

MICHAEL R. BLOOMBERG Mayor

MARTHA K. HIRST Commissioner THE CITY OF NEW YORK DEPARTMENT OF CITYWIDE ADMINISTRATIVE SERVICES APPLICATIONS CENTER 18 WASHINGTON STREET NEW YORK, NY 10004

## NOTICE OF EXAMINATION

**REQUIRED FORMS** 

APPLICATION FORM

## PROMOTION TO DISPATCHER (SURFACE TRANSPORTATION) Exam. No. 8512 New York City Transit Authority

# WHEN TO APPLY:From:January 2, 2008APPLICATION FEE: \$60.00To:January 22, 2008Payable by mail by money order to DCAS (EXAMS) or<br/>payable online by credit card, bank card or debit card.

THE TEST DATE: The multiple-choice test is expected to be held on Saturday, May 17, 2008.

WHAT THE JOB INVOLVES: At Assignment Level I, under general supervision, Dispatchers (Surface Transportation) assign Bus Operators to their runs; direct the dispatch and movement of buses within the assigned sector; handle unusual occurrences in service, and determine ways to minimize delays; see to the observance of rules and procedures pertaining to bus operations; make computations relative to bus schedules, earned pay hours and leave allowances; investigate accidents, unusual occurrences and operational equipment failures; ensure revenue security; keep time records; prepare reports; and perform related work.

Some of the physical activities performed by Dispatchers (Surface Transportation) and environmental conditions experienced are: making entries into a computer keyboard; standing outdoors for an extended period of time in all kinds of weather; walking between and inspecting parked buses while being alert for the movement of arriving and departing buses; and communicating via radio or telephone with Bus Operators, other Dispatchers and the public during all Dispatcher assignments.

**Special Working Conditions**: Dispatchers (Surface Transportation) may be required to work rotating shifts including nights, Saturdays, Sundays, and holidays.

(This is a brief description of what you might do in this position and does not include all the duties of this position.)

- **THE SALARY**: The current minimum salary is \$59,206 per annum. This rate is subject to change. There are two assignment levels within this class of positions. Promotions will be made to Assignment Level I. After promotion, employees may be assigned to the higher assignment level at the discretion of the agency.
- **HOW TO APPLY**: If you believe you are eligible to take this examination, there are two ways to apply for this examination:
  - 1. **Online at the DCAS WEBSITE**: If you wish to apply online, go to the Online Application System (OASys) at <u>www.nyc.gov/examsforjobs</u> and follow the onscreen application instructions for electronically submitting your application and completing any required forms. The following methods of payment are acceptable: major credit card, bank card associated with a bank account, or prepaid debit card which you may purchase online or at various retail outlets.
  - 2. **By mail**: Refer to the "Required Form" section below for the form that you must fill out. Return the completed form and the application fee to DCAS Applications Section, 1 Centre Street, 14th floor, New York, NY 10007.

DCAS will not accept applications in person from candidates.

- **ELIGIBILITY TO TAKE EXAMINATION**: This examination is open to each employee of the New York City Transit Authority who **on the date of the multiple-choice test**:
  - 1. holds a permanent (not provisional) competitive appointment in or appears on a Preferred List (see Note, below) for the title of Bus Operator; and
  - 2. is not otherwise ineligible.

This examination is not open to employees of the Manhattan and Bronx Surface Transit Operating Authority (MaBSTOA), or the MTA Bus Company.

(Note: A "Preferred List" is a civil service list which is only for certain former permanent incumbents of the eligible title who have rehiring rights.)

If you do not know if you are eligible, check with **your department's Human Resources representative.** You may be given the test before we verify your eligibility. You are responsible for determining whether or not you meet the eligibility requirements for this examination prior to submitting the application. If you are marked "Not Eligible," your application fee will not be refunded and you will not receive a score.

## **READ CAREFULLY AND SAVE FOR FUTURE REFERENCE**

**ELIGIBILITY TO BE PROMOTED**: In order to be eligible for promotion, you must have completed (3) three years of permanent service in the eligible title as indicated in the above "Eligibility To Take Examination" section, and you must be permanently employed in the eligible title or your name must appear on a Preferred List for the eligible title at the time of promotion. Time served prior to a break in service of more than one year will not be credited for eligibility purposes.

## **REQUIRED FORM:**

**Application for Examination**: Make sure that you follow all instructions included with your application form, including payment of fee. Save a copy of the instructions for future reference.

**THE TEST**: You will be given a multiple-choice test. A score of at least 70% is required to pass this test. Your score on this test will determine 85% of your final score. Your seniority will determine the remaining 15%. You must pass the multiple-choice test to have your seniority credited. Your seniority score will be 70 plus 1/2 point for each three months of completed, permanent, continuous service with an agency under the jurisdiction of the Commissioner, Department of Citywide Administrative Services in competitive class titles. Your service will be credited through the date of the test, up to a maximum of 15 years. Time served prior to a break in service of more than one year will not be credited.

The multiple-choice test may include questions on: rules, regulations and procedures governing the timely, safe and efficient operation of buses; supervision of Bus Operators including the assignment of Bus Operators to bus runs; computations related to bus schedules, earned pay hours and leave allowances; procedures in the event of accidents, crimes, illnesses or other emergencies or unusual occurrences; record-keeping procedures and forms commonly used by dispatchers; and other related areas.

- ADMISSION CARD: You should receive an Admission Card in the mail about 10 days before the date of the test. If you do not receive an Admission Card at least 4 days before the test date, you must go to the Examining Service Section, 1 Centre Street, 14th floor, Manhattan, to obtain a duplicate card.
- **THE TEST RESULTS:** If you pass the multiple choice test and are marked eligible, your name will be placed in final score order on an eligible list and you will be given a list number. You will be notified by mail of your test results. If you meet all requirements and conditions, you will be considered for promotion when your name is reached on the eligible list.

#### SPECIAL ARRANGEMENTS:

Late Filing: Consult your department's Human Resources representative to determine the procedure for filing a late application if you meet one or more of the following conditions:

- (1) You are absent from work for at least one-half of the application period and cannot apply for reasons such as vacation, sick leave or military duty; or
- (2) You become eligible after the above application period but on or before the date of the multiplechoice test.

**Special Test Accommodations**: If you plan to request special testing accommodations due to disability or an alternate test date due to your religious belief, and are applying:

- (1) **online**, follow the onscreen instructions; or
- (2) **by mail**, follow the instructions included with the "Application for Examination."

**Make-up Test**: You may apply for a make-up test if you cannot take the test on the regular test date for any of the following reasons:

- (1) compulsory attendance before a public body;
- (2) on-the-job injury or illness caused by municipal employment;
- (3) absence for one week following the death of a spouse, domestic partner, parent, sibling, child or child of a domestic partner;
- (4) absence due to ordered military duty; or
- (5) a clear error for which the Department of Citywide Administrative Services or the examining agency is responsible.

To request a make-up test, contact the Examining Service Section, 1 Centre Street, 14th floor, New York, NY 10007, in person or by certified mail as soon as possible and provide documentation of the special circumstances.

The General Examination Regulations of the Department of Citywide Administrative Services apply to this examination and are part of this Notice of Examination. They are posted and copies are available in the Applications Center of the Division of Citywide Personnel Services, 18 Washington Street, NY, NY.

The City of New York is an Equal Opportunity Employer.

Title Code No. 91898; The Rapid Transit Railroad Service; Group II - Per Annum Positions.

For information about other exams, and your exam or list status, call 212-669-1357. Internet: nyc.gov/dcas