

Please follow these steps below to get access to Absolve's portal. Let me know if you were able to login to the portal.

Step 1: Click on this link: https://absolve-portal.force.com/eep/cveep__Activate

Step 2: Type in your email address within the line called "Email" and click the "Activate" button



Step 3: You will receive a 2nd email within 10 minutes. This email confirms the email address entered is active. This email has a link that will take you to a spot where you can set a password. Passwords are subject to complexity rules (minimum of 8 characters and have to include 3 of 4 character types (upper, lower, numeric, special). This is the page you will see.

A screenshot of the "Change Password" page. The page has a dark blue header with the text "Change Password". Below the header, there are two text input fields: "New Password" and "Verify New Password". At the bottom of the form is a blue button labeled "Change Password".

Once you set your password, you can login at <https://login.salesforce.com>. Passwords change every 90 days and you will be asked to change your password on the next login on or after 90 days.

*If you are not receiving the emails from developer@claimvantage.com you will need to contact your IT department/individual or Spam service provider and ask them to white-list (add to safe sender list) developer@claimvantage.com as sometimes a company's email filters holds this email up as they think it is a phishing attach so you may not see it in your SPAM/JUNK folder at all.