



Samuel A.A. Levine
Commissioner

42 Broadway
New York, NY 10004

Dial 311
(212-NEW-YORK)

nyc.gov/dcwp

Remarks as Prepared: DCWP Commissioner Levine Delivers Remarks Regarding Mayor Mamdani's Executive Orders to Crack Down on Junk Fees, Subscription Tricks and Traps and Save New Yorkers Money

January 5, 2026

Good afternoon. Thanks to the leadership of Mayor Mamdani, today we are shutting the door on the era of hidden junk fees and illegal subscription traps in the City of New York. The two executive orders the mayor just announced take decisive action to save New Yorkers time and money, help honest businesses thrive, and deliver on the promise of a more affordable city. For years, some of the largest corporations in the world have padded their profits by hiding fees and trapping people in subscriptions they do not want.

Whether it's Amazon engineering an Iliad Flow to trap its customers, Uber and Grubhub hitting New Yorkers with hidden fees, or Ticketmaster sneaking charges onto tickets that fans are already paying too much for, ripping off the people of the city has become a business model for far too many companies.

Starting today, the Department of Consumer and Worker Protection and the Citywide Junk Fee Task Force will bring a whole-of-government approach to stopping these abuses, putting money back in people's pockets, and leveling the playing field for honest businesses.

Let me be clear, Mayor Mamdani has charged us with using all of our tools to crack down on these abuses and we will. But to all the businesses that continue to rip off New Yorkers with these practices, stop now. It is already illegal to hide fees and trap people in subscriptions.

We will not hesitate to bring enforcement actions under our existing authority. Don't wait for a subpoena, do right by your customers today. And for those not tuning in today, don't worry. In the days and weeks ahead, we will be putting businesses across the city on notice.

Follow the law or face significant consequences. And to the people of this city, if you are being trapped in subscriptions or fleeced by junk fees, tell DCWP. We want New Yorkers to be partners in our effort to make the



city more affordable. I am deeply grateful to incoming Speaker Menin, a long-time champion for consumers and former leader of this department, for backing this effort.

And I'm proud to stand alongside Attorney General James, the best AG in the country, for being a national leader in fighting for consumers. I look forward to working with the Council and with the Attorney General to deliver on this bold agenda. Thank you for the opportunity to be here, and it's now my honor to introduce another fierce champion for consumers, Deannira Del Rio of the New Economy Project.