

CITY OF NEW YORK
DEPARTMENT OF CONSUMER AND WORKER PROTECTION

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**New York City Department of Consumer and
Worker Protection,**

-against-

DoorDash, Inc.,

Petitioner,

Respondent.
-----X

CONSENT ORDER

Record Nos. 2023-02225-ENF
2024-03002-ENF
9458-2026-ADJC

1. The New York City Department of Consumer and Worker Protection has investigated Respondent DoorDash Inc.'s compliance with the Delivery Worker Laws (as defined below). This Consent Order sets forth the agreement between DCWP and Respondent ("DoorDash") to resolve these matters.
2. Definitions:
 - a. The "Class" means each Contracted Delivery Worker identified in Confidential Exhibit A.
 - b. "DCWP" means the New York City Department of Consumer and Worker Protection.
 - c. "Distribution List" means a machine-readable spreadsheet that DoorDash and DCWP will compile from records in their possession, containing the following information for each Eligible Worker: worker name, DoorDash-issued unique identifier, Settlement Payment amount, last known address, last known telephone number, and last-known email address.
 - d. "Eligible Worker" means each member of the Class who is entitled to a Settlement Payment amount as specified in Exhibit A.
 - e. "Contracted Delivery Worker" is as defined in Section 20-1501 of the Delivery Worker Laws as of the Execution Date.
 - f. "Delivery Worker Laws" means Chapter 15 of Title 20 of the New York City Administrative Code and the Delivery Worker Rules.
 - g. "Delivery Worker Rules" means Subchapter H of Title 6, Chapter 7 of the Rules of the City of New York.
 - h. "Machine-readable" means data in a format that can be automatically processed by a computer without human intervention.
 - i. "Monitoring Period" means the period from September 18, 2026 to August 30, 2029.
 - j. "Parties" means DoorDash and DCWP.
 - k. "Relevant Period" means the time period between April 22, 2022 and November 29, 2026.

- l. “Respondent” or “DoorDash” means DoorDash, Inc. (EIN: 46-2852392), together with its subsidiaries, affiliates, successors, assigns, and each of their respective officers, directors, employees, agents, and representatives.
 - m. “Settlement Administrator” means Simpluris, which has been retained by DoorDash to carry out the Settlement Administrator duties described in this Consent Order and in the affirmation attached as Exhibit F.
 - n. “Settlement Fund” means the account established by the Settlement Administrator into which the monetary relief to be distributed to Eligible Workers will be deposited. The Settlement Fund will be controlled by the Settlement Administrator subject to the terms of this Agreement. Interest, if any, earned on any monies in the Settlement Fund will become part of the Settlement Fund.
 - o. “Settlement Payment” means the amount of money to be paid to an Eligible Worker from the Settlement Fund.
 - p. “Settlement Check” means the check issued to each Eligible Worker for their Settlement Payment.
 - q. “Settlement Deposit” means the funds deposited into an Eligible Worker’s designated account for their Settlement Payment.
 - r. “Settlement Notice” means a template letter in a form to be provided by DCWP and approved by DoorDash prior to the Execution Date, with fields that may be filled in to identify the Eligible Worker and the Settlement Payment.
3. As a result of its investigation, without any judicial determination, DCWP determined that there is sufficient evidence to support the following charges and findings for the Relevant Period, and that Eligible Workers identified in Exhibit A are entitled to compensation for some or all of the following:
- a. **Charge:** Violation of Delivery Worker Law § 20-1523: Failure to pay all compensation to Contracted Delivery Workers.
Finding: In the Relevant Period, DoorDash failed to pay certain members of the Class for all work performed.
 - b. **Charge:** Violation of Delivery Worker Law § 20-1523: Failure to pay all compensation to Contracted Delivery Workers within seven calendar days after the end of the week in which the work was performed or to provide a fee-free way for Contracted Delivery Workers to receive payments on time.
Finding: In the Relevant Period, DoorDash failed to pay certain members of the Class on time for work performed, and certain members of the Class had to pay fees to obtain timely payment in this period.
 - c. **Charge:** Violation of Delivery Worker Law § 20-1522: Failure to pay the minimum pay rate.
Finding: DoorDash failed to pay the minimum pay rate set forth in 6 R.C.N.Y. 7-810 (“Minimum Pay Rule”) to certain members of the Class in pay periods from December 4,

2023 to June 28, 2026, and anticipates it may do so as to certain members of the Class through November 29, 2026. This occurred due to the practices set forth in Paragraph 3(a) and 3(b) and because DoorDash excluded certain categories of trip time and on-call time from its calculation of compensable time. Trip time that DoorDash unlawfully excluded from its calculations includes certain non-NYC segments of trips, DashLink trips, and time Contracted Delivery Workers spent on cancelled trips. On-call time DoorDash unlawfully excluded from its calculations includes certain: time outside of NYC when a Contracted Delivery Worker was on-call for NYC trips, time when a Contracted Delivery Worker started their shift outside of NYC but moved into NYC during their shift, time when a Contracted Delivery Worker was on-call at the beginning and end of shifts, time when a Contracted Delivery Worker was on-call during parcel deliveries (DashLink and the return-a-package service), and time when a Contracted Delivery Worker was on-call during shifts with no trip time.

4. DoorDash and DCWP enter into this Consent Order to avoid further litigation and to resolve this matter without a hearing. The undersigned signatory of DoorDash represents that she is duly authorized to enter into this Consent Order with DCWP on behalf of DoorDash.
5. The acceptance of this Consent Order by DCWP shall not be deemed approval by DCWP of any of DoorDash's business practices, and DoorDash shall make no representations to the contrary.
6. Unless otherwise indicated, the terms of this Consent Order are effective when the Consent Order is signed by both DoorDash and DCWP (the "Execution Date").

RELEASE OF CLAIMS

7. This Consent Order shall serve as final settlement of DCWP's investigation, civil penalties owed to the City of New York, and monetary relief owed to Contracted Delivery Workers arising from DCWP's charges as set forth in Paragraph 3 for the duration of the Relevant Period. DCWP shall not seek civil penalties or worker relief in connection with the Laws listed in Paragraph 3 for the Relevant Period before an administrative tribunal or any other court or forum, except as may be necessary to enforce the terms of this Consent Order.
8. An Eligible Worker's acceptance (including acceptance by any person or organization acting on his or her behalf) of a payment under this Consent Order shall serve as final settlement and release of any private cause of action under the sections of the Laws listed in Paragraph 3.
9. Following the Execution Date, DCWP will not initiate an investigation, either on its own initiative or as a result of a complaint, into DoorDash's compliance with the Laws listed in Paragraph 3 during the Relevant Period.

COMPLIANCE TERMS

10. Within thirty (30) days of the Execution Date, DoorDash shall deploy software updates to prevent it from making a trip offer to a Contracted Delivery Worker for a delivery in New York City unless that Contracted Delivery Worker's time is being recorded as compensable on-call time or trip time. By December 31, 2026, DoorDash shall also deploy software updates to provide additional data and information sharing to Contracted Delivery Workers, in both human-readable and machine-readable formats. The software updates to implement these changes are detailed in Exhibit B.
11. Within thirty (30) days of the Execution Date, DoorDash shall deploy a software update to ensure that when multiple deliveries are offered to a Contracted Delivery Worker as a single, non-severable offer, all deliveries in such offer are treated as a single trip subject to the Minimum Pay Rule in its entirety, provided the trip includes at least one pickup or drop-off location in New York City.
12. Within thirty (30) days of the Execution Date, to address an underlying cause of non-payments or late payments, DoorDash shall implement a test-payment verification process (e.g., a "penny drop") that confirms a Contracted Delivery Worker's bank account linkage is functioning before the Contracted Delivery Worker performs deliveries. This verification will run when a Contracted Delivery Worker first adds a payment method during onboarding and again if the Contracted Delivery Worker subsequently changes their bank account information.
13. DoorDash represents that it has adopted the Internal Compliance Control Framework set forth in Exhibit C to support compliance with the Delivery Worker Laws and mitigate the risk that software or system changes could inadvertently affect compliance with delivery distance and route requirements, minimum pay standards, timely payment requirements, offer disclosures, and other requirements. The Compliance Officer is responsible for monitoring DoorDash's adherence to the Internal Compliance Control Framework. Within thirty (30) days of the Execution Date, DoorDash shall preserve records sufficient to demonstrate adherence to the Internal Compliance Control Framework as set forth in Exhibit D. DoorDash may revise and improve upon the internal controls set forth in Exhibit C, provided the Compliance Officer details all material changes in an annual sworn statement. For the avoidance of doubt, modifications made in good faith to improve compliance or to reflect changes in technology, business processes, or applicable law shall not constitute a breach of this Consent Order.
14. Within thirty (30) days of the Execution Date, DoorDash shall establish an alternative, fee-free pathway for a Contracted Delivery Worker to receive an earnings payout that does not rely on electronic transfer. In each instance where DoorDash is unable to effectuate a payment to a worker by electronic transfer, DoorDash or a vendor acting at DoorDash's direction shall issue a check to such Contracted Delivery Worker within eleven (11) calendar days of the failed

electronic payment attempt. DoorDash shall provide such Contracted Delivery Worker clear instructions about how to update the worker's address within three (3) days of the failed electronic payment attempt. DoorDash shall send the check via traceable mail to the updated address the Contracted Delivery Worker provides or, if no updated address is provided, to the Contracted Delivery Worker's last known address. DCWP will consider a check issued pursuant to this Paragraph as paid timely pursuant to the Delivery Worker Laws.

15. For each pay period covered by the Monitoring Period, DoorDash shall submit to DCWP audit files compliant with the data schema and file format set forth in Exhibit E on a monthly basis. The first such submission shall cover the pay periods spanning June 29, 2026 through October 18, 2026 and must be submitted to DCWP by November 1, 2026. For all subsequent pay periods in the Monitoring Period, the submission is due to DCWP no later than 15 days after the close of the last pay period of the month. In each submission, DoorDash must include a copy of the reporting code it executed to produce all audit files submitted. DoorDash may submit updates or corrections to records from earlier submissions, provided the parties agree on specifications for how such updates or corrections shall be prepared and transmitted. Submission of corrected records pursuant to this Paragraph shall not be considered a breach of this Consent Order nor a violation of the Delivery Worker Laws, absent evidence of a violation of a Contracted Delivery Worker's rights under the Delivery Worker Laws. DoorDash may propose reasonable revisions to Exhibit E after the Execution Date to address reporting problems that arise after the Execution Date, which DCWP may accept or reject. For the avoidance of doubt, with respect to any statutory reporting obligations required by law or rule, DCWP agrees that DoorDash, Inc. and DashLink, Inc. may continue to submit two separate reports to satisfy such obligations, provided each entity pays Contracted Delivery Workers in compliance with the Minimum Pay Rule or any subsequent minimum pay rule that DCWP may promulgate pursuant to Local Law 123 of 2025.
16. DoorDash's platform, independent contractor agreements, or other agreements with Contracted Delivery Workers shall not prevent Contracted Delivery Workers from utilizing software to capture any information presented to a worker on DoorDash's worker-facing app interface, including but not limited to the worker's own trip, pay, and other personal data, provided that nothing in this Paragraph shall prohibit DoorDash from implementing reasonable security measures to protect the integrity of its platform, user data, and proprietary information, so long as such measures do not have the purpose or effect of preventing a Contracted Delivery Worker from using software to capture such information. DoorDash shall not take adverse action against any Contracted Delivery Worker for utilizing software to capture information presented to a Contracted Delivery Worker on DoorDash's worker-facing app interface.
17. Upon written request by email from DCWP, consistent with the statutory deadlines set forth in the Delivery Worker Laws, in response to a compliance investigation DoorDash shall make available to DCWP data or records in its custody or control that are reasonably related to

verifying compliance with the provisions of this Consent Order and/or compliance with the Delivery Worker Laws, which may include but is not limited to the information DoorDash maintains pursuant to Exhibit D. DoorDash may designate materials produced pursuant to this Paragraph as confidential or proprietary pursuant to the terms of a confidentiality agreement between the parties covering the Monitoring Period.

COMPLIANCE OFFICER AND DASHER SUPPORT LEAD

18. DoorDash shall appoint a Compliance Officer and a Dasher Support Lead, who may be the same or different individuals. The Compliance Officer shall be responsible for overseeing DoorDash's compliance with the terms of this Consent Order, the Delivery Worker Laws, and the Delivery Worker Rules, including monitoring adherence to the Internal Compliance Control Framework. The Dasher Support Lead shall be responsible for addressing Contracted Delivery Workers' questions and concerns regarding the foregoing matters and for escalating potential compliance issues to the Compliance Officer and/or persons reporting to the Compliance Officer.
19. Upon becoming aware of an instance of material noncompliance, the Compliance Officer and/or persons reporting to the Compliance Officer must take, and must have the authority to take, corrective action including but not limited to changes to DoorDash's policies, procedures, and practices to bring Respondent into compliance. DoorDash shall notify DCWP within 14 calendar days of any change in the designated Compliance Officer or Dasher Support Lead. The Compliance Officer must be a senior corporate manager or a senior officer. DoorDash has identified to DCWP the name, title, and email address of the Compliance Officer.
20. The Compliance Officer, or person(s) who report to the Compliance Officer, shall be responsible for conducting or overseeing investigation of all alleged instances of noncompliance with the Delivery Worker Laws and Rules. The Dasher Support Lead shall promptly escalate to the Compliance Officer any Contracted Delivery Worker complaint or inquiry that results in a finding of material noncompliance with the Delivery Worker Laws and Rules. The Compliance Officer shall keep written records documenting each finding of material noncompliance, the steps taken to investigate it, and the resolution.
21. Within thirty (30) calendar days of the Execution Date, DoorDash shall include in its worker-facing help center or support portal a prominently displayed section informing Contracted Delivery Workers of their rights under the Delivery Worker Laws and Rules and providing contact information for the Dasher Support Lead. The section shall state the following: "Our Dasher Support Team is available at [REDACTED] to answer questions regarding minimum pay, timely payment of earnings, and DoorDash's compliance with the NYC Contracted Worker Delivery Laws and Rules. You may also contact the NYC Department of Consumer and Worker Protection by calling 311 if you have questions or if you

would like to file a complaint.” DoorDash shall provide notice of this resource electronically to each Contracted Delivery Worker within five (5) calendar days of such Contracted Delivery Worker’s activation of a DoorDash account. Such notice shall be in English and the preferred language of the Contracted Delivery Worker.

22. One year after the Execution Date of this Consent Order, and each year thereafter through the Monitoring Period, the Compliance Officer shall provide DCWP the Annual Report set forth in Exhibit D, and a sworn statement that:
- a. The Annual Report set forth in Exhibit D is true and accurate;
 - b. DoorDash has established, implemented, and maintained the requirements of this Consent Order;
 - c. DoorDash is not aware of any material noncompliance that has not been (i) corrected or (ii) disclosed to DCWP.

The Annual Report must be based on the personal knowledge of the Compliance Officer or subject matter experts upon whom the Compliance Officer reasonably relies in making the certification.

NOTICES

23. Unless otherwise directed by a DCWP representative in writing, the Compliance Officer shall submit all annual certifications and other notices and documents required pursuant to this Consent Order to DCWP via email to DCWP at [REDACTED]. The subject line must reference the ENF and ADJC numbers in the caption of this Consent Order.

PAYMENT OF WORKER RELIEF AND CIVIL PENALTIES

24. DoorDash shall pay a total amount of \$131,521,414.52, plus an additional amount to be calculated for the Extended Calculation Period pursuant to Paragraphs 30-34, which shall be allocated as set forth in the following Paragraphs.
25. Within thirty (30) days of the Execution Date, DoorDash shall pay a civil penalty in the amount of \$11,271,686.42 by ACH transfer, using payment instructions to be provided by DCWP. DCWP shall provide payment instructions within seven (7) days of the Execution Date. Upon making the payment, DoorDash shall send proof of payment to DCWP in an email including the ADJC number set forth in the caption of this Consent Order.
26. Within thirty (30) days of the Execution Date, DoorDash shall pay the sum of \$4,300,000.00 to the New York Community Trust, which shall administer and distribute the funds to support one or more not-for-profit organizations in furtherance of efforts related to compliance with the Delivery Worker Laws. The payment described in this Paragraph shall be made by ACH transfer, using payment instructions to be provided by DCWP. DCWP shall provide payment instructions within seven (7) days of the Execution Date. Upon making the payment, DoorDash

shall send proof of payment to DCWP in an email including the ADJC number set forth in the caption of this Consent Order.

27. Within thirty (30) days of the Execution Date, DoorDash shall pay a settlement administrator fee in the amount of \$468,268.00 by ACH transfer, using payment instructions to be provided by the Settlement Administrator, and email proof of payment to the Settlement Administrator at the email address in Exhibit F and to DCWP. If DoorDash fails to submit proof of payment to DCWP, then DCWP will make one attempt to notify DoorDash by email to [REDACTED]. If DoorDash does not submit such proof within seven (7) days of the notice, DoorDash will be deemed to have failed to make the payment(s) required by this Paragraph.
28. Within thirty (30) days of the Execution Date, DoorDash shall pay \$115,481,460.10 by ACH transfer into a Settlement Fund, using payment instructions to be provided by the Settlement Administrator, and email proof of payment to the Settlement Administrator at the email address in Exhibit F and to DCWP. If DoorDash fails to submit proof of payment to DCWP, then DCWP will make one attempt to notify DoorDash by email to [REDACTED]. If DoorDash does not submit such proof within seven (7) days of the notice, DoorDash will be deemed to have failed to make the payment(s) required by this Paragraph.
29. The Settlement Administrator will begin the process of distributing Settlement Payments to Eligible Workers no later than 15 days after receipt of the full amount set forth in Paragraphs 27 and 28.

ADDITIONAL PAYMENT OF WORKER RELIEF AND CIVIL PENALTIES

30. There shall be a second distribution of payments to certain Contracted Delivery Workers for the period from June 29, 2026, through November 29, 2026 (the “Extended Calculation Period”). Within thirty (30) days following November 29, 2026, DoorDash shall identify additional payments, if any, owed to Contracted Delivery Workers for NYC trip time and on-call time performed during the Extended Calculation Period, using the SQL script the parties exchanged on September 18, 2026 (the “Second Settlement Payments”). DoorDash shall submit the source data and SQL script or other reporting code it used and the results of such calculation to DCWP for review and approval.
31. DCWP shall have thirty (30) days from receipt of such calculation to accept, reject, or request modifications to the calculation; provided, however, that the sole basis upon which DCWP may reject or request modifications to the calculation is that the calculation is inconsistent with the requirements of Paragraph 30 or was based on data that was inaccurate or incomplete. If

DCWP does not respond within such thirty (30) day period, DoorDash's identification shall be deemed to be the accepted violations and associated payments.

32. The civil penalty that DoorDash shall pay to DCWP for the Extended Calculation Period shall be calculated at 13.79% of the sum total of the Second Settlement Payments.
33. Within thirty (30) days of agreement by the Parties as to the amount, DoorDash shall pay the Second Settlement Payments into the Settlement Fund, plus an additional amount to be agreed upon between DoorDash and Simpluris for the cost of administration of Second Settlement Payments, and shall provide the Settlement Administrator a machine-readable spreadsheet compiled from records in DoorDash's possession, containing the following information for each Contracted Delivery Worker entitled to a Second Settlement Payment for the Extended Calculation Period: (a) Eligible Worker name, (b) DoorDash-issued unique identifier, (c) Second Settlement Payment amount, (d) last known address, (e) last known telephone number, and (f) last known email address (the "Second Distribution List"). Upon making the Second Settlement Payments into the Settlement Fund, DoorDash shall send proof of payment to DCWP in an email including the ADJC number set forth in the caption of this Consent Order.
34. Upon receipt of the Second Distribution List, the Settlement Administrator shall distribute the Second Settlement Payments to Eligible Workers in accordance with the Settlement Administration procedures set forth in this Consent Order.

SETTLEMENT ADMINISTRATION

35. An agent of the Settlement Administrator with authority to contract on its behalf shall execute the Affirmation of Settlement Administrator attached as Exhibit F. Such executed affirmation, and its terms, are incorporated into this Consent Order.
36. DCWP and DoorDash shall jointly compile the Distribution List, using all relevant records in DoorDash's possession. The Settlement Payments on the Distribution List shall match the amounts corresponding to each Eligible Worker referenced in Exhibit A. Within five (5) calendar days of the Execution Date, DoorDash shall send the Distribution List to the Settlement Administrator via a secure file transfer service.
37. The Settlement Administrator will make payments to Eligible Workers from the Settlement Fund in the amounts set forth on the Distribution List and shall use its best efforts to ensure that each Eligible Worker on the Distribution List receives a Settlement Payment. Settlement Payments are not and shall not be considered wages, and no amounts shall be withheld for tax purposes or any other purpose.
38. The Settlement Administrator shall produce a customized Settlement Notice for each Eligible Worker, specifying the adjudication number, the Eligible Worker's name, and the amount of

the Settlement Payment. The Settlement Notice shall inform the Eligible Worker that acceptance of the Settlement Payment constitutes acceptance of the settlement terms set forth in this Consent Order, including a release and waiver of all claims arising from the matters covered by this Consent Order for the Relevant Period. The Settlement Administrator shall use a Settlement Notice template provided by DCWP after being approved by DoorDash and shall fill in the necessary information as instructed in the template.

39. Within thirty (30) days of receipt of the Distribution List, the Settlement Administrator shall establish and maintain a secure settlement website (the “Settlement Website”). The Settlement Website address shall be www.NYCDoorDashSettlement.com, or another substantially similar website address agreed to by the Parties. The text of the website shall be drafted by the Settlement Administrator and the Parties with plain-language information about the terms of this Consent Order, an email address for workers to contact the Settlement Administrator, a phone number for workers to reach live agents during business hours with questions, and other information the Settlement Administrator recommends. The Settlement Website shall enable Eligible Workers to select a method of electronic payment for their Settlement Payment, including but not limited to direct deposit, Venmo, Zelle, or other electronic transfer methods offered by the Settlement Administrator. Versions of the website shall be available in English, Spanish, Chinese, French, Urdu, and Bangla. The Settlement Administrator shall receive and appropriately respond to Eligible Workers’ inquiries by phone and email.
40. Within thirty (30) days of receipt of the Distribution List, the Settlement Administrator shall transmit the Settlement Notice to each Eligible Worker by email (or by mail if no email address appears on the Distribution List) informing the Eligible Worker of the Settlement Website, the amount of the Settlement Payment, the option to affirmatively opt-out of receiving the Settlement Payment, instructions for selecting a method of electronic payment, and a deadline of ninety (90) days from the date the Settlement Notice is transmitted to select a payment method (the “Election Period”). An Eligible Worker’s selection of an electronic payment method and receipt of the Settlement Payment through the Settlement Website shall constitute acceptance of the Settlement Payment and the settlement terms, including the release and waiver set forth in the Settlement Notice. DCWP may establish a website (nyc.gov/doordash) to inform the public of this agreement and refer members of the public to the Settlement Website.
41. For any Eligible Worker who selects a method of electronic payment through the Settlement Website within the Election Period, the Settlement Administrator shall issue the Settlement Payment via the selected method. The Settlement Administrator shall ensure that the name of the Eligible Worker and the payment details correspond and will be held liable for any payments made in error. The Settlement Administrator may issue Settlement Payments in batches in the Election Period, with the first batch of payments issued no later than thirty (30) days after the first day of the Election Period, and in subsequent batches every thirty (30) days

thereafter. The Settlement Administrator shall send weekly reports to DCWP and DoorDash of payments issued.

42. For any Eligible Worker who does not select a method of electronic payment through the Settlement Website within the Election Period, the Settlement Administrator shall mail a Settlement Check, accompanied by a paper version of the Settlement Notice, to such Eligible Worker's last known address as set forth on the Distribution List. An Eligible Worker's act of cashing a Settlement Check shall constitute acceptance of the Settlement Payment and the settlement terms, including the release and waiver set forth in the Settlement Notice.
43. The Settlement Administrator shall track all Settlement Payments to monitor payment status and verify whether an Eligible Worker has received his or her funds.
44. The Settlement Administrator shall handle failed payments as follows:
 - a. If an electronic payment through the Settlement Website is unsuccessful, the Settlement Administrator shall mail a Settlement Notice to the Eligible Worker with a Settlement Check.
 - b. A Settlement Check must be cashed within ninety (90) days following the mailing of such Settlement Check. The Settlement Administrator shall void any Settlement Check not cashed within the ninety (90) day period and shall promptly issue the bank with a "stop payment."
 - c. The Settlement Administrator shall take all reasonable steps to obtain the correct address or bank deposit information of any Eligible Worker for whom a mailing is returned as undeliverable or who fails to cash a Settlement Check, including one skip trace, one phone call and one email, provided such contact information appears on the Distribution List. The Settlement Administrator shall attempt a re-mailing of a Settlement Check if a more recent address is obtained or shall attempt a Settlement Deposit for any Eligible Worker who provides bank routing and account information. The 90-day time period described in the prior paragraph shall apply to these remailings.
45. The Settlement Administrator's work issuing Settlement Payments to Eligible Workers on the Consent Order shall be deemed complete when the final 90-day time period for Eligible Workers to cash Settlement Checks that the Settlement Administrator sent to updated addresses has expired, and the Settlement Administrator has completed all of the above-described steps, including issuing unclaimed funds to current or former DoorDash Contracted Delivery Workers as directed to do so by DCWP.
46. Within 360 days from the Execution Date, the Settlement Administrator will remit a check for the sum total of any Settlement Payments that are not received by Eligible Workers, and a

second check for the difference between \$468,268.00 and its total fee, to DCWP. Both such checks shall be drawn from the Settlement Fund and made payable to New York City Department of Consumer and Worker Protection and delivered to the New York City Department of Consumer and Worker Protection, c/o OLPS – Compliance Monitoring, 42 Broadway – 8th Floor, New York, NY 10004. The checks shall reference the adjudication (ADJC) number set forth in the caption of this Consent Order. On the same day, the Settlement Administrator will email a report in a machine-readable spreadsheet format to [REDACTED] containing the following information for each Eligible Worker:

- a. Adjudication Number
- b. Eligible Worker name
- c. Last-known mailing address
- d. Settlement Payment,
- e. Date of receipt (for Settlement Payments received by the Eligible Worker),
- f. Method of receipt (for Settlement Payments received by the Eligible Worker), and
- g. Attempts to contact Eligible Worker (for Settlement Payments not received by the Eligible Worker).

47. DCWP shall place funds from any payment received pursuant to the preceding Paragraph in a restitution fund. Any Eligible Worker who did not receive a Settlement Payment for any reason may request a payment from the restitution fund, without time limitation. After a period of two (2) years following the Execution Date, DCWP otherwise may allocate money in the restitution fund pursuant to procedures set forth in law or rule.
48. The Settlement Administrator will maintain adequate records of its activities, including the Distribution List and date of receipt from DoorDash, the dates of attempted Settlement Deposits, the emailing or mailing of Settlement Notices and Settlement Checks, returned mail and other communications and attempted, written or electronic communications with Eligible Workers, and copies of Settlement Checks signed by the Eligible Workers, and will provide such records to DCWP upon request.
49. The Settlement Administrator will receive and respond to inquiries of Eligible Workers.
50. The Settlement Administrator will timely respond to communications from DCWP and DoorDash, and undertake such other tasks as mutually agreed by the Parties.

SUBMITTING DOCUMENTS TO DCWP

51. Wherever this Consent Order provides that DoorDash must submit information to DCWP, DoorDash shall submit such information via email unless another manner is specified in this Consent Order.

By email: [REDACTED]

The subject line of the email must contain the case numbers (both the ADJC and ENF numbers) that appear in the caption of this Consent Order.

By mail, if specified:

New York City Department of Consumer and Worker Protection
Attn: OLPS – Compliance Monitoring
42 Broadway, 8th Floor
New York, NY 10004

52. Where mailing is specified, the mailings must be made by trackable mail (e.g., DHL, FedEx, UPS, or USPS certified mail, return receipt requested). Upon mailing, the tracking number must be emailed to DCWP.

MISCELLANEOUS

53. Prior to initiating any enforcement action for an alleged breach of this Consent Order, DCWP shall provide the Compliance Officer with written notice identifying the specific provision(s) allegedly breached and the factual basis for the alleged breach. DoorDash shall have thirty (30) calendar days from receipt of such notice to cure the alleged breach (the “Cure Period”). If DoorDash cures the alleged breach within the Cure Period, DCWP shall not initiate an enforcement action with respect to such breach. If DoorDash fails to cure the alleged breach within the Cure Period, DCWP may pursue enforcement, and upon a finding by an Administrative Law Judge or a court of competent jurisdiction that DoorDash breached any term of this Consent Order, DoorDash shall be subject to a fine of up to \$500 for each material breach, in addition to any applicable relief, fines, and/or penalties prescribed by the New York City Charter and the Delivery Worker Laws.
54. This Consent Order may be executed in one or more counterparts, each of which shall be deemed to be an original and all of which, when taken together, shall be deemed to be one and the same document. A signed copy of this Consent Order transmitted by facsimile, email or other means of electronic transmission shall be deemed to have the same legal effect as delivery of an original executed copy of this Consent Order for all purposes.
55. Nothing in this Consent Order shall be construed to limit DoorDash’s responsibilities pursuant to the Delivery Worker Laws or the Delivery Worker Rules with respect to conduct occurring after the Relevant Period that is not otherwise addressed by the terms of this Consent Order.

THIS CONSTITUTES AN ORDER OF DCWP.

Agreed to by Respondent DoorDash, Inc. by:

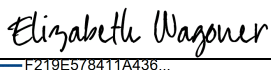
Accepted for DCWP by:

Signature

Date

Tia Sherringham
General Counsel, DoorDash, Inc.

DocuSigned by:


F219E578411A436...

9/18/2026

Signature

Date

Elizabeth Wagoner
Deputy Commissioner, Office of Labor
Policy & Standards

Exhibit A [Confidential Class List]

Exhibit B [Software Updates]

Exhibit C [Internal Compliance Control Framework]

Exhibit D [Data Preservation and Reporting on Internal Compliance Control Framework]

Exhibit E [Audit Files Compliant with the Data Schema and File Format Set]

Exhibit F [Affirmation of Settlement Administrator]

Exhibit A

Slipsheet

Exhibit B

Exhibit B | Additional Disclosures to Contracted Delivery Workers

Required Disclosures

DoorDash must make the following disclosures available to Contracted Delivery Workers:

- Real-Time Work Status Indicator
- Earnings and Activity Records
- Dasher ID

Real-Time Work Status Indicator

While a Contracted Delivery Worker is on a shift, DoorDash must make available to the Contracted Delivery Worker, in real time, a persistent visual indicator of whether the shift is an “NYC Shift”. For each offer transmitted, DoorDash must provide a visual indicator of whether the offer is a “NYC Offer”.

NYC Shift: The term “NYC Shift” means a shift where a Contracted Delivery Worker is eligible to receive an offer with at least one pick-up or drop-off location with geocoordinates in the boundaries of New York City.

NYC Offer: The term “NYC Offer” means an offer which contains at least one pick-up or drop-off location with geocoordinates in the boundaries of New York City.

DoorDash may use different terminology in the disclosures to Contracted Delivery Workers, as long as the terms accurately capture when he/she is eligible to receive an NYC Offer and whether an offer consists of at least one pick-up or drop-off with an NYC address.

This real-time indication for Contracted Delivery Workers must:

1. Be updated promptly as the Contracted Delivery Worker’s status changes (e.g., when the worker’s eligibility for NYC dispatch changes). This means that the status indicator will either include or omit “NYC Dash.”
2. Be presented in a manner that is persistently available to the worker throughout the shift.
3. Be accompanied by a plain-language explanation of definitions of each type of time status shown to the worker. The explanation may be accessed via hyperlink, pop-out, or clickable info-icon.

Earnings and Activity Records

DoorDash will make the following information about an individual Contracted Delivery Worker and their trips, earnings, time on the platform, and preferences available to the Contracted Delivery Worker for viewing within a downloadable weekly pay summary covering an entire pay period:

1. **Dasher ID:** DoorDash must include the Dasher ID (i.e., unique internal identifier for Contracted Delivery Worker used by DoorDash throughout its systems) in a prominent location in the weekly pay summary.
2. **Total Earnings:**
 - a. The total amount the Contracted Delivery Worker earned for that pay period, along with subtotals by earnings category (e.g., delivery pay, bonuses, adjustments, gratuities, and reimbursements, etc.).
 - b. Information that distinguishes which earnings are countable towards compliance with the NYC minimum pay rule and which earnings are not.
3. **Minimum Pay Compliance:**
 - a. Minimum pay required: The minimum pay the Contracted Delivery Worker is entitled to for that period for trip time, calculated as: $[\text{NYC Trip Time}] \times [\text{Applicable Minimum Pay Rate}] = [\text{Minimum Amount Owed}]$
 - b. Actual pay earned for NYC Offers: The total pay earned by the Contracted Delivery Worker that is countable towards minimum pay compliance for the pay period.
4. **Itemized and Labeled Deductions:** Any deductions made from the Contracted Delivery Worker's pay must be itemized and labeled.
5. **Time On Shift:** Pay period totals for the Contracted Delivery Worker's NYC Trip Time, NYC On-Call Time, any categories of Non-NYC Time, and total time on shift.
 - a. "NYC Trip Time" and "NYC On-Call Time" shall mean "Trip Time" and "On-Call Time," respectively as those terms are defined in Delivery Worker Rules Section 7-801 for NYC Offers as defined above in this Exhibit B.
 - b. "Non-NYC Time" shall mean any time that is not NYC Trip Time or NYC On-Call Time.
6. **Shift Details:** For each shift in the pay period presented in the weekly summary information, DoorDash must make available the following information about the Contracted Delivery Worker's activity in the shift.
 - a. Summary information showing shift start time, shift stop time, duration of the shift, and the total NYC Trip Time, NYC On-Call Time, and any Non-NYC categories of time during the shift.
 - b. Status history information that shows the start and stop time of each segment of NYC Trip Time, NYC On-Call Time, and any categories of Non-NYC time.
 - c. Trip and delivery information that shows information relevant to compliance. This should include start and stop time of each NYC Offer; disclosed pay, route distance,

direct distance, time, and gratuities; pickup address; merchant name; actual pay, actual duration, actual gratuity; and if the trip is a NYC trip.

7. **Explanatory Information:** DoorDash must include adequate plain-language explanatory information within the weekly pay summary so that Contracted Delivery Workers can understand the information presented.
8. **Monitoring Notice:** The following statement that declares that DCWP will monitor DoorDash for compliance with the minimum pay law: “The NYC Department of Consumer and Worker Protection (DCWP) monitors DoorDash's compliance with the minimum pay law. Contact DCWP at nyc.gov/workers or call 311 and say 'delivery worker.’”
9. **Preference History:** DoorDash must make available the Contracted Delivery Worker’s delivery distance and route preference history. This must include any maximum distance selection protected under NYC Admin. Code Section 20-1521(a)(1) and any bridge or tunnel selection protected under NYC Admin. Code Section 20-1521(a)(2)-(3). Provided that if DoorDash does not make any bridge or tunnel preferences available to the Contracted Delivery Worker pursuant to 6 RCNY 7-806(e), DoorDash is not required to include bridge or tunnel preference history in the weekly statement.

The weekly pay summary must:

1. Be accessible to Contracted Delivery Workers via the in-app pay summary screen in addition to being accessible via in-app navigation menu.
2. Be available for deactivated Contracted Delivery Workers to access and download within the app.
3. Be downloadable in PDF format by Contracted Delivery Workers via an in-app interface. Contracted Delivery Workers must be able to download weekly pay summaries for multiple weeks at the same time.

Dasher ID

DoorDash must make the Dasher ID easily accessible to Contracted Delivery Workers within the DoorDash app in the same interface where Dashers can see and manage their profile information. Deactivated Dashers must be able to access their Dasher ID within the app after their deactivation date.

The Dasher ID shown to workers must be consistent with the unique internal identifier used by DoorDash throughout its systems.

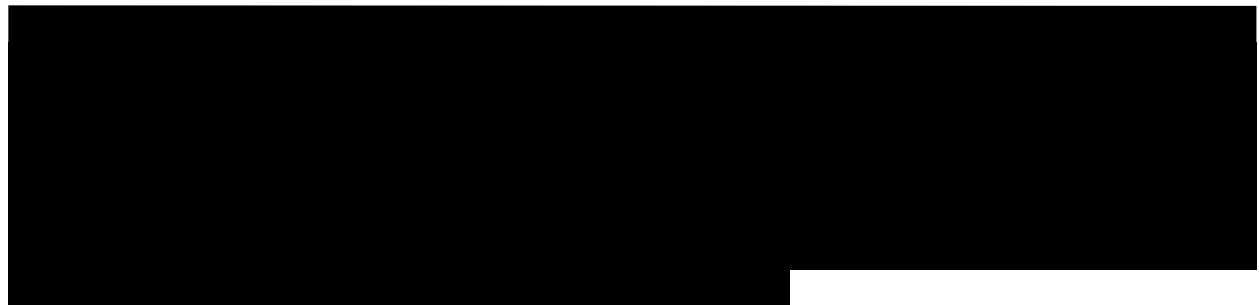
Exhibit C

Exhibit C | DoorDash Internal Compliance Control Framework

DoorDash has developed a structured internal compliance control framework designed to ensure ongoing adherence to New York City regulations governing Contracted Delivery Worker pay. The framework is particularly designed to address the risk that software or system changes could inadvertently affect pay calculations, payment timing, or other regulated worker-pay outcomes. It encompasses controls addressing delivery distance and route requirements, minimum pay standards, payment practices and timing, and offer disclosures. The controls described herein reflect DoorDash's commitment to operating transparently and in full compliance with applicable DCWP regulatory requirements.

1. Compliance Monitoring Controls**2. Change Management Controls for Pay-Impacting Software Changes**

DoorDash recognizes that software and system changes represent a key compliance area, particularly where a change may affect pay calculation logic, payment flows, offer disclosures, or pay timing. The framework therefore uses preventive review and validation checkpoints before a change is released into production.



[REDACTED]

3. Post-Deployment Monitoring, Reconciliation and Remediation

These controls, coupled with the controls described in Section 5 below, serve as a critical post-deployment safety net, detecting and remediating unintended pay defects that may result from software or system changes.

[REDACTED]

4. Independent Verification

An independent secondary review process provides additional assurance of compliance outcomes.

[REDACTED]

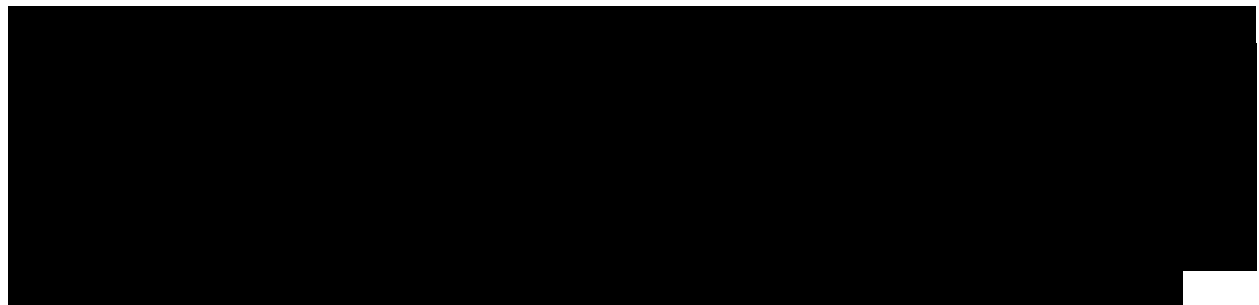
5. Escalation and Support Processes

DoorDash maintains an internal compliance escalation process that enables relevant DoorDash employees to obtain rapid assistance on compliance-related issues, regardless of how an issue is surfaced.

[REDACTED]

6. Future Enhancements

[REDACTED]



DoorDash remains committed to proactive, transparent, and well-documented compliance with NYC regulations governing Contracted Delivery Worker protections, including ensuring that software and system changes do not adversely affect compliance with Delivery Worker Laws and Rules. The control framework described above reflects an ongoing investment in robust monitoring, governance, remediation, and independent verification processes designed to protect Contracted Delivery Worker interests, identify and address potential pay impacts, and meet regulatory expectations.

Exhibit D

Exhibit D | Data Preservation and Reporting on Internal Compliance Control Framework

Required Internal Controls and Reporting

DoorDash has adopted the Internal Compliance Control Framework in Exhibit C to monitor and regularly report on material software changes for compliance with New York City regulations governing Contracted Delivery Worker pay. To demonstrate adherence, DoorDash must, as it relates to New York City during the Monitoring Period:

- Preserve documentation of internal processes as described below; and
- Submit annual reports on internal processes to DCWP as described below.

Preservation of Documentation of Internal Processes

Section 1: Compliance Monitoring Controls

1.1 *Monitoring Records.* DoorDash must preserve records generated by the tools, systems, or processes it uses to monitor its ongoing compliance with NYC regulations governing Contracted Delivery Worker pay. [REDACTED]

records must be sufficient to describe, each metric used to monitor each area, the value or trend of that metric, and the threshold at which an anomaly is flagged. In addition, DoorDash must preserve the identity of the person(s) or team(s) responsible for developing metrics and for following up on responsive actions.

1.2 *Anomaly Records.* For each anomaly flagged [REDACTED], DoorDash must preserve records sufficient to establish:

- The date the anomaly was identified
- The area of compliance affected
- The threshold that was exceeded to result in an anomaly
- Whether the anomaly detection triggered a responsive action, and if so, the nature of that action

Section 2: Change Management Controls for Pay-Impacting Software Changes

2.1 *Identification of pay-impacting software changes.* DoorDash shall preserve documentation sufficient to establish how it identifies [REDACTED]

[REDACTED] for the relevant code repositories.

2.2 *Pre-deployment controls generally.* DoorDash shall preserve a centralized record identifying, for each material pay-related change, which of its pre-deployment controls were applied. For any material pay-related changes [REDACTED]

[REDACTED] DoorDash shall preserve documentation sufficient to understand the material changes made, and the identity of the person who signed off on the change.

2.3 *Pre-launch compliance review and validation.* With respect to the control by which DoorDash reviews and validates material pay-related changes driven by a new regulatory requirement in New York City—such as a new law or rule taking effect, for compliance before launch, DoorDash shall preserve, for each instance in which control is initiated, records sufficient to establish:

- The team involved in the review
- The date the review began
- The date findings were communicated to the responsible product owner
- The findings of the review, or if there were no findings, a record attesting that there were no findings

- The outcome of the review, such as launch without change or revision/retesting required
- The identity of the person who signed off on code review before deployment

Section 3: Post-Deployment Monitoring, Reconciliation, and Remediation

3.1 Monitoring Records. DoorDash shall preserve records [REDACTED] to detect pay compliance issues after deployment, including a log [REDACTED], a glossary of the input and output metrics used to detect such issues, and the thresholds applicable to each metric.

3.2 Remediation Records. For each pay compliance issue [REDACTED] described in Section 3.1, DoorDash shall preserve records sufficient to establish:

- The date the issue was detected
- The method(s) by which the issue was remediated
- The Contracted Delivery Workers affected, identified by Dasher ID
- The date on which pay was originally calculated or erroneously made
- The date the remediation was made
- The difference between the original and the corrected pay calculation for each affected Contracted Delivery Worker.
- If applicable, the relevant trip offers, order identifiers, and timestamps used to calculate any incremental payments

DoorDash shall preserve documentation sufficient to establish how the issue was flagged and addressed [REDACTED]

For the avoidance of doubt, obligations in this Section 3 do not include obligations set forth in Section 7.

Section 4: Independent Verification

4.1 Verification Records. DoorDash shall preserve records generated by the processes it uses to independently verify that its compliance controls are functioning, including, for each verification performed, records sufficient to establish:

- The date verification was performed
- Each measure assessed, the metric used to quantify the measure, and the threshold that would constitute a failure
- The team(s) responsible for performing the verification

Section 5: Responses

5.1 Response actions. DoorDash shall preserve documentation of any action taken in response to [REDACTED] that identified a material discrepancy, anomaly, or failure.

Section 6: Escalation Support

6.1 Escalation Records. DoorDash shall preserve a record of each instance in which DoorDash personnel initiated [REDACTED] for complaints raised to the Dasher Support Lead or Compliance Officer, sufficient to establish:

- The date the issue was raised
- The issue raised
- The outcome of the escalation process
- The time to response, measured in business days
- The corrective actions taken

Section 7: Governance of New Compliance Tooling

7.1 Application. This Section applies to any tool, system, or process—[REDACTED]
[REDACTED]—that DoorDash adopts to perform, replace, or augment any compliance function described in this Exhibit D or in Exhibit C.

7.2 Governance Records. For each new compliance tool, DoorDash shall preserve documentation sufficient to establish:

- The inputs and outputs
- How the tool is tested for accuracy, reliability, and completeness
- The results of any such testing, including the tests and metrics assessed and whether the tool passed
- The extent of human oversight of the tool and the identities and roles of the team(s) providing oversight
- The date the tool was deployed
- Any instance in which the tool was flagged for materially poor performance, had its scope of deployment materially change, or was withdrawn from a function

Annual Reports on Internal Processes

8.1 Annual Reports. One year after the Execution Date of this Consent Order, and each year thereafter through 2029, the Compliance Officer shall submit to DCWP a report, certified in accordance with Section 8.3., including the following components. Each component that requires the Compliance Officer to identify DoorDash's then-current tools, systems, metrics, or thresholds shall be prepared as of the reporting date, so that each report reflects DoorDash's current practices.

8.2 Report Components. Each report shall contain, consistent with the correlated section above in this Exhibit D:

(a) *Compliance Monitoring.* A log of all tools used for compliance monitoring, stating:

- For each tool, its purpose and the areas it monitors
- For each area monitored:
 - DoorDash's definition of the area
 - Metrics monitored for each area
 - DoorDash's definition of each metric
 - The threshold at which each metric is flagged

A log of all material deviations or anomalies flagged during the year stating:

- The date of detection
- Area and metrics affected
- Responsive action taken
- Date of resolution

(b) *Change Management.* A log of all material pay-related changes during the year stating for each:

- Which pre-deployment tools were applied
- The date the change cleared each control
- The outcome
- The team or person who approved the change

(c) *Post-deployment Reconciliation and Remediation.* A log of each remediation during the year, stating:

- Affected Dasher IDs
- The date the issue was detected
- The remediation method used
- The date pay was calculated or made in error
- The date remediation was made

(d) *Independent verification.* A log of each verification performed during the year that found a pay compliance issue stating the date, any material discrepancy identified between the verification results and DoorDash's product decisioning, and any action taken in response.

(e) *Escalation and Support.* A log of each escalation initiated during the year through NYC-dasher-inquiries@doordash.com as described in Section 6 above, stating the date, the issue raised, the outcome, time to response in business days, and corrective action taken.

(f) *New Compliance Tooling.* A log of each new material compliance tool in use during the year, stating the compliance function it performs, material deviations or anomalies detected, instances where its deployment was rolled back, and the team(s) or person(s) responsible for oversight.

8.3 Certification. Each report shall be accompanied by a signed and dated attestation from the Compliance Officer certifying that for the year covered:

(a) The report identifies all material internal controls used by DoorDash to establish compliance with the Delivery Worker Laws and Delivery Worker Rules;

(b) Each log required by Section 8.2 is complete and accurate; and

(c) Each matter identified during the year that could affect DoorDash's compliance with the NYC laws governing Contracted Delivery Workers has been sufficiently addressed such that there are no outstanding compliance issues.

Exhibit E

Exhibit E | Audit File Specifications

Required Files

For each Pay Period that falls within the Monitoring Period, DoorDash must submit to DCWP the following audit files:

- Contracted Delivery Workers
- Customer Orders
- Delivery Offers
- Trip Offers
- Required Crossings
- Preference History
- Shift Event Log
- Shift Status Log
- Earnings History
- Settlements
- Individual Summary
- Aggregate Summary

A glossary of terms used in this document is provided at the end of this document.

IMPORTANT NOTE: In all files, a Contracted Delivery Worker's activity on a shift should be reported as part of the Pay Period in which the shift ended.

Contracted Delivery Workers

Description

The *contracted_delivery_workers* file identifies each individual who had NYC Trip Time or NYC On-Call Time during a Pay Period.

- a. “NYC Trip Time” and “NYC On-Call Time” shall mean “Trip Time” and “On-Call Time,” respectively as those terms are defined in Delivery Worker Rule Section 7-801.
- b. “Non-NYC Time” shall mean any time that is not NYC Trip Time or NYC On-Call Time.

Data Structure

Each row, identified by *dasher_id* and *pay_period_begin_dtm*, represents an individual who had NYC Trip Time or NYC On-Call Time during a Pay Period.

Scope

DoorDash should construct this file from comprehensive upstream source tables to ensure that for each Pay Period the file consists of every individual who logged-in to a NYC Shift during the Pay Period. This must include: 1) every individual who received a NYC Trip Offer during the Pay Period, and 2) any other individual who logged-in to a NYC Shift during the Pay Period.

This table will be used to determine the universe of Contracted Delivery Workers covered by the remaining files specified in this document. Notwithstanding the foregoing, where any Contracted Delivery Worker has exercised a valid right to erasure (commonly referred to as the "right to be forgotten") under any applicable data protection or privacy law (each, an "Erasure Request"), the Dasher ID of such individual shall be included in the *contracted_delivery_workers* table, but records pertaining to such Contracted Delivery Worker may be omitted from all other tables if required by the applicable law.

See Glossary for explanation of the terms “NYC Trip Time,” “NYC On-Call Time,” and “NYC Shift.”

Schema

Field	Type/Format	Description
<i>dasher_id</i>	string	Identifier for the Contracted Delivery Worker.
<i>dasher_first_name</i>	String	The Contracted Delivery Worker’s first name. Use NULL if data is missing due to an Erasure Request.
<i>dasher_last_name</i>	String	The Contracted Delivery Worker’s last name. Use NULL if data is missing due to an Erasure Request.
<i>pay_period_begin_dtm</i>	ISO 8601 datetime	The date and time that the Pay Period began. UTC timezone.

Field	Type/Format	Description
pay_period_end_dtm	ISO 8601 datetime	The date and time that the Pay Period ended. UTC timezone.
erasure_request	Boolean	Use TRUE if information is suppressed due to an Erasure Request and FALSE otherwise.

Customer Orders

Description

The *customer_orders* file describes each order for delivery that was offered to a Contracted Delivery Worker.

Data Structure

Each row, identified by *order_id*, represents a Customer Order.

Scope

For each Pay Period, the universe for this file is all orders for delivery that DoorDash offered to an individual identified in the *contracted_delivery_workers* file. This must include all such orders, regardless of sales channel (i.e., DoorDash should include both marketplace and non-marketplace orders), and including both NYC Customer Orders and Non-NYC Customer Orders.

See Glossary for “Customer Orders,” “NYC Customer Orders,” and “Non-NYC Customer Orders.”

Schema

Field	Type/Format	Description
order_id	string	Unique identifier for the Customer Order associated with the delivery.
order_dtm	ISO 8601 datetime	Date and time that the customer placed the order. UTC timezone.
pickup_name	String	Business name of the location where the good must be picked up. If the pickup is not a business (e.g., a residential pickup on a parcel delivery), these should be indicated with the string “Residential”.
pickup_address	String	The street number and street name of the address where the Goods must be picked up.
pickup_zip	String	The 9-digit zip code of the address where the Goods must be picked up. 5-digit zip code can be used when it is not available in 9-digit format.
pickup_is_in_nyc	Boolean	Indicates if the pickup location is in NYC.
initial_dropoff_address	String	The street number and street name of the address where the Goods must be dropped off, as recorded at the time the order was placed.
initial_dropoff_zip	String	The 9-digit zip code of the address where the Goods must be dropped off, as recorded at the

Field	Type/Format	Description
		time the order was placed. 5-digit zip code can be used when it is not available in 9-digit format.
dropoff_address_was_modified	Boolean	Indicates if the drop-off address was updated after the order was created at order_dtm.
updated_dropoff_address	String	The last updated street number and street name of the address where the Goods must be dropped off. Use NULL if dropoff_address_was_modified is FALSE.
updated_dropoff_zip	String	The last updated 9-digit zip code of the address where the Goods must be dropped off. 5-digit zip code can be used when it is not available in 9-digit format. Use NULL if dropoff_address_was_modified is FALSE.
initial_dropoff_is_in_nyc	Boolean	Indicates if the initial drop-off location is in NYC.
updated_dropoff_is_in_nyc	Boolean	Indicates if the updated drop-off location is in NYC.
is_a_nyc_order	Boolean	Indicates if the Customer Order is a NYC Customer Order. TRUE if <i>pickup_is_in_nyc</i> = TRUE or <i>initial_dropoff_is_in_nyc</i> = TRUE or <i>updated_dropoff_is_in_nyc</i> = TRUE.
gratuity_specified_at_time_of_order	numeric	Gratuity amount specified by the customer for the order, in US cents, upon placing the order.

Delivery Offers

Description

The *delivery_offers* file describes each offer DoorDash made to a Contracted Delivery Worker to fulfill a Customer Order (a “Delivery Offer”).

Data Structure

Each row, identified by *delivery_offer_id*, represents a Delivery Offer. Each *delivery_offer_id* should be unique over *order_id* and *trip_offer_id*.

If DoorDash offers a Contracted Delivery Worker an opportunity to fulfill multiple Customer Orders as part of a single, non-severable (“all-or-nothing”) Trip Offer, that Trip Offer should be associated with multiple rows in this file (one for each Customer Order that DoorDash offered) but only one row in the *trip_offers* file. See the *trip_offers* file for further detail.

Scope

For each Pay Period, the universe for this file is all Delivery Offers DoorDash made to an individual identified in the *contracted_delivery_workers* file. This must include all such offers, regardless of sales channel (i.e., DoorDash should include both marketplace and non-marketplace orders), and including both NYC Delivery Offers and Non-NYC Delivery Offers.

See Glossary for “Customer Order,” “Delivery Offer,” “NYC Delivery Offer,” “Non-NYC Delivery Offer,” and “Trip Offer.”

Schema

Field	Type/Format	Description
<i>dasher_id</i>	string	Identifier for the Contracted Delivery Worker.
<i>dasher_first_name</i>	String	The Contracted Delivery Worker’s first name.
<i>dasher_last_name</i>	String	The Contracted Delivery Worker’s last name.
<i>shift_id</i>	string	A unique identifier for the shift in which the delivery as offered.
<i>shift_begin_dtm</i>	ISO 8601 datetime	The start date and time of the shift in which the delivery was offered. UTC timezone
<i>shift_end_dtm</i>	ISO 8601 datetime	The end date and time of the shift in which the delivery was offered. UTC timezone
<i>is_a_nyc_shift</i>	Boolean	Indicates if the shift is a NYC Shift.
<i>pay_period_begin_dtm</i>	ISO 8601 datetime	The date and time that the Pay Period began. UTC timezone
<i>pay_period_end_dtm</i>	ISO 8601 datetime	The date and time that the Pay Period ended. UTC timezone
<i>trip_offer_id</i>	String	Unique identifier for the Trip Offer that the Delivery Offer was a part of. Each Delivery Offer

Field	Type/Format	Description
		must be associated with one (and only one) <i>trip_offer_id</i> .
trip_offer_dtm	ISO 8601 datetime	The date and time the Trip was offered to the Contracted Delivery Worker. UTC timezone
trip_offer_response	String	The Contracted Delivery Worker's response to the offer, one of ['Accepted', 'Declined', 'Expired'].
trip_offer_response_dtm	ISO 8601 datetime	The date and time at which the offer was accepted, declined, or expired. UTC timezone
is_part_of_nyc_trip_offer	Boolean	Indicates if the Delivery Offer is part of a NYC Trip Offer. TRUE if any Customer Order that was included in the Trip Offer has a pickup or drop-off address in NYC.
order_id	String	Unique identifier for the Customer Order.
is_a_nyc_order	Boolean	TRUE if the Customer Order has a pickup or drop-off address in NYC.
delivery_offer_id	String	A unique identifier for the Delivery Offer.
disclosed_pickup_addr	String	The pickup address that was displayed to the Contracted Delivery Worker as part of the Delivery Offer.
disclosed_delivery_pay	String	The compensation, excluding gratuity, that was displayed to the Contracted Delivery Worker as part of the Delivery Offer. DoorDash should only populate this field if it displayed a pay amount that was specific to this Delivery Offer. If DoorDash did not display any pay amount for this Delivery Offer, and instead only displayed a total pay amount for a Trip that bundled this Delivery Offer together with other Delivery Offers, DoorDash should leave this value as NULL.
disclosed_delivery_gratuity	String	The gratuity amount, in US cents, that was displayed to the Contracted Delivery Worker as part of the Delivery Offer.
delivery_outcome	string	Indicator for if the delivery was completed or cancelled. Use "Cancelled" if the delivery ended prior to drop-off and "Completed" otherwise. Use NULL if <i>trip_offer_response</i> is "Declined" or "Expired".
delivery_end_dtm	ISO 8601 datetime	Date and time that the delivery was completed or cancelled. Use NULL if <i>trip_offer_response</i> is "Declined" or "Expired". UTC timezone

Trip Offers

Description

The *trip_offers* file describes each offer to perform a Trip that DoorDash made to a Contracted Delivery Worker (“Trip Offer”).

Data Structure

Each row, identified by *trip_offer_id*, represents an offer to perform a Trip that DoorDash made to a Contracted Delivery Worker. If DoorDash offers a Contracted Delivery Worker an opportunity to fulfill multiple Customer Orders as part of a single, non-severable (“all-or-nothing”) Trip Offer, one row from this Trip Offer file should be associated with multiple rows in the *customer_orders* file.

Scope

For each Pay Period, the universe for this file is all Trip Offers DoorDash made to an individual identified in the *contracted_delivery_workers* file. This must include all Trip Offers, regardless of sales channel (i.e., DoorDash should include both marketplace and non-marketplace orders), and including both NYC Trip Offers and Non-NYC Trip Offers.

See Glossary for “Trip,” “Trip Offer,” “NYC Trip Offer” and “Non-NYC Trip Offer”

Schema

Field	Type/Format	Description
dasher_id	string	Identifier for the Contracted Delivery Worker.
dasher_first_name	String	The Contracted Delivery Worker’s first name.
dasher_last_name	String	The Contracted Delivery Worker’s last name.
shift_id	string	A unique identifier for the shift in which the Trip was offered.
shift_begin_dtm	ISO 8601 datetime	The start date and time of the shift in which the delivery was offered. UTC timezone
shift_end_dtm	ISO 8601 datetime	The end date and time of the shift in which the delivery was offered. UTC timezone
is_a_nyc_shift	Boolean	Indicates if the shift was a NYC shift.
pay_period_begin_dtm	ISO 8601 datetime	The date and time that the Pay Period began. UTC timezone
pay_period_end_dtm	ISO 8601 datetime	The date and time that the Pay Period ended. UTC timezone

trip_offer_id	String	Unique identifier for the Trip Offer that the Delivery Offer was a part of. Each Delivery Offer must be associated with one (and only one) <i>trip_offer_id</i> .
is_a_nyc_trip_offer	Boolean	Indicates if the Trip Offer is a NYC Trip Offer.
trip_offer_dtm	ISO 8601 datetime	The date and time the Trip was offered to the Contracted Delivery Worker. UTC timezone
trip_offer_response	String	The Contracted Delivery Worker's response to the offer, one of ['Accepted', 'Declined', 'Expired'].
trip_offer_response_dtm	ISO 8601 datetime	The date and time at which the offer was accepted, declined, or expired. UTC timezone
num_of_deliveries_in_trip_offer	Numeric	The number of Delivery Offers included in the Trip Offer.
disclosed_trip_pay	Numeric	The compensation amount, in US cents, excluding gratuity, that was displayed to the Contracted Delivery Worker as part of the Trip Offer. Leave as NULL if DoorDash did not display a total gratuity for the offered Trip as a whole.
sum_of_disclosed_delivery_pay	Numeric	The sum of <i>disclosed_delivery_pay</i> values within the Trip Offer in US cents. See <i>delivery_offers</i> .
disclosed_trip_gratuity	Numeric	The gratuity amount, in US cents, that was displayed to the Contracted Delivery Worker for the offered trip. Leave as NULL if DoorDash did not display a total gratuity for the offered Trip as a whole.
sum_of_disclosed_delivery_gratuities	Numeric	The sum of all <i>disclosed_delivery_gratuity</i> values within the Trip Offer in US cents. See <i>delivery_offers</i> .
route_from_first_pickup_location	WKT LineString	The route from the first pickup location to the final drop-off location of the Trip Offer, expressed as a sequence of latitude and longitude coordinates that are accurate to a precision of 4 decimal places. See 6 RCNY 7-806(a)(1). Use NULL if <i>is_a_nyc_trip_offer</i> = FALSE.
disclosed_route_distance	Numeric	The estimated distance from first pickup to last drop-off that was displayed to the

		Contracted Delivery Worker as part of the Trip Offer. Use NULL if <i>is_a_nyc_trip_offer</i> = FALSE.
disclosed_direct_distance	Numeric	The direct distance from first pickup to last drop-off that was displayed to the Contracted Delivery Worker as part of the Trip Offer. Use NULL if <i>is_a_nyc_trip_offer</i> = FALSE.
disclosed_max_distance	Numeric	The maximum distance parameter selection that was displayed to the Contracted Delivery Worker as part of the Trip Offer. Use NULL if <i>is_a_nyc_trip_offer</i> = FALSE.
direct_distance_exceeded_max	Boolean	Indicates if the direct distance from first pickup to last drop-off was greater than the Contracted Delivery Worker's maximum distance selection at the time of the offer. Use NULL if no maximum distance selection was in effect. Use NULL if <i>is_a_nyc_trip_offer</i> = FALSE.
disclosed_duration	Numeric	The estimated duration of the Trip that was displayed to the Contracted Delivery Worker as part of the offer in seconds. Use NULL if <i>is_a_nyc_trip_offer</i> = FALSE.
disclosed_deadline	ISO 8601 datetime	The expected or required time of the last drop-off on the Trip that was displayed to the Contracted Delivery Worker as part of the offer. UTC timezone. Use NULL if <i>is_a_nyc_trip_offer</i> = FALSE.
route_from_worker_location	WKT LineString	The route from the Contracted Delivery Workers' location at time of offer to the final drop-off location, expressed as a sequence of latitude and longitude coordinates that are accurate to a precision of 4 decimal places. <i>See</i> 6 RCNY 7-806(a)(2). Use NULL if <i>is_a_nyc_trip_offer</i> = FALSE.
route_required_a_protected_crossing	Boolean	Indicates if the Trip Offer required passage over at least one protected crossing. <i>See</i> the Required Crossings file. Use NULL if <i>is_a_nyc_trip_offer</i> = FALSE.
route_required_a_prohibited_crossing	Boolean	Indicates if the Trip Offer required passage over any crossing that violated the Contracted Delivery Workers' preference

		settings. See the Required Crossings file. Use NULL if <i>is_a_nyc_trip_offer</i> = FALSE.
trip_outcome	String	Indicator for whether the accepted Trip Offer was completed or cancelled. Use “Cancelled” if the Trip ended prior to all planned drop-offs and “Completed” otherwise. Use NULL if <i>trip_offer_response</i> is “Declined” or “Expired”.
trip_end_dtm	8601 datetime	The date and time the Trip ended. Use NULL if <i>trip_offer_response</i> is “Declined” or “Expired”. UTC timezone.

Required Crossings

Description

The *required_crossings* file describes which crossings are required by the Trip Offers that DoorDash made to Contracted Delivery Workers (“required crossings”).

Data Structure

Each row, identified by *trip_offer_id*, represents an offer to perform a Trip that DoorDash made to a Contracted Delivery Worker.

Scope

For each Pay Period, the universe for this file is all NYC Trip Offers DoorDash made to an individual identified in the *contracted_delivery_workers* file. This must include all Trip Offers, regardless of sales channel (i.e., DoorDash should include both marketplace and non-marketplace orders). Non-NYC Trip Offers may be omitted.

See Glossary for “Trip,” “Trip Offer,” “NYC Trip Offer” and “Non-NYC Trip Offer”

Schema

Field	Type/Format	Description
dasher_id	string	Identifier for the Contracted Delivery Worker.
dasher_first_name	String	The Contracted Delivery Worker’s first name.
dasher_last_name	String	The Contracted Delivery Worker’s last name.
shift_id	string	A unique identifier for the shift in which the delivery was offered.
shift_begin_dtm	ISO 8601 datetime	The start date and time of the shift in which the delivery was offered. UTC timezone
shift_end_dtm	ISO 8601 datetime	The end date and time of the shift in which the delivery was offered. UTC timezone
is_a_nyc_shift	Boolean	Indicates if the shift was a NYC shift.
pay_period_begin_dtm	ISO 8601 datetime	The date and time that the Pay Period began. UTC timezone
pay_period_end_dtm	ISO 8601 datetime	The date and time that the Pay Period ended. UTC timezone
trip_offer_id	String	Unique identifier for the Trip Offer that the Delivery Offer was a part of. Each Delivery Offer must be associated with one (and only one) <i>trip_offer_id</i> .

is_a_nyc_trip_offer	Boolean	Indicates if the Trip Offer is a NYC Trip Offer.
trip_offer_dtm	ISO 8601 datetime	The date and time the Trip was offered to the Contracted Delivery Worker. UTC timezone.
trip_offer_response	String	The Contracted Delivery Worker's response to the offer, one of ['Accepted', 'Declined', 'Expired'].
trip_offer_response_dtm	ISO 8601 datetime	The date and time at which the offer was accepted, declined, or expired. UTC timezone.
route_from_worker_location	WKT LineString	The route from the Contracted Delivery Workers' location at time of offer to the final drop-off location, expressed as a sequence of latitude and longitude coordinates that are accurate to a precision of 4 decimal places. <i>See</i> 6 RCNY 7-806(a)(2).
route_required_a_protected_crossing	Boolean	Indicates if <i>route_from_worker_location</i> included at least one protected crossing. <i>See</i> the Crossing Code Lookup for list of protected crossings.
c01_was_required	Boolean	Indicates if <i>route_from_worker_location</i> included the specified crossing. <i>See</i> the Crossing Code Lookup for crossing codes. Use NULL if <i>route_required_a_protected_crossing</i> is FALSE.
c02_was_required	Boolean	“
c03_was_required	Boolean	“
c04_was_required	Boolean	“
c05_was_required	Boolean	“
c06_was_required	Boolean	“
c07_was_required	Boolean	“
c08_was_required	Boolean	“
c09_was_required	Boolean	“
c10_was_required	Boolean	“
c11_was_required	Boolean	“
c12_was_required	Boolean	“
c13_was_required	Boolean	“
c14_was_required	Boolean	“

c15_was_required	Boolean	“
c16_was_required	Boolean	“
c17_was_required	Boolean	“
c18_was_required	Boolean	“
c19_was_required	Boolean	“
c20_was_required	Boolean	“
c21_was_required	Boolean	“
c22_was_required	Boolean	“
c23_was_required	Boolean	“
c24_was_required	Boolean	“
c25_was_required	Boolean	“
c26_was_required	Boolean	“
c27_was_required	Boolean	“
c28_was_required	Boolean	“
c29_was_required	Boolean	“
c30_was_required	Boolean	“
c31_was_required	Boolean	“
c32_was_required	Boolean	“
all_crossings_were_prohibited	Boolean	Indicates if the Contracted Delivery Workers’ preference settings prohibited all protected crossings as of <i>trip_offer_dtm</i> . See <i>preference_history</i> for how to report when no crossing preferences are made available to the Contracted Delivery Worker.
c01_was_prohibited	Boolean	Indicates if the Contracted Delivery Worker’s parameters prohibited Trip Offers that required the specified crossing as of <i>trip_offer_dtm</i> . See the Crossing Code Lookup for crossing codes. Use NULL if <i>all_crossings_were_prohibited</i> is TRUE.
c02_was_prohibited	Boolean	“
c03_was_prohibited	Boolean	“
c04_was_prohibited	Boolean	“
c05_was_prohibited	Boolean	“
c06_was_prohibited	Boolean	“
c07_was_prohibited	Boolean	“
c08_was_prohibited	Boolean	“
c09_was_prohibited	Boolean	“

c10_was_prohibited	Boolean	“
c11_was_prohibited	Boolean	“
c12_was_prohibited	Boolean	“
c13_was_prohibited	Boolean	“
c14_was_prohibited	Boolean	“
c15_was_prohibited	Boolean	“
c16_was_prohibited	Boolean	“
c17_was_prohibited	Boolean	“
c18_was_prohibited	Boolean	“
c19_was_prohibited	Boolean	“
c20_was_prohibited	Boolean	“
c21_was_prohibited	Boolean	“
c22_was_prohibited	Boolean	“
c23_was_prohibited	Boolean	“
c24_was_prohibited	Boolean	“
c25_was_prohibited	Boolean	“
c26_was_prohibited	Boolean	“
c27_was_prohibited	Boolean	“
c28_was_prohibited	Boolean	“
c29_was_prohibited	Boolean	“
c30_was_prohibited	Boolean	“
c31_was_prohibited	Boolean	“
c32_was_prohibited	Boolean	“

Preference History

Description

The *preference_history* file describes each state of a Contracted Delivery Worker's maximum distance and route preference settings.

Data Structure

Each row, identified by a *update_id* represents a versioned snapshot of a Contracted Delivery Workers' maximum distance and route preference settings.

The file should include one (and only one) row for each state of a Contracted Delivery Workers maximum distance and route preference settings, including the initial and all subsequent states.

Scope

For each submission, the universe for this file is all maximum distance or route settings that were in effect for an individual identified in the *contracted_delivery_workers* file during the period covered by the submission.

Schema

Field	Type/Format	Description
dasher_id	string	Unique identifier for the Contracted Delivery Worker.
update_id	string	Unique identifier for the Contracted Delivery Workers' distance and route setting as of the date and time indicated in <i>last_modified_dtm</i> .
version_num	numeric	Version number to increment the successive states of the Contracted Delivery Worker's distance and route preferences [i.e., 1, 2, 3... N; where 1 is oldest and N is most recent].
last_modified_dtm	ISO 8601 datetime	The date and time the Contracted Delivery Worker set or modified their distance and route preference settings. UTC timezone.
max_distance	numeric	The Contracted Delivery Worker's maximum distance setting, in miles. Use NULL if the worker's settings do not limit the maximum distance on Trip Offers.
all_crossings_prohibited	Boolean	Use TRUE if 1) the Contracted Delivery Worker's preference settings prohibited all protected crossings, or 2) no crossing preferences were made

		available to the Contracted Delivery Worker. Use FALSE otherwise.
c01_is_prohibited	Boolean	Indicates if the Contracted Delivery Worker's settings prohibit Trip Offers that require the specified crossing. See the Crossing Code Lookup for crossing codes. Use NULL if <i>all crossings prohibited</i> is TRUE.
c02_is_prohibited	Boolean	“
c03_is_prohibited	Boolean	“
c04_is_prohibited	Boolean	“
c05_is_prohibited	Boolean	“
c06_is_prohibited	Boolean	“
c07_is_prohibited	Boolean	“
c08_is_prohibited	Boolean	“
c09_is_prohibited	Boolean	“
c10_is_prohibited	Boolean	“
c11_is_prohibited	Boolean	“
c12_is_prohibited	Boolean	“
c13_is_prohibited	Boolean	“
c14_is_prohibited	Boolean	“
c15_is_prohibited	Boolean	“
c16_is_prohibited	Boolean	“
c17_is_prohibited	Boolean	“
c18_is_prohibited	Boolean	“
c19_is_prohibited	Boolean	“
c20_is_prohibited	Boolean	“
c21_is_prohibited	Boolean	“
c22_is_prohibited	Boolean	“
c23_is_prohibited	Boolean	“
c24_is_prohibited	Boolean	“
c25_is_prohibited	Boolean	“
c26_is_prohibited	Boolean	“
c27_is_prohibited	Boolean	“
c28_is_prohibited	Boolean	“
c29_is_prohibited	Boolean	“
c30_is_prohibited	Boolean	“
c31_is_prohibited	Boolean	“
c32_is_prohibited	Boolean	“

Shift Event Log

Description

The *shift_event_log* describes a Contracted Delivery Worker's interaction with the platform over the course of a shift.

Data Structure

Each row, identified by *event_id*, represents a unique event that occurred during a Contracted Delivery Worker's shift.

Scope

For each Pay Period, the universe for this file is all shifts that an individual identified in the *contracted_delivery_workers* file logged into. This must include all such shifts, including both NYC Shifts and Non-NYC Shifts.

The universe of records to be reported for each shift must include all events maintained by DoorDash that document a Contracted Delivery Worker's interaction with the platform during the shift. This must include, at minimum, all Trip Offers and responses, all Trip milestones (e.g., en route to pickup, at pickup, departing pickup, arrival at drop-off), all events that end a trip, all events that start or end the shift, all events that start or end any pause time on the shift, and any instances in which a Contracted Delivery Worker's eligibility to receive a NYC Trip Offer or Non-NYC Trip Offer changes during a shift.

Accompanying each submission, DoorDash must produce a current data dictionary with plain-language descriptions of all *event_name* and *event_reason* values reported in its submission.

See Glossary for “NYC Shift,” and “Non-NYC Shift.”

Schema

Field	Type/Format	Description
dasher_id	String	Identifier for the Contracted Delivery Worker.
dasher_first_name	String	The Contracted Delivery Worker's first name.
dasher_last_name	String	The Contracted Delivery Worker's last name.
shift_id	String	A unique identifier for the shift.
shift_begin_dtm	ISO 8601 datetime	The start date and time of the shift in which the delivery was offered. UTC timezone.
shift_end_dtm	ISO 8601 datetime	The end date and time of the shift in which the delivery was offered. UTC timezone.
is_a_nyc_shift	Boolean	Indicates if the shift was a NYC shift.
pay_period_begin_dtm	ISO 8601 datetime	The date and time that the Pay Period began. UTC timezone.

pay_period_end_dtm	ISO 8601 datetime	The date and time that the Pay Period ended. UTC timezone.
event_id	String	A unique identifier for the event that occurred.
trip_offer_id	String	Unique identifier for the Trip Offer associated with the event. Use Null if the event was not associated with a Trip (e.g., the event consisted of the worker starting, ending, or pausing their shift).
delivery_offer_id	String	Unique identifier for the Delivery Offer associated with the event. Use Null if the event was not associated with a delivery (e.g., the event consisted of the worker starting, ending, or pausing their shift).
event_activity_dtm	ISO 8601 datetime	The date and time that the event occurred. UTC timezone.
event_name	String	The name that describes what the event was.
event_reason	String	The reason for the event being recorded (i.e., declined, timeout, accepted).
event_location_lat	Numeric	The latitude at which the event occurred. DoorDash must report this value if it maintains it in its ordinary course of business but otherwise may leave it as NULL.
event_location_long	Numeric	The longitude at which the event occurred. DoorDash must report this value if it maintains it in its ordinary course of business but otherwise may leave it as NULL.

Shift Status Log

Description

The *shift_status_log* describes each segment of NYC Trip Time, NYC On-Call Time, and Other Shift Time that occurs within a Contracted Delivery Worker's shift.

Data Structure

Each row, identified by *shift_segment_id*, represents a duration in which the Contracted Delivery Worker was continuously in the specified status (i.e., NYC Trip Time, NYC On-Call Time, Other Shift Time).

Scope

For each Pay Period, the universe for this file is all shifts that an individual identified in the *contracted_delivery_workers* file logged into. This must include all such shifts, including both NYC Shifts and Non-NYC Shifts.

All time between the beginning and end of a Contracted Delivery Worker's shift should be represented in this file.

See Glossary for "NYC Shift," "Non-NYC Shift", "NYC Trip Time," and "NYC On-Call Time."

Schema

Field	Type/Format	Description
dasher_id	String	Identifier for the Contracted Delivery Worker.
dasher_first_name	String	The Contracted Delivery Worker's first name.
dasher_last_name	String	The Contracted Delivery Worker's last name.
shift_id	String	A unique identifier for the shift.
shift_begin_dtm	ISO 8601 datetime	The start date and time of the shift. UTC timezone.
shift_end_dtm	ISO 8601 datetime	The end date and time of the shift. UTC timezone.
is_a_nyc_shift	Boolean	Indicates if the shift was a NYC shift.
pay_period_begin_dtm	ISO 8601 datetime	The date and time that the Pay Period began. UTC timezone.
pay_period_end_dtm	ISO 8601 datetime	The date and time that the Pay Period ended. UTC timezone.
shift_segment_id	string	Unique identifier for the shift segment.
shift_segment_seconds	numeric	The number of seconds in the shift segment.
shift_segment_status	string	The status applicable to the segment. Allowed values are "NYC Trip Time," "NYC On-Call Time," and "Other Shift Time".

Field	Type/Format	Description
shift_segment_start_d tm	ISO 8601 datetime	The date and time that the shift segment started. UTC timezone.
shift_segment_end_dt m	ISO 8601 datetime	The date and time the shift segment ended. UTC timezone.

Earnings History

Description

The *earnings_history* file itemizes the pay and tips earned by Contracted Delivery Workers and the related payout processes.

Data Structure

Each row, identified by *earnings_event_id*, represents a line item in DoorDash’s accounting of the pay and tips owed to a Contracted Delivery Worker e.g. a payment for a completed delivery order, an arrival of a customer’s tips, or a completion requirement for a pay bonus.

Scope

For each Pay Period, the universe for this file is all *earnings_events* that were recorded for an individual identified in the *contracted_delivery_workers* file. This includes all *earnings_events* associated with NYC work as well as any non-NYC work the Contracted Delivery Worker performed during the period.

See Glossary for “Earnings.”

Schema

Field	Type/Format	Description
dasher_id	String	Identifier for the Contracted Delivery Worker.
dasher_first_name	String	The Contracted Delivery Worker’s first name.
dasher_last_name	String	The Contracted Delivery Worker’s last name.
pay_period_begin_dtm	ISO 8601 datetime	The date and time that the Pay Period began. For Earnings events associated with shifts, this should be the Pay Period of the end of the shift. For Earnings events not associated with shifts, this should be the Pay Period in which the Earnings event occurred. UTC timezone
pay_period_end_dtm	ISO 8601 datetime	The date and time that the Pay Period ended. See “pay_period_begin_dtm” for details. UTC timezone.
shift_id	String	A unique identifier for the shift associated with the Earnings event. Use NULL if the Earnings event was not associated with a shift.
shift_begin_dtm	ISO 8601 datetime	The start date and time of the shift. Use NULL if the Earnings event was not associated with a shift. UTC timezone.
shift_end_dtm	ISO 8601 datetime	The end date and time of the shift. Use NULL if the Earnings event was not associated with a shift. UTC timezone.

Field	Type/Format	Description
is_a_nyc_shift	Boolean	Indicates if the shift is a NYC Shift. Use NULL if the Earnings event was not associated with a shift.
trip_offer_id	String	Unique identifier for the Trip Offer that was associated with the Earnings event. Use NULL if the Earnings event was not associated with a trip.
is_a_nyc_trip_offer	Boolean	Indicates if the Trip Offer in <i>trip_offer_id</i> is a NYC Trip Offer. Use NULL if the Earnings event was not associated with a trip.
order_id	String	Unique identifier for the Customer Order associated with the Earnings event. Use NULL if the Earnings event was not associated with a Customer Order.
is_a_nyc_order	Boolean	Indicates if the Customer Order is a NYC Customer Order. Use NULL if the Earnings event was not associated with a Customer Order.
delivery_offer_id	String	Unique identifier for the Delivery Offer associated with the Earnings event. Use NULL if the Earnings event was not associated with a Delivery Offer.
earnings_event_id	String	Unique identifier for the Earnings event.
earnings_amount	String	The amount, in US cents, added (+) or subtracted (-) from the Dasher account.
earnings_type	String	The Earnings type. Allowable values are “Pay” and “Tips”.
earnings_reason	String	A description of the Earnings reason or category.
performance_dtm	ISO 8601 datetime	The date and time that the Contracted Delivery Worker fulfilled the performance obligation relevant to the Earnings event, regardless of when the Earnings amount was finalized or the Earnings record created. Exception: For tips entered by customers after completion of a delivery, use the date and time the tip was entered, rather than the date and time the delivery was completed. UTC timezone.
event_create_dtm	ISO 8601 datetime	The date and time the Earnings event record was created. UTC timezone.
mpr_status	Boolean	Indicates if the <i>earnings_amount</i> may be counted towards DoorDash’s obligations under the minimum pay rule.
posting_id	String	Unique identifier for the transaction in which the Earnings amount posted to the Dasher account.
posting_dtm	String	Date and time that the Earnings amount posted to the Dasher account.

Field	Type/Format	Description
settlement_type	String	The type of settlement that resolved DoorDash’s obligations to the Contracted Delivery Worker for the <i>earnings_event</i> . This should include all methods of payment used by DoorDash (e.g., “Scheduled Stripe Transfer”, “Fast Pay Transfer”, “Crimson Transfer”, “Check”, etc.), a category to indicate settlements due to a negative or zero balance on the Dasher account, and a category to indicate settlement due to reversing entry (if applicable).
settlement_id	String	An identifier for the settlement transaction. This should be unique within <i>settlement_type</i> .
settlement_dtm	ISO 8601 datetime	For electronic transfer methods, this should be the timestamp at which funds were received by the Contracted Delivery Worker’s financial institution. For payment by check, this should be the timestamp that the Contracted Delivery Worker was notified that the check is ready to be mailed or picked up. UTC timezone.
payment_due_dtm	ISO 8601 datetime	The date and time that payment was due to the Contracted Delivery Worker for the <i>earnings_event</i> . UTC timezone.
settlement_was_time ly	Boolean	Indicates if the <i>settlement_dtm</i> was before the <i>payment_due_dtm</i> .
earnings_were_not_paid	Boolean	Indicates if there was no successful payment associated with the Earnings event and the <i>earnings_amount</i> remains unpaid.

Settlements

Description

The *settlements* file documents the payment transactions associated with Contracted Delivery Workers' earnings.

Data Structure

Each row, identified by *settlement_id*, represents a payment transaction associated with one or more earning events for a Contracted Delivery Worker.

Scope

For each Pay Period, the universe for this file is all settlements identified in the *earnings_history* file.

Schema

Field	Type/Format	Description
dasher_id	String	Identifier for the Contracted Delivery Worker.
dasher_first_name	String	The Contracted Delivery Worker's first name.
dasher_last_name	String	The Contracted Delivery Worker's last name.
settlement_type	String	See description in the <i>earnings_history</i> file.
settlement_id	String	An identifier for the settlement transaction. This should be unique within <i>settlement_type</i> .
settlement_dtm	ISO 8601 datetime	See description in the <i>earnings_history</i> file.
gross_amount	Numeric	The gross amount, in US cents, of the transaction. This should be the sum of all Earnings amounts settled by the transaction.
fees	Numeric	Any fees, in US cents, charged to the Contracted Delivery Worker for the transaction. Fast Pay fees should be reported here.
adjustments	Numeric	Any adjustments, other than fees, that were applied to the transaction to arrive at the <i>net_amount</i> , in US cents. Include any deductions or allowances as negative adjustments.
net_amount	Numeric	The net amount, in US cents, of the transaction. This should be the <i>gross_amount</i> , less <i>fees</i> , and after <i>adjustments</i> . The <i>net_amount</i> should be the amount that is received by the worker.

Individual Summary

Description

The *individual_summary* file summarizes each Contracted Delivery Worker's activity at the level of the Pay Period.

Data Structure

Each row, identified by *dasher_id* and *pay_period_begin_dtm* represents a Contracted Delivery Worker's activity during a Pay Period and the payments related to that activity.

Scope

For each Pay Period, the universe for this file is all individuals identified in the *contracted_delivery_workers* file.

Schema

Field	Type/Format	Description
dasher_id	String	Internal identifier for the Contracted Delivery Worker.
dasher_first_name	String	The Contracted Delivery Worker's first name.
dasher_last_name	String	The Contracted Delivery Worker's last name.
pay_period_begin_dtm	ISO 8601 datetime (UTC timezone)	The date and time that the Pay Period began. UTC timezone.
pay_period_end_dtm	ISO 8601 datetime	The date and time that the Pay Period ended. UTC timezone.
individual_summary_id	String	Unique identifier for the summary.
nyc_trip_seconds	Numeric	Seconds of NYC Trip Time in the Pay Period.
nyc_oncall_seconds	Numeric	Seconds of NYC On-Call Time in the Pay Period.
minimum_pay_rate	Numeric	The minimum pay rate applicable to the Pay Period, in US cents.
individual_mpr_amount_owed	Numeric	Minimum pay owed, in US cents, to the Contracted Delivery Worker under the Alternative Method or the Individual Requirement of the Standard Method.
individual_mpr_amount_paid_timely	Numeric	The amount paid to the Contracted Delivery Worker, in US cents, that is creditable towards compliance with the minimum pay rate. Only include the amounts that were paid timely.
individual_mpr_amount_paid_late	Numeric	The amount paid to the Contracted Delivery Worker, in US cents, that is creditable towards

Field	Type/Format	Description
		compliance with the minimum pay rate. Only include the amounts that were paid after the date and time payment was due.
individual_mpr_amount_paid	Numeric	The sum of <i>mpr_amount_paid_timely</i> and <i>mpr_amount_paid_late</i> in US cents.
individual_mpr_amount_unpaid	Numeric	max(individual_mpr_amount_owed - individual_mpr_amount_paid, 0).

Aggregate Summary

Description

The *aggregate_summary* file describes DoorDash's compliance with the aggregate requirement. See 6 R.C.N.Y. § 7-810(b)(2).

Data Structure

Each row, identified by *pay_period_id*, represents a Pay Period.

Scope

All Pay Periods covered by the submission.

Schema

Field	Type/Format	Description
<i>pay_period_id</i>	String	Unique identifier for the Pay Period.
<i>pay_period_begin_dtm</i>	ISO 8601 datetime	The date and time that the Pay Period began. UTC timezone.
<i>pay_period_end_dtm</i>	ISO 8601 datetime	The date and time that the Pay Period ended. UTC timezone
<i>nyc_trip_seconds</i>	Numeric	Seconds of NYC Trip Time in the Pay Period.
<i>nyc_oncall_seconds</i>	Numeric	Seconds of NYC On-Call Time in the Pay Period.
<i>minimum_pay_rate</i>	Numeric	The minimum pay rate applicable to the Pay Period, in US cents.
<i>aggregate_mpr_amount_owed</i>	Numeric	Minimum pay owed under the Aggregate Requirement of the Standard Method in US cents.
<i>aggregate_mpr_amount_paid_timely</i>	Numeric	The amount paid to Contracted Delivery Workers, in US cents, that is creditable towards compliance with the minimum pay rate. Only include the amounts that were paid timely.
<i>aggregate_mpr_amount_paid_late</i>	Numeric	The amount paid to Contracted Delivery Workers, in US Cents, that is creditable towards compliance with the minimum pay rate. Only include the amounts that were paid after the date and time payment was due.
<i>aggregate_mpr_amount_paid</i>	Numeric	The sum of <i>mpr_amount_paid_timely</i> and <i>mpr_amount_paid_late</i> in US cents.

Field	Type/Format	Description
aggregate_mpt_amount_unpaid	Numeric	max(aggregate_mpr_amount_owed - aggregate_mpr_amount_paid, 0).

Glossary

Note: Terms are listed in logical groupings, not alphabetical order.

Customer Order	The term “Customer Order” means an order for delivery that was placed by a customer.
NYC Customer Order	The term “NYC Customer Order” refers to an order that includes a pickup location or drop-off location in NYC.
Non-NYC Customer Order	The term “Non-NYC Customer Order” means a Customer Order other than a NYC Customer Order.
Delivery Offer	The term “Delivery Offer” means an offer to a Contracted Delivery Worker to deliver a Customer Order.
NYC Delivery Offer	The term “NYC Delivery Offer” means an offer to a Contracted Delivery Worker to deliver a NYC Customer Order.
Non-NYC Delivery Offer	The term “Non-NYC Delivery Offer” means an offer to a Contracted Delivery Worker to deliver a Non-NYC Customer Order.
Trip	The term “Trip” has the same meaning as set forth in NYC Admin. Code § 20-1501.
Trip Offer	The term “Trip Offer” refers to an offer to a Contracted Delivery Worker to deliver one or more Customer Orders.
NYC Trip Offer	The term “NYC Trip Offer” refers to a Trip Offer that includes one or more NYC Customer Orders.
Non-NYC Trip Offer	The term “Non-NYC Trip Offer” is a Trip Offer other than a NYC Trip Offer.
NYC Trip Time	The term “NYC Trip Time” corresponds to the definition of “Trip Time” in 6 RCNY 7-801.
NYC On-Call Time	The term “NYC On-Call Time” corresponds to the definition of “On-Call Time” in 6 RCNY 7-801.
NYC Shift	A shift during which a Contracted Delivery Worker received, or was treated as eligible to receive, a NYC Trip Offer.
Non-NYC Shift	A shift during which a Contracted Delivery Worker did not receive, and was treated as ineligible to receive, a NYC Trip Offer.

Goods	The term “Goods” has the same meaning as set forth in NYC Admin. Code § 20-1501.
Pay Period	The term “Pay Period” has the same meaning as set forth in NYC Admin. Code § 20-1501.
Earnings	Umbrella term to capture both “pay” and “tips.”

Crossing Code Lookup

Crossing Name	Code
Ed Koch Queensboro Bridge	c01
Brooklyn Bridge	c02
Williamsburg Bridge	c03
Manhattan Bridge	c04
Broadway Bridge	c05
University Heights Bridge	c06
Washington	c07
Alexander Hamilton Bridge	c08
Macombs Dam Bridge	c09
145 th Street Bridge	c10
Madison Avenue Bridge	c11
Third Avenue Bridge	c12
Willis Avenue Bridge	c13
Pulaski Bridge	c14
Greenpoint Avenue Bridge	c15
Kosciuszko Bridge	c16
Robert F Kennedy Tri Boroughs Bridge	c17
Bronx Whitestone Bridge	c18
Throgs Neck Bridge	c19
Verrazzano Narrows Bridge	c20
Marine Parkway-Gil Hodges Memorial Bridge	c21
Joseph P. Addabbo Memorial Bridge	c22
Henry Hudson Bridge	c23
High Bridge	c24
George Washington Bridge	c25
Bayonne Bridge	c26
Goethals Bridge	c27
Outerbridge Crossing	c28
Lincoln Tunnel	c29
Holland Tunnel	c30
Queens Midtown Tunnel	c31
Hugh L. Carey Brooklyn Battery Tunnel	c32

Exhibit F

Affirmation of Settlement Administrator

I, Francis Hawthorne, hereby affirm that I am a Senior Vice President of Simpluris, with authority to contract on its behalf. Simpluris has read and understood, and will carry out the duties of the Settlement Administrator set forth in the Consent Order between the NYC Department of Consumer and Worker Protection (“DCWP”) and DoorDash, Inc. (“Respondent”).

1. Simpluris’s fee for this service includes the services set forth in this Consent Order and in the quote provided to DCWP and Respondent on September 17, 2026.
2. Simpluris has been retained by Respondent to perform the Settlement Administrator duties set forth in the Consent Order and pursuant to the fee set forth in the Consent Order.
3. The tracking number(s) for the above-described payments, and any other documents to be sent to the Settlement Administrator, should be emailed to Francis.Hawthorne@simpluris.com.

I hereby affirm under penalty of perjury that the foregoing is true and correct.

_____ Dated: _____

Francis Hawthorne, Senior Vice President, on behalf of Simpluris