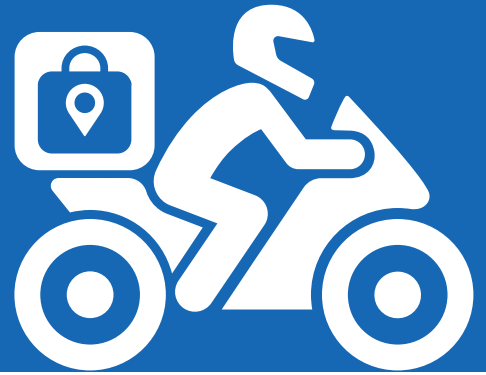


# Notice of Rights for NYC Delivery Workers



**This notice applies to you if you work for a delivery service that is not a “third-party grocery delivery service” or “third-party food delivery service.”** This includes any business that offers delivery services to another business; for example, Amazon Flex and Gopuff.



## Pay

- The delivery service must pay you all earnings at least once a week, offer a no-fee option to receive payment, and give you a detailed pay statement.
- The delivery service must tell you how much the customer tipped for each delivery and your total pay and tips for the previous day. *Exceptions apply. Contact DCWP.*



## Routes

- The delivery service must tell you route details before you accept a delivery. Details must include pickup address, estimated time and distance, tip, and pay.



## Access

- If you perform food deliveries, the delivery service must give you a free insulated food delivery bag after **6 food deliveries**.
- You have a right to use a business’s bathroom when you pick up orders.

## No Retaliation

It is illegal to penalize workers for exercising their rights. Contact DCWP immediately about suspected retaliation. DCWP will never ask about your immigration status.

## File a Complaint

If your rights are violated, you may be owed money. To report a violation, file a complaint with the Department of Consumer and Worker Protection (DCWP).

- Visit [nyc.gov/DeliveryApps](https://nyc.gov/DeliveryApps)
- Call **311** (212-NEW-YORK outside NYC) and ask for “Delivery Worker”

DCWP will not share your identity without your prior consent.

