

NEW YORK CITY  
DEPARTMENT OF CONSUMER AFFAIRS  
PUBLIC HEARING ON LAUNDRY LICENSEES

42 Broadway, 5th Floor

January 23, 2020

INDEX

[All names are listed in order in which they speak]

Mr. Jason Huang, President, Chinese-American Laundry  
Association 5

1 H.O. CARLOS ORTIS: Good morning. My name  
2 is Carlos Ortis. I have been designated as the  
3 Hearing Officer for the Public Hearing of the  
4 Department of Consumer Affairs on Proposed Amendments  
5 to Rules Governing Laundry Licensees. This hearing  
6 is being held in the 5th floor conference room of  
7 Department's offices at 42 Broadway in Lower  
8 Manhattan. It is now 10:33 on Thursday, January 23,  
9 2020. And I am hereby convening the public hearing  
10 on this proposed rule. The proposed rule was  
11 published in the City record on December 17, 2019.  
12 Copies of the published notice and rules are  
13 available on the table to my left as well as online.  
14 The department has proposed these rules pursuant to  
15 the authority vested in the Commissioner of  
16 Department of Consumer Affairs by Sections 1043 and  
17 2203(f) for the New York City Charter and Section 20-  
18 104(b) of the New York City Administrative Code.  
19 This hearing affords the public the opportunity to  
20 comment on all aspects of the rules the Department  
21 has proposed. The department will carefully review  
22 all testimony or any comments received at this  
23 hearing and will give due weight and consideration to  
24 all adequately substantiated proposals and  
25 recommendations that are submitted for the hearing at

1 this record. To ensure that everyone seeking to  
2 testify will have the opportunity to do so, I will  
3 follow these simple ground rules. Anyone seeking to  
4 testify must complete a registration card so you can  
5 be correctly identified in the hearing record.  
6 Witnesses will be called to testify in the order that  
7 they have signed in. Anyone who does not appear when  
8 his or her name is called will be deemed to have  
9 passed over the opportunity to testify. Persons who  
10 have passed over will be called at the end of the  
11 hour. Persons who still do not ap-, persons who  
12 still do not appear must then sign in again if they  
13 wish to testify. Each witness will have the maximum  
14 of three minutes to testify. To be fair to everyone  
15 seeking to testify, I will strictly apply the three  
16 limit to every speak-, three, three minute limit to  
17 every speaker. If your comments take longer than  
18 three minutes, synthesize your old testimony and  
19 leave a copy of the written record for the record.  
20 Unlike the limit on the time for testimony, there is  
21 no limit on the number of pages you can submit as  
22 written comments or as documents for the record. The  
23 written submission will be made part of the record as  
24 exhibits presented with your testimony. I'll make a  
25 couple of housekeeping announcements about the

1 physical layout of the room. Emergency exits are out  
2 the door into the right. Restroom is up the door  
3 into the left. Please turn off your cell phones and  
4 turn it into vibrate. In order to capture your  
5 testimony, please be sure to deliver your testimony  
6 from the seat here upfront to my right. Thank you.  
7 I will now call the first witness, Jason Huang.

8 MR. JASON HUANG: Okay.

9 H.O. ORTIS: Whenever you are ready.

10 MR. HUANG: Okay. So, you are recording?

11 H.O. ORTIS: Yes.

12 MR. HUANG: Okay. So, am I -- I can talk  
13 right in there?

14 H.O. ORTIS: Yes, sir.

15 MR. HUANG: Okay. So, my name is Jason and  
16 I am President of Chinese-American Laundry  
17 Association. I have a question for the, the signed  
18 two letter -- two inch, I mean, two inch for the  
19 letter, right? I mean. So, it's -- I make the sign  
20 for the -- so -- okay, here. So, it's a big, two --  
21 each letter is two, two inch high. If we -- we put  
22 the, the company name and the address and the phone  
23 number, take out the license number, you don't need to  
24 take license number on the car, right? I mean on the  
25 sign, I don't think so. Or maybe --

1 H.O. ORTIS: This is the comment period.

2 So, whatever comments you have.

3 MR. HUANG: So, that's -- if you put this,  
4 the -- for information, every letter, two inch high,  
5 you know, we put every information for the one sign.  
6 So, how many big do you think? It's bigger than the  
7 laundry cart, bigger than the laundry cart. How can  
8 we put in a cart? And first of all, the customer, how  
9 can they use that cart, alright? It's a big, big  
10 sign. It look weird, the customer -- by the customer,  
11 the customer cannot use it. That's a bigger problem  
12 for my business, for customer. So, I -- my comment  
13 is, why you make the sign, okay. If you use -- you  
14 think, you think, you think of my work and myself for  
15 -- make a sign for my work while for the work, we can  
16 make one or two for my laundry. For customer, why we  
17 need it for? Why, why need it for the, the, the sign?  
18 We have all the information for the laundry already.  
19 If the customer need to complain, they, they, they can  
20 check the, the, the, the complain sign. We have  
21 information there. So, if you need -- would need the  
22 -- you can make it smaller, lower, I think half a inch  
23 each letter, half an inch high is, is enough. We can  
24 see this. People can see this. Actually, you can see  
25 this, right? Two inch is too big, too big.

1 H.O. ORTIS: Alright. Let's --

2 MR. HUANG: I think so. I have another

3 question. So, at this, the law is not, is not --

4 actually it's not, not really, what do you say? It's

5 not really, not correct. For two, it's -- for two,

6 it's not, not -- you know, you can't, you can't, you

7 can't do this. I mean, you know, now I have a lot of

8 member, a lot of the, the, the owner have a ticket

9 before, the past year. They were a lot of ticket,

10 they get a ticket. But actually it's not their fault.

11 That law is something wrong with the law. You don't

12 know that, you make -- when you make law but you, you

13 are not, you not see the truth, right? When you make

14 a sign, the bigger sign for one each cart. We, we

15 cannot do this, actually, we cannot, it's too big. No

16 good for business, no good for customer. They can't

17 use it. You take all the cart, right? So, you now,

18 you take -- you give them a ticket, they have to pay.

19 So, not fair for the owner. We are assuring now the,

20 the, the laundry, everything expense, the water, gas,

21 electric and the -- and the pay that the work pay --

22 worker payment for the payroll, everything is --

23 everything went up and the rent, everything went up.

24 Now you, you make a, a law, give us ticket. So, we --

25 very hard time, very hard, you know, for, for my --

1 for, for us, the laundry and you know, all the owner,  
2 you know, yeah. It's not really, really not -- not  
3 fair, right? Okay. So, we're -- I think if you  
4 change the law, you can return someone -- I mean you  
5 can do something for the owner before -- because the  
6 law is not fair. It's not, not right, not great for  
7 like for the two so you can do something, just like do  
8 something for them, alright. Hopefully, you guys  
9 change this, the, the law. It's not, it's not good  
10 for business, not good for customer.

11 H.O. ORTIS: Okay.

12 MR. HUANG: Alright. Thank you.

13 H.O. ORTIS: Is that your testimony, sir?

14 MR. HUANG: I'm sorry?

15 H.O. ORTIZ: Is that your, your whole  
16 testimony?

17 MR. HUANG: I think so.

18 H.O. ORTIS: Okay. Thank you very much.

19 Seeing no one is present to offer more testimony, I  
20 shall adjourn this hearing until individual appears to  
21 offer testimony or until 11:30 a.m., whichever comes  
22 first.



CERTIFICATE OF ACCURACY

I, Ryan Manaloto, certify that the foregoing transcript of Public Hearing on Laundry Licensees on January 23, 2020 was prepared using the required transcription equipment and is a true and accurate record of the proceedings.

Certified By



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Date: February 18, 2020

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