

**Position:** Cloud Services Intern  
**Location:** Brooklyn, NY  
**Term:** Summer 2023 (June 5 – Sept 1)  
**Start:** June 5

**About Us:** The Office of Technology and Innovation (OTI) creates tech-based solutions for a more effective, future-ready New York City. We make services work better across all sectors, from emergency services to benefits screening. We pool combined expertise from across the city to get stuff done for all New Yorkers. Through our OTI Technology Empowering Careers Internships, students will have the opportunity to make an impact and get hands-on experience to grow their careers.

The Infrastructure Management Division is responsible for a broad range of modernized and resilient technology services, which support all mayoral agencies as well as other City government entities. We are responsible for the CityNet optical backbone and core IP network services, which span all five boroughs and across over 75 remote locations. We oversee secure, robust data centers with modern, scalable storage, and resilient data protection. We also manage and support citywide circuit provisioning, firewall network threat prevention, identity and access management, mainframe systems, cloud services, citywide unified communications, collaboration, and contact center services, as well as 311 telephony services.

**Your Role:** The Cloud Services Intern will support the Cloud Services Team by:

- Process improvement
- Network drawing
- Assist with updating cloud documentation
- Assist with building a wiki site for Cloud Services users
- Assist with creating an inventory of users and their associated services
- Additional duties as assigned

**Your Benefits:**

- Earn \$17 to \$24 per hour while supporting the City of New York's revival (hourly rate is dependent on level in school and job role)

**Your Schedule:**

- 35 Hours Per Week, 9-5 PM, M-F
- 13 Week Internship

**About You:**

- Majors: Computer Science and Data Science
- Undergraduate
- Some Cloud knowledge



- Proficient at MS Excel
- Azure and AWS cloud proficient
- Familiarity with Work, Wiki, Sharepoint, powershell, Linux and windows
- Enthusiastic team player
- Problem-solving and collaboration skills

**To Apply:**

- Email your resume to [Internships@OTI.nyc.gov](mailto:Internships@OTI.nyc.gov) with the subject line “Summer Internship – Cloud Services Intern”
- Application period closes on March 30th