
NYC Fleet's FY18 Work Report, Over 275,000 served

By: Keith T. Kerman

This week, we celebrated Labor Day and this gives us a chance to thank and recognize the combined efforts of the 1,784 staff who work full time in the City's fleet service, repair and administration, and also the hundreds more in fleet dispatch and our Agency Transportation Coordinators (ATCs).

NYC Fleet	
FY18 Service Work	
Repair Orders	275,126
Jobs	716,554
Preventive Maintenance	88,983
Motor Vehicle Inspections	30,827
Parts Replaced	2,973,644

The City's fleet includes over 31,000 on and off-road units and thousands of other equipment and machinery units. It's as complex a fleet operation that exists in the nation with 173 different types of fleet unit of 379 different makes.

The City's supervisor of mechanics, mechanics, machinists, auto service workers, tire maintainers, tow truck operators, parts staff, fleet and contract administrators, and specifications writers administer daily this complex fleet resource which is so critical to emergency service, policing, and public works at each major operating agency.

In FY18 alone, over 275,000 work orders were completed and tracked through our fleet management system, NYC Fleet Focus. These work orders encompassed over 716,000 separate jobs and services. Of these, over 91,000 or 13% were inter-agency shared service jobs as part of fleet consolidation and led by DCAS, NYPD and DSNY and also including DOT and Parks as service providers. Almost 3 million auto parts were installed on fleet units just last fiscal year.

As we all know, vehicles are more complex today than ever, with information and electric battery technology introducing more and more technical challenges. NYC Fleet staff perform their critical daily service and emergency response roles while also working to implement and transition to the greenest and safest fleet in the country.

It's true in fleet as everywhere else that customers rarely thank you when things are working well, but expect instant response when issues occur. And while those expectations won't change, we do want to remind all our fleet operators and customers that repairing vehicles is hard, physical, and complex work. This week, we recognize the enormous amount of skilled, committed, dedicated, and shared effort that takes place in the NYC Fleet program among all our partner agencies and thank the fleet staff citywide.



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