

Citywide Administrative Services

**BILL DE BLASIO** Mayor

DEPARTMENT OF CITYWIDE ADMINISTRATIVE SERVICES **BUREAU OF EXAMINATIONS** 

LISETTE CAMILO Commissioner

# NOTICE OF EXAMINATION

**URBAN PARK RANGER** 

Exam No. 9055

WHEN TO APPLY: From: May 1, 2019

> May 21, 2019 To:

# **APPLICATION FEE: \$61.00**

If you choose to pay the application fee with a credit/debit/gift card, you will be charged a fee of 2.00% of the payment amount. This fee is nonrefundable.

THE TEST DATE: Multiple-choice testing is expected to begin on Thursday, August 1, 2019.

# YOU ARE RESPONSIBLE FOR READING THIS ENTIRE NOTICE **BEFORE YOU SUBMIT YOUR APPLICATION.**

# WHAT THE JOB INVOLVES:

Urban Park Rangers, under supervision, patrol the City parks and park facilities; provide educational and recreational services through programs, tours, field trips and activities; perform crowd control functions; enforce compliance with City park rules and regulations and health and sanitary codes; issue summonses; make arrests; provide safety services to the public; respond to and perform animal and wildlife rescues; serve as staff assistants to immediate supervisors; serve as dispatchers and communications operators; operate motor vehicles; and staff public nature and visitor center facilities. All Urban Park Rangers perform related work.

# **Special Working Conditions:**

Urban Park Rangers may be required to work various shifts including nights, Saturdays, Sundays, and holidays.

Some of the physical activities performed by Urban Park Rangers and environmental conditions experienced are: driving a motor vehicle, riding a horse or bike, or walking to patrol the parks for long periods of time; standing at a post for long periods of time, in all kinds of weather, while performing crowd control; picking up and moving barricades and light towers; confiscating and removing equipment such as vendors' carts, pursuing, capturing and arresting violators of rules and laws; performing animal rescues; changing flat tires on patrol vehicles; opening and closing parks by securing, moving and lifting gates; lifting canoes; administering CPR and other medical services; and dispatching and answering calls in a computerized communications center.

(This is a brief description of what you might do in this position and does not include all the duties of this position.)

# THE SALARY:

The current minimum salary is \$40,987 per annum. This rate is subject to change.

# **HOW TO QUALIFY:**

You may be given the test before we verify your qualifications. You are responsible for determining whether or not you meet the education and experience requirements for this examination prior to submitting your application. If you are found "Not Qualified," your application fee will not be refunded. (For more information see Exam Site Admission section.)

You will not receive credit for education which you obtain after June 30, 2019 or experience which you obtain after the end of the Application Period (May 21, 2019).

# **EDUCATION AND EXPERIENCE REQUIREMENTS:**

- An associate degree or completion of 60 semester credits from an accredited college or university; or
  A four-year high school diploma or its educational equivalent and one year of full-time satisfactory experience in one of the following: law or code enforcement; security; ecology; or as an environmental instructor or ranger in a park, recreation or ranger program, cultural institution or accredited school: or
- 3. A satisfactory combination of education and experience that is equivalent to "1" or "2" above. College education may be substituted for the required experience in "2" above on the basis of 5 semester credits for 1 month of experience. Experience working as a clerk or secretary is not acceptable.

## The education requirement must be met by June 30 2019. The experience requirement must be met by the last day of the Application Period (May 21, 2019).

# **READ CAREFULLY AND SAVE FOR FUTURE REFERENCE**

The high school diploma or its educational equivalent must be approved by a State's Department of Education or a recognized accrediting organization. The college or university must be accredited by regional, national, professional, or specialized agencies recognized as accrediting bodies by the U.S. Secretary of Education and by the Council for Higher Education Accreditation (CHEA).

If you were educated outside the United States, you must have your foreign education evaluated to determine its equivalence to education obtained in the United States. This is required only if you need credit for your foreign education in this examination. For more information see the Foreign Education Evaluation Guide in the Required Information section.

You have until midnight Eastern time on the last day of the Application Period (May, 21, 2019) to clearly specify in detail all of your relevant education and experience on your Education and Experience Test and submit it in the Online Application System (OASys). Once you submit your Education and Experience Test in OASys, you will not be permitted to submit new or additional information about your education and/or experience <u>online</u>.

You will not receive credit for education which you obtain after June, 30, 2019 or experience which you obtain after the end of the Application Period (May 21, 2019). If you are currently employed by the City of New York, do not assume that persons reviewing your Education and Experience Test will know information which you do not provide on your Education and Experience Test, including information about your current job. If you have applied for a previous examination, do not assume that persons reviewing your Education and Experience Test will know about information you provided on a previous Education and Experience Test.

**Special Patrolman Requirement:** At the time of appointment, you must meet the following qualifications for Special Patrolman status (a status given by the New York City Police Department pursuant to Title 38, Chapter 13 of Title 13 of The Rules of the City of New York):

- be twenty-one years of age or older,
- a citizen of the United States,
- a resident of New York City, unless exempted by law,
- if discharged from military service, the discharge must not have been dishonorable,
- be of good moral character, and

• have no record of convictions for any felony or serious offense as enumerated in §265.00 (17) of the New York State Penal Law. An applicant with any conviction who has a Certificate of Good Conduct providing relief from that conviction may be eligible for appointment. An applicant with a misdemeanor conviction or violation for a serious offense enumerated in Penal Law §265.00 (17), who has a Certificate of Relief from Disabilities providing relief from that conviction, may also be eligible for appointment.

All candidates who are appointed will undergo a background check conducted by the New York City Police Department to verify the above qualifications, including character. Any individual appointed who fails to successfully pass this background check will be terminated from the position.

**Driver License Requirement:** At the time you are appointed to this position, you must have a motor vehicle driver license valid in the State of New York. If you have moving violations, license suspension(s) or an accident record, you may be disqualified. This license must be maintained for the duration of your employment.

**Medical and Psychological Assessment:** Medical and psychological guidelines have been established for the position of Urban Park Ranger. You will be examined to determine whether you can perform the essential functions of an Urban Park Ranger. Additionally, you will be expected to continue to perform the essential functions of an Urban Park Ranger throughout your career, and may, therefore, be medically and psychologically tested periodically throughout your career. Where appropriate, a reasonable accommodation will be provided for a person with a disability to enable him or her to take these medical and psychological examinations, and/or to perform the essential functions of the job.

Drug Screening Requirement: You must pass a drug screening in order to be appointed.

**Residency:** Pursuant to New York State Public Officers Law, you must be a resident of the City of New York at the time of appointment. However, if you have two years of employment with the City of New York, you may be a resident of Nassau, Westchester, Suffolk, Orange, Rockland or Putnam counties.

English Requirement: You must be able to understand and be understood in English.

**Proof of Identity:** Under the Immigration Reform and Control Act of 1986, you must be able to prove your identity and your right to obtain employment in the United States prior to employment with the City of New York.

## HOW TO APPLY:

If you believe you meet the requirements in the "How to Qualify" section, apply using the Online Application System (OASys) at *www.nyc.gov/examsforjobs*. Follow the onscreen application instructions for electronically submitting your application and payment and completing any required information. A unique and valid email address is required to apply online. Several internet service providers, including but not limited to Google, Yahoo!, AOL, Outlook.com, and Mail.com offer free email addresses. All new OASys accounts require verification before a candidate can apply to ensure the accuracy of candidate information. Verification is instantaneous for most accounts and you will receive a confirmation email with instruction to activate your account. For any account creation issues, you will receive onscreen prompts to contact DCAS. This review may require up to two (2) business days to be reviewed and resolved. Please keep this information and the application period deadline in mind when creating your account.

The following methods of payment are acceptable: major credit card, bank card associated with a bank account, or a prepaid debit card with a credit card logo which you may purchase online or at various retail outlets. If you are receiving or participating in certain forms of public assistance/benefits/programs, or are a veteran, you may qualify to have the application fee waived. For more information on eligibility for a fee waiver and documentation requirements visit the Fee Waiver FAQ on the Online Application System at: https://a856-exams.nyc.gov/OASysWeb/Home/FAQ.

You may come to the DCAS Computer-based Testing & Applications Centers to apply for this examination online. The centers will be open Monday through Saturday from 9:00 AM to 5:00 PM:

# Manhattan

2 Lafayette Street 17th Floor New York, NY 10007

Staten Island

3rd Floor

135 Canal Street

Staten Island, NY 10304

**Brooklyn** 210 Joralemon Street 4th Floor Brooklyn, NY 11201 Queens

118-35 Queens Boulevard 5th Floor Forest Hills, NY 11375

#### Bronx

1932 Arthur Avenue 2nd Floor Bronx, NY 10457

**Special Circumstances Guide:** This guide is located on the DCAS website at *www.nyc.gov/html/dcas/downloads/pdf/misc/pdf\_c\_special\_circumstances\_guide.pdf* and available at the DCAS Computer-based Testing & Applications Centers. This guide gives important information about requesting an alternate test date because of religious observance or a special test accommodation for disability, claiming Veterans' or Legacy credit, and notifying DCAS of a change in your mailing address. Follow all instructions on the Special Circumstances Guide that pertain to you when you complete your "Application for Examination."

# **REQUIRED INFORMATION:**

- 1. **Application for Examination:** Follow the online instructions, including those relating to the payment of fee and, if applicable, those found in the Special Circumstances Guide.
- 2. Education and Experience Test: Fill out all the required sections displayed onscreen (if applicable). You will have until midnight Eastern time on the last day of the Application Period (May 21, 2019) to clearly specify in detail all of your relevant education and experience and license (if applicable) on your Education and Experience Test and submit it in the Online Application System (OASys).
- <sup>3.</sup> Foreign Education Evaluation Guide (Required only if you need credit for your foreign education in this examination): If you were educated outside the United States, you must have your foreign education evaluated to determine its equivalence to education obtained in the United States. The services that are approved to make this evaluation are listed on the Foreign Education Evaluation Guide located on the DCAS website at *www.nyc.gov/html/dcas/downloads/pdf/misc/foreigneducation.pdf*. When you contact the evaluation service, ask for a "document-by-document" (general) evaluation of your foreign education. You must have one of these services submit its evaluation of your foreign education directly to the Department of Citywide Administrative Services no later than eight weeks from June 30, 2019.

## THE TEST:

You will be given a qualifying multiple-choice test and a competitive education and experience test. The qualifying multiple-choice test may be given at a computer terminal. You will be informed of the format on your Admission Notice. You must achieve a score of at least 70% to pass the qualifying multiple-choice test. Only the candidates who pass the qualifying multiple-choice test will have their Education and Experience Test rated. You must achieve a score of at least 70% on the rated education and experience test for your name to appear on the eligible list of candidates. Your score on the Education and Experience test will determine 100% of your final score.

## **Qualifying Multiple-Choice Test:**

The qualifying multiple-choice test is designed to assess the extent to which candidates have certain abilities determined to be important to the performance of the tasks of an **Urban Park Ranger**.

The test may include questions requiring the use of any of the following abilities:

Written Comprehension: understanding written sentences and paragraphs. An Urban Park Ranger might use this ability when reviewing an incident report.

**Written Expression:** using English words or sentences in writing so that others will understand. An Urban Park Ranger might use this ability when recording the details of an incident.

**Deductive Reasoning:** applying general rules to specific problems to come up with logical answers. It involves deciding if an answer makes sense. An Urban Park Ranger might use this ability when deciding if an individual is in violation of laws, rules, and regulations and what enforcement action to take.

**Inductive Reasoning:** combining separate pieces of information or specific answers to problems to form general rules or conclusions; thinking of possible reasons for why things go together. An Urban Park Ranger might use this ability to interpret the intentions of guidelines and protocols, and how they relate to an incident.

**Information Ordering:** following correctly a rule or set of rules or actions in a certain order. The rule or set of rules used must be given. The things or actions to be put in order can include numbers, letters, words, pictures, procedures, sentences, and mathematical or logical operations. An Urban Park Ranger might use this ability when deciding the next appropriate action to take when confronting a disorderly individual.

**Memorization:** remembering information, such as words, numbers, pictures and procedures. Pieces of information can be remembered by themselves or with other pieces of information. An Urban Park Ranger might use this ability to recall the details and features of local flora and fauna.

**Number Facility:** adding, subtracting, multiplying and dividing quickly and correctly. An Urban Park Ranger might use this ability to calculate time on patrol and miles driven in patrol vehicles.

**Problem Sensitivity:** being able to tell when something is wrong or likely to go wrong. It includes being able to identify the whole problem as well as elements of the problem. An Urban Park Ranger might use this ability to choose the appropriate action when attending to an individual who is in need of medical assistance.

**Spatial Orientation:** determining where you are in relation to the location of some object or where the object is in relation to you. An Urban Park Ranger might use this ability when using park roads and structures to convey exact locations within the park.

**Time Sharing:** the ability to shift back and forth between two or more sources of information. An Urban Park Ranger may use this ability when writing a summons and educating the individual on the rules and regulations.

**Visualization:** imagining how something would look when it is moved around or when its parts are moved or rearranged. It requires the forming of mental images of how patterns or objects would look after certain changes, such as unfolding or rotation. One has to predict how an object, set of objects, or pattern will appear after the changes have been carried out. An Urban Park Ranger might use this ability when comparing a photo of a lost child to facial characteristics of a child within the park.

Certain questions may need to be answered on the basis of documents or other information supplied to the candidates on the date of the multiple-choice exam.

#### EXAM SITE ADMISSION:

You will be sent an Admission Notice in the mail 14 days before the date on which testing is expected to begin. Your Admission Notice will also be available on your Dashboard in the Online Application System (OASys) account 7 days before the date on which testing is expected to begin. If you access the Admission Notice from your Dashboard in OASys, you must print it out and bring it with you to the test site; displaying your Admission Notice using any of the prohibited electronic devices referenced in the "Warning" section below will not be permitted. You can also obtain a duplicate Admission Notice in person Monday through Friday from 9:00 AM to 5:00 PM at 1 Centre Street, 14th Floor, New York, NY 10007. Test site assignments will take your address into consideration but, nearness to your address cannot be guaranteed.

<u>Warning</u>: You are not permitted to enter the test site with electronic devices including, but not limited to, cellular phones, smart watches, recording devices, beepers, pagers, cameras, or portable media players. You are not permitted to use any type of headphones or ear buds. Calculators are permitted; however, they must be hand-held, battery or solar powered, and numeric only. Calculators with functions **other than** addition, subtraction, multiplication and division are prohibited. Electronic devices with an alphabetic keyboard or with word processing or data recording capabilities such as planners, organizers, etc. are prohibited. If you use any of these devices anywhere at any test site, whether in the testing area, restroom, hallway, or other location, at any time before, during or after the test or Protest Review Session, your test score will be nullified, you will be disqualified from taking any civil service tests for up to five years, and your application fee will not be refunded.

You may not have any other person, including children, present with you while you are being processed for or taking the test, and no one may wait for you inside of a Computer-based Testing & Applications Center while you are taking the test.

<u>Required Identification</u>: You are required to bring one (1) form of valid (non-expired) signature and photo bearing identification to the test site. The name that was used to apply for the exam must match the first and last name on the photo ID. A list of acceptable identification documents is provided below. If you do not have an acceptable ID, you may be denied testing. Acceptable forms of identification (bring one) are as follows: State issued driver's license, City or State issued identification card, IDNYC, US Government issued Passport, US Government issued Military Identification Card, US Government issued Alien Registration Card, Employer ID with photo, or Student ID with photo.

**Leaving**: You must leave the test site once you finish the test. If you leave the test site after being fingerprinted but before finishing the test, you will not be permitted to re-enter. If you disregard this instruction and re-enter the test site, you may not receive your test results, your test score may be nullified, and your application fee will not be refunded.

## **RATED EDUCATION AND EXPERIENCE TEST:**

Your score will be determined by an education and experience test. You will receive a score of 70 points for meeting the education and experience requirements listed on page 1. After these requirements are met, you will receive additional credit up to a maximum of 100 points on the following basis:

For full-time satisfactory experience as an Urban Park Ranger, Park Enforcement Officer, or Police Officer working in law or code enforcement with arrest powers, you will receive:

At least 1 year but less than 2 years	5 points
At least 2 years but less than 3 years	10 points
At least 3 years but less than 5 years	20 points
5 or more years	30 points

**Acceptable Experience:** Police Officer, Military Police Officer, Special Patrolman, Peace Officer, Park Ranger, Sheriff, Conservation Officer, Environmental Officer, or Correction Officer with the Federal, State, or City government. Park Ranger experience includes radio dispatching and enforcement duties.

**Unacceptable Experience:** Any position or experience without arrest powers.

For full-time satisfactory experience as a Transportation Security Administration Screener, licensed Security Officer, or U.S. Military Service member, you will receive:

At least 1 year but less than 2 years	2.5 points
At least 2 years but less than 3 years	5 points
At least 3 years but less than 5 years	10 points
5 or more years	15 points

Unacceptable Experience: Unlicensed security experience or an unlicensed bouncer.

If you are a <u>licensed</u> Security Officer, you must list your license or certificate in Section C on the Education and Experience Test.

For full-time satisfactory experience as a: Camp Counselor; Tour Guide; Emergency Medical Technician; Paramedic; Teacher; work in the fields of Animal Care and Control, Ecology, Dispatching, or Monitoring Alarm; or work in Call Centers such as 311, you will receive for up to a maximum of 10 points:

For a baccalaureate degree in law or code enforcement; criminal justice; police science; ecology; environmental science; marine science; biology; chemistry; botany; forestry; ornithology; or related areas, you will receive:

# For a baccalaureate degree in an unrelated area, you will receive:

5 points

10 points

The maximum score you can receive on this education and experience test is 100. The maximum credit you can receive for a baccalaureate degree is 10 points. You will not receive credit for possessing multiple baccalaureate degrees.

You will receive a maximum of one year of experience credit for each year you worked. If you have any of the above experience on a part-time basis, it will be credited according to the equivalent percent of full-time experience. Each year of experience will be credited under only one category which will be the highest appropriate category. **Education and experience used to meet the minimum requirements cannot be used to gain additional credit.** 

You will not receive credit for education which you obtain after June 30, 2019, or for experience or licenses which you obtain after the end of the Application Period.

## CHANGE OF MAILING ADDRESS, EMAIL ADDRESS, AND/OR TELEPHONE NUMBER::

It is critical that you promptly notify DCAS of any change to your mailing address, email address and/or phone number. If we do not have your correct mailing address, email address and/or phone number, you will not receive information about your exam(s), consideration for appointment and/or important information that may require a response by a specified deadline. If you need to update your mailing address, email address, and/or telephone number, read below:

- City Employees update this information in NYCAPS Employee Service (ESS) at <u>www.nyc.gov/ess</u>
- All Others update this information on your Profile page in the Online Application System (OASys) by logging into your OASys account and navigating to your Dashboard, then your Profile tab at <u>www.nyc.gov/examsforjobs</u>
- Submit a written request in-person or by mail: DCAS, 1 Centre Street, 14th Floor, New York, NY 10007 or brought in person to the same address Monday through Friday from 9AM to 5PM. Your written request must include your full name, social security number, exam title(s), exam number(s), previous mailing and/or email address, and your new mailing and/or email address.

## CHANGE OF NAME AND/OR SOCIAL SECURITY NUMBER:

Use the Data Correction Form and follow all instructions for changing your name and/or social security number with DCAS. The following link will provide you with the DCAS Data Correction Form: <u>https://www1.nyc.gov/assets/dcas/downloads/pdf/employment/dp148a.pdf.</u>

## THE TEST RESULTS:

If you meet the education and experience requirements and pass the qualifying multiple-choice test, your name will be placed in final score order on an eligible list, you will be given a list number and you will be notified by mail of your test results. The eligible list determines the order by which candidates will be considered for appointment. If you meet all requirements and conditions, you will be considered for appointment if your name is reached on the eligible list. Once a list has been established, it will typically remain active for four years. To learn more about the civil service system go to: http://www.nyc.gov/html/dcas/html/work/civilservice\_1.shtml.

## **SPECIAL ARRANGEMENTS:**

## Make-up Test:

You may apply for a make-up test if you cannot take the test on the regular test date(s) for any of the following reasons:

- 1. compulsory attendance before a public body;
- 2. on-the-job injury or illness caused by municipal employment where you are an officer or employee of the City;
- 3. absence from the test within one week after the death of a spouse, domestic partner, parent, sibling, child or child of a domestic partner where you are an officer or employee of the City;
- 4. absence due to ordered military duty;
- 5. a clear error for which the Department of Citywide Administrative Services or the examining agency is responsible; or
- 6. a temporary disability, pregnancy-related, or child-birth-related condition preventing you from taking the test.

To request a make-up test, contact Administration, Customer, and Exam Support in person or by mail at 1 Centre Street, 14th Floor, New York, NY 10007, or by email at <u>testingaccommodations@dcas.nyc.gov</u>, as soon as possible, and include documentation of the special circumstances that caused you to miss your test.

## ADDITIONAL INFORMATION:

**Investigation:** The position is subject to investigation before appointment. At the time of investigation, you will be required to pay an \$75.00 fee for fingerprint screening. At the time of investigation and at the time of appointment, you must present originals or certified copies of all required documents and proof, including but not limited to proof of date and place of birth by transcript of record from a Bureau of Vital Statistics or other satisfactory evidence, naturalization papers if necessary, proof of any military service, and proof of meeting educational requirements, if applicable. You may be disqualified if your statements are found to be false, exaggerated, or misleading or if you fail to provide required documents. Investigation must be completed prior to appointment.

2 points per year

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**Probationary Period:** Among other requirements, you will be required to pass the Urban Park Service Training Academy academic and physical performance tests. All employees who do not successfully complete the Urban Park Service Training Academy tests given during the probationary period will be terminated.

**Application Receipt:** You will be emailed a receipt immediately after you have applied for the examination. If you do not receive this receipt, check "Junk", "Trash", or "Spam" folder for the primary email linked to your Online Application System (OASys) account. If you are unable to locate the email, you can view a summary of the notification email to you on your OASys Dashboard, then Notifications. If you are still unable to find the email, please email DCAS via the Contact feature available in OASys with a description of the issue and include the exam number and your profile number located on your Profile page. While on your Profile page, check that the email addresses you provided are correct and/or updated.

## PENALTY FOR MISREPRESENTATION:

Any intentional misrepresentation on the application or examination may result in disqualification, even after appointment, and may result in criminal prosecution.

The General Examination Regulations of the Department of Citywide Administrative Services (DCAS) apply to this examination and are part of this Notice of Examination. They are posted at nyc.gov/dcas and copies are available at the DCAS Computer-based Testing & Applications Centers.

The City of New York is an Equal Opportunity Employer.

Title Code No. 60421; Urban Park Ranger Occupational Group

For information about other exams, and your exam or list status, call 212-669-1357. Internet: nyc.gov/dcas