it is.”

8 The original response options, “I need someone to set it up for me” and “I need someone to teach me how to use it” were combined for analyses, as they both reflect the need for technology training and assistance.

9 The original response options, “I don’t see the need” and “I do not want a computer/

tablet” were combined for analyses, as they both reflect a lack of desire for a computer or tablet.

10 Any differences between these results and those reported in Table 3 of the main report are due to the removal of the 1.5% of participants who indicated that they both had and lacked stable, reliable housing, as well as taking out missing data from the overall results

11 The high proportion of people who indicated they have heard of Adult Day Care, compared to the much smaller percentage of people who use the program, suggests that people may have confused Adult Day Care with other types of aging services (e.g., Older Adult Centers). This finding should therefore be interpreted cautiously.

12 NYC Aging no longer provides this service.

13 Anecdotally, many participants expressed confusion over how to interpret this question and many choose not to complete it. Therefore, these findings should be interpreted cautiously as they likely undercount the true need for services among older adult SNA respondents.

14 The high proportion of people who indicated they have heard of Adult Day Care, compared to the much smaller percentage of people who use the program, suggests that people may have confused Adult Day Care with other types of aging services (e.g., Older Adult Centers). This finding should therefore be interpreted cautiously.

15 NYC Aging no longer provides this service.

16 The original response options, “I don’t like the food” and “I have dietary needs where I can’t eat at the center (e.g., diabetic diet)” were combined for analyses, as they both relate to the food served at OACs.

16 The COVID-19 vaccine was not included as an option in the original survey, but enough people wrote it in that we added it as a separate section. However, as we are only reporting the responses from people who took the time to write in the vaccine, this is likely an undercount of the number of older adults who actually received the COVID-19 vaccine in the past year.