

Code of Conduct

The NYC Department of Design and Construction (DDC) builds and upgrades public infrastructure and buildings around the city. Our work includes water mains, sewers, pedestrian ramps, public plazas, libraries, and more. When DDC construction projects are underway, we work hard to limit disruptions to residents and businesses.

All DDC general contractors and their workers must follow this code of conduct:

1. We will limit noise.

We will not begin construction before 7 a.m. (or as specified in the DOT traffic stipulations).

We will be quiet before construction begins by limiting shouting and handling materials carefully.

We will not leave equipment idling unnecessarily and will secure road plates.

2. We will keep the worksite clean.

We will work to control dust, garbage, and debris. Project sites and roadways will be swept and washed at the end of the day.

We will neatly store materials and tools, off private property. When work is complete at a given location, we will remove equipment and materials as soon as possible.

We will prevent material from spilling or blowing from traveling trucks.

We will maintain trash pickups by coordinating with the Department of Sanitation.

3. We will keep the community informed about the project.

We will always notify the community in advance of water shutdowns.

We will provide regular advance notifications and schedules.

We will provide the necessary staff to answer community requests and field concerns. All requests and concerns will be directed to dedicated professionals, including the Resident Engineer, the Community Construction Liaison, and DDC's Office of Community Outreach & Notification (OCON). All members of the media and elected officials will work directly with DDC staff.

4. We will keep the project safe.

We will clearly mark and maintain temporary walkways.

We will always assure there is easy access to active fire hydrants.

5. We will ensure that workers respect residents and private property.

Workers may not use foul language. Crews may not park personal vehicles on site. Appropriate attire is required at all times. Lunch containers and garbage must be thrown into trash cans.