

Does your business operate a parking garage or lot that is open to the public and charges for parking?

Definition: Garage means a building, shed, or enclosure, or any part of a building, shed, or enclosure, that can accommodate, store, or keep five or more motor vehicles for a fee or other consideration. **Parking lot** means an outdoor space or uncovered plot of ground that can accommodate, store, or keep five or more motor vehicles for a fee or other consideration.

Use this checklist to learn what our inspectors look for and help avoid violations. All businesses also must comply with the General Retail Inspection Checklist, which is included at the end for easy reference.

For your convenience, each Requirement includes the relevant section of law and/or rule, so you can refer to it for more information. The KEY below describes the legal citations and symbols used in this checklist.

KEY	
NYC Code: NYC Administrative Code	
RCNY: Rules of the City of New York	
§: Section	

Requ	irement	Do you meet this requirement?		
Licen	ses			
1	Your business must have a valid DCWP Garage or Parking Lot license.	□ Yes		
	 Tip: The following businesses do not need a license: A garage or parking lot operated by the City or any City agency A garage or parking lot that is operated in connection with a business and used exclusively by the customers or employees of that business A garage or parking lot operated by the owner or lessee of a multiple dwelling for the exclusive use of its residents 			
	NYC Code §20-321, §20-322			
2	DCWP's combined license and complaint sign must be posted where all customers can see it.	□ Yes		
	6 RCNY §1-03(a)			
3	All printed matter that is given to customers (e.g., advertisements, business cards, flyers, receipts, contracts, correspondence) must have the license number and the license number must be identified as a DCWP license number.	□ Yes		
	6 RCNY §1-05			
Signs				
4	If the entrance and exit to the garage or lot are separate, clearly lit signs stating "Entrance" and "Exit" must be posted at the main entrance and main exit.	□ Yes		
	Tip: If the entrance and exit are not separate, then you do not need to have separate signs.			
	6 RCNY §2-161(g)(1)			

Updated 03/2025 1 of 6



Requirement		Do you meet this requirement?
5	Signs must be posted conspicuously at each public entrance and include each of the following: • Business name	□ Yes
	Business address	
	DCWP license number	
	 Vehicle capacity as shown on the DCWP license 	
	 Minimum number of bicycle parking spaces required by law (if vehicle capacity is more than 50 cars) 	
	Business hours	
	Tip: This sign must be separate from the rate sign.	
	Tip: All drivers pulling into a facility must be able to see this sign.	
	6 RCNY §2-161(g)(2)(vi)	
6	There must be a rate sign posted at each public entrance.	☐ Yes
	6 RCNY §2-161(g)(2)(i)	
7	 The rate sign must have all of the following: Black letters on a white background. If the rates are different for Day and Night, separate rate signs must be posted next to each other: Day rate sign must have black letters on a white background. Night rate sign must have white letters on a black background. Capital letters that are 3 inches high. Lowercase letters that are 2 inches high. All letters must be the same font. All letters and numbers must be proportionately spaced. Each type of rate must be listed on a separate line. No line can exceed 40 inches in width. Lines must be spaced 1 and 1½ inches apart as measured between capital letters. 6 RCNY §2-161(g)(2)(i), 6 RCNY §2-161(g)(2)(ii)	□ Yes
8	If you charge for fractional or hourly periods, your rate sign must list the total and maximum charges for the period. For example: Up to 1 hour: \$ Up to 2 hours: \$ Maximum: Hours: Or Maximum: 6 a.m. to 7 p.m 6 RCNY §2-161(g)(2)(i)	□ Yes

Updated 03/2025 2 of 6



Requ	irement	Do you meet this requirement?
9	If you charge different rates for certain days of the week or for special occasions, you must post those rates directly under the regular rate sign, or on a separate sign next to the regular rate sign.	☐ Yes
	6 RCNY §2-161(g)(2)(iii)	
10	A copy of the rate signs must be posted conspicuously in the area of the garage or lot designated for payment.	□ Yes
	Tip: The copy must be at least 8 by 10 inches and contain the exact information as the original rate signs.	
	6 RCNY §2-161(g)(2)(iv)	
11	You may post additional signs as long as the letters and numbers in the signs are the same size and are in the same style as the original rate signs.	□ Yes
	6 RCNY §2-161(g)(2)(v)	
12	If you charge different rates for different payment methods (e.g., cash or credit card), you must post a sign with the rates and any discounts or incentives for the different payment methods. The sign must be clearly and conspicuously on display at each public entrance or as close as possible to each entrance.	□ Yes
	6 RCNY §2-161(g)(2)(x)	
13	If you charge different prices for monthly parking or storage services, you must post a separate sign explaining how customers qualify for each rate. The sign must be at least 8 by 10 inches and clearly and conspicuously on display where customers make payments.	□ Yes
	6 RCNY §2-161(g)(2)(xi)	
14	If your garage or lot is located in Manhattan, you must post a sign that states exactly: ATTENTION MANHATTAN RESIDENTS If you garage your car on a monthly basis or longer, you may be eligible for an exemption from the 8% parking tax surcharge.	□ Yes
	To apply for a certificate of exemption, contact: N.Y.C. Department of Finance Parking Tax Exemption Section 25 Elm Place Brooklyn, NY 11201 1-(718) 935-6144	
	Tip: This sign must be at least 12 by 18 inches with black letters that are at least 1 inch high on a white background.	
	6 RCNY §2-161(g)(3)(ii)	

Updated 03/2025 3 of 6



Requ	uirement				Do you meet this requirement?
Capa	Capacity				
15	All cars must be parked in the garage or lot and not on the sidewalk, street, or other public space.			□ Yes	
	6 RCNY §2-161(f)				
16	The number of parl DCWP license.	ked or stored vehicles o	cannot be over the legal c	apacity as shown on the	☐ Yes
	NYC Code §20-32	27(a)			
17	1 -	is full, a sign stating "Coce to let customers kno		h letters must be posted at	□ Yes
	6 RCNY §2-161(h))(1)			
Bike	Parking				
18	_	chart below to determine	must provide and maintai e the minimum number of		□ Yes
	Capacity on	Minimum Number	Capacity on	Minimum Number	
	DCWP License	of Bicycle Capacity	DCWP License	of Bicycle Capacity	
	51–54	5	450–549	23	
	55–64	6	550–649	24	
	65–74	7	650–749	25	
	75–84	8	750–849	26	
	85–94	9	850–949	27	
	95–104	10	950–1049	28	
	105–114	11	1050-1149	29	
	115–124	12	1150-1249	30	
	125–134	13	1250-1349	31	
	135–144	14	1350–1449	32	
	145–154	15	1450-1549	33	
	155–164	16	1550–1649	34	
	165–174	17	1650-1749	35	
	175–184	18	1750–1849	36	
	185–194	19	1850–1949	37	
	195–249	20	1950–2049	38	
	250–349	21	2050–2149	39	
	350–449	22	2150-2249	40	
					1
10	 	27.1(a)(1)(ii), NYC Cod		adding an area of the control of	
19		•		arking spaces for bicycles,	☐ Yes
	a sign must be posted at each public entrance stating "Bike Parking Not Required by Law."				
	The lettering on the sign must be 4 inches high.				-
	6 RCNY §2-161(u)				

Updated 03/2025 4 of 6



Requ	Requirement	
20	Each bicycle must be parked at least 2 feet away from a car.	□ Yes
	NYC Code §20-327.1(b)(2)	
21	All bikes must be parked in the garage or lot and not on the sidewalk, street, or other public space.	□ Yes
	6 RCNY §2-161(f)(1)(ii)	
22	If the bike parking is at capacity, there must be a sign posted at each entrance stating "Bike Parking Capacity Filled."	☐ Yes
	Tip: Letters on the sign must be at least 6 inches tall.	
	6 RCNY §2-161(h)(2)	
23	There must be a rate sign for bicycle parking posted at each public entrance and the sign must have all of the following:	□ Yes
	 Black letters on a white background. If the rates are different for Day and Night, separate rate signs must be posted next to each other: Day rate sign must have black letters on a white background. Night rate sign must have white letters on a black background. 	
	Capital letters that are 3 inches high.	
	Lowercase letters that are 2 inches high.	
	All letters must be the same font.	
	All letters and numbers must be proportionately spaced.	
	Each type of rate must be listed on a separate line.	
	No line can exceed 40 inches in width.	
	 Lines must be spaced 1 and 1 ½ inches apart as measured between capital letters. 	
	6 RCNY §2-161(g)(2)(viii)	
24	If the areas where bikes are parked are off-limits to anyone other than employees, then the garage or lot is not required to have racks, hooks, poles, or other devices to which bicycles can be secured.	□ Yes
	NYC Code §20-327.1(b)(3)	
25	If the areas where bikes are parked can be accessed by non-employees, the garage or lot must have racks, hooks, poles, or other devices to secure the bikes.	☐ Yes
	Tip: The garage or lot must provide locks, chains, or other devices to customers to secure their bicycles.	
	NYC Code §20-327.1(b)(1)	

Updated 03/2025 5 of 6



Requ	irement	Do you meet this requirement?
Other	•	
26	You cannot disclaim liability for damages, e.g., injury or damage to a customer's property, caused by negligence.	□ Yes
	6 RCNY §5-40(e)	
27	A garage or lot must provide claim checks to all customers that include: • The date the vehicle was accepted for parking	□ Yes
	Business name	
	DCWP license number	
	NYC Code §20-326	

For more information: Visit nyc.gov/BusinessToolbox | Contact 311 (212) NEW-YORK (Outside NYC)

This document is provided for informational purposes only, is not exhaustive, and does not constitute legal advice. New York City businesses must comply with all relevant federal, State, and City laws and rules. Businesses are responsible for knowing and complying with current regulations that affect their business.

Updated 03/2025 6 of 6



Does your business sell goods or services?

Use this checklist to learn what our inspectors look for and help avoid violations. For your convenience, each Requirement includes the relevant section of law and/or rule, so you can refer to it for more information. The KEY below describes the legal citations and symbols used in this checklist.

KEY
NYC Code: NYC Administrative Code
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NY GBL: NY General Business Law
§: Section

Requ	irement	Do you meet this requirement?
Price	Lists for Services	
1	A price list must be displayed and include the following:	□ Yes
	List of the type of services	
	Minimum price for each service	
	Conditions or variations of service that change the minimum price	
	 Range of additional charges caused by conditions or variations (e.g., \$10 pants, \$15 pants with pleats) 	
	(if the price is based on an hourly labor rate) Rate as dollars per hour	
	Tip: If the price list states a price "and up" or "from"—e.g., "\$5 and up" or "from \$5"—it must also state the reason(s) for the different prices and include the range of prices.	
	6 RCNY §5-70(a)	
2	The price list must be clearly posted or clearly displayed at the place(s) where payment is made (e.g., near the cash register) and/or where orders are placed.	□ Yes
	6 RCNY §5-70(a)	
3	If there is a sale or promotion, the pre-sale prices must also be posted.	□ Yes
	NYC Code §20-750(b)	
4	Prices for services cannot be based on gender.	□ Yes
	Tip: Words like "men's," "women's," and "ladies'" cannot be used to describe the price.	
	NYC Code §20-750(c)	
Pricir	ng for Goods	
5	All items offered for sale must show a price, exclusive of tax, as follows:	□ Yes
	The price must be attached to the item by a stamp, tag, or label. OR	
	The price must be stated on a sign that is plainly visible where the item is displayed.	
	NYC Code §20-708, NYC Code §20-708.1	

01/2023 1 of 6



quirement	Do you meet th requirement?
If your store's annual revenue is more than \$2 million or you are a chain store, you must individually price each item, including food products, paper products, detergents, soaps, nonprescription drugs, and health and beauty aids.	☐ Yes
Exceptions:	
 You do NOT need to individually price each item if you provide price scanners for customer use that meet the following requirements: 	
 Price scanners are within 30 feet of an item OR there is a sign in view of the item that says "A Price Scanner for Customer Use to Check Prices is Located (indicate location)." AND 	
 The number of price scanners available to customers is based on the number of checkout stations: 	
1–3 checkout stations = 1 or more price scanners	
4-5 checkout stations = 2 or more price scanners 6-7 checkout stations = 3 or more price scanners	
8–9 checkout stations = 4 or more price scanners	
10 or more checkout stations = 5 or more price scanners	
 The following items must be individually priced unless shelf prices and a price look-up function are provided: Milk 	
 Items that are under 3 cubic inches in size, weigh less than 3 ounces, and cost under 1 dollar 	
– Eggs	
Fresh produce not packaged for retail sale	
Products sold through a vending machine	
 Food sold for consumption on the premises 	
 Snack foods offered for sale in single packages that weigh 5 ounces or less, e.g., cakes, gum, candies, chips, and nuts 	
 Cigarettes, cigars, tobacco, and tobacco products 	
 Food offered for sale in bulk 	
- Frozen juice	
- Ice cream	
 Frozen foods packaged for final retail sale in plastic bags 	
 Items on sale for 1 week or less, but only if they are located in a segregated display at the end of the aisle and the sale period, name of the product, and the advertised price are clearly posted on a sign at the point of display 	
 Jars of baby food 	_

01/2023 2 of 6



Requ	irement	Do you meet this requirement?
Signs		
7	Sale signs that advertise a price range or percent discount—example: "Savings of 20 to 50%" or "20% to 50% off"—must state the minimum and maximum percentages in equal size. 20–59% OFF	□ Yes
	6 RCNY §5-94(a)(1)	
8	Advertising, including sale signs, cannot contain any of the following phrases: • "Our list price" • Below "manufacturer's wholesale cost" • "Manufacturer's cost"	□ Yes
	6 RCNY §5-101	
9	 Tip: A refund policy sign must be posted at each register, point of sale, or entrance, or attached to each item. Tip: Even if the policy is not to give refunds, a sign must be posted stating "No Refunds." Tip: The sign must state that a written copy of the store's refund policy is available on request. 	□ Yes
	6 RCNY §5-37; NY GBL §218-a	
10	The refund policy sign must state any and all conditions or limitations to getting a refund. For example, it must state: • Any fees charged for refunds, such as "restocking fees" • If a refund will not be provided for "as is" or "sale" items • Whether the refund will be in cash, credit, or store credit only • If proof of purchase is required for a refund • If a refund will be provided at any time or within a specific period of time 6 RCNY §5-37; NY GBL §218-a	□ Yes
44		□ Vaa
11	If there are limitations on using credit cards, such as minimum purchase amounts, the policy must be clearly posted at or near each entrance and in all advertising that indicates credit cards are accepted.	□ Yes
	6 RCNY §5-24(b)	

01/2023 3 of 6



Requ	irement	Do you meet this requirement?
Rece	ipts	
12	Receipts must be given to customers for purchases over \$20 and upon request for purchases between \$5 and \$20.	□ Yes
	Tip: This does not apply to food and drink that is meant to be consumed on the premises.	
	6 RCNY §5-32	
13	The receipt must include each of the following:	☐ Yes
	Date of purchase	
	Amount paid for each item	
	Total amount paid	
	Separate statement of tax	
	Business name and address	
	6 RCNY §5-32(c)	
14	Receipts for audio, photographic, and video equipment that cost more than \$100 must also include the make and model number of the item.	□ Yes
	6 RCNY §5-32(c)(5)	
Price	Accuracy	
15	The price charged for an item at checkout, including scanned items, must not exceed the item's tagged, stamped, or marked price, shelf price, sale price, or advertised price.	□ Yes
	NYC Code §20-708.1(d), NYC Code §20-708.1(e)	
16	Tax cannot be charged on tax-exempt items.	☐ Yes
	Tip: Examples of tax-exempt items include but are not limited to: feminine hygiene products, canned vegetables, baby food, clothing under \$110, diapers, nonprescription or over-the-counter drugs, contraceptives.	
	Tip: Check with the New York State Department of Taxation and Finance for a complete list of which items are exempt.	
	6 RCNY §5-41]

01/2023 4 of 6



Requ	uirement	Do you meet this requirement?
Layaway Plans		
17	A "layaway plan" means a purchase over \$50 where consumers agree to pay for the purchase in 4 or more installments before getting the merchandise. If a layaway plan is offered, each of the following written disclosures must be provided to consumers prior to accepting any payments:	□ Yes
	 Description of the item, including name of manufacturer, brand name, color, size, style, or model number 	
	Total cost of the item, including tax, installation, delivery, or freight charges	
	 Any charge to use layaway, including any service charge, carrying charge, or cancellation fee 	
	Duration of the layaway plan	
	Payment schedule and any consequences of missed payments	
	Refund policy regarding the payments	
	 Notice of where the item is being stored, if other than the place of purchase, or if the item will not be removed from inventory until additional payments are made: 	
	Example 1: NOTICE: NO MERCHANDISE WILL BE REMOVED FROM INVENTORY UNTIL X% OF THE PURCHASE PRICE HAS BEEN PAID.	
	Example 2: ATTENTION: YOUR SELECTION OF MERCHANDISE WILL NOT BE ORDERED UNTIL YOU HAVE MADE YOUR NEXT TO FINAL PAYMENT.	
	6 RCNY §5-23; NY GBL §396-t	
Expi	red Over-the-counter Medication	
18	It is illegal to sell over-the-counter medication after the expiration date on the label.	☐ Yes
	NYC Code §20-822(a)	

01/2023 5 of 6



		Do you meet this requirement?	
Cash Payments			
19	Your store cannot refuse to accept cash payments from consumers.	☐ Yes	
	Exceptions:		
	 Your store may refuse bills above \$20. 		
	 Your store may refuse cash payments for telephone, mail, or internet-based transactions, unless the transaction takes place in the store. 		
	 Your store may accept prepaid cards from an on-site device that converts cash into prepaid cards, but only if: 		
	 The device does not charge a fee for the prepaid card or require a minimum deposit above \$1. 		
	 Upon request, the device provides the consumer with a receipt stating the amount of cash the consumer deposited onto the prepaid card. 		
	 Cash deposits onto the prepaid card do not expire. 		
	 There is no limit on the number of transactions a consumer can complete with the prepaid card. 		
	You must clearly post a sign on or immediately next to the device when it is not working that states your store is required to accept cash payments and consumers may report violations by calling 311.		
	NYC Code §20-840		
20	Your store cannot charge a consumer who pays in cash a higher price for the same "consumer commodity" than a consumer who pays by credit card or other cashless transaction.	□ Yes	
	Tip: "Consumer commodity" means any article, good, merchandise, product, or commodity of any kind that is produced, distributed, or offered for retail sale.		
	NYC Code §20-840(c)		

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01/2023 6 of 6