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Frequently Asked Questions Mandatory Traveler Health Form Completion at Hotels and Other Places of Lodging

Who is required to fill out the Traveler Health Form?

All travelers entering New York State are required to <u>complete the Traveler Health Form</u> upon their arrival if they have been out-of-state in any location except Connecticut, Pennsylvania, New Jersey, Massachusetts, or Vermont.

Are New York City residents exempted from filling out the Traveler Health Form?

What does EEO 141 require?

EEO 141 requires hotels, motels, inns, and other short-term rentals to confirm that guests arriving from any location other than New York State (or a state contiguous with New York) complete the Traveler Health Form, as ordered by the State Department of Health.

How should hotels confirm that travelers have filled out the form?

At the time of a guest's arrival, hotels are required to ask the guest to provide them proof of a completed Traveler Health Form, or have the guest complete the Form if they have not done so prior to arrival.

How do guests prove that they have filled out the Traveler Health Form?

A screenshot of a completed form on the guest's cellular phone or laptop is sufficient.

What if the guest does not have proof?

The guest must fill out the Traveler Health Form again.

What if the guest refuses to provide proof?

The guest will not be allowed to access to their room.

Any other tips for hotels to help travelers understand their obligation to fill out the Traveler Health Form?

Upon confirming a guest's reservation, hotels and other places of lodging should email guests a link to the Traveler Health Form and remind them that all guests that are arriving from any country, territory, or state (other than CT, VT, PA, NJ, or MA) must fill out the form if they have spent over 24 hours in that location.

I own a vacation rental in New York City, does this apply to me?

Yes, this applies to any short-term rental.

Is there a way to complete the form without internet access?

While we recommend that all guests fill out the form online, you may print out copies of the Traveler Health Form, attached to this FAQ, or request a copy of the paper form by emailing NYSTravelerHealthForm@nychhc.org.

If the hotel doesn't have the ability to allow travelers to <u>complete the Traveler Health Form</u> online, then the hotel may:

- Send a secure, encrypted email, they can scan and email the paper forms to <u>NYSTravelerHealthForm@nychhc.org</u>.
- If the hotel does not have the ability to send secure email, we recommend mailing the Forms to the address below:

NYC Health + Hospitals
55 Water Street
Concourse Level, Mail Room
New York, NY 10041
ATTN: TRAVEL HEALTH FORM

We recommend that the hotels collect and send the paper forms daily.

Does the Traveler Health Form ask anything about immigration status? No.