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Mayor

DEPARTMENT OF CITYWIDE ADMINISTRATIVE SERVICES
BUREAU OF EXAMINATIONS

YUME KITASEI
Commissioner

NOTICE OF EXAMINATION

**TELECOMMUNICATIONS ASSOCIATE (VOICE)
Exam No. 6109**

WHEN TO APPLY:	From: March 4, 2026	APPLICATION FEE: \$68.00
	To: March 24, 2026	Candidates paying the application fee with a credit, debit, or gift card will incur a nonrefundable 2.00% service fee. However, veterans, unemployed individuals, and those receiving public assistance or supplementary security income qualify for a fee waiver.

YOU ARE RESPONSIBLE FOR READING THIS ENTIRE NOTICE BEFORE YOU SUBMIT YOUR APPLICATION.

WHAT THE JOB INVOLVES:

This class of positions encompasses performance of other than engineering functions necessary to the delivery of voice (telephone) telecommunications service. Work includes analytical, technical, administrative, supervisory, and/or related voice telecommunications tasks necessary for the selection, procurement, installation, testing, operation, evaluation, modification, financial control, and/or usage control for voice telecommunications systems, equipment, and services.

At Assignment Level I: Telecommunications Associates (Voice), under supervision, with some latitude for the exercise of independent judgment and initiative, perform voice telecommunications assignments of moderate difficulty in the procurement, set-up, operation, and/or maintenance of voice telecommunications systems or serves as a voice telecommunications analyst, members of project teams, or project managers for voice telecommunications projects of moderate scope. They assist in pre-installation planning, site preparation, system implementation and acceptance testing tasks; oversee technicians or vendors performing such tasks as troubleshooting, installing, modifying, repairing and providing ongoing maintenance and monitoring of hardware; solicit competitive bids from vendors for telephone systems; prepare reports concerning plans and activities of an assigned project, research findings, cost/needs analyses, and vendor evaluations; coordinate and oversee implementation of contract by vendor; interview systems users to determine needs and/or attitudes towards existing systems and services and future requirements; make recommendations on appropriate systems, equipment or services based on user needs, availability of equipment, agency standards, and budgetary considerations; perform telephone communications analysis and research; develop criteria for evaluation and evaluate Requests For Proposal (RFPs) from vendors on a technical and financial basis; clarify and negotiate contract related matters with vendors; coordinate and oversee repairs and problem resolution by vendors; process and verify bills, purchase orders and invoices; take and maintain telephone equipment inventories; may troubleshoot, modify, repair and provide ongoing maintenance and monitoring of hardware; in the temporary absence of the supervisor, may perform the duties of that position. All Telecommunications Associates (Voice) perform related work.

Some of the physical activities performed by Telecommunications Associates (Voice) and environmental conditions experienced are: walking to and from sites; climbing and descending from ladders or stairs; standing for an extended period of time; bending and stooping during surveys; working in confined areas; distinguishing colors; communicating orally; carrying clipboard, equipment and tools weighing up to 50 pounds; climbing around and over various objects; walking in areas that may be damp, dark, smoky or acrid; working outdoors in all kinds of weather.

Special Working Conditions:

Telecommunications Associates (Voice) may be required to work shifts including nights, Saturdays, Sundays, and holidays.

(This is a brief description of what you might do in this position and does not include all the duties of this position.)

THE SALARY:

The current minimum salary is \$50,425 per annum. This rate is subject to change. There are four assignment levels within this class of positions. Appointments will generally be made to Assignment Level I. After appointment, employees may be assigned to the higher assignment levels at the discretion of the agency.

READ CAREFULLY AND SAVE FOR FUTURE REFERENCE

HOW TO QUALIFY:

It is your responsibility to ensure that you meet the qualification requirements for the examination before submitting your application. If you are deemed "Not Qualified," your application fee will not be refunded and you will not receive a score.

As per Section 54(2) of the Civil Service Law, the education requirement needed to qualify must be met by March 24, 2027. The experience requirement needed to qualify must be met by the last day of the Application Period (March 24, 2026).

EDUCATION AND EXPERIENCE REQUIREMENTS:

1. One year of satisfactory, full-time experience in the performance of analytical, planning, operational, technical, and/or administrative duties in voice telecommunications or a closely related electronics planning, electronics management, and/or electronics service environment; and:
 - a. A baccalaureate degree from an accredited college including or supplemented by 24 semester credits in voice telecommunications (telephone, radio, microwave, fiber optic and cellular service), telecommunications technology, electronics, physics, mathematics, computer science, and/or planning and analysis of electronic systems; or related area; or
 - b. A four-year high school diploma and certificates, badges, or technical education in telecommunications equivalent to 6 months of full-time training or 24 semester credits; or
2. Two years of experience as described in "1" above and:
 - a. A baccalaureate degree; or
 - b. An associate degree from an accredited college including or supplemented by 12 semester credits in voice telecommunications (telephone, radio, microwave, fiber optic and cellular service), telecommunications technology, electronics, physics, mathematics, computer science, and/or planning and analysis of electronic systems; or related area; or
 - c. A four-year high school diploma, plus certificates, badges, or technical education in telecommunications equivalent to 3 months of full-time training or 12 semester credits; or
3. A four-year high school diploma and three years of experience as described in "1" above; or
4. A satisfactory combination of education and/or experience equivalent to "1", "2" or "3" above. College education not used for meeting the minimum requirements in "1" or "2" above may be substituted for experience on the basis of each 30 semester credits of undergraduate college education, including or supplemented by 6 semester credits in voice Telecommunication (telephone, radio, microwave, fiber optic and cellular service), telecommunications technology, electronics, physics, mathematics, computer science and/or planning and analysis of electronic systems, or related area, for six months of experience described in "1" above, up to a maximum of two years' experience. Certificates, badges, or technical education in telecommunications equivalent to 6 months of full-time training or 24 semester credits may be substituted for experience on the basis of 6 months of full-time training for one year of experience as described in "1" above, up to a maximum of two years' experience.

However, all candidates must have at least a four-year high school diploma or its educational equivalent and at least one year of the experience described in "1" above.

Examples of acceptable experience in voice telecommunications are as follows: installing and servicing voice telecommunications systems; planning and analyzing of voice communications systems; and preparing proposals for voice telecommunications systems.

Examples of unacceptable experience in voice telecommunications are as follows: telephone operator; selling or servicing of individual consumer telephones, radios, or electronics; switchboard operator; radio dispatcher; radio console operator; electrician; and clerical such as filing, typing, data entry, and answering the telephone.

The high school diploma or its educational equivalent must be approved by a State's Department of Education or a recognized accrediting organization. The college or university must be accredited by regional, national, professional, or specialized agencies recognized as accrediting bodies by the U.S. Secretary of Education and by the Council for Higher Education Accreditation (CHEA).

If you were educated outside the United States, you must have your foreign education evaluated to determine its equivalence to education obtained in the United States. This is required only if you need credit for your foreign education in this examination. For more information see the Foreign Education Evaluation Guide in the Required Information section.

During the Education and Experience Exam (EEE), you will get instructions on converting part-time experience to the full-time equivalent.

You must Final Submit your Education and Experience Exam in OASys by midnight Eastern time on the last day of the Application Period, and once you Final Submit, no changes can be made.

Failure to click Final Submit by the deadline will result in an incomplete application, and you will not receive a score or a refund of the application fee.

Residency Requirement Advisory:

Under New York City Administrative Code Section 12-120, you might need to be a resident of the City of New York within 90 days of the date you are appointed to this position. Since residency requirements vary by title, appointing agency and length of service, consult the **appointing agency's personnel office** at the time of the appointment interview to find out if City residency is required.

English Requirement:

You must be able to understand and be understood in English.

Proof of Identity:

Under the Immigration Reform and Control Act of 1986, you must be able to prove your identity and your right to obtain employment in the United States prior to employment with an agency under the jurisdiction of the Commissioner, Department of Citywide Administrative Services.

HOW TO APPLY:

Apply through the Online Application System (OASys) at www.nyc.gov/examsforjobs. Follow the onscreen application instructions to submit your application and payment. A valid email address is required. Free email accounts are available from Google, Yahoo!, AOL, Outlook.com, or Mail.com.

New OASys accounts must be verified to confirm your email address is valid and that you have access to the email account. You will receive a confirmation email from OASys to confirm your account upon registering for your OASys account. If any issues arise, contact DCAS at nyc.gov/CivilServiceNowNYC and select the applicable subject. If you do not receive the confirmation email, check your spam or junk mail folder before contacting DCAS.

You can pay with major credit cards, bank cards, or prepaid debit cards with a credit card logo. Veterans and individuals receiving certain public assistance may qualify for a fee waiver. For more information on eligibility and required documentation, visit the Fee Waiver FAQs on OASys at <https://a856-exams.nyc.gov/OASysWeb/faqs>.

You may come to the DCAS Computer-based Testing & Application Centers to apply for this examination online.

The centers will be open Monday through Friday from 9:00 AM to 5:00 PM:

Manhattan

2 Lafayette Street
17th Floor
New York, NY 10007

Brooklyn

210 Joralemon Street
4th Floor
Brooklyn, NY 11201

Queens

118-35 Queens Boulevard
5th Floor
Forest Hills, NY 11375

Staten Island

135 Canal Street
3rd Floor
Staten Island, NY 10304

Bronx

1932 Arthur Avenue
2nd Floor
Bronx, NY 10457

Application Receipt:

After applying for the examination through the Online Application System (OASys), expect an immediate receipt via email. If you don't see it, be sure to check your Junk, Trash, or Spam folders. Alternatively, you can view a summary of your application status on your OASys Dashboard under "Notifications."

If you still can't find the email, contact DCAS at nyc.gov/CivilServiceNowNYC and select the applicable subject. Include your exam number and profile number for easier identification. Also, verify that your email address in your profile is accurate and up to date. Finally, add OASys@dcas.nyc.gov to your known senders to ensure you receive all important communications.

Special Circumstances Guide:

This Guide provides instructions for requesting alternate test dates for religious observances, how to apply for disability accommodations, Legacy credit, and address changes. Following the relevant instructions in the guide is crucial when filling out the "Application for Examination." Guide Link:

https://www1.nyc.gov/assets/dcas/downloads/pdf/employment/pdf_c_special_circumstances_guide.pdf

Civil Service Guidance for Veterans:

There are a range of benefits available to eligible veterans in their civil service careers. Specifically, veterans and disabled veterans may be eligible for application fee waivers, preference credits, make-up exams, retroactive seniority, and age deduction where the exam has maximum age requirements. Review the Civil Service Guidance for Veterans at:

<https://www.nyc.gov/assets/dcas/downloads/pdf/employment/faqs-for-veterans.pdf>

PENALTY FOR MISREPRESENTATION:

Any intentional misrepresentation on the application or examination may result in disqualification, even after appointment, and may result in criminal prosecution.

REQUIRED INFORMATION:

- 1. Application for Examination:** Follow the online instructions, including those relating to the payment of fee and, if applicable, those found in the Special Circumstances Guide.
- 2. Education and Experience Exam:** Complete the exam by following the on-screen instructions. You must provide detailed information about your licenses, education, and experience and finalize your submission in the Online Application System (OASys) by midnight Eastern time on the last day of the application period. Once you click on Final Submit, no further changes can be made. Failure to submit by the deadline will result in your examination being deemed incomplete, and you will not receive a score or be invited to any subsequent exam portions. Additionally, your application fee will not be refunded.
- 3. If applicable, ensure your foreign education evaluation is submitted directly to DCAS by an approved evaluation service within eight weeks after the application deadline.** Approved evaluation services are listed in the Foreign Education Evaluation Guide located on the DCAS website at <https://www.nyc.gov/assets/dcas/downloads/pdf/employment/nyc-dcas-foreign-education-evaluation-guide.pdf>. Request a "course-by-course" evaluation (which includes a "document-by-document" evaluation).

THE TEST:

Your score will be determined by an Education and Experience Exam. You will receive a score of 70 points for meeting the education and experience requirements listed above. After these requirements are met, you will receive additional credit up to a maximum of 100 points on the following basis:

Experience used to gain additional credit must be obtained by the last day of the Application Period (March 24, 2026).

If you have satisfactory full-time experience in the performance of analytical, planning, operational, technical, and/or administrative duties in a voice telecommunications or closely-related electronics planning, electronics management, and/or electronics service environment for:

	You will receive up to:
At least 1 year but less than 2 years	10 points
At least 2 years but less than 3 years	20 points
3 or more years	30 points

During the Education and Experience Exam (EEE), you'll answer questions about your work experience. If you worked part-time for less than 35 hours a week, convert your hours to a full-time equivalent using this formula:

$$(\text{number of hours worked per week}/35) \times (\text{number of months worked})$$

For example, if you worked at a job for 21 hours per week for 12 months, you would make the following calculation: $21/35 \times 12 = 7.2$ months.

Experience used to meet the minimum requirements cannot be used to gain additional credit.

You must final submit all relevant education and experience details in the Online Application System (OASys) by midnight Eastern time on March 24, 2026. Once you click Final Submit, you cannot make any changes.

If you do not final submit your Education and Experience Exam by the deadline, your application will be considered incomplete. Consequently, you will not receive a score, will not advance to further exam portions (if applicable), and your application fee will not be refunded.

"Administrative" experience must include the authority to make critical decisions about matters of significance. It does not refer to clerical experience.

CHANGE OF MAILING ADDRESS, EMAIL ADDRESS, AND/OR TELEPHONE NUMBER:

It is essential to promptly notify DCAS of any changes to your mailing address, email address, or phone number. Without your correct contact information, you may miss important updates regarding your exam(s), appointment considerations, or critical information that requires a timely response. To update your contact information, follow these steps:

- City Employees: update your information in NYCAPS Employee Self-Service (ESS) at www.nyc.gov/ess
- All Others: Log into your OASys account at www.nyc.gov/examsforjobs, navigate to your Dashboard, and update your Profile page.

CHANGE OF NAME AND/OR SOCIAL SECURITY NUMBER:

To change your name and/or social security number with DCAS, use the Data Correction Form and follow all instructions provided. You can access the DCAS Data Correction Form at the following link: <https://www1.nyc.gov/assets/dcas/downloads/pdf/employment/dp148a.pdf>

THE TEST RESULTS:

If you pass the Education and Experience Exam, your name will be placed on an eligible list in final score order. You will receive a list number and be notified of your test results via email. This eligible list determines the order of candidates considered for appointment, usually active for four years.

For more information about the civil service system, visit: <https://www.nyc.gov/site/dcas/employment/more-about-civil-service.page>.

If you believe your test was rated incorrectly, you can appeal your score to DCAS, Committee on Manifest Errors, using the Online Application System (OASys). Your appeal must clearly state the reasons for requesting a higher score and may result in a different rating.

ADDITIONAL INFORMATION:

If you have the experience or certification listed in one or more of the areas below, you may be considered for appointment to positions requiring this experience or certification through a process called Selective Certification. If you qualify for Selective Certification, you may be given preferred consideration for positions requiring this experience or certification. If you wish to apply for Selective Certification, follow the onscreen instructions when completing the Education and Experience Exam to indicate your interest in such Selective Certification and Final Submit it in the Online Application System (OASys). **Your experience and certification will be checked by the appointing agency at the time of appointment.**

1. **Unified Communications Design (UCD):** At least two (2) years of satisfactory, full-time, hands-on experience in the design, implementation, and support of Enterprise Unified Communications (UC) or Contact Center solutions. This experience should include working with end-to-end system architecture, configuration, and deployment of UC platforms (such as Cisco, or equivalent vendor platforms), as well as integration with related technologies including voice gateways, SIP trucking, voicemail systems, and call routing.

2. Unified Communications Operations (UCO): At least two (2) years of satisfactory, full-time, hands-on experience in the operations, maintenance, and support of Enterprise Unified Communications (UC) or Contact Center environments. This experience should include day-to-day system administration, performance monitoring, incident resolution, change management, and MACD (move, add, change and delete) work. Must have practical expertise in managing platforms such as Cisco Unified Communications Manager (CUCM), or equivalent vendor platforms; maintaining voice gateways and SIP trunks; supporting voicemail and call routing functions.

3. Enterprise Network Services (ENS): At least two (2) years of satisfactory, full-time, hands-on experience in the operations, maintenance, and support of Enterprise Networking environments, including LAN/WAN and hybrid Cloud infrastructure. This experience should include day-to-day network system administration, performance monitoring, incident resolution, change management, and MACD (move, add, change and delete) work. Areas of expertise should include managing platforms such as Cisco, Arista, Ciena, Fortinet or equivalent vendor platforms; maintaining routers, switches, and load balancers; supporting IP addressing, VLANs, and configuration of routing protocols (e.g., OSPF, BGP).

4. Data Center and Network Field Operations (DCN): At least two (2) years of satisfactory, full-time, hands-on experience in the Datacenter Operations and Network Field Operations environments. This experience should include day-to-day physical layer administration, hardware fault monitoring, incident resolution for infrastructure outages, change management, and MACD (move, add, change and delete) work. Areas of practical expertise should include datacenter cabling standards (e.g., fiber, copper), rack and stack of network, compute and storage hardware, equipment staging, maintaining physical infrastructure like patching and labeling; supporting data integrity and site-level network continuity.

5. Apple Certified Support Professional (107): A valid Apple Certified Support Professional certification.

6. Google IT Support (GIT): A valid Google IT Support Professional certification.

7. CompTIA A+ Certification (A+C): A valid CompTIA A+ professional certification.

8. CompTIA Security+ certification (230): A valid CompTIA Security+ Certification.

9. VMware (VCP) Engineering (750): A valid VMware Certified Professional (VCP) certification from VMware and at least 2 years of satisfactory, full time experience managing virtual environment.

10. Windows Engineering (793): A valid Microsoft Certification and at least 2 years of satisfactory, full-time experience administering Windows servers in a large-scale environment with Windows 2016/2019/2022/2025 Enterprise Server Platform or more recent versions, Active Directory, Microsoft Clustering, and/or Remote Installation Services.

11. Citrix Engineering (CGR): A valid Citrix CCA-V or CCP-V certification and at least 2 years of satisfactory, full time experience administering Citrix NetScalers and Citrix Virtual Apps / Desktops.

12. Service Desk/Helpdesk Support (CSD): At least two (2) years experience providing technical Service Desk and/or Helpdesk support. Experience must include, but is not limited to Microsoft Office Suite, Microsoft Operating Systems, Browser based applications, Active Directory, Microsoft Deployment Tool Kit, SCCM, ARS, Microsoft Dynamics, Microsoft GoToASSIST, Salesforce, and ServiceNow.

13. Customer Service Experience (CES): At least two (2) years of satisfactory, full-time experience providing support or customer service, including exceptional patience, active listening, and clear communication to resolve complex issues for non-technical users.

14. Information Technology Infrastructure Library (ITIL) Foundation Certification (39E): A valid Information Technology Infrastructure Library (ITIL) Foundation certification from Axelos.

15. Service Desk/Helpdesk Management Support (SSS): At least two (2) years of satisfactory, full-time experience supervising staff in a technical support or Helpdesk environment and quality assurance review. Experience should include but not limited to Microsoft Office Suite, Microsoft Operating Systems, Browser based applications ServiceNow, Active Directory, SCCM, Microsoft Dynamics, ARS, and Microsoft Deployment Tool Kit. Preferred certifications should include but are not limited to : ITIL v3 or higher, Helpdesk Institute (HDI) Supervisor or Manager Certifications, Enterprise Desktop Support Technician (MCSA), Current Windows OS, Microsoft Office Specialist (MOS), MCSA: Office 365 Solutions Associate, Microsoft Certified IT Professional (MCITP).

16. Knowledge Management (KMG): At least (2) years of satisfactory, full-time experience developing content for support teams and the clients they support; maintaining Knowledge articles in and ITSM tool for relevance and usability; creating content for project releases as they relate to end users and Support teams; training a team in knowledge management; working hands on in an ITIL framework environment.

17. IT Problem Management (42D): A valid Information Technology Infrastructure Library (ITIL) certification (e.g., ITIL Foundation 4, ITIL Practitioner, and ITIL Intermediate, etc.) and at least two (2) years of satisfactory, full-time experience in a large scale telecommunications enterprise managing the lifecycle and process of a critical outage, including but not limited to stabilizing service delivery, preventing reoccurrence of impacting critical systems, coordinating efforts with Service Delivery leads across multiple divisions, ensuring documentation of identified problems, tasks and actions in a post-mortem to prevent reoccurrences and ensuring that all process improvements are implemented in a timely manner.

18. Incident Management (42R): A valid Information Technology Infrastructure Library (ITIL) certification (e.g., ITIL Foundation 4, ITIL Practitioner, and ITIL Intermediate, etc.) and at least two (2) years of satisfactory, full-time experience in a large scale telecommunications enterprise coordinating support teams to restore normal service operation and managing entire incident lifecycle and processes in order to stabilize service delivery, including but not limited to root cause identification, outage and incident solution, change recommendation and coordination, risk determination, and ongoing communications, call facilitation, LAN/WAN concepts, Virtual Machines, Oracle databases, Active Directory, LDAP directories, Windows/Unix Operating systems, VPN, Cisco and procedures for service delivery in ITSM and ITIL.

19. Unified Communications (UC) Engineering – Microsoft Teams (UCC): At least two (2) years of satisfactory, full-time experience engineering, configuring, supporting, and administering enterprise Unified Communications platforms, including but not limited to Microsoft Teams, Skype for Business, SIP trunking, Session Border Controllers (SBCs), enterprise voice routing, call flow design, and integration with Active Directory, Exchange, and voicemail systems. Experience must include

troubleshooting call quality, QoS configurations, voice gateway integration, and real-time media protocols.

20. Cloud Networking & Infrastructure (AWS/Azure/GCP): A valid AWS, Azure, or Google Cloud Associate-level certification (e.g., AWS Solutions Architect Associate, Azure Network Engineer Associate) and at least two (2) years of satisfactory, full-time experience designing, configuring, and supporting cloud-based networking solutions including VPC/VNET design, VPN/IPSec tunnels, cloud load balancers, cloud firewalls, routing tables, DNS, IAM roles, high-availability network architectures, and hybrid cloud connectivity.

21. Enterprise Load Balancer Engineering (F5, Citrix, NGINX) (EBE): At least two (2) years of satisfactory, full-time experience configuring and administering enterprise load balancers (F5, Citrix ADC, NGINX Plus), including but not limited to: VIP configuration, SSL certificate management, iRules, health monitoring, layer 4–7 traffic routing, GSLB, and performance troubleshooting.

22. Broadcast IT Support (BIT): At least (2) years of satisfactory, full-time Broadcast IT experience, supporting both Master Control and Production Studio operations. Experience should include troubleshooting IT systems, broadcast hardware (playout/ingest servers, encoders, routers, switchers, cameras, audio/intercom, and KVM), and maintaining file-based workflows, live-production support and SDI/IP signal flow.

23. RF (Radio Frequency) Technician Support (RFT): At least (2) years of satisfactory, full-time RF Technician experience, including installation, maintenance, and troubleshooting of RF systems, antennas, transmitters, and signal distribution equipment. Candidates should be skilled in measuring and analyzing RF signals, minimizing interference, and ensuring compliance with industry standards.

24. Service Desk Technology (SDO): At least (2) years experience working with Service Desk technologies.

25. Public Safety Technology (PST): At least (2) years experience working with Public Safety technologies.

26. Cyber Security Technology (221): At least (2) years experience working with Cyber Security technologies.

27. CySA+ (Cybersecurity Analyst) (CBS): Certification for cyber professionals tasked with incident detection, prevention and response through continuous security monitoring.

28. Certified GIAC Certification (CGC): A valid certification from GIAC and two (2) years of satisfactory full-time cybersecurity experience.

29. Municipal Information Technology Agency Experience (ITM): At least one (1) year of satisfactory, full-time experience working for a large Information Technology agency within a municipal government in a similar position, which provides services for a city with over 1 million in population.

30. Municipal Government Experience (MGE): At least one (1) year of satisfactory full-time experience working within a municipal government in a similar position, which provides services for a city with over 1 million in population.

31. Federal Government Experience (FGE): At least one (1) year of satisfactory, full-time experience working within the federal government of the United States in a similar position.

32. Civil Service Pathways Fellowship (FEL): Successful completion of at least one (1) year of the Civil Service Pathways Fellowship program.

33. AmeriCorps (AMC): Successful completion of at least ten (10) months of satisfactory, full-time experience as a NYC Service AmeriCorps member at a City agency or non-profit organization, which includes 100+ hours of workforce preparedness trainings.

The above Selective Certification requirements may be met at anytime during the duration of the list. If you meet this requirement at some future date, please submit a request by contacting DCAS via the following link: nyc.gov/CivilServiceNowNYC using the "Selective Certification" subject. Please include the examination title and number, your full name, OASys Profile ID number, and the selective certification(s) you are requesting in your submission.

The General Examination Regulations of the Department of Citywide Administrative Services (DCAS) apply to this examination and are part of this Notice of Examination. They are posted at nyc.gov/dcass and copies are available at the DCAS Computer-based Testing & Application Centers.

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For information about other exams, and your exam or list status, call 212-669-1357.
Internet: nyc.gov/dcass