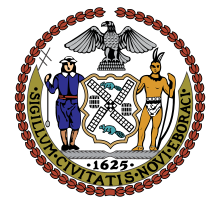


NYC FLEET NEWSLETTER



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FLEET SURVEYS OVER 10,000 DRIVERS

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As part of Vision Zero, Fleet has undertaken the first comprehensive survey of City fleet operators. From September 2014 through June 2016, Fleet surveyed 10,018 drivers representing 42 separate agencies with the largest number of surveys being completed at DSNY followed by DOT, DEP, NYPD and Parks.

The surveys, which continue, address a number of areas including safety, service, acquisitions, sustainability and the quality of our defensive driving class. The surveys are conducted both online and also at the end of each safety class.

Among many benefits, these surveys will help inform our Safe Fleet Transition Plan (SFTP). The SFTP will be a comprehensive set of standards for improving safety in our vehicle specifications citywide. The initial survey format asked drivers to prioritize among a set of safety features. As shown here, backup cameras were the clear priority for City drivers. New versions of the survey will be offering an even wider option of safety devices for drivers to prioritize.

Which type of equipment do you consider the most important to improving safety?

Safety Feature	Respondents	Percent
Backup Camera	6,761	34.8%
Backup Alarm	3,639	18.7%
Navigational System	3,102	16.0%
Driver Alert System	3,068	15.8%
Extra Mirrors	2,821	14.5%
Extra Lights	38	0.2%
Other Cameras	4	0.0%
Total	19,433	100.0%

-Multiple responses were allowed

Among their most important benefits, these surveys offered the chance for operators to provide specific comments on fleet safety and servicing. Nearly 17,000 specific comments were received as part of this first set of surveys. All comments will be provided to agency fleet managers. Vehicle blind spots, vehicle age and replacement were the two items most commented upon generally, though the comments run the gamut. Just a few examples are below:

- “Think the City does a great job checking their vehicles.”
- “We should all be able to use vehicles in fleet share.”
- “Fleet can be improved by maintaining and servicing vehicles more often.”
- “Just a backup camera would help a lot.”
- “We need newer vehicles at my shop location.”
- “Hold employees more accountable for getting red light and speed tickets.”
- “More training, especially new staff.”
- “Increase use of electric vehicles and charging stations.”
- “I will drive more carefully!”

Among other results, the Vision Zero safety course received a 9.1 average score on a scale of 1 to 10 with 10 being the most positive. Fleet acquisitions scored 7.8 and fleet maintenance 7.4. Fifty four (54%) of drivers reported using alternative fuel vehicles, with hybrids being the most commonly used.

The survey can be found online at the Training section on the NYC Fleet website and we will post the Summary Results as well. Thanks to everyone who participated in this survey so far. We look forward to using this feedback to further improve fleet operations and to track our progress.