

## Fleet Spotlight: Muhammad Nadeem, Fleet Services

By Keith T. Kerman



For nearly 30 years, DCAS has directly served over 40 agencies and offices with comprehensive fleet services, including procurement, repair, collision and glass repair, auction, and fueling. Known as the “DCAS Client Fleet,” this fleet includes nearly 4,000 fleet units, the third largest agency servicing program after NYPD and DSNY. In today’s spotlight, we recognize Muhammad Nadeem, who is now playing a key role supporting all City agencies after over 20 years of support to fleet and technical services at NYC Parks.

Muhammad joined NYC Parks in January 2001. Prior to City service, Muhammad worked at JFK airport for 13 years. Muhammad began with Citywide Operations at Parks’ 5-Boro Garage where he first managed the sign program. NYC has two main public sign operations—one at NYC Parks and one at NYC

DOT. Muhammad helped produce and rollout rules signs and historical and name signs that are seen by millions of New Yorkers and tourists each year.

From signs, Muhammad moved on to the horticultural equipment shop. While we tend to focus on trucks and fleet equipment in our newsletter, New York City also operates over 10,000 two and four-cycle units such as mowers, weedwhackers, chainsaws, snow blowers, pole saws, and small generators, all of which require maintenance. NYC Parks has the largest horticultural equipment program citywide. Muhammad took care of inventory, repair, fueling, and procurement of these units and helped introduce our first, early, electric models.

In 2002, Muhammad was promoted to fleet services, managing repairs and inspections for light and medium duty units including contract management. His promotion was highlighted in the Parks Daily Plant at the time. He worked at NYC Parks for over 15 years coordinating fleet services and now does the same at DCAS for all agencies citywide.



Muhammad joined DCAS in February of 2024 and is currently our coordinator for the Client Fleet Service Program. Muhammad offers first-class customer service whether you are a large client, like NYCHA with 1,000 assets, or one of our clients with only one agency vehicle. Working under DCAS Executive Director of Fleet Operations Harris Kaplan, and with Deputy Director Fouad Salem, Muhammad is helping to keep fleet readiness at over 98% for our client fleets with very steady annual costs.

Muhammad has also supported special events and emergency situations throughout his time at both agencies, and is always willing to respond to the scene seven days a week. Events that Muhammad has worked on include the Best of Parks Awards, the 9/11 Memorial Ceremony, Flight 587 Memorial, and even Dave Matthews and Bon Jovi concerts. Muhammad also played supporting roles in response to the 2003 Blackout, Hurricane Irene in 2011, and Super Storm Sandy in 2012.

Most recently at DCAS, Muhammad rushed out to the Maiden Lane area on July 29, 2024, in response to a possible stolen Department of Probation vehicle that the DCAS Fleet Office of Real Time Tracking (FORT) was monitoring. Muhammad was able to identify and confront the thief, leading to an NYPD arrest within the hour.



As per DCAS Executive Director of Fleet Operations Harris Kaplan, “Muhammad is a fleet professional with over 20 years of experience in fleet operations and emergency management. Muhammad is a pleasure to work with and provides exceptional customer service to the DCAS client agencies. Muhammad is a team player and understands that fleet is 24/7 and assists with all servicing requests quickly and efficiently.”

When not at work, Muhammad spends time with his two boys, also public servants: Richard, a former US Marine who now serves with the US Army in Upstate NY; and Eddie, a Parks Supervisor for Queens Parks. Muhammad is also a grandfather to two grandsons, is a big Football Club New York soccer fan, and is looking forward to the new Flushing Stadium that Mayor Adams announced in November 2022.





# VISION ZERO

## Building a Safer City



**Wednesday, October 30<sup>th</sup>, 2024**

**Queens Theatre, Flushing Meadows Corona Park**

DCAS and Together for Safer Roads invite you to the 2024 Vision Zero Fleet Safety Forum!

The event will bring together leading stakeholders from public and private fleets, innovative safety technology companies, policy experts, and road safety advocates for an exciting day of speeches, panel discussions, and breakout sessions.

Join us as we discuss how to systematically build safety into our roads, vehicles, and fleet operations.

The event is free and includes breakfast and a networking lunch.

### Event Schedule:

Networking  
breakfast begins:

**7:30 a.m.**

Program begins:

**8:30 a.m.**



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## 10 Years of Vision Zero: Part 5 - Leading by Example



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Sign up to "Hear From Eric" and get direct messages from City Hall, tailored to your interests and neighborhood, sent directly to your inbox - at [nyc.gov/hearfromeric](https://nyc.gov/hearfromeric)!

**Week in Review | August 31 - September 7**



- We've opened 24 new public schools in New York City and welcomed hundreds of thousands of our students back into classrooms for the 2024-2025 school year. All this and more in our latest Week in Review

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[NYC Fleet Newsletter 468, August 30, 2024:](#) Recognizing Fleet Staff on this Labor Day

[NYC Fleet Newsletter 467, August 22, 2024:](#) DCAS, Public Schools, and Agency Fleets Celebrate this Summer's Automotive Interns

[NYC Fleet Newsletter 466, August 8, 2024:](#) Fleet Spotlight: Fiona Crisp, Julia Marchetti, Building Up an Electric Fleet

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