

Spotlight: Dilshad Basheer, Fleet Office of Real Time Tracking

By: Nate Koszer

In April, Mayor Adams announced a fleet reduction and efficiency initiative for city government. This week, the fleet spotlight goes to DCAS Fleet Analyst Dilshad Basheer, who is playing a key role in implementing this initiative through the Fleet Office of Real-Time Tracking (FORT).

Dilshad began with DCAS in July 2018 after working for four years with the New York City Law Department. Before that, Dilshad worked in the private sector for a firm that specialized in international taxation, and she has additional work experience from companies all over the world. Dilshad graduated summa cum laude from SUNY Empire State with a Bachelor of Arts in Business Management and has a second Bachelor of Arts from India's Madurai Kamaraj University.

As a fleet analyst, one of Dilshad's projects was to conduct a fleet analysis for each agency based on telematics and other fleet systems. These analyses review the full scope of issues impacting a fleet including vehicle count, safety, rules compliance, maintenance, and sustainability.

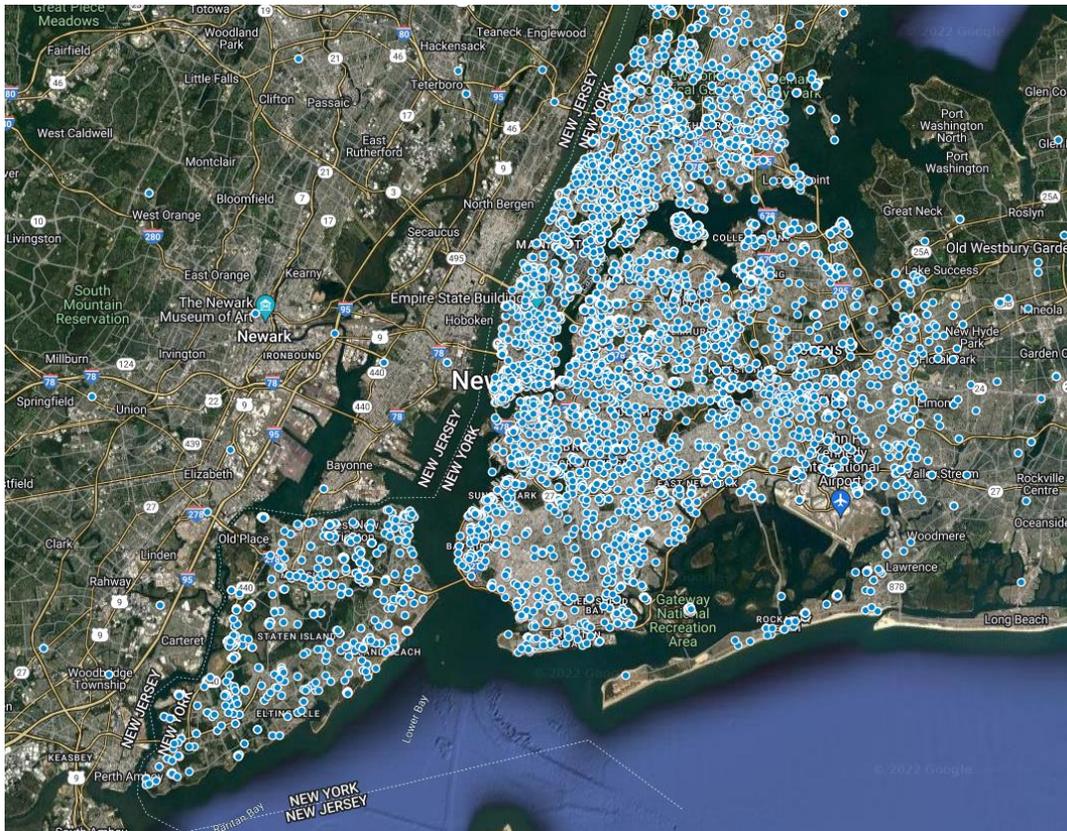


DCAS Fleet Analyst Dilshad Basheer standing beside a City fleet vehicle.

Photo Credit: DCAS College Intern
Sudesh Shew

The reports also provide usage data and maps for that agency's fleet, looking at units that are underutilized, either by miles or trips, and at commuting usage. These reports have been a critical resource as the fleet efficiency initiative has developed.

Dilshad also manages a set of regular citywide FORT reporting, covering fleet usage, safety, and sustainability. Through the FORT, DCAS tracks well over 1 million miles of fleet usage every week. These standard reports provide a clear indication of usage trends in the fleet program and help us focus on areas that need improvement. Dilshad created the template for most of the reports agencies use.



Screenshot taken from the Fleet Office of Real-Time Tracking (FORT) showing the current locations of the City's fleet vehicles.

Beyond these reports, Dilshad has supported fleet Vision Zero efforts and many other projects across DCAS Fleet. Dilshad created the GEOTab reports that drove [last year's seatbelt challenge](#) and [Slowtember speeding campaigns](#). She is also responsible for training many of the City agencies on how to properly use the GEOTab platform. Dilshad has also played an important role in emergency operations by staffing the FORT and working overnight during severe storm events. Outside of the telematics realm, Dilshad has assisted with both the NYC Fleet Show, the Fleet Safety Forum, and with various DCAS Fleet Focus projects.

When asked about Dilshad's work, Director of Telematics Matthew Aronberg said, "Dilshad is an integral part of the FORT and DCAS Fleet. Her creative problem-solving, analytical talent, and continued dedication always impress. Dilshad is ceaselessly interested and willing to take on new projects regardless of her workload, showing her commitment and exemplary work ethic. She surpasses expectations daily and her attention to detail and out-of-the-box approach gives me unwavering confidence in her work. Dilshad is a testament to hard work and an invaluable member of our team."

Dilshad lives in Queens with her husband and their daughter Shazia, who earlier this year earned a civics seal on her high school diploma by creating a detailed report and presentation on the City's Vision Zero efforts. In her spare time, Dilshad enjoys spending time at events with her large extended family. Her family also enjoys traveling, and they intend to take a trip to Turkey later this year. Dilshad is a valued member of the DCAS Fleet team, and we thank her for dedication to fleet and DCAS.

Upcoming Fleet Event

DCAS will be hosting an in-person [Fleet Safety Forum](#) on Tuesday, October 25, at Queens Theatre. For more information including a list of confirmed speakers and to register [visit DCAS Fleet Management's webpage](#).

VISION ZERO

Building a Safer City

Fleet Safety Forum

*Hosted by the
Department of Citywide Administrative Services*

**Tuesday, October 25th
Queens Theatre
Flushing Meadows Corona Park**



The NYC Fleet Manual and Drivers Handbook has been updated. Please see the updated version at [NYC Fleet Manual and Drivers Handbook](#).

Fleet Vision International: The Show

[Fleet Vision International: The Show](#) was held on April 12 and 13 in London. DCAS Deputy Commissioner and Chief Fleet Officer Keith Kerman and NYPD Deputy Commissioner Robert Martinez discussed the electrification of the City's fleet and how NYC is a worldwide leader in sustainability. Presentations from the show will be posted to the [DCAS Fleet webpage](#).



COVID-19 Safety Reminder

For all fleet drivers, when interacting with others in close quarters such as within a vehicle, it is strongly recommended to wear a mask.

Check out past editions of the Fleet Newsletter

[NYC Fleet Newsletter 402, August 18, 2022:](#) Agencies Recognize Summer Auto High School Interns, 2022

[NYC Fleet Newsletter 401, August 12, 2022:](#) Mayor Adams Announces Intelligent Speed Assist (ISA) Initiative

[NYC Fleet Newsletter 400, August 5, 2022:](#) Spotlight: Correction Fleet Staff Wrap Vehicles To Support Community Events

[NYC Fleet Newsletter 399, July 28, 2022:](#) The Driver Survey Says

[NYC Fleet Newsletter 398, July 22, 2022:](#) Preventing Vehicle and Equipment Thefts

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