

THE CITY OF NEW YORK
DEPARTMENT OF CITYWIDE
ADMINISTRATIVE SERVICES
APPLICATION UNIT
1 CENTRE STREET, 14TH FLOOR
NEW YORK, NY 10007

NOTICE OF EXAMINATION

REQUIRED INFORMATION

APPLICATION

PROMOTION TO ASSOCIATE SUPERVISOR OF SCHOOL SECURITY

Exam No. 7528

WHEN TO APPLY: From: March 1, 2017 APPLICATION FEE: \$82.00

To: March 21, 2017 If you choose to pay the application fee with a

credit/debit/gift card, you will be charged a fee of 2.49% of the payment amount. This fee is

nonrefundable.

THE TEST DATE: The multiple-choice test is expected to be held on Wednesday, June 14, 2017.

YOU ARE RESPONSIBLE FOR READING THIS NOTICE IN ITS ENTIRETY BEFORE YOU SUBMIT YOUR APPLICATION.

WHAT THE JOB INVOLVES: Associate Supervisors of School Security, under general supervision, with latitude for the exercise of independent initiative and judgement, assist in the overall supervision of school security operations within an assigned major geographical area. They investigate alleged misconduct within the borough command; assist a borough commander in planning, directing and supervising school security operations; monitor, review and report on security operations; supervise a special unit, such as a citywide task force; meet regularly with school officials and community leaders to interpret and explain school security programs; respond to questions, and participate in discussions of school security issues; maintain liaison and attend high level meetings with other agencies, such as the Department of Education, District Attorney Offices and the Mayor's Office on school security matters; monitor the performance and attendance of school security staff; recommend administrative steps to improve attendance and performance; supervise and may perform administrative clerical support functions performed in a borough office; oversee the distribution, safeguarding and maintenance of communication equipment; identify training needs of school security staff and assist in the planning, coordinating, administering and evaluating of training programs; perform the duties of the supervisor in that person's temporary absence; may incidentally perform the duties of subordinate personnel; and operate a motor vehicle. All Associate Supervisors of School Security perform related work.

(This is a brief description of what you might do in this position and does not include all the duties of this position.)

THE SALARY: The current minimum salary is \$64,139 per annum. This rate is subject to change. There are two assignment levels within this class of positions. Promotions will generally be made to Assignment Level I. After promotion, employees may be assigned to the higher assignment level at the discretion of the agency.

HOW TO APPLY: If you believe you are eligible to take this examination, submit an application on the Online Application System (OASys) at www.nyc.gov/examsforjobs. Follow the onscreen application instructions for electronically submitting your application and payment, and completing any required information. A unique and valid email address is required to apply online. Several internet service providers, including but not limited to Google, Yahoo!, AOL, Outlook.com, and Mail.com offer free email addresses. All new OASys accounts require verification before a candidate can submit an application to ensure the accuracy of candidate information. Verification is instantaneous for most accounts, but some accounts may require up to 24 hours to be reviewed by a staff member and resolved. Email notification will be sent to those creating accounts that require additional documentation before they can be resolved. Please keep this information and the application period deadline in mind when creating your account. The following methods of payment are acceptable: major credit card, bank card associated with a bank account, or a prepaid debit card with a credit card logo which you may purchase online or at various retail outlets.

If you are receiving or participating in certain forms of public assistance/benefits/programs, or are a veteran, you may qualify to have the application fee waived. For more information on eligibility for a fee waiver and documentation requirements, visit the Fee Waiver FAQ on the Online Application System at https://a856-eeexams.nyc.gov/OLEE/oasys/FAQFeeWaiver.aspx.

You may come to the DCAS Computer-based Testing & Applications Centers to apply for this examination online and submit a money order payable to DCAS (Exams) or to submit documentation for a fee waiver.

The centers will be open Monday through Saturday from 9:00 AM to 5:00 PM:

ManhattanBrooklyn2 Lafayette Street210 Joralemon Street17th Floor4th FloorNew York, NY 10007Brooklyn, NY 11201

Special Circumstances Guide: This guide is located on the DCAS website at www.nyc.gov/html/dcas/downloads/pdf/misc/pdf_c_special_circumstances_guide.pdf and available at the DCAS Computer-based Testing & Applications Centers. This guide gives important information about requesting an alternate test date because of religious observance or a special test accommodation for disability, claiming Veterans' or Legacy credit, and notifying DCAS of a change in your mailing address. Follow all instructions on the Special Circumstances Guide that pertain to you when you complete your "Application for Examination."

ELIGIBILITY TO TAKE EXAMINATION: This examination is open to each employee of The New York City Police Department who **on the date of the multiple-choice test**:

- (1) holds a permanent (not provisional) competitive appointment or appears on a Preferred List (see Note, below) for the title of Supervisor of School Security; **and**
- (2) is not otherwise ineligible.

(Note: A "Preferred List" is a civil service list which is only for certain former permanent incumbents of the eligible title who have rehiring rights.)

This examination is also open to employees who were appointed to an eligible title pursuant to New York State Civil Service Law, section 55-a, and who meet all other eligibility requirements.

If you do not know if you are eligible, check with **your agency's personnel office**. You may be given the test before we verify your eligibility. You are responsible for determining whether or not you meet the eligibility requirements for this examination prior to submitting your application. If it is determined prior to the test date that you are not eligible to participate in this examination, you will not receive an Admission Notice to take the written test, you will not be permitted into the test site, and your application fee will not be refunded. If it is determined after the test date that you are not eligible to participate in this examination, your application fee will not be refunded and you will not receive a score.

ELIGIBILITY TO BE PROMOTED: In order to be eligible for promotion, you must have completed your probationary period in the eligible title as indicated in the above "Eligibility To Take Examination" section, and you must be permanently employed in the eligible title or your name must appear on a Preferred List for the eligible title at the time of promotion. Additionally, you must have served permanently <u>in the eligible title</u> for at least one year. Time served prior to a break in service more than one year will not be credited.

REQUIREMENTS TO BE PROMOTED:

Driver License Requirement: At the time you are promoted to this position, you must have a motor vehicle driver license valid in the State of New York. If you have moving violations, license suspension(s) or an accident record, you may be disqualified. This license must be maintained for the duration of your employment.

Special Patrolman Designation Requirement: At the time you are promoted to this position, you must meet the qualifications for Special Patrolman Status (a status given by the New York City Police Department as governed by Administrative Code Section 14-106 and Chapter 13 of Title 38 of the Rules of The City of New York).

You must maintain the above qualifications for the duration of your employment. (Please note that the Special Patrolman Designation requires you to maintain your New York City Residency.)

THE TEST: The multiple-choice test may be given at a computer terminal or in a paper and pencil format. You will be informed of the format on your Admission Notice. A score of at least 70% is required to pass this test. Your score on this test will determine 85% of your final score. Your seniority will determine the remaining 15%. You must pass the multiple-choice test to have your seniority credited. Your seniority score will be 70 plus 1/2 point for each three months of completed, permanent, continuous service with an agency under the jurisdiction of the Commissioner, Department of Citywide Administrative Services in competitive class titles. Your service will be credited through the date of the test, up to a maximum of 15 years. Time served prior to a break in service of more than one year will not be credited.

The multiple-choice test is designed to assess the extent to which candidates have certain knowledge and abilities determined to be important to the performance of the tasks of an Associate Supervisor of School Security. Task areas to be tested are as follows: General Administrative Services, Supervisory Duties, and Forms/Reports.

The test may include questions that require mastery of technical knowledge based on the following non-exclusive materials, such as: Time and Leave; Code of Conduct/Disciplinary Actions; Uniforms/Equipment Regulations; Radio Transmission/Codes; Equal Employment Opportunity (EEO) Guidelines; Procedure for Counseling/Referral for Staff Substance Abuse/Personal Problems; Procedures for Training/Counseling for Staff Job Performance Problems; Chancellors' Regulations; New York City Police Department Civilian Handbook and Addendum to Civilian Handbook; Penal Law of the State of New York; Criminal Procedure Law of the State of New York; New York City Police Department Patrol Guide; New York City Police Department Interim Orders; New York City Police Department Administrative Guide; Department of Education School Safety Plan; Memos (49's) in Response to Headquarters; Scanning Protocol Guide; Indexes (COMPSTAT Process and Data); Significant Incident Reports (Serious Assaults, Felonies, Rapes, etc.); Supervisory (SSS) Tasks and Standards; Q.A.D. (Quality Assurance Division) Self Inspection Guidelines; FINEST Messages; New York State Vehicle and Traffic Laws; and standards of proper employee ethical conduct, including the provisions of Mayor's Executive Order No. 16 of 1978 as amended; and other related areas.

The test may also include questions requiring the use of any of the following abilities:

Delegation: Utilizing subordinates effectively, allocating decision making and other responsibilities to the appropriate subordinates. An Associate Supervisor of School Security may use this ability when coordinating personnel for special details, such as protests and student rallies, etc.

Management Control: Establishing procedures to monitor and/or regulate processes, tasks, or activities of subordinates and job activities and responsibilities; taking action to monitor the results of delegated assignments or projects. An Associate Supervisor of School Security may use this ability when directing or overseeing the scene of an unusual occurrence, such as a bomb threat, etc.

Sensitivity: Actions that indicate a consideration for the feelings and needs of others. An Associate Supervisor of School Security may use this ability when counseling subordinates with job related problems or deficiencies for the purpose of identifying solutions or giving advice.

Analysis: Identifying problems, securing relevant information, relating data from different sources and identifying possible causes of problems. An Associate Supervisor of School Security may use this ability when having a meeting with outside agencies to address issues of concern and come up with possible solutions.

Judgment: Developing alternate courses of action and making decisions on logical assumptions that reflect factual information. An Associate Supervisor of School Security may use this ability when evaluating problematic areas and potential dangerous conditions at events, such as school fairs, sports games, etc.

Decisiveness: Readiness to make decisions, render judgments, take action, or commit oneself. An Associate Supervisor of School Security may use this ability when responding to emergency situations in the field, such as riotous conditions and shootings at a school.

Work Standards: Setting high goals or standards of performance for self, subordinates, others and organization. Dissatisfied with average performance. An Associate Supervisor of School Security may use this ability when evaluating the effectiveness of subordinate supervisory personnel and providing the services needed to successfully attain their goals.

Behavioral Flexibility: Modifying one's approach to most effectively meet the needs of the situation. An Associate Supervisor of School Security may use this ability when performing the duties of the supervisor or subordinates in that person's temporary absence.

Technical Translation: Demonstrating knowledge of the meaning of technical/professional terminology used on the job. An Associate Supervisor of School Security may use this ability when communicating procedures to outside agencies such as the Department of Education.

Planning and Organizing: Establishing a course of action for self and/or others to accomplish a specific goal; planning proper assignment of personnel and appropriate allocation of resources. An Associate Supervisor of School Security may use this ability when ensuring emergency preparedness in response to problems, such as a building collapse, blackouts and inclement weather.

Development of Subordinates: Developing the skills and competencies of subordinates through training and development activities related to current and future jobs. An Associate Supervisor of School Security may use this ability when training and developing Supervisors of School Security.

Organizational Sensitivity: Action that indicates an awareness of the impact and the implications of decisions on other components of the organizations. An Associate Supervisor of School Security may use this ability when having meetings with the Commanding Officer regarding such things as Supervisor of School Security concerns, school principal concerns, crime statistics and regional office concerns.

Risk Taking: Taking or initiating a calculated action in order to achieve a recognized benefit or advantage. An Associate Supervisor of School Security may use this ability when initiating a new policy to help maximize productivity of Supervisors of School Security.

Certain questions may need to be answered on the basis of documents or other information supplied to the candidates on the date of the multiple-choice exam.

<u>Warning</u>: You are not permitted to enter the test site with cellular phones, smart watches, beepers, pagers, cameras, portable media players, or other electronic devices. Calculators are permitted; however, they must be hand-held, battery or solar powered, numeric only. Calculators with functions **other than** addition, subtraction, multiplication and division **are prohibited**. Electronic devices with an alphabetic keyboard or with word processing or data recording capabilities such as planners, organizers, etc. are prohibited. If you use any of these devices in the building at any time before, during, or after the test, you may not receive your test results, your test score may be nullified, and your application fee will not be refunded.

You may not have any other person, including children, present with you while you are being processed for or taking the test, and no one may wait for you inside of the test site while you are taking the test.

Required Identification: You are required to bring one (1) form of valid (non-expired) signature and photo bearing identification to the test site. The name that was used to apply for the exam must match the first and last name on the photo ID. A list of acceptable identification documents is provided below. If you do not have an acceptable ID, you may be denied testing. Acceptable forms of identification (bring one) are as follows: State issued driver's license, State issued identification card, US Government issued Passport, US Government issued Military Identification Card, US Government issued Alien Registration Card, Employer ID with photo, or Student ID with photo.

<u>Leaving</u>: You must leave the test site once you finish the test. If you leave the test site after being fingerprinted but before finishing the test, you will not be permitted to re-enter. If you disregard this instruction and re-enter the test site, you may not receive your test results, your test score may be nullified, and your application fee will not be refunded.

- **ADMISSION NOTICE**: You should receive an Admission Notice in the mail about 10 days before the date of the test. If you do not receive an Admission Notice at least 4 days before the test date, you must go to Administration, Customer and Exam Support, 1 Centre Street, 14th Floor, Manhattan, to obtain a duplicate notice. Test site assignments will take your address into consideration, but proximity cannot be guaranteed.
- **THE TEST RESULTS**: If you pass the written test and are marked eligible, your name will be placed in final score order on an eligible list and you will be given a list number. You will be notified by mail of your test results. If you meet all requirements and conditions, you will be considered for promotion when your name is reached on the eligible list.
- CHANGE OF MAILING AND/OR EMAIL ADDRESS: It is critical that you promptly notify DCAS of any change to your mailing address and/or email address. You may miss important information about your exam(s) or consideration for promotion, including important information that may require a response by a specified deadline, if we do not have your correct mailing and/or email address. Change of mailing and/or email address requests submitted to any place other than DCAS, such as your Agency or to the United States Postal Service will NOT update your records with DCAS. To update your mailing and/or email address with DCAS, you must submit a change request by mail or in person. Your request must include your full name, social security number, exam title(s), exam number(s), old mailing and/or email address, and your new mailing and/or email address. Your request can be mailed to DCAS Records Room, 1 Centre Street, 14th Floor, New York, NY 10007 or brought in person to the same address Monday through Friday from 9AM to 5PM.

SPECIAL ARRANGEMENTS:

Late Filing: Consult **your agency's personnel office** to determine the procedure for filing a late application if you meet one or more of the following conditions:

- (1) You are absent from work for at least one-half of the application period and cannot apply for reasons such as vacation, sick leave or military duty; or
- (2) You become eligible after the above application period but on or before the date on which testing is expected to begin.

Make-up Test: You may apply for a make-up test if you cannot take the test on the regular test date(s) for any of the following reasons:

- (1) compulsory attendance before a public body;
- on-the-job injury or illness caused by municipal employment where you are an officer or employee of the City;
- absence from the test within one week after the death of a spouse, domestic partner, parent, sibling, child or child of a domestic partner where you are an officer or employee of the City;
- (4) absence due to ordered military duty;
- a clear error for which the Department of Citywide Administrative Services or the examining agency is responsible; or
- (6) a temporary disability, pregnancy-related, or child-birth-related condition preventing you from taking the test.

To request a make-up test, contact Administration, Customer and Exam Support in person or by mail at 1 Centre Street, 14th Floor, New York, NY 10007, as soon as possible and provide documentation of the special circumstances that caused you to miss your test.

PENALTY FOR MISREPRESENTATION: Any intentional misrepresentation on the application or examination may result in disqualification, even after promotion, and may result in criminal prosecution.

The General Examination Regulations of the Department of Citywide Administrative Services apply to this examination and are part of this Notice of Examination. They are posted and copies are available at nyc.gov/dcas and at the DCAS Computer-based Testing & Applications Centers.