The NYC Department of Design and Construction (DDC) builds and upgrades public infrastructure around the city. Our work includes water mains, sewers, pedestrian ramps, public plazas, and more. If a DDC construction project is underway in your neighborhood, you may be wondering...

# What is DDC doing?

### We are installing and repairing...

## We are fixing and improving...

#### THE WATER MAINS THAT DELIVER ONE BILLION GALLONS OF WATER A DAY.

Some pipes around New York City are over 100 years old and they need to be replaced.

New pipes can deliver high-quality water for decades to come.





#### How will this impact me?

To replace a water main, we have to temporarily turn off the water that flows into your home or business.

We do this work quickly, restoring service at the end of each day.

We will work with you to make this important work as painless as possible. We let everyone know about planned work ahead of time. THE CITY'S SEWER SYSTEM OF 7,000 MILES OF PIPES AND 135,000 STORM DRAINS.

Every borough relies on sanitary sewers to safely take wastewater and sewage to treatment plants.

We also put in storm sewers because some city streets get flooded during heavy rain, which can lead to hazardous conditions.



### How will this impact me?

To install or improve a sewer, we have to disrupt the normal operations of a street.

This might mean an interruption to parking, traffic lanes, or bus routes.

Because we know this is an inconvenience to everyone, we work hard to finish quickly and keep everyone informed.

### We are building and reconstructing...

PUBLIC SPACES INCLUDING PLAZAS, STEP STREETS, SIDEWALKS, AND PEDESTRIAN BRIDGES.

This work provides places to gather and ways to reach other neighborhoods.

It also increases accessibility, so all of our neighbors can get around safely.

### How will this impact me?

To build something new or repair something old, it means some disruption.

There will be some noise and dust.

We work hard to make the construction process safe for everyone.

It will be over soon and the plaza, pedestrian bridge, or step street will be ready for everyone to enjoy.

#### Who can answer my questions?

Every infrastructure project we manage has a dedicated **Community Construction Liaison.** 

This person will distribute information and be available to answer your questions.

They will keep you informed throughout the project and coordinate your special requests.



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