

Louis A. Molina, Commissioner
Keith T. Kerman, Deputy Commissioner
and Chief Fleet Officer

NYC Fleet Newsletter

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DCAS Management Academy Graduates New Class Including Fleet Standouts

By Keith T. Kerman



For more than 20 years, the [NYC Management Academy](#) at DCAS has provided an intensive management training program to help managers at agencies citywide advance their skills, learn best practices, and grow their networks.

Due to the COVID-19 pandemic, the program has not been offered since 2019. DCAS received an overwhelming 181 nominations for the much-anticipated return of the Management Academy in 2024. DCAS Fleet was proud to have two participants selected: Veronica Rodriguez, Supervisor of Crash Claims, and Matthew Aronberg, Director of the Fleet Office of Real-Time Tracking (FORT). Veronica was part of the spring class, and Matthew was part of the fall class. FORT was featured in our July 2024 [newsletter](#), and crash claims were featured in an August [newsletter](#).

On January 28, 2025, Veronica and Matthew joined DCAS and 51 participants from 24 agencies for the graduation event. The full list of agencies and participants can be found [here](#).

Through a series of all-day training courses conducted by DCAS trainers and industry leaders, participants learned many fundamental skills, including effective communication, fostering collaboration across working units, and managing while

maintaining empathy. The training emphasized the importance of being adaptable and innovative when managing teams in this era, as well as the role of diversity and inclusion.



In addition to the in-person and virtual training classes, the Academy also provides participants an opportunity to take a look into the day-to-day operations of two city agencies.

Veronica and her cohort took a tour of the Department of Environmental Protection's (DEP) Owls Head Waste Management Plant. At the plant, they personally saw how wastewater is transported and cleaned to be discharged into receiving waters. This tour included a ride-along on the East River in a DEP sludge boat departing from the Hunts Point Water Treatment Control Plant in the Bronx. These sludge boats will soon be testing renewable diesel fuel in partnership with DCAS Fleet.



Matthew brought his class closer to home with a presentation from the Chief Fleet Officer. The team got a live look at how DCAS manages and tracks 29,000 vehicles for efficiency, safety, rule compliance, and sustainability. DCAS also assists agencies with day-to-day services and citywide emergency operations.

In a speech delivered during the graduation ceremony, Veronica Rodriguez said, "In addition to offering valuable management insights, the Academy provided an invaluable opportunity to build meaningful relationships with outstanding colleagues from diverse professional backgrounds, creating a network of professionals who can support one another in the future."

When asked what his takeaway from the Academy was, Matthew Aronberg said, "The Academy provided me with essential skills for improving leadership effectiveness while also emphasizing the importance of communication, emotional intelligence, and decision-making. It highlighted the value of fostering a collaborative team environment and empowering employees to enhance productivity and job satisfaction. During one of the classes taught by DCAS Commissioner Louis A. Molina, a quote he stated stuck with me during the rest of the program: 'Do I want to be called Commissioner, or do I want to be the

Commissioner?'. Throughout my career, I will continue to value the lessons I learned to improve myself as a manager, improve my team, and the lasting relationships created with my classmates."

DCAS Fleet is no stranger to the Academy. Notable previous alumni include Harris Kaplan, the Executive Director of Fleet Operations, who graduated in 2001, and Jonathan Ells, the former Director of Fleet Sustainability, who graduated in 2008.

Congratulations to Veronica, Matthew, and all the participants from across the city government. We look forward to great things from all of you in the future. Special thanks to the team at DCAS Human Capital that manages the Academy, including Katrina Porter, Deputy Commissioner; Kadian Outar, Assistant Commissioner, Workforce Operations; and Danielle Haughton, Citywide Learning & Development Associate.





matters on
the heart

High blood pressure (hypertension) affects over 48% of American adults, but only 1 in 4 of them have it under control. High blood pressure can lead to heart disease, stroke, kidney failure and other serious health problems. Take action by registering for WorkWell NYC's **8-week hypertension prevention and management program**, Let's Bring the Pressure Down.

[Register](#)

Vision Zero: Building a Safer City



36th Annual Equipment & Vehicle Show

Flushing Meadows Corona Park
(by the Unisphere), Queens, NY



Thursday,
May 15, 2025
9 a.m. - 2 p.m.

Rain Date:
Friday,
May 16, 2025



Accessibility Questions?
Contact DCAS Accessibility at 212-386-0256, or email accessibility@dcas.nyc.gov by May 6, 2025



<https://www.nyc.gov/dcias/agencies/nyc-fleet/upcoming-events.page>



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Week in Review | February 22 - February 28



Our city's history is long, and it's been far from easy at times. We've overcome a lot and built a place that withstands anything and everything. With all of your work, we make it better every single day.

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