

## Fleet Spotlight: Lauren Milazzo, FDNY Fleet Services

By: Keith T. Kerman



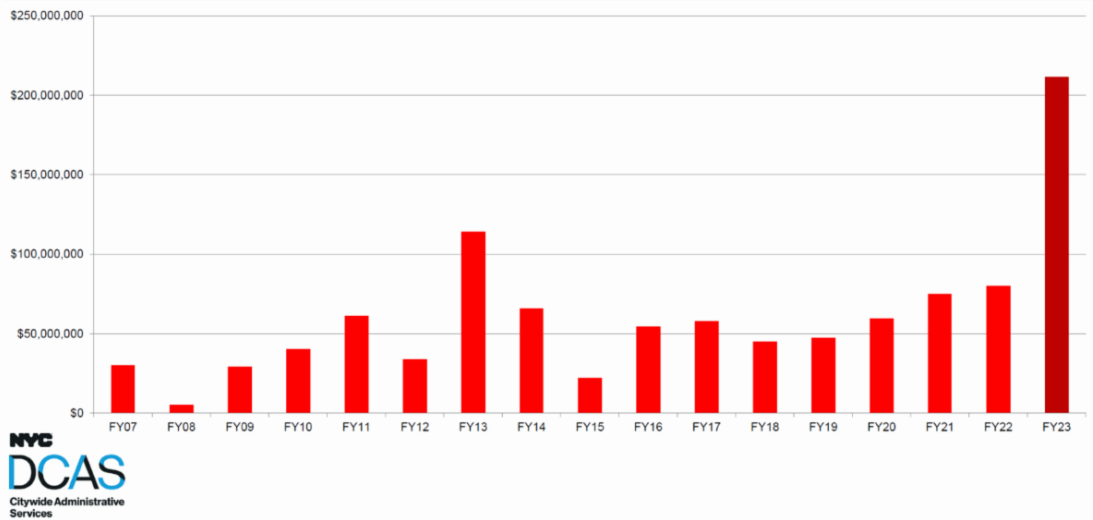
This week, our fleet newsletter spotlights Lauren Milazzo, Director of Administration for Fleet Services at the New York City Fire Department (FDNY). Lauren has been with FDNY since August 2011.

Fleet is an administratively demanding area of city services. Drivers must be appropriately vetted and trained. Crashes must be correctly tracked and recorded. All maintenance, inspections, repairs, and auto part procurements are charged out in work orders. There is E-ZPass monitoring, telematics tracking, fuel card management, traffic violation resolution, vehicle assignment, license event notifications (LENs), authorized drivers lists, and more. Fleet prides itself on using analytics and performance measurement throughout our operations. Behind all

reliable analytics is accurate and up-to-date administrative coordination.

As Director of Fleet Administration, everything that supports the purchase and repair of FDNY vehicles goes through Lauren's office. Along with skilled members of her staff, she coordinates the administrative and budgetary aspects of fleet repair and acquisitions. In FY23, Lauren and her administrative team worked with DCAS and FDNY technical staff to implement the most significant acquisition program in department history, investing in 168 replacement ambulances, 33 rear-mount ladder trucks, 25 tower ladder trucks, and 11 fire pumpers. Lauren is working with DCAS as we make the first steps to introduce all electric vehicles into the FDNY fleet.

## Investment in Fire Equipment



Lauren helped facilitate FDNY's participation in the automotive summer internship program, where New York City high school students get hands-on experience in fleet repair at FDNY and other agency garages. Lauren is also supporting the Vision Zero safety program. Her department is responsible for reviewing all FDNY collisions, red light and speeding violations, and following up on 311 complaints.

Lauren has also played a stabilizing role in the recent transition in FDNY fleet leadership, as discussed by Evan Suchecki, Interim Chief of FDNY Fleet Services. "As the Interim Chief of Fleet Services for FDNY, I relied heavily on Lauren and her administrative staff during the initial phase of my transition. Stepping into such a role is extremely intimidating. However, being surrounded by such a knowledgeable and experienced team allowed me to continue with the bureau's mission. You can only be as successful as those around you, and the FDNY Fleet looks forward to the future and, with the assistance of Lauren and her team, taking the FDNY fleet into the next generation."

Before joining FDNY, Lauren was an Associate Director of Budget and Finance for the [World Trade Center Health Program](#) and Bureau of Health Services. The World Trade Center Health Program provides treatment and health monitoring to first responders and survivors of the terrorist attacks that occurred at the World Trade Center on 9/11. Its services are essential to FDNY and the City, and Lauren is proud of her time there supporting first responders and many others in need.

When it's time to wind down, you can find Lauren in the kitchen baking up a storm. She also enjoys a good adventure and is a bit of a thrill seeker, whether jumping out of a plane or riding on a rollercoaster.

DCAS and FDNY thank Lauren for her support of fleet services and her previous work at the World Trade Center Health Program. This Women's History Month, we also extend our recognition and thanks to all the women in fleet -- at every level -- who help keep the city running.

---



### Hear from Eric

The Adams administration is dedicated to cutting through the noise and delivering information directly to you and all New Yorkers.

Sign up to "Hear From Eric" and get direct messages from City Hall, tailored to your interests and neighborhood, sent directly to your inbox - at [nyc.gov/hearfromeric](https://nyc.gov/hearfromeric)!

---

### Week In Review: March 3 - 9

Mayor Adams announces a \$50 million initiative to support minority-owned developers, highlights clearing the cash assistance and SNAP application backlog in our city, and celebrates Bangladeshi heritage at Gracie Mansion.



---

## Check out past editions of the Fleet Newsletter

[NYC Fleet Newsletter 449, March 1, 2024:](#) DCAS Completes Largest Fast Charging Public Hub at Parks World's Fair Marina

[NYC Fleet Newsletter 448, February 16, 2024:](#) Mayor Adams Signs Executive Order Increasing Safety for City and Contractor Fleets

[NYC Fleet Newsletter 447, February 14, 2024:](#) Fleet Spotlight: Tamika Johnson, Deputy Chief Fleet Management Officer

[NYC Fleet Newsletter 446, January 25, 2024:](#) Fleet Spotlight: Parks Fleet Managers Brian Aucoin and Cynthia Lopez

Check out the [complete archive](#).

---

// Connect with DCAS to learn more about the City of New York's Fleet //



Visit us on the web at [nyc.gov/DCAS](https://nyc.gov/DCAS)