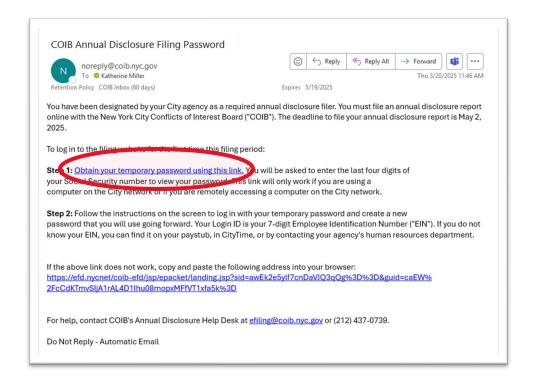
Obtaining Your Temporary Password from the COIB Email

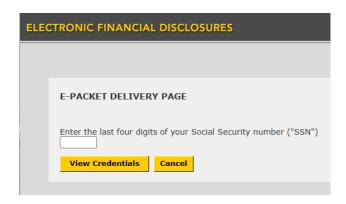
Step 1: You must be on the City network to open the link in the email. We suggest that you open the email while at work to obtain your temporary password, log in, and create a new password.

To test whether you are connected to the City network, try to access <u>CityShare</u> (https://cityshare.nycnet/content/cityshare/pages/). If you have access, you are connected.

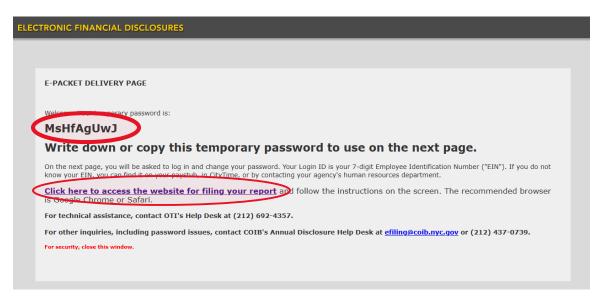
Step 2: Locate the email sent to you from "noreply@coib.nyc.gov" with the subject "COIB Annual Disclosure Filing Password" (search your Inbox, Junk/Spam, and Deleted Items folders) and click the link to obtain your temporary password. If the link does not work, copy and paste the full address into your Internet browser.



Step 3: You will be directed to the first E-Packet Delivery Page. Enter the last 4 digits of your Social Security number ("SSN") and click "View Credentials."

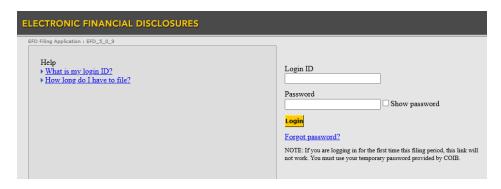


Step 4: You will be directed to a second E-Packet Delivery Page where your temporary password will be displayed on the screen. Write down or copy the temporary password (to use on the next page) and click the link on this page to access the website for filing.



Step 5: Log in using your login ID and temporary password.

- If you are having trouble, make sure you are:
 - Entering the correct login ID
 - For most filers, your login ID is your 7-digit Employee Identification Number ("EIN"). If you do not know your EIN, you can find it in CityTime, on your paystub, or by asking your agency's annual disclosure liaison or human resources department.
 - If you do not have an EIN, your login ID is your agency acronym, the first letter of your last name, and the last 4 digits of your Social Security number.
 - Entering the correct temporary password (remember, it is case sensitive).
- **Note**: The "Forgot password?" function will not work until after you have logged in with your temporary password AND created a new password for yourself.



Step 6: Follow the instructions on the screen to create a new password to use going forward. The new password must be at least 8 characters long and contain a mix of lower-case and upper-case letters and non-alphabetical characters (0, 1-9, #, &, etc.).

- If you are having trouble, make sure you are:
 - Entering your date of birth using forward slashes (/) between your 2-digit month,
 2- digit day, and 4-digit year (MM/DD/YYYY); and
 - Entering the last 6 digits of your Social Security number ("SSN") with a dash (-) between the middle 2 digits and the last 4 digits (##-####).

