

To: All Interested Parties

From: James Whitman  
Director, Classification and Compensation

Date: January 16, 2025

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The Commissioner of the Department of Citywide Administrative Services has scheduled a virtual public hearing to be held on January 22, 2025, at 10:00 AM via Microsoft Teams. The meeting details are below.

**Topic:** Public Hearings - DCAS Classification  
**Meeting Link:** <https://www.microsoft.com/microsoft-teams/join-a-meeting>  
**Meeting ID:** 255 070 257 547  
**Passcode:** 93g6KW  
**Phone number:** 1-646-893-7101  
**Phone Conference ID:** 697 649 038#

We propose to make the Call Center Representative, Title Code No. 10260: Exam No. 4024 eligible list appropriate for filling positions in the title of Customer Information Representative, Title Code No. 60888 as follows:

The subject eligible list is made appropriate for filling positions in the title of Customer Information Representative, Title Code No. 60888. This action is not a precedent for any future list for Call Center Representative, Title Code No. 10260, unless specifically authorized by the Commissioner.

Candidates accepting appointment as Customer Information Representative (60888) from the subject list remain on the open competitive list for Call Center Representative, Exam No. 4024.

Copies of the proposal memorandum will be available on the DCAS Website at: <https://www1.nyc.gov/site/dcas/about/public-hearings.page>

Those wishing to testify should contact Amadu Bah of my staff at (212) 386-5339, or [amabah@dcas.nyc.gov](mailto:amabah@dcas.nyc.gov) as soon as possible. Written statements may be submitted to [JWhitman@dcas.nyc.gov](mailto:JWhitman@dcas.nyc.gov) via email and by mail to the Department of Citywide Administrative Services, Classification and Compensation, 1 Centre Street - Room 1401 North, New York, NY 10007 and must be postmarked no later than January 8, 2024.

If you need to request a reasonable accommodation to attend or have questions about accessibility, please contact DCAS Accessibility at 212-386-0256, or [accessibility@dcas.nyc.gov](mailto:accessibility@dcas.nyc.gov)