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MAYOR

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FREDERICK DAVIE
CHAIR

RESOURCE LIST

MENTAL HEALTH SERVICES

NYC Well is New York City’s free, confidential support, crisis intervention, and information and referral service for anyone seeking help for mental health and/or substance misuse concerns, available 24 hours a day.

English: 1-888-NYC-WELL (1-888-692-9355), Press 2

Call 711 (Relay Service for Deaf/Hard of Hearing) Español: 1-888-692-9355, Press 3 中文: 1-888-692-9355, Press 5 <https://nycwell.cityofnewyork.us/en/get-help-now/>

New York State COVID-19 Emotional Support Helpline – Provides free, confidential and anonymous emotional support for New York State residents. Call **1-844-863-9314** Please go to <https://nyprojecthope.org/> for more information.

LEGAL SERVICES

The New York City Commission on Human Rights

To schedule a new appointment or to report an incident of discrimination, please call 311 and say “human rights” or call us directly at (212) 416-0197. You may also **[report discrimination online](https://www1.nyc.gov/site/cchr/about/contact-us.page)**. <https://www1.nyc.gov/site/cchr/about/contact-us.page>

NYC Family Justice Centers

At any NYC FJC, survivors of domestic and gender-based violence and their children can get connected to organizations that provide case management, economic empowerment, counseling, civil legal, and criminal legal assistance.

NYC Family Justice Center, Bronx

Call 718-508-1220

NYC Family Justice Center, Brooklyn

Call 718-250-5113

NYC Family Justice Center, Manhattan

Call 212-602-2800

NYC Family Justice Center, Queens

Call 718-575-4545

NYC Family Justice Center, Staten Island

Call 718-697-4300

<https://www1.nyc.gov/site/ocdv/programs/family-justice-centers.page>

The Legal Aid Society

Call 212-577-3300 <https://legalaidnyc.org/>

HRA Legal Assistance For more information on the Office of Civil Justice, as well as where the offices are located and how to apply, dial 311 or HRA at 718-557-1399.

VICTIMS ASSISTANCE SERVICES

SAFEHORIZON

Safe Horizon's mission is to provide support, prevent violence and promote justice for victims of crime and abuse, their families and communities. <https://www.safehorizon.org/>

- For domestic violence victims: [800-621-HOPE \(4673\)](tel:8006214673)
- For victims of crime and their families: [866-689-HELP \(4357\)](tel:8666894357)
- For rape & sexual assault victims: [212-227-3000](tel:2122273000)

Sexual Assault Forensic Examiner (SAFE) Program and SAFE designated hospitals by county

New York State Sexual Assault Forensic Examiner (SAFE)-Designated Hospital Programs provide specialized care to sexual assault patients.

<https://www.health.ny.gov/professionals/safe/>

NYS Sexual Violence Prevention Program

https://www.health.ny.gov/prevention/sexual_violence/

FINANCIAL ASSISTANCE/FOOD/MEDICAID

NYC Human Resources Administration (HRA)

The New York City Human Resources Administration/Department of Social Services (HRA/DSS) is dedicated to fighting poverty and income inequality by providing New Yorkers in need with essential benefits.

- General Infoline for HRA services: 718-557-1399
- Adult Protective Services: 212-630-1853
- Child Support Helpline: 888-208-4485
- Disability Affairs: 718-291-4141
- Domestic Violence & Emergency Intervention: 800-621-4673
- Emergency Food Assistance: 866-888-8777

- HIV/AIDS Services Administration: 212-971-0626
- HRA Helpline at 1-888-692-6116 Medical Assistance Program
- Report Welfare Fraud: 718-722-8001 or **fill out a form online**

<https://www1.nyc.gov/site/hra/help/i-need-help.page>

<https://a069-access.nyc.gov/accesshra/>

NYC HOUSING/HOMELESSNESS ASSISTANCE

NYC Housing Connect - Affordable Housing Lottery Helpline: 212-863-7990

Housing Connect inquiries: nychousingconnect@hpd.nyc.gov

NYCHA Call NYCHA's **Customer Contact Center (CCC)** at 718-707-7771 or use **MyNYCHA** (on.nyc.gov/mynycha), which are both available 24/7.

<https://www1.nyc.gov/site/nycha/index.page>

Eviction Assistance Homebase <https://www1.nyc.gov/site/hra/help/homebase-locations.page#Top>

NYC Department of Homelessness Services (DHS)

Main number 212-361-8000 or dial 311 or visit **311 Online** to report an individual who is living on the streets, or to find prevention/shelter programs near you.

<https://www1.nyc.gov/site/dhs/about/contact.page>