

Bill de Blasio, Mayor
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Keith T. Kerman, Chief Fleet Officer

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FLEET SERVICING SHOWS CONTINUED PROGRESS

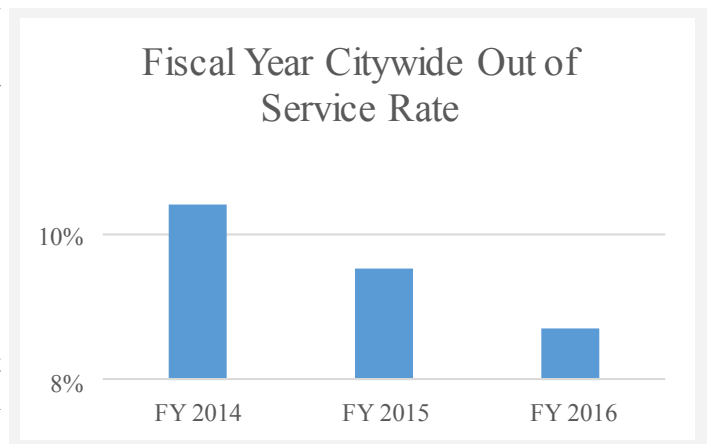
KEITH T. KERMAN

Citywide fleet servicing rates showed continued improvement in FY16. The citywide out of service rate was 8.7%, an improvement from last year's rate of 9.5%. Performance in every month in FY16 exceeded the comparable month in FY15. This was also the best citywide rate since daily tracking and reporting began in mid-2012.

Out of service improved at most of the fleet servicing agencies including NYPD, FDNY, DOT, DEP, DSNY, and DCAS. NYPD had the greatest percentage improvement, going from 6.9% in FY15 to 5.6% in FY16. NYPD also services the largest fleet including 9,500 NYPD units and an additional 1,500 light and medium units from DOT and DEP as part of fleet consolidation. FDNY fleet services had the next largest improvement going from 19.1% to 17.3%.

Increased mechanical staffing and improved parts delivery contributed to the progress, as did increased vehicle replacement which we will report on in a future newsletter. In the last three fiscal years, 378 full time automotive technicians were hired including 250 mechanics, 15 automotive electricians, and 97 automotive service workers.

City operations rely on dependable fleet equipment. Congratulations to all the staff in fleet services citywide and keep it up. We will report on additional fiscal year performance in the next few newsletters.



FLEET SPOTLIGHT: ERIC DORCEAN OF NYPD

AMARA MONDESIR



A leader in fleet servicing, Eric Dorcean of NYPD, is in our fleet spotlight this week. Eric has been NYPD's point person in a recent review of consolidation services for 1,500 DEP and DOT vehicles. This initiative has resulted in revised daily reporting, improved service rates and inter-agency communication, and an effort to reinvent how we schedule inspections.

Eric has been with NYPD since 1993 and is currently Deputy Director of Fleet Services. Eric and his team oversee vehicle purchases, contracts, warranties, and tech services. They help ensure the upkeep of NYPD's fleet of approximately 9,500 units, the largest City agency fleet, in addition to the consolidated fleets mentioned above. NYPD Fleet Services also procures approximately 1,300 vehicles each year for the agency, ranging from patrol cars and SUVs, barrier rack trucks, passenger vans, tow trucks, busses, motorcycles, and scooters.

Eric is always working on initiatives. Recently his team developed new vehicle designs for strategic response and emergency service units. Eric also helped NYPD receive a grant from the ASPCA to procure vehicles for ACIS, the police force's Animal Cruelty Investigation Squad.

Eric began his NYPD career as an auto mechanic. He previously worked at DHL where he was a supervisor for their fleet. Eric is a native of Queens and spends his off-duty time coaching baseball and fishing.