



A store sold us a sofa that was defective, and wouldn't give us a refund. Consumer Affairs got the store to give us a new sofa.

SALE!

Consumer Affairs Has Your Back.

Contact **311** or go to nyc.gov and search "DCA" to file a complaint and learn *10 Things Every Consumer Should Know*.

NYC

Michael R. Bloomberg
Mayor

Department of
Consumer Affairs

Jonathan Mintz
Commissioner

Learn how Abby got her
new sofa @NYCDCA:

YouTube



Instagram